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ADB's Evaluation System and Lessons Learned from Pakistan

Capacity Building Program for Pakistan Government Officials on ADB Processes and Procedures

Sonia Chand Sandhu Independent Evaluation Department

19-23 August 2024 | ADB HQ, Manila, Philippines





Outline

1. Why we do independent evaluation?

- Mandate and Organization
- Evaluation Principles and link to monitoring and learning
- Evaluation is integral to the project cycle
- Development Effectiveness

2. What we evaluate?

- IED's scope of work
- Country and project level work

3. How we evaluate?

Evaluation Criteria

4. What did we learn?

- Highlights of Pakistan project performance
- Lessons for Pakistan: what should we do more and what less





1. Why we do independent evaluation?

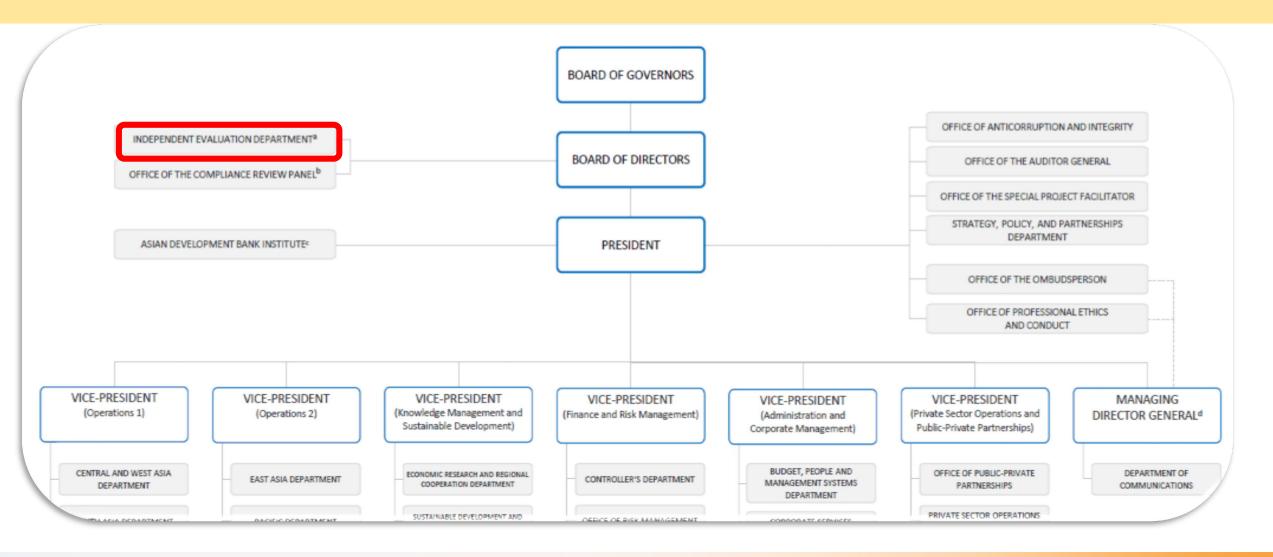


Mandate

ADB Evaluation Policy 2008

- Help the Board of Directors, ADB Management, and decision makers...understand whether
 resources have been well spent and outcomes have been achieved.
- Emphasize effective feedback on performance to improve the development effectiveness of ongoing ADB operations.
- Independently and systematically evaluate to determine relevance, effectiveness, efficiency, sustainability, and impact.
- Assist ADB operations and DMC counterparts to develop their self-evaluation capacity.
- Disseminate within ADB and more broadly important findings and lessons from evaluations.

Independent Evaluation at ADB





Principles

Development effectiveness

Maximizing development effectiveness of ADB operations through evaluation feedback

Accountability

Is ADB doing the right things? Is ADB doing things right? Are resources properly allocated and used, and intended outcomes realized?

Learning

What lessons are critical for improving development impact of future policies, strategies, programs and projects?

Resource Allocation

How can ADB better improve resource allocation based on evaluation knowledge on what works and what doesn't?



