This is not an ADB material. The views expressed in this document are the views of the author/s and/or their organizations and do not necessarily reflect the views or policies of the Asian Development Bank, or its Board of Governors, or the governments they represent. ADB does not guarantee the accuracy and/or completeness of the material's contents, and accepts no responsibility for any direct or indirect consequence of their use or reliance, whether wholly or partially. Please feel free to contact the authors directly should you have queries.

Al in Education. Global Landscape & Examples



Dr. Maria Spies Co-Chief Executive, HolonIQ September 2024



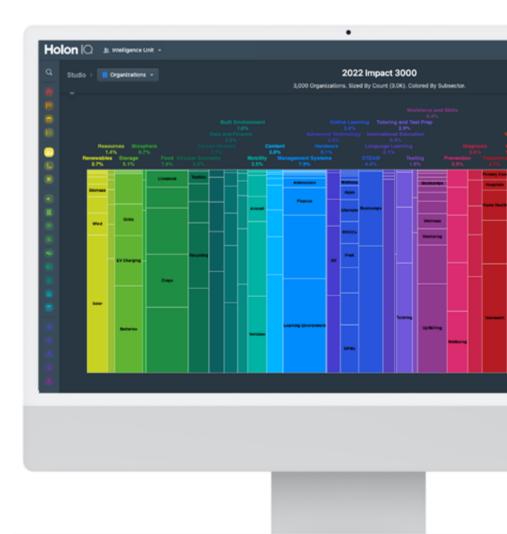
Agenda

Global Trends in Digital & AI in Education

AI Types and Key Issues

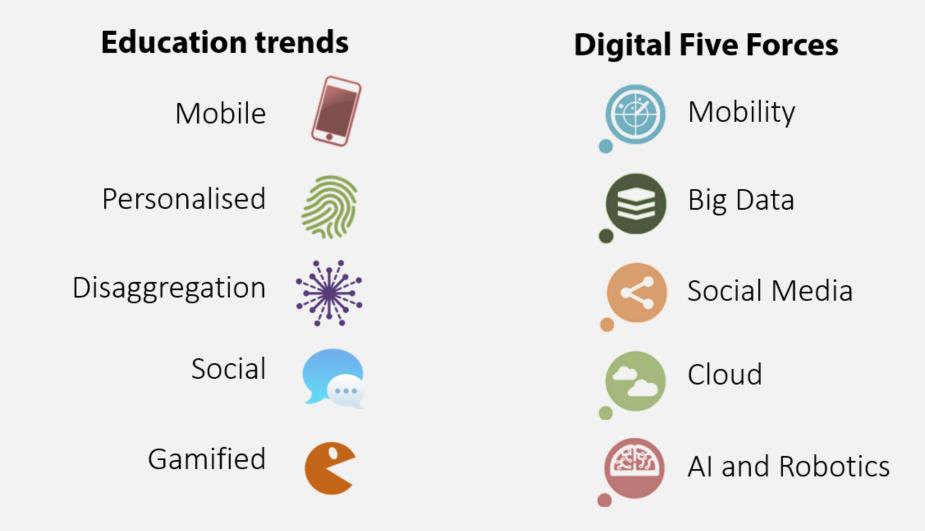
Mapping AI across the Landscape

AI in Education Examples





Global Technology Trends are reshaping the education industry and how we experience learning





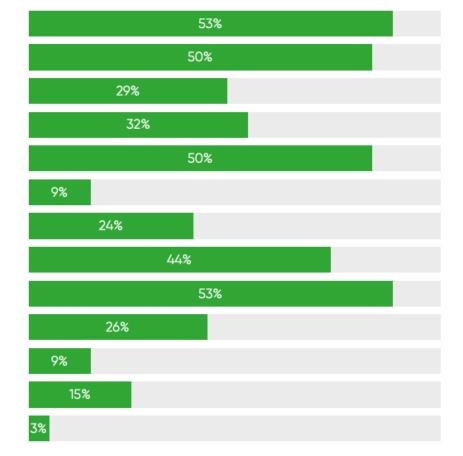
Teacher retention, faculty and learner wellbeing and leadership turnover are the major challenges for schools.

What are the biggest challenges facing K12 teaching and learning right now?

Schools

Teacher retention 43% Preparing learners for the future 43% Faculty and staff wellbeing 39% Learner wellbeing 35% Digital transformation and adoption 30% Leadership turnover 24% Budgeting (outside of relief funding) 24% Teacher professional development 22% Learner academic outcomes 22% Enabling learner access to education 22% Attendance and enrollment 20% Student data privacy and security 11% Managing pandemic relief funding (eg ESSER) 7%

K12 EdTech



Source: HolonIQ, January 2023, Global K12 Network Survey

Holon 🗠

Renewed focus on skills is driving digital solutions in education & training & skills-based hiring in the region. What is the role of traditional education?

