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ASIAN DEVELOPMENT BANK (ADB)

Data as the differentiator in Generative AI to accelerate Productivity in Public Service

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GenAI models are limited by instructions & data

vo help me to book a medical appointment

I apologize, but I'm not able to actually book medical appointments, as I don't have access to real medical scheduling systems or calendars. However, I can help you understand how to book one yourself. Would you like me to:

1. Explain the typical steps for booking a medical appointment
2. Help you prepare questions for your appointment
3. Suggest what information you should have ready when booking

What would be most helpful for you?

ABILITY TO BOOK appointments

help me to book a medical appointment

Of course, Vincent! Here's a general guide to booking a medical appointment:

1. Identify the Type of Appointment:

- Do you need a general practitioner (GP), a specialist (e.g., dermatologist, cardiologist), or a specific service (e.g., vaccination, physical exam)?

2. Select a Medical Provider:

- For public health services in Singapore, you can use the [HealthHub](#) portal to search for polyclinics and book appointments.
- If you have a preferred private clinic or hospital, many offer online booking on their websites or through a call.

3. Prepare Personal Details:

- Have your ID, contact information, and medical insurance details handy.
- If it's a follow-up appointment, you might need your patient ID or any previous documentation.

4. Book Online or by Phone:

- **Online:** Visit the website of your chosen clinic/hospital, navigate to the appointment booking section, select your preferred date/time, and provide the necessary details.
- **By Phone:** Call the clinic directly and provide your details to the receptionist.

5. Confirm Appointment Details:

- Ensure you receive a confirmation, either through email, SMS, or a reference number.

Let me know if you need help finding specific contact details or navigating a portal!