Evaluation is closely linked with monitoring and learning

Development effectiveness

Maximizing development effectiveness of ADB operations through evaluation feedback

Monitoring

Management tool. Identifies problems, tracks trends & performance against stated goals, basis for research, evaluation and learning (Sector, RDs, PPFD)

Evaluation

Uses monitoring data, research results, evidence. Enables judgement on merit, value, significance of any intervention – current and for future planning.

(Project teams and IED)

Learning

Allows to adapt frameworks,

processes for progress.

Knowledge from M&E is put into
practice through lessons.

Occurs Individually and
organizationally

(IED, ADB wide and DMCs)

EVIDENCE and **DATA**: Credible and substantiated



Evaluation is integral to the ADB project cycle

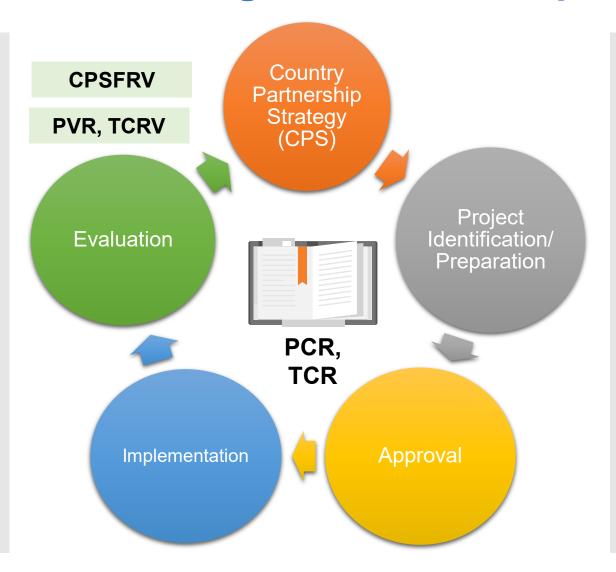
Self-evaluation:

 ✓ Project and Technical Assistance completion report (PCR) and (TCR)

Independent evaluation:

✓ Project and TA Validation report (PVR and TCRV)

Complementary



- √ Results chain
- ✓ Inform country partnership strategies
- ✓ Inform future project designs
- ✓ Capture tacit and explicit knowledge
- ✓ Identify persistent issues
- ✓ Recommend good practices.
- ✓ Draw lessons
- ✓ Inform country knowledge plans

KEY: CONTEXTUALITY, EVIDENCE, TIMELINESS, CREDIBLITY



ADB: Key Corporate Performance Reports: AER

IED's AER is part of the three complementary and distinct corporate performance reports prepared by ADB. All share the common goals of learning from experience and being accountable to ADB shareholders and other stakeholders.

FOCUS

PURPOSE AND VALUE ADDITION

Annual Evaluation Review

The Board-required report of the Independent Evaluation Department (IED) is produced to promote accountability and learning. It focuses on the operational performance and results of ADB and provides a synthesis of the evaluations prepared by IED in the preceding year and an in-depth analysis of performance trends of completed operations. It includes a special topic to strengthen results, and reports on Management's acceptance and implementation of IED recommendations.

The Annual Evaluation Review provides consolidated Issues and lessons from Independent evaluations.

COMMON FOCUS



performance of completed operations

Development Effectiveness Review

The review is Management's flagship report on ADB's performance in achieving the priorities of its corporate strategy, using indicators in the corporate results framework as the yardstick. Focusing on operations financed by ADB, it assesses ADB's development effectiveness, highlights actions ADB has taken to improve, and identifies areas where ADB's performance needs to be strengthened.

The findings provide the Board of Directors and ADB Management with performance information to guide ADB's strategic and operational directions and resource planning.

COMMON FOCUS



performance of active portfolio

Annual Portfolio Performance Report

The report provides a strategic overview and analysis of the performance trends, size, composition, and quality of ADB's active portfolio based on key indicators. It includes all operations and projects, including those funded by special funds and cofinancing fully administered by ADB. It identifies key issues, actions taken by departments to support improvement, and lessons for future ADB interventions, and makes recommendations for improvement to ADB Management.