86m workers in APAC need upskilling or reskilling with advanced digital skills to match the pace of technological change

62% Analytical skills (62%) and digital skills (52%) are the top two skills prioritised by employees in Vietnam. Within digital skills, both basic and advanced skills are highly regarded.

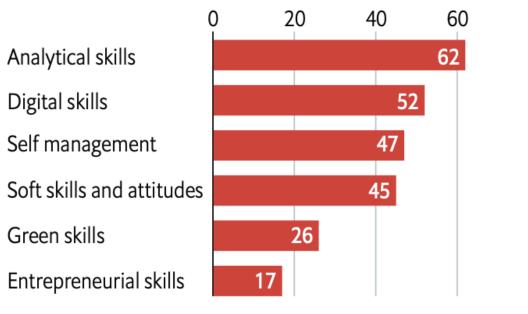
```
80%
```

86M

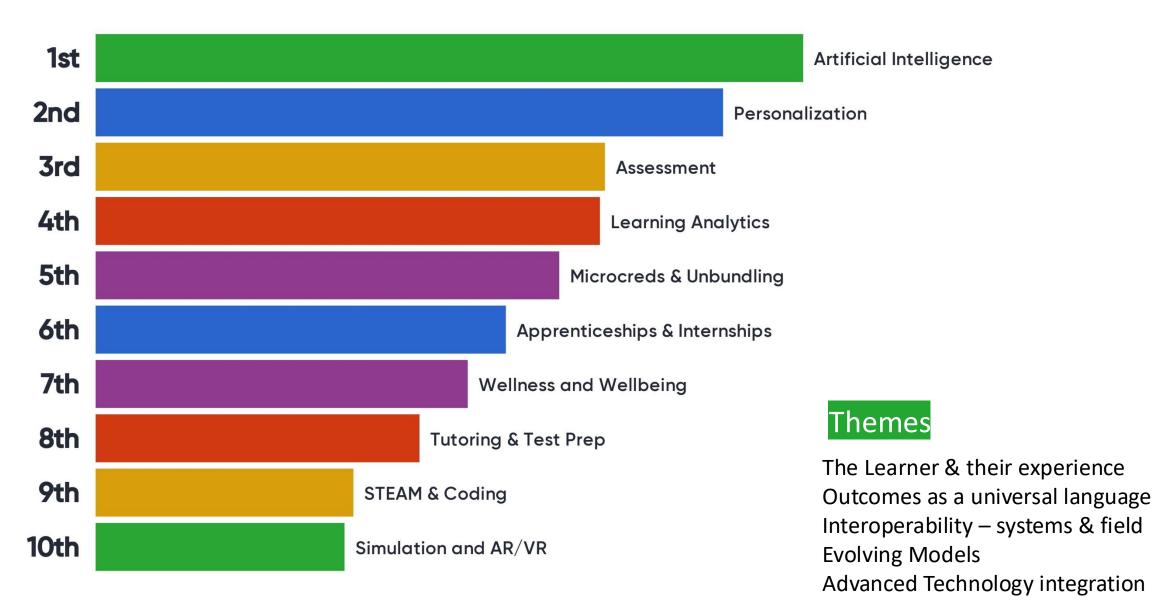
Skills-based hiring is becoming popular in Vietnam; 80% of employees agree that employers are shifting the focus of hiring from full-time degrees to skillsbased qualifications.

75%

75% of APAC employers, government officials and academics believe their country has a significant digital skill gap. Which skill categories do you think are the most important for the workforce in your sector to acquire today? (% of respondents)



Top 10 Trends from Education Leaders





Attention on student engagement and retention, along with core digital infrastructure and AI impacts.

Focus on Engagement, Retention & Learner Experience	Globally, learning loss post-COVID has taken us back several decades. Millions of disengaged and unaccounted for students sit alongside a critical teacher shortage. School systems increasingly seek digital solutions to support engagement and outcomes.
Generative AI integration	Gen AI is in the early stages of integration. Policy & guidelines are being developed. Longer term impact is yet to be seen.
Attention to core infrastructure	Technology is expected to be used in teaching, learning & assessment. School systems globally are focusing budgets and training on digital infrastructure. Core administration, digital content, cybersecurity and cloud solutions are in demand.