Data is your differentiator





Generative AI Application



Generative AI Application

Data Foundation

STORAGE

GOVERNANCE
& COMPLIANCE

DATABASES,
ANALYTICS,
& DATA LAKES

DATA INTEGRATION

Your data is the differentiator

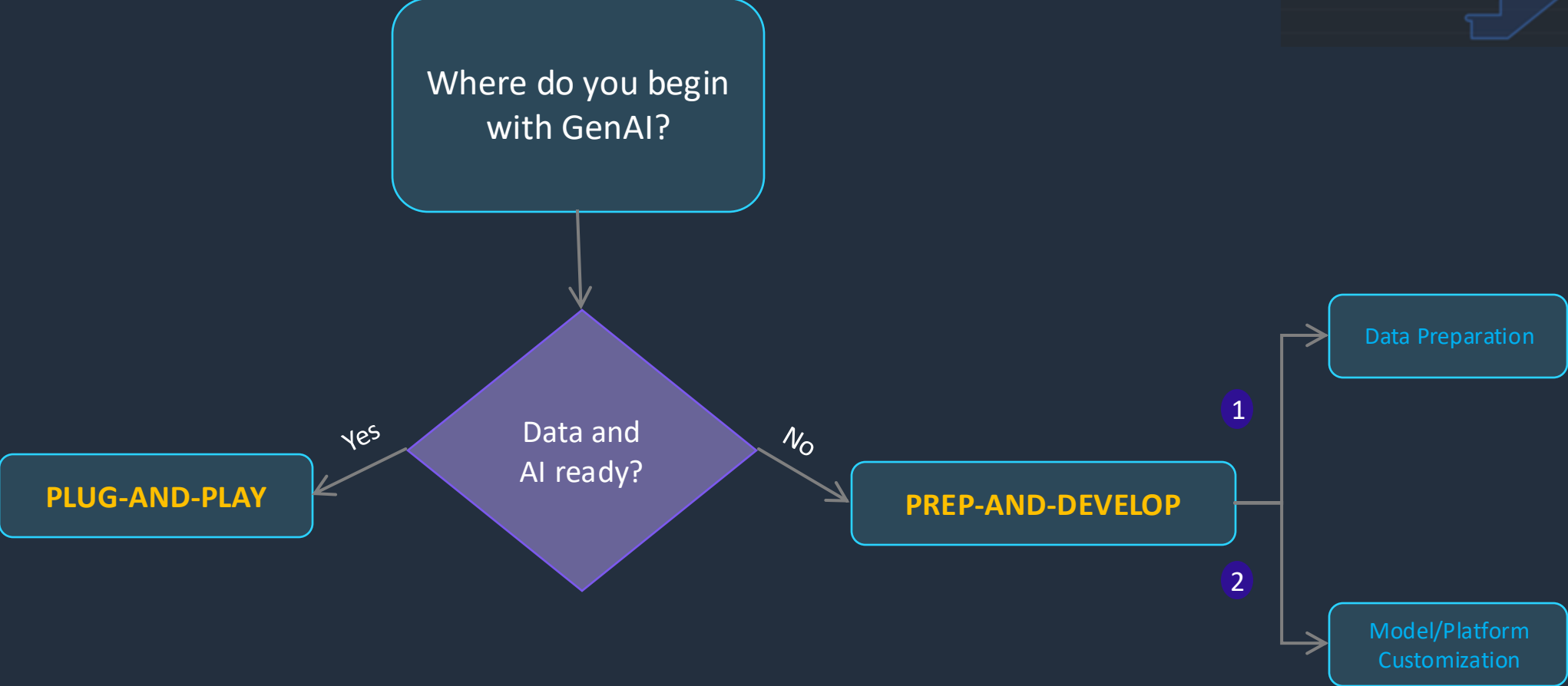


Generic
generative AI



Generative AI that
knows your organisation
and your users

Data Strategies for GenAI



Plug and Play



Plug and Play

Data Quality and Compliance

The data meets all the necessary quality and compliance standards, ensuring reliable and trustworthy results

Existing AI Solutions

Pre-built AI models or solutions can be directly applied to the use case, reducing the need for custom model development

Quick Implementation

Minimal data preparation and model development required, leading to faster deployment and time-to-market

Speed

Rapid deployment and time-to-market, allowing for faster business impact

Efficiency

Reduced need for extensive data preprocessing and model development, leading to increased operational efficiency

