

This is not an ADB material. The views expressed in this document are the views of the author/s and/or their organizations and do not necessarily reflect the views or policies of the Asian Development Bank, or its Board of Governors, or the governments they represent. ADB does not guarantee the accuracy and/or completeness of the material's contents, and accepts no responsibility for any direct or indirect consequence of their use or reliance, whether wholly or partially. Please feel free to contact the authors directly should you have queries.

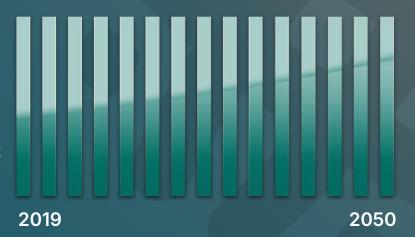
Digital Economy & Startup Ecosystem Indonesia

Christina Agustin, A.Pi, MM Asisten Deputi Pengembangan Teknologi Informasi dan Inkubasi Usaha



Indonesia Population

Indonesia, as the fourth most populous country in the world, has significant potential in the growth of its digital economy. Digital transformation has reshaped various sectors of life, from how people interact to how businesses operate. Amid the rapid growth of technology and the internet, Indonesia's startup ecosystem has also experienced significant development.

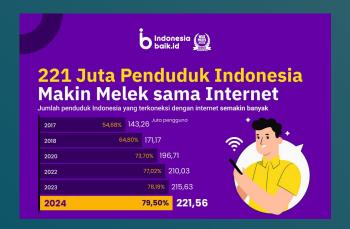


In the Year

2050

12,25%

INTERNET USERS IN INDONESIA AS OF JANUARY 2024



This survey captures the penetration and behavior of internet users in 2023. It was conducted between December 18, 2023, and January 19, 2024, covering 38 provinces in Indonesia with a total of 8,720 respondents.



The survey population consists of Indonesian citizens aged 13 years and above. The sample determination method uses multistage random sampling, with a margin of error (MoE) of ±1.1% and a relative standard error (RSE) of 0.43%

Indonesia's Digital Economy

Indonesia's digital economy refers to economic activities that utilize digital technologies, including the internet and software, as the core of business operations. This ecosystem includes various sectors. Such as:





E-commerce: Indonesia boasts the largest e-commerce market in Southeast Asia. Major players like Tokopedia, Bukalapak, and Shopee dominate this ecosystem.

Fintech: The fintech sector has grown significantly, with companies like OVO, GoPay, and Dana driving increased access to financial services through technology.

Transportation and Logistics: Ride-hailing platforms like Gojek and Grab dominate the transportation sector, while companies like J&T Express and Ninja Xpress focus on logistics.



Indonesia's Digital Economy

INDONESIA VISION 2045: Indonesia must aspire to make significant progress in 'Transform' by 2030 and reach the pinnacle of 'Transform' and 'Lead' by 2045.

Digital Economy development phases



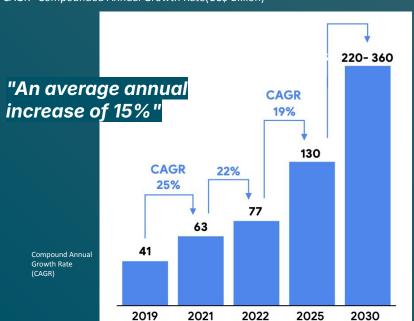


Digital Competitiveness Rank (2022)

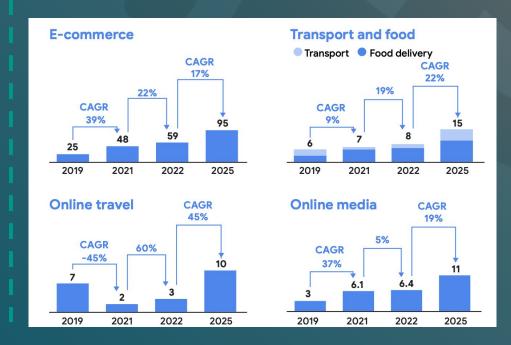
DIGITAL ECONOMIC POTENTIAL INDONESIA

Indonesia's Digital Economy Potential is the Largest in Southeast Asia, with a Potential of IDR 5,400 Trillion by 2030.

"CAGR" Compounded Annual Growth Rate(US\$ Billion)

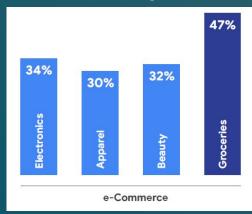


4 Sectors with the Largest Compounded Annual Growth Potential (CAGR) (US\$ B)



OPPORTUNITIES FOR DIGITAL ECONOMY GROWTH FOR MSMEs AND STARTUPS POST-PANDEMIC

Percentage of New Consumers (Digital Consumers) in Indonesia Total Digital Consumers



- The pandemic has changed consumer behavior from traditional markets to digital markets (1 in 3 consumers tried digital markets due to the pandemic).
- 94% of consumers are likely to continue using digital markets after the pandemic.
- Digital marketplace platforms have seen a 1-hour increase in daily digital engagement due to lockdown policies.

e-Wallet Adoption

- Average cash transactions decreased from 48% (before the pandemic) to 37% (after the pandemic).
- e-Wallet usage increased from 18% (before the pandemic) to 25% (after the pandemic), indicating a shift in payment methods.