The report provides ADB Management with evidence-based recommendations grounded in an in-depth analysis, including by region, of ADB's full portfolio of active committed sovereign and nonsovereign operations and projects.

Development
Effectiveness
through learning for
improved project
and program
performance

Source: Development Effectiveness Review 2023



2. What we evaluate?





IED's Scope of Work

KNOWLEDGE MANAGEMENT LEVELS OF EVALUATION Higher plane Tailored approaches **Evaluation Capacity Development (ECD)** CORPORATE Standardized methods **ADB** staff and Govt officers **ECG Good Practice THEMATIC** Standards for evaluation **Asian Evaluation Week SECTOR** and validation Guidelines COUNTRY **Communications and Outreach PROJECTS**

Country Level Work

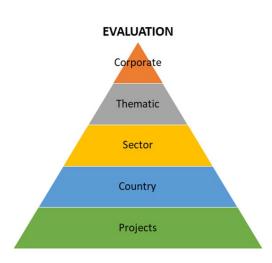
- At the country level, ADB completes annually (on average) 5-8 country program strategy final reviews
- IED validates all of them (examples shown).
- IED fully evaluates 1-2 country programs, called CAPEs, which are presented to the Board





Project Level Work





- IED validates 100% of all
 - PCRs (100+),
 - XARRs (30+), and
 - TCRs (90+)
- IED fully evaluates 8-10 sovereign and private sector projects (PPERs) and
- 1-2 TA projects annually



3. How we evaluate?





Evaluation Criteria: Project



Is the intervention doing the right thing?

Is the intervention achieving its intended objectives and outcomes?

How well were resources being used?

Will the benefits last?

Core Criteria* (Quantitative)

- Relevance
- Effectiveness
- Efficiency
- Sustainability

Other Criteria (Qualitative)

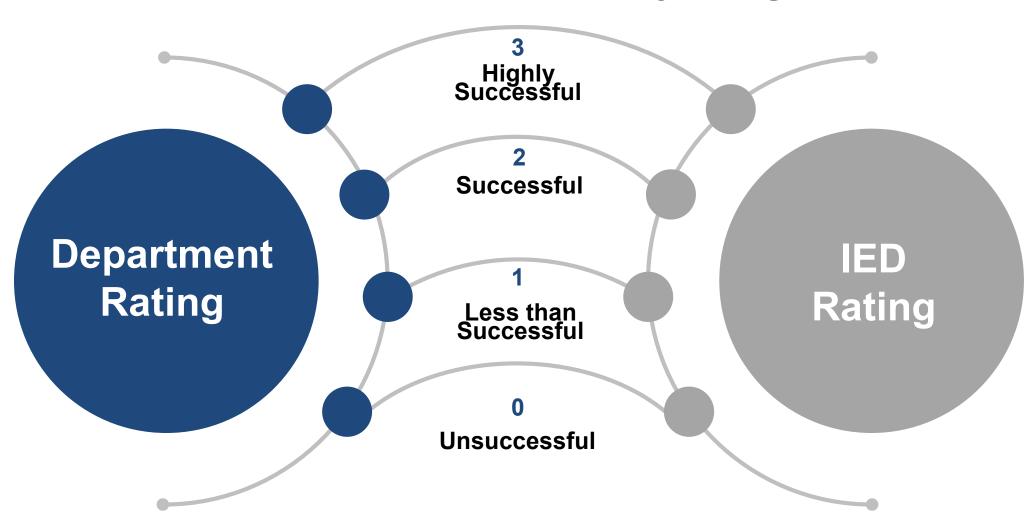
- Development impacts
- ADB's (and cofinanciers) performance
- Executing agencies performance

*New criterion on **Coherence** included in December 2019 revision by OECD-DAC, after extensive consultation with Evaluation Cooperation Group, including ADB.