Scalability

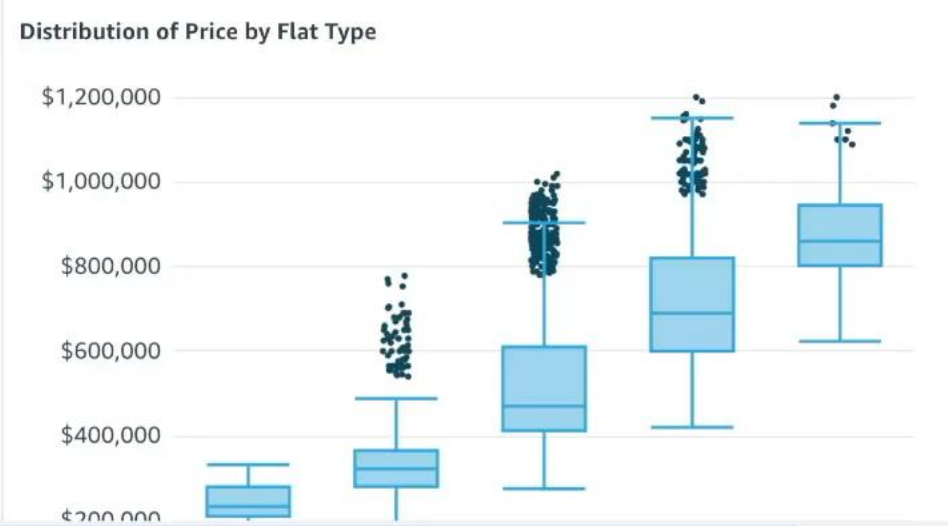
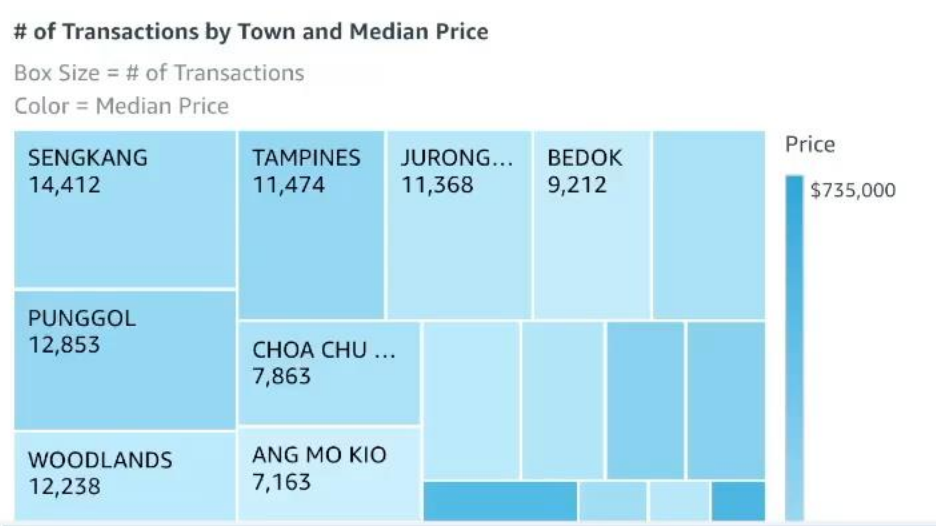
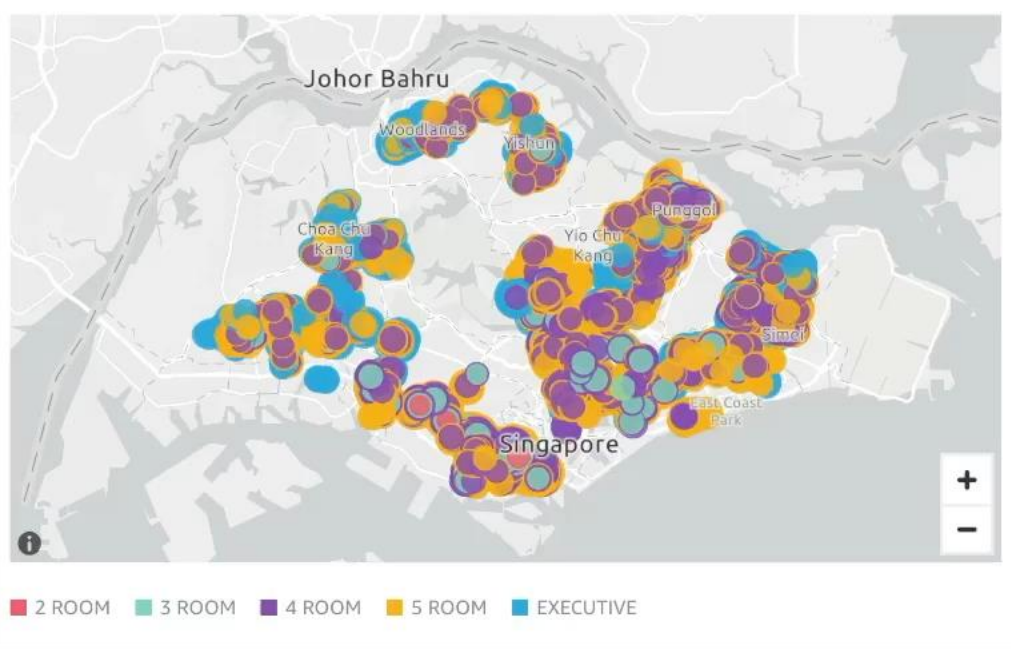
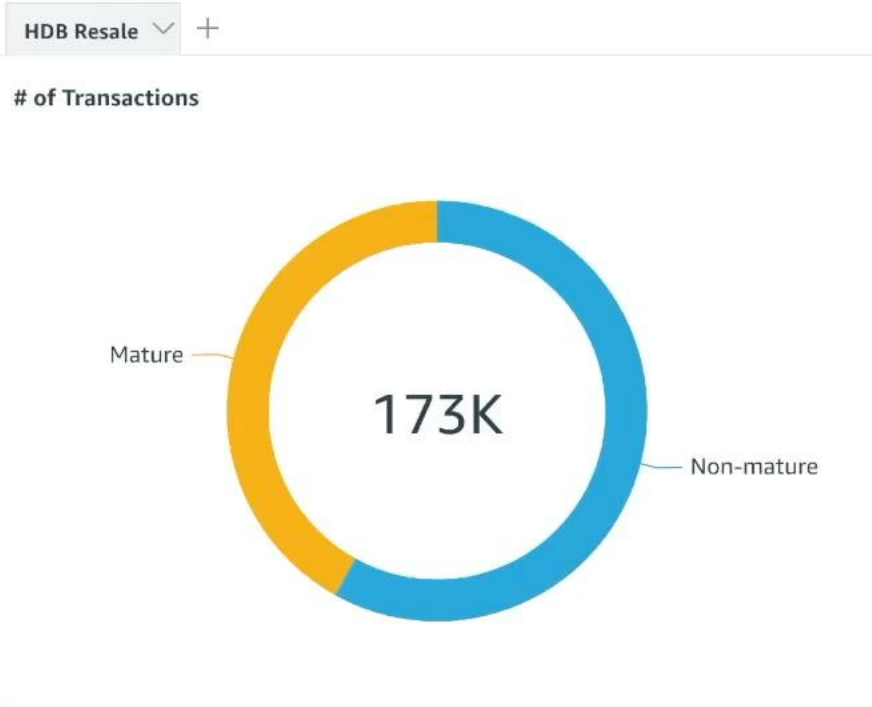
Easy to scale with pre-existing frameworks and solutions, enabling growth and adaptability

