NATIONAL PROCUREMENT COMMISSION · PAPUA NEW GUINEA

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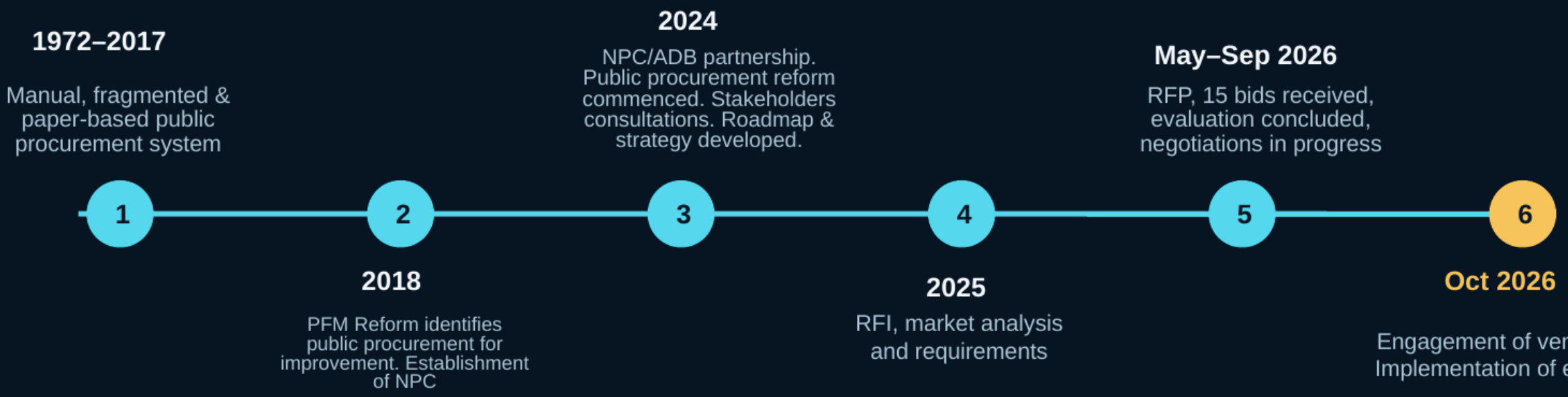
Managing Change in the Implementation of a National e-GP System in Papua New Guinea

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11th APPeN Conference · Thimphu, Bhutan · 5–6 October 2026

PNG e-GP JOURNEY

From manual procurement to national e-GP



FOUR LOTS OF THE NATIONAL e-GP SYSTEM

A connected procurement platform

01 e-Tendering

Planning, publication, bids and awards

02 Contract Life Cycle Management

Contract execution and oversight

03 e-Marketplace & Catalogues

Routine purchasing and supplier offers

04 Data Warehouse & Analytics

Reporting, audit and performance

1. PEOPLE

Prepare people before the platform

- Executive sponsorship and visible leadership
- Stakeholder mapping and change impact
- Change champions across agencies and NPC
- Role based training and user readiness
- Supplier and SME onboarding



2. PROCESS

Redesign the way procurement works

- Map current processes and bottlenecks
- Simplify workflows before digitising
- Define future roles, approvals and controls
- Develop SOPs and service standards
- Pilot processes before national rollout



3. POLICY & LEGAL

Make the digital process legally workable

- Recognise electronic procurement in law
- Align rules and approval authorities
- Define digital records, signatures and audit trails
- Embed privacy and cybersecurity requirements
- Issue clear guidance before launch



4. TECHNOLOGY

Build a reliable and secure foundation

- Check infrastructure, connectivity and hosting
- Integrate finance and government systems
- Set identity, access and security controls
- Clean and migrate procurement data
- Test performance, security and user acceptance



5. MARKET

Prepare suppliers to participate digitally

- Register and verify supplier profiles
- Run supplier awareness and training
- Support online tender submission
- Offer help desk and assisted onboarding
- Track participation and address access barriers



6. GOVERNANCE & PERFORMANCE

Keep the transformation accountable

- Define governance and decision rights
- Maintain a roadmap with milestones
- Manage risks, issues and changes
- Measure adoption, cycle time and compliance
- Review benefits and improve continuously



THANK YOU

