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ADB's New Operating Model

Accelerating transformation toward Strategy 2030 and beyond

Capacity Building Program for Pakistan Government Officials on ADB Processes and Procedures – 19 August 2024





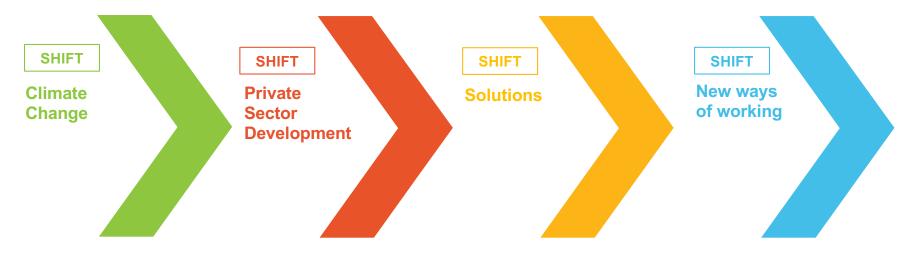
The New Operating Model makes ADB the best it can be, to achieve Strategy 2030 goals, and equip us for future challenges.



STRATEGY 2030

PROSPEROUS INCLUSIVE RESILIENT SUSTAINABLE ASIA AND THE PACIFIC

To achieve the vision of Strategy 2030 four shifts need acceleration



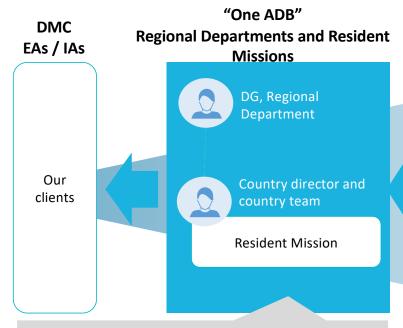
Increase our capacity
as the region's
climate bank by
embedding climate
action across our
operations and neardoubling our annual
climate financing

Strengthen our role as a catalyst for the private sector by spurring greater private sector participation in Asia's development Elevate our role as the region's solutions bank through holistic, knowledge-based, innovative and integrated solutions Empower staff to provide value and impact to clients by living our values and becoming more efficient, agile and collaborative



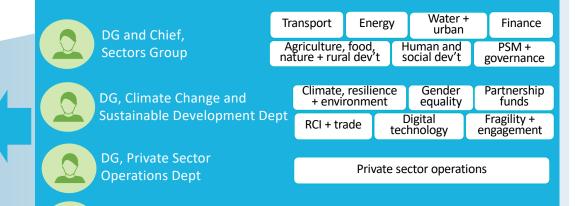


The new operating model channels ADB's varied resources for the **benefit of DMCs**



Regional groups are responsible for country programs and strategies.

- "One-stop-shop" for DMCs' needs, covering sovereign and non-sovereign products.
- They lead in defining the country strategies and business planning, and work with the solutions groups to deliver on those strategies.



Solutions Groups

Markets development and PPP

Solutions groups are responsible for project execution.

- Sector, thematic, private sector operations and advisory specialists are pooled into bank-wide teams, and are assigned into or deliver services to regions / resident missions.
- Sectors will be responsible for preparing sovereign projects, ensuring technical quality, and leading implementation through to completion.
- Strong collaboration between sectors, themes, PSOD and OMDP.

Head, Office of Markets

Development and PPP

ADB



Benefits to Developing Member Countries

Client centricity is at the core of the new operating model

A key focus of the new operating model will be around being able to better work with DMCs on solutions that meet your needs, make our specialists more available by bringing them closer to the field, and improve the efficiency of our business processes



Wider role of country offices: "One ADB" resident missions that will work with DMCs to coordinate and deliver solutions using all of ADB's products and services



Decentralization: More specialist resources and managers in the field, and greater decision making authority delegated to the field



Focus on quality: Enhanced focus on quality and development impact, making sure that every dollar of ADB support does more for DMCs



Business process streamlining: A comprehensive review of sovereign and nonsovereign business processes to reduce bureaucracy, delegate decisions, and overall make processing more efficient



Private sector development: Develop and execute coordinated and tailored approaches to PSD, bringing sovereign and nonsovereign expertise closer together and closer to our clients





Transformation program status



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We are half-way in the implementation of the new operating model

Phase 1: Establishing the bases of the new operating model

Phase 2: Deepening transformation and finetuning

Phase 3: Scaling-up, stabilizing and integrating recommendations of MTR Strategy 2030

Key Phase 1 changes:

- New structure and TORs for operational departments rolled out to HQ
- New processes for SOV and NSO
- SOV-NSO integrated teams piloted

Key Phase 2 changes:

- Decentralization starts
- Structural changes rolled-out to RMs
- New KPIs and operations planning processes
- HR reforms

Key Phase 3 changes:

- Decentralization continues
- Structural integration of selected SOV-NSO sectors begins
- More HR reforms (job architecture)