Demo #1

Housing Development Board (HDB)

Generative BI

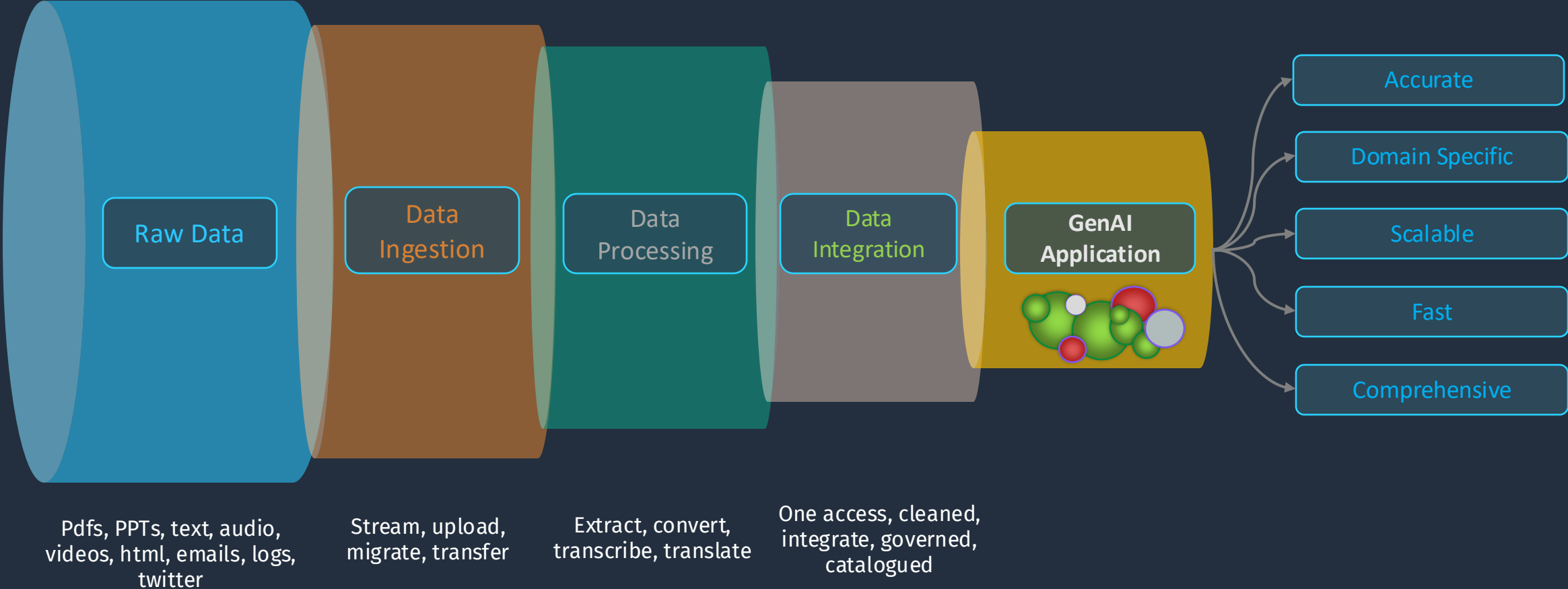
- Data**
- Dataset: hdb_resale
- Search fields
- + CALCULATED FIELD
- # of Transactions
 - Area (Sqft)
 - Block
 - Country
 - Date of Sale
 - Estate Type
 - Flat Model
 - Flat Type
 - Floor
 - Full Address
 - Lat



Prep and Develop



Data curation and integration improves GenAI performance



Demo #2

SG Health Agentic Assistant

(data sources: data from MOH & NEA)



Thank you!