Al: Types and issues

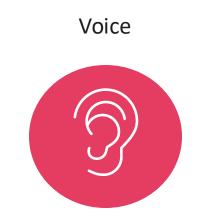




Al applications: Vision, Voice, Language, Analytics (interpretative + generative)



Facial expression Emotion detection Shapes, environment LiDAR (Light Detection & Ranging) Robotic spatial awareness



Speech recognition beyond text Tone and inference Rhythm, pauses Accent, pronunciation

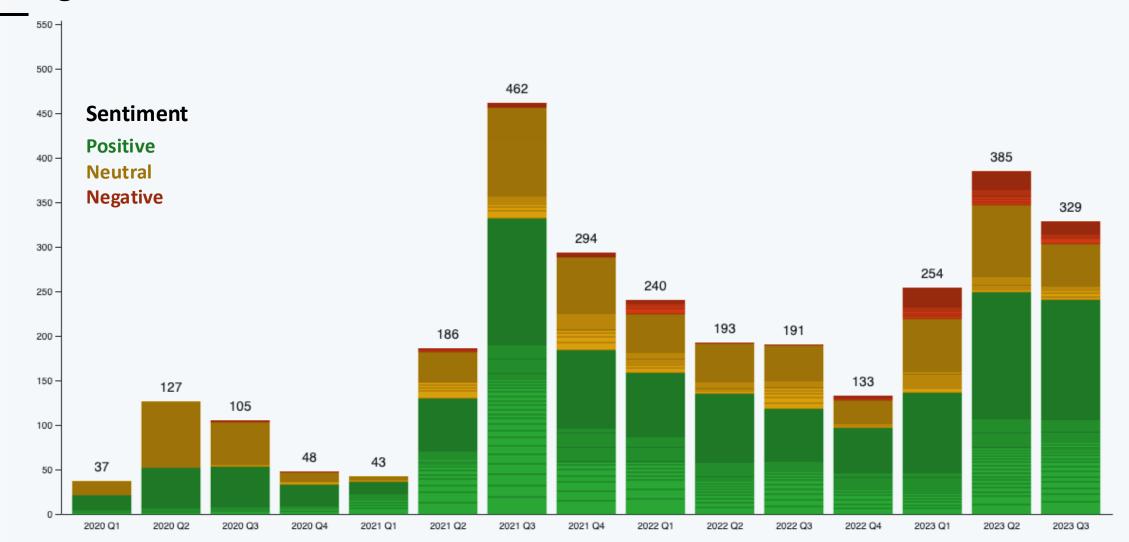


Processing Understanding Predicting Generating Analytics



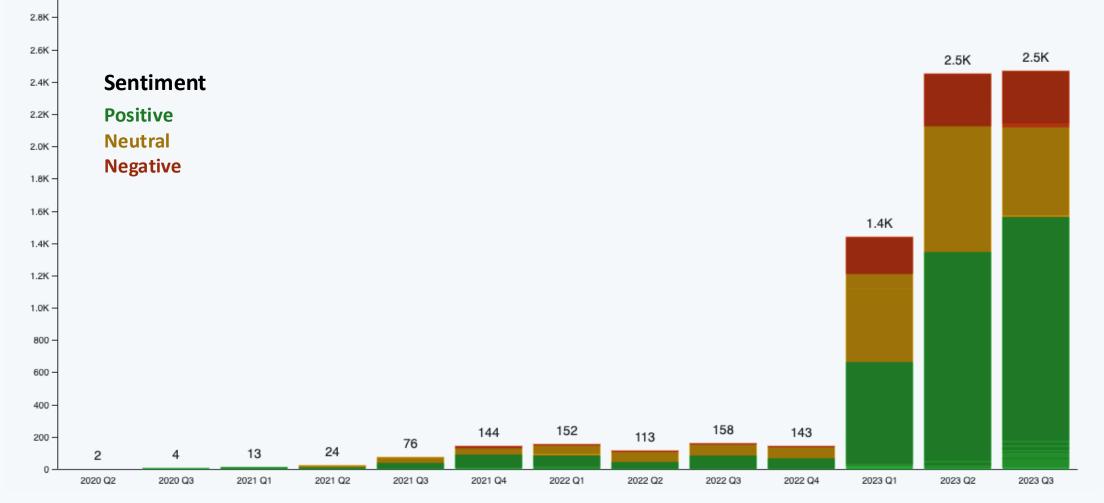
Predicting, calculating Prescribing, nudging Expressed through numbers, prompts, classifications

Sentiment about 'AI + Education' is generally positive, with higher proportions of negative sentiment in 2023.



Signal sentiment with 'AI + Education' in the signal title January 2021 – July 2023

The public 'launch' of generative AI resulted in a surge of press about the applications & implications for education, with a greater negative sentiment than previously identified.



Signal sentiment with 'Education + AI + Generative' in the signal title and body January 2020 – July 2023



Key issues & concerns related to the use of AI in education

Data security and bias in algorithms

Is the data secure? Who has access to it and how were the training algorithms built?

