Session 7 – Sharing Good Practice – Group 2 Transition and Improvement of existing e-GP systems

- Objectives or Goals
  - Simplified procedures
  - Transparency
  - Digitization of procurement processes (end to end)
  - Expand coverage (to cover works and other types of procurement)
  - Include SOE and other procuring agencies
  - System security
  - Less human intervention/machine to provide evidence-based support to decision making

ADB

Session 7 – Sharing Good Practice – Group 2
Transition and Improvement of existing e-GP systems

- Objectives or Goals
  - Integration with external IT systems
  - User friendly and affordable system
  - Fraud/red flag prevention and detection, monitoring (of process), controls (i.e., budget) / violation of regulatory framework, compliance monitoring
  - Ensure compliance with regulations
  - Accompanied by process engineering to simplify procedures through BPR)

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- Lessons learned
  - Project scoping must be well-defined and agreed (clear specifications and results)
  - BPR accompanied by software implementation
  - Change management
  - Training and capacity development, supply capacity assessment
  - Supplier vetting, Ecosystem readiness assessment, Training infrastructure development
  - Phased deployment (depending on capacity)/implementation
    - Functionality
    - Geographic
    - Value
    - time

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- Lessons learned
  - Flexible in handling variations
  - Legal mandate/institutionalize law on use/enable eGP
  - No interpretation issues of law
  - Efficient support system/helpdesk/e-learning systems/human support available to end users
  - Government engages consultants to write functional requirements
  - Enforce adoption of the eGP system
  - Publicity and awareness creation
  - Regulation approval vs effective date for eGP point of view / regulation adjustment period

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- Lessons learned
  - Streamlined release management
  - Flexible software design to adapt to regulatory changes/variations with minimal effect
  - Balanced security, secured yet accessible
  - Third party security audit against international best practice
  - Service level monitoring system to be put in place
  - Data availability during transition
  - Phased transition (user perspective) (3 to 6 months effectivity)

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- Lessons learned
  - New system design with future in mind
  - Data should be readable from old system
  - Well-defined data archival policies
  - Data center and data recovery / switchover every 6 months
  - Cloud movement is happening
  - DC: DR to be 1:1 replication (i.e., same capacity)

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Actions or Next Steps

- PAK - Expand coverage nationwide

- AZE - Full compliance with regulations / 5yr roadmap

- PHI – new system to cover end to end process

- MAL – system to include asset management, project management

- KGZ – launch new version of the portal

- THA – e-marketplace, red flag indication, AI for data visualization

- BHU – make system more user friendly, enhance reporting system, business process review, end to end system to be rolled out

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