Reference: Project Evaluation Guidelines for public sector operations: https://www.adb.org/documents/guidelines-preparing-performance-evaluation-reports-public-sector-operations

TCR Validation Guidelines: https://www.adb.org/documents/technical-assistance-completion-report-validation-guidelines

Project rating on a 4-point scale All core criteria are equally weighted





4. What did we learn?

Findings and lessons from evaluations

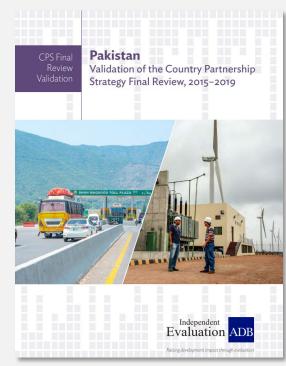


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Country Evaluation: CPS Final Review Validation 2015-2019

ADB performance in Pakistan: Findings

- Imbalance between two CPS pillars:
 - More focus on infrastructure development vs institutional reforms
- Varied performance across sectors
 - Effective: TRA and AFNR
 - Less effective: ENE, PSM and WUS (Energy program was 46% of the CPS)
- Start-up and implementation issues → extension, early closing, cancellation
- Longer project preparation at 17.2 months vs 12 months (ADB average)
- Lack of specific TA support to infrastructure projects or PSM programs
- Success with free-standing TA to address sector-wide issues related to transport sector (legislation and plans)
- Non-sovereign operations: small portfolio focused on energy & finance, not well integrated into the CPS



IED. 2020. Pakistan: Validation of the Country Partnership Strategy Final Review, 2015-2019.



Pakistan Country Partnership Strategy 2021-2025

FROM

CPSFRV 2015–2019: Recommendations

- Explicitly combine support: infrastructure development + institutional reforms
- Strengthen support for social sectors → inclusive growth
- Aim greater synergy: sovereign + nonsovereign operations → private sector development



TO

CPS 2021-2025

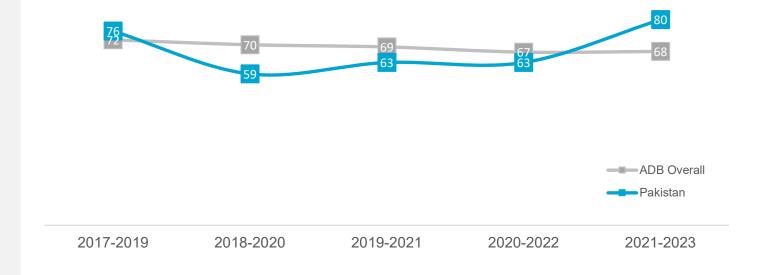
- Improving economic management – stability and growth, critical structural reforms
- 2. Building resilience human capital and social protection
- 3. Boosting competitiveness and private sector development jobs and economic opportunities
- * Improved donor coordination with WB and IMF for policy-based assistance



Sovereign Operations Performance

- Recent performance has improved, now exceeding the ADB overall at 80%
- By sector, improved performance was driven by energy and transport operations

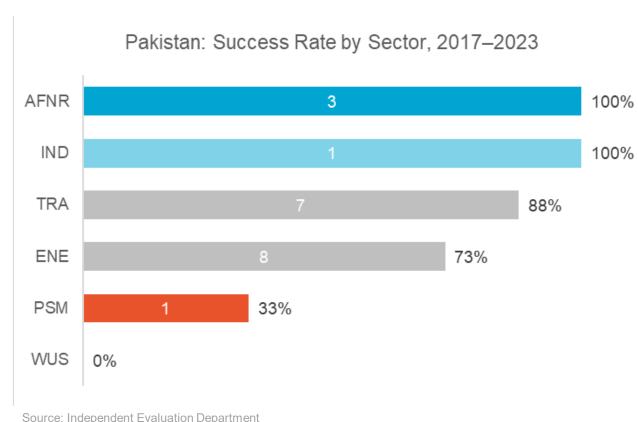
Pakistan vs ADB: Success Rate of Sovereign Operations, 2017-2023 (%, 3-year moving average)



Source: Independent Evaluation Department

Sector Performance

- ENE = mixed performance, most of successful projects in electricity transmission and distribution
- PSM = less than successful projects on reforms of stateowned enterprises
- WUS yet to have a successful project