Equitable access to this technology

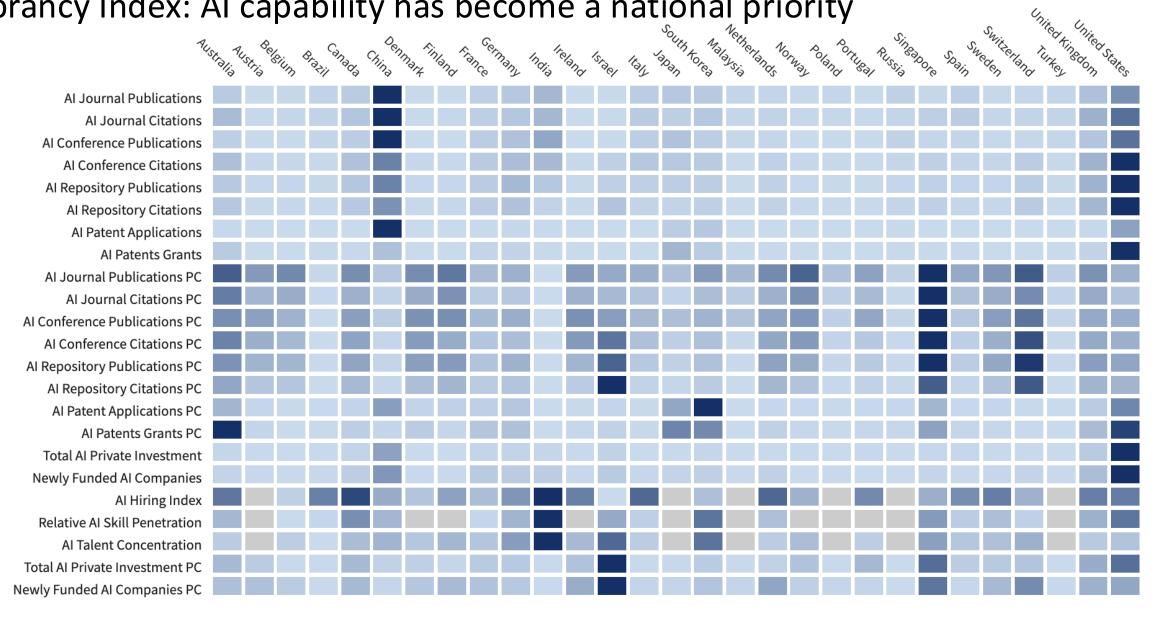
How can we ensure that all people have equitable access to the creation, use and benefits of AI?

Evidence of effectiveness

Does the use of artificial intelligence work to support better (and equitable) learning outcomes?

Holon 🔾

Vibrancy Index: AI capability has become a national priority

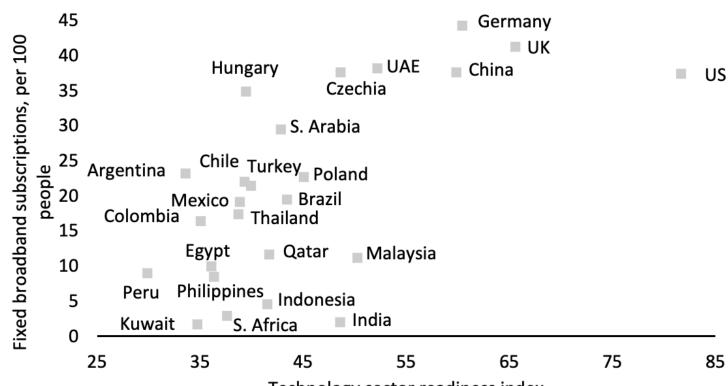


3 Key issues for emerging markets in adoption of artificial intelligence: Limited Digital Infrastructure, Skill Shortage, Lack of Quality Data. The risks of not prioritizing AI readiness are high.

Growing technological divide: A larger gap between those with knowledge of and access to advanced generative AI tools and those without is likely to trigger increased income and wealth inequality not only across countries, but also within countries.

Job market disruptions: Generative AI may reduce the value of certain skills, even as others emerge as highly valuable. Customer service – to name one area in which many emerging markets have benefited through offshore outsourcing – is at risk.

Diminished public trust and increasing political instability: Worries about false information and fake news are at all-time highs in many emerging markets. Generative AI may exacerbate these threats, making the lines between real and computer-generated content even more blurred.