Utilization of Digital Payments by MSMEs and Startups

 With support from financial institutions, MSMEs and startups have started using digital payment methods for their businesses.

Consumer Shift

- 33% of online transactions come from new digital consumers.
- Sales volume has increased, although it is dominated by essential products.
- More MSMEs and startups are shifting to online sales.

New Era of Online Marketplaces

 75% of new digital consumers are considering continuing to use online marketplace platforms after the pandemic.

Key Drivers of Indonesia's Digital Economy

Several key factors drive the growth of Indonesia's digital economy, including:

- Large, Tech-Savvy Population: With over 270 million people and high internet penetration, Indonesia has a vast user base for digital services.
- High Smartphone Penetration: Most Indonesians access the internet via smartphones, facilitating the adoption of digital services.
- **Government Support**: Programs like "Making Indonesia 4.0" aim to accelerate digital technology adoption across various industrial sectors.

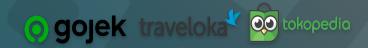


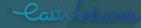


Indonesia's Startup Ecosystem

Indonesia's startup ecosystem has grown rapidly, driven by technological innovation and substantial investment. The key components of the startup ecosystem include:

- **Unicorn Startups**: Indonesia has produced several unicorns (startups valued at over USD 1 billion), such as Gojek, Tokopedia, Bukalapak, and Traveloka.
- **Investors & Venture Capital**: The startup ecosystem is supported by various domestic and international venture capital firms and angel investors, such as East Ventures, Seguoia Capital, and Alpha JWC.
- **Incubators and Accelerators**: Incubation and acceleration programs like Plug and Play Indonesia and Digitaraya provide early-stage startups with mentoring, networking, and seed funding.













Drivers of the Future for MSMEs and Startup Development

New Business Opportunities and Consumer Behavior Changes

Their consumption will focus on product value and utilize digital technology (marketplaces).

Workplace & Business Shift Patterns, including the Gig Economy

Remote and hybrid work patterns in workplaces and businesses will become the new common method after the pandemic era.

Development of Startups and Intensive Business Models



Demographic Structure Changes

56% of millennials and post-millennials will dominate this structure.



Shift from Rural to Urban Areas

72% of Indonesia's population will move to urban areas, and the urban population will outnumber the rural population.



Digital Transformation

The use of technology and digitalization will enhance business productivity.





Impact of Climate Change on Business Operations

Climate change will affect businesses, especially those that rely on natural resources.

Startup Incubation Program by the KemenKop UKM 2021-2023 (Milestones)

One of the Criteria for Startups to Qualify for the KemenKopUKM Incubation Program: "Technology-Based or Using Technological Innovation to Develop Their Business"



As of 2023, the number of startups facilitated by the KemenKop UKM Startup Incubation Program is 351 startups.

PROGRAM STARTUP GO GLOBAL

TARGET

"ACCESS FOR STARTUP TO GLOBAL ECOSYSTEM"

Innovative, Competitive, Marketable, and Sustainable Business Models

OUTPUT: Startups Going Global

PROGRAM PHASE

Entrepreneurship Development: PLUT, Communities, NGOs, etc

STFP 1:

STEP 2:

Early Stage: Entrepreneurs, Universities, Accelerators.

STFP 3:

Benchmarking, Growth/Go Global Phase: Ministries/Agencies, Angel Investors, Associations, Bilateral Cooperation, Venture Capital.

OUTPUT:

Number of Supporting Stakeholders for Startups Going Global

ACTIVITIES

ENRICHING: Workshops, Consultations, Training.

EMPOWERING:

Incubation,
Acceleration,
Mentoring, Coaching

BRIDGING: Matchmaking, Market Access, Distribution, Financing.

OUTPUT:

Number of Startups Expanding Their Business and Receiving Business Acceleration Support

STAKEHOLDER COLLABORATION

Kementerian Koperasi dan UKM

X

Ministries/Agencies, Universities, Local Government, Associations/Community, NGOs, Private Sector, & Others

IMPLEMENTATION OF THE STARTUP GO GLOBAL ACCELERATION PROGRAM 2024















- Developing a National Entrepreneurship Ecosystem Development Program
- Contributing to Policy Research and Sharing Best Practices
- Developing Incubation Center Programs and Support in Indonesia











- **Developing Incubation Center Services**
- Strengthening the Womenpreneurs Ecosystem
- Focusing on Agriculture, Aquaculture, and Environmental Issues



Ministry of Cooperatives and SME Republic of Indonesia

THANK YOU