Technology sector readiness index

Higher Education is working across multiple fronts with respect to artificial intelligence

Deploying Al in
OperationsBuilding Al CapacityTeaching
with AlUsing Al to deliver efficiencies,
better outcomes or qualityEnsuring the university has
the capability to lead and use
Al for the futureEmbedding Al into the student
experience

Teaching about Al

Building & delivering courses and curriculum related to AI technologies

Researching AI

Holon C

Undertaking research about AI and its impact across disciplines

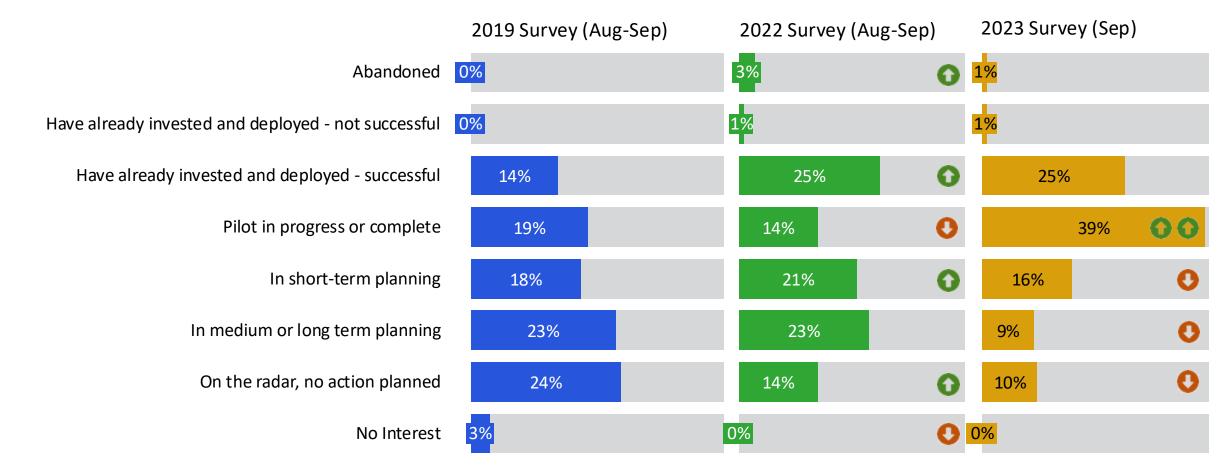
Mapping Al Across the Lifecycle



40% of all organizations surveyed are in or have successfully completed an AI Pilot Project, more than double last year.

Holon 🖸

What are your organization's plans in terms of artificial intelligence?



Use of Artificial Intelligence across the learning journey

PEOPLE & SYSTEMS		LEARNING DESIGN		LEARNER EXPERIENCE		LIFE READY	
1.0 2.0 LEADERSHIP TALENT MANAGEMENT	3.0 4.0 DIGITAL INFRA- STRUCTURE MANAGEMENT	5.0 6.0 DESIGN TEACHING & APPROACHES & LEARNING STRATEGIES EXPERTISE	7.0 8.0 DIGITAL CONTENT & CURRICULUM	9.0 10.0 SCHOOL LEARNING ENVIRONMENT ENVIRONMENT	11.0 12.0 DIGITAL & ASSESSMENT CITIZENSHIP & CREDENTIALS	13.0 14.0 WORK CONTINUING READY EDUCATION	15.0 16.0 CAREER CIVIC PREPARATION READY
AI Skills & leadership	Institutional Data Visualization & Reporting	Efficient Curriculum Mapp Dema	-	Skills practice, instant feedback Personalized Mapping	Generating assessment tasks Advising	Interview practice	Placement & Job Matching
Infrastructure Efficiency	Automated Data	Personalized Learning Pathways	Predictive Enrolment	Learning Outcomes	Automating feedback Detecti		
Al Policy & Governance	Management	Building Al programs	Personalized candidate communication	Digital Literacy Writing Practice	plagiari: Creating Rubrics	sm	AI Upskilling
		Al e	mbedded i <u>nto l</u>	Enterprise Solutio	ns		

Data Analytics, Learning Management, Student Information Systems, Curriculum Mgmt

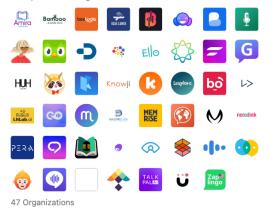
The last few years have provided an opportunity to re-think core elements of learning processes.



AI is being used across many aspects of the learning process, curriculum, assessment, administration & teacher support.

Language & Literacy

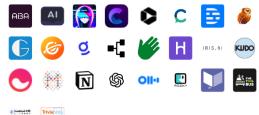
Al-based apps and tools that facilitate the acquisition and mastery of languages for learners across various ages and proficiency levels. These solutions offer interactive learning experiences with features like real-time feedback, adaptive content, pronunciation checking, reading, and speech coaching.



Productivity

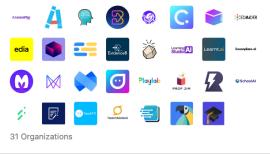
26 Organizations

Al tools that enhance individual efficiency and organization. From automated note-taking, transcribing, and mind-mapping, to intelligent search engines and coaching tools, these tools empower users to improve productivity in educational and professional contexts.



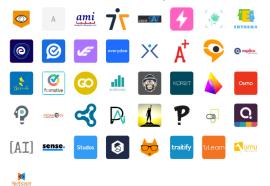
Teacher Productivity

Al tools that aim to streamline and optimize parts of a teacher's workflow, such as course creation, lesson planning, grading, communication, and administrative tasks.



Assessment & Feedback

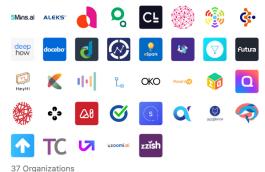
Al-driven technologies that facilitate evaluation, monitoring, and feedback within educational contexts. Encompasses Al-driven proctoring, automated grading, assessment generation, and real-time feedback mechanisms, aimed at enhancing the efficiency, objectivity, and effectiveness of learner assessment processes.



41 Organizations

Personalized Learning

Platforms that harness AI to analyze learner data, deliver personalized learning experiences, and optimize educational content. These solutions aim to enhance the learning process, adaptability, and outcomes by tailoring educational approaches and content based on real-time insights.



Engagement, Retention, & Wellbeing

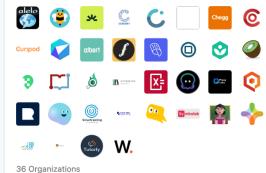
Solutions designed to foster active participation, retention, and wellbeing among students and employees. Through Al-driven chatbots, monitoring systems, and personalized interventions, these solutions aim to enhance engagement, address individual needs, and create supportive learning or work environments.

/	A-dapt	\heartsuit	\bigcirc	2	Clustree	Ç) CollPoll	IW
(fue)	j	G	W	Maraobor 🖌	60	<u>_0</u> _	*
mo≫a	0	Q	riff		00	Ø	T2U
tolkingooints							

25 Organizations

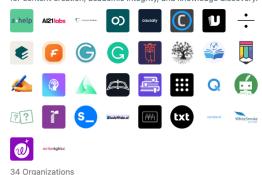
Tutoring & Learning Support

Includes Intelligent Tutoring Systems (ITS) and other platforms that leverage AI to provide learning support, homework assistance, and supplementary resources to help learners master academic subjects, improve performance and grasp concepts.



Research & Study Tools

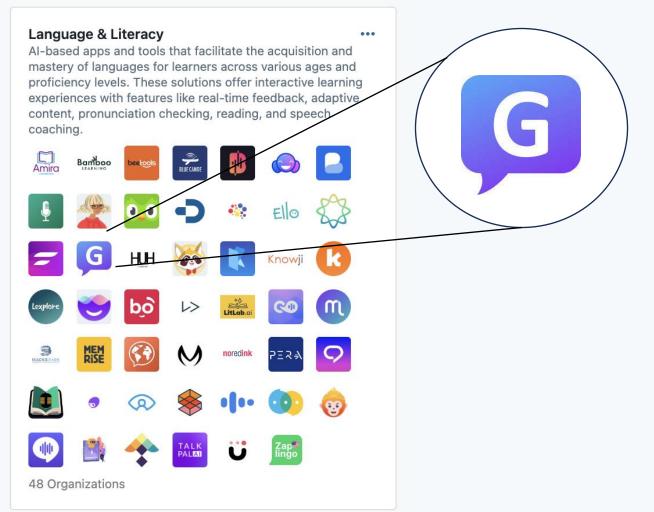
Al writing assistants, grammar and plagiarism checkers, and research platforms, and other tools that offer students and researchers support for content creation, academic integrity, and knowledge discovery.



Al in Education Examples



Language & Literacy learning is a popular use case for AI, with voice-based and generative AI developments opening new possibilities.



'AI-based language Teaching Tool'

Gliglish is an AI-based language teaching tool that helps users improve their fluency and confidence in speaking different languages. It has multilingual speech recognition, adjustable speed, feedback on grammar, translations, and suggestions to keep users engaged.



Indicative Market Map: EdTech companies using AI





Learn languages by speaking with AI.

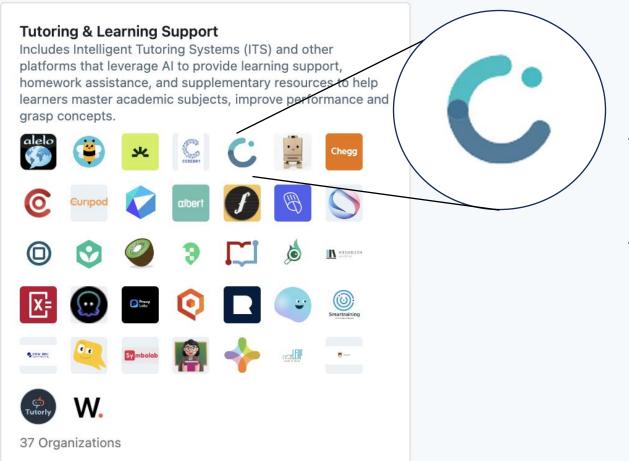
Talk to a teacher. Roleplay real-life situations. Improve your speaking & listening.

Speak now for FREE \rightarrow

No signup required 🙂



Newly available AI tools are being used to support learning content development and course creation.



'Intelligent Course Development Assistant'

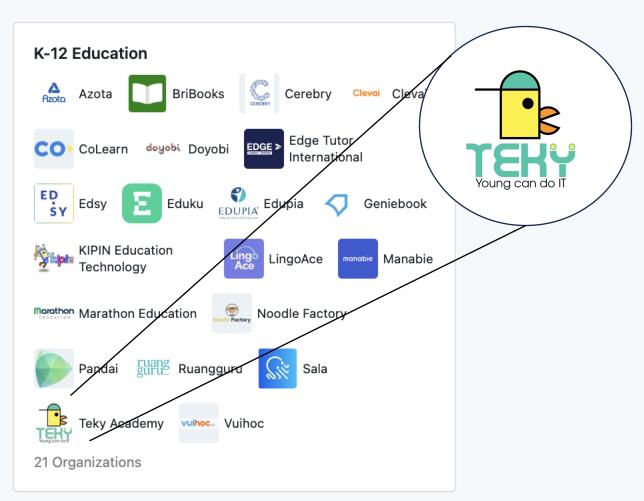
Chat2Course is an AI-powered course builder and AI tutor that enables users to create custom course overviews, interactive curriculums, personalized learning content, and GPT-4-driven learning experiences, as well as edit and refine content and publish and share their courses.



Course Development Assistant

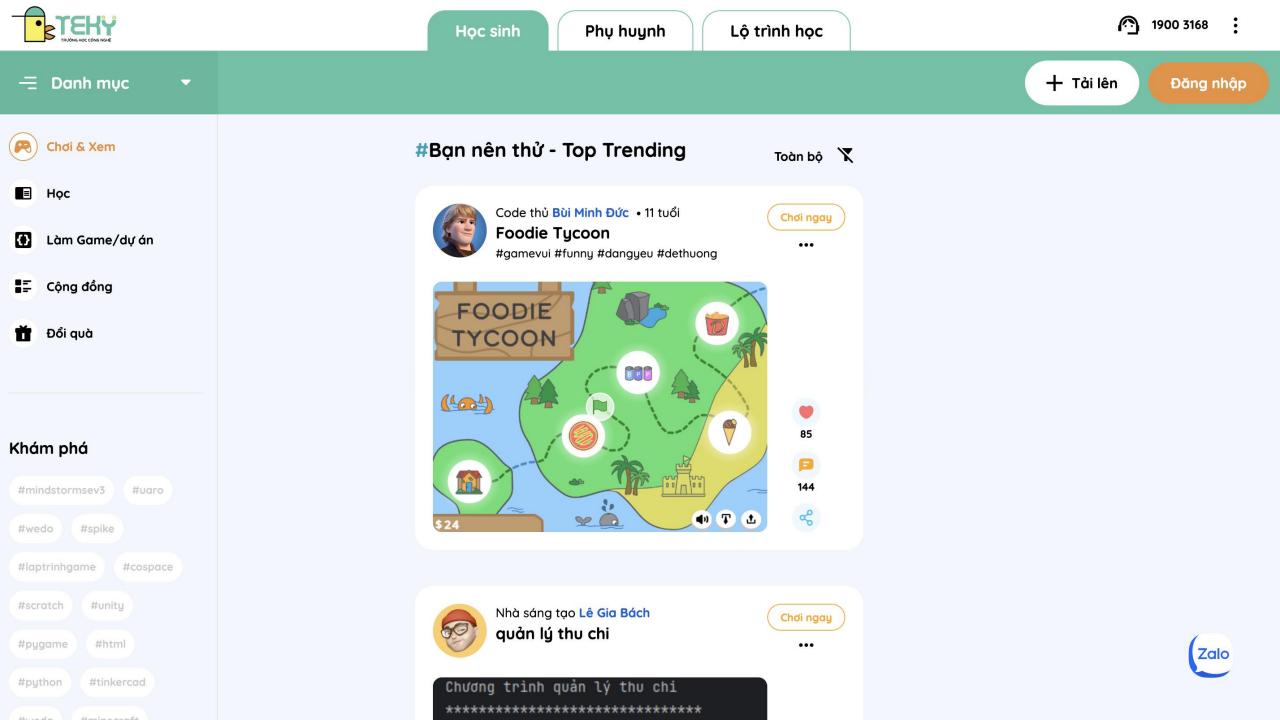
Supercharge Your Course Development Workflow with AI-Driven Solution

Early teaching of technology, data, coding, and now AI skills is critical to building national capacity in the long term

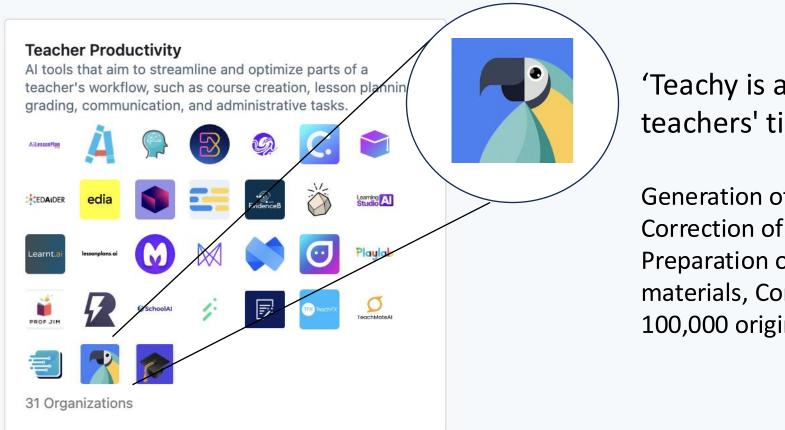


'Teaching STEM, Coding and AI Skills'

Teky is a STEAM education platform for K-12 students in Vietnam (STEAM stands for Science, Technology, Engineering, the Arts and Mathematics). Founded in 2017, Teky mainly provides computer programming, coding, robotics & engineering, 3D printing, AI, AR/VR education services for 5-18 year old, preparing for the revolution of technology 4.0 and the 21st century.

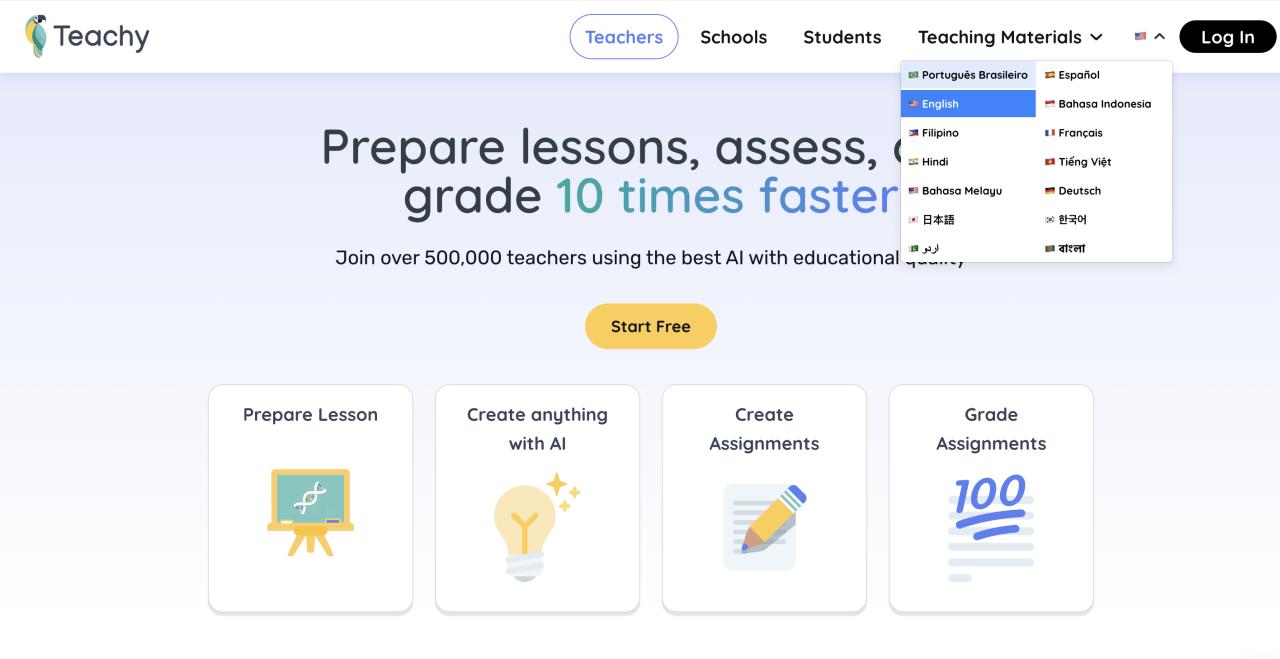


One of the most immediate uses of AI is to support teachers in their work, with the potential to save many hours per week.



'Teachy is a platform that doubles teachers' time through Al'

Generation of customizable exercise lists, Correction of objective and discursive tests, Preparation of classes and supplementary materials, Commented templates, More than 100,000 original and competition questions.



?

Al in Education. Global Landscape & Examples



Dr. Maria Spies Co-Chief Executive, HolonIQ September 2024