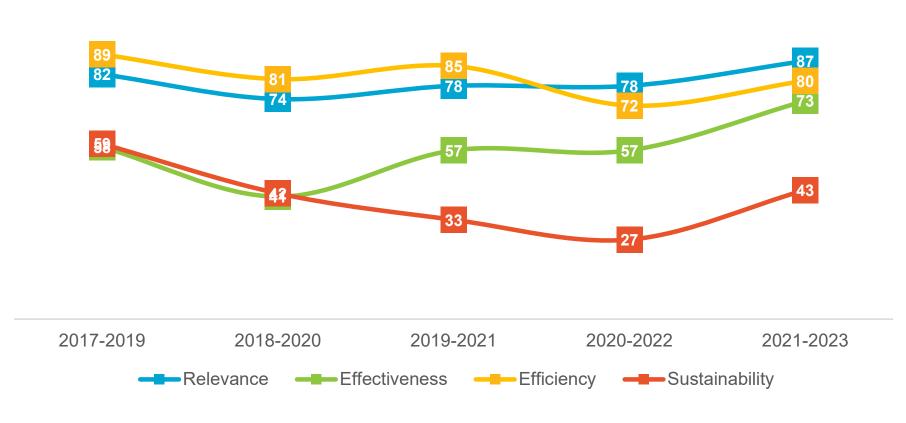


Source: Independent Evaluation Department



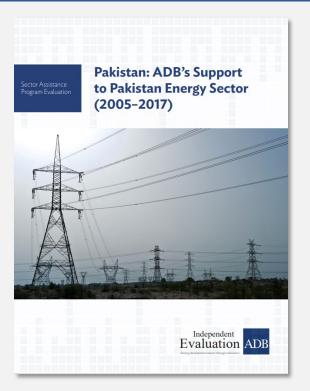
Project Trends: Projects are relevant, effective, efficient, but sustainability remains a challenge





Note: In 2017, IED started to validate 100% of project completion reports Source: Independent Evaluation Department

Sector Evaluation: ADB's Support to Pakistan Energy Sector (2005–2017)



Findings and Learnings:

- Weakest link: power distribution leading to less than likely sustainable projects
- Need for continued and strong political support for significant reforms
- Incomplete restructuring and unbundling of power sector led to prolonged reliance on subsidies and bailouts
- Distribution companies with insufficient incentives resulted in high losses and low performance level

Successes:

- ADB successful in power transmission and conventional generation
- Substantial contribution towards improvement and expansion of transmission and distribution network capacity

Source: IED. 2019. Sector Assistance Program Evaluation: ADB's Support to Pakistan Energy Sector (2005-2017).



Lessons from Project Validation: Power Transmission Enhancement Investment Program (MFF)

PCR Lessons:

- Engagement of facility management consulting firm and individual consultants strengthened procurement and design capacity and reduced duration between tranche approval and awarding of first major contract
- Updating of "type test policy" (quality control mechanism) improved contract execution efficiency
- Monitoring mechanism needed for regular assessment of physical and financial performance of assets

PVR Lessons:

- Using advance procurement for streamlining large investment programs by engaging loan-funded project management consultant from the beginning of implementation stage
- For assessing capacity-building, identify quantifiable indicators in the DMF at project appraisal.

Sources: IED. 2023. <u>Validation Report: Power Transmission Enhancement Investment Program (Tranche 4 and Multitranche Financing Facility) in Pakistan.</u>; and ADB. 2022. <u>Completion Report: Power Transmission Enhancement Investment Program in Pakistan.</u>



Project Validation: Sindh Cities Improvement Investment Program (SCIIP)

Findings:

- Only 2 of 5 tranches delivered i.e., \$85.8 million of \$400 million
- Early Closure of the North Sindh Urban Services Corporation (IA) due to shortfalls in govt. ownership
- Design phase (shortfall) in assessing feasibility of government's devolution strategy
- Weak coordination between central and local governments especially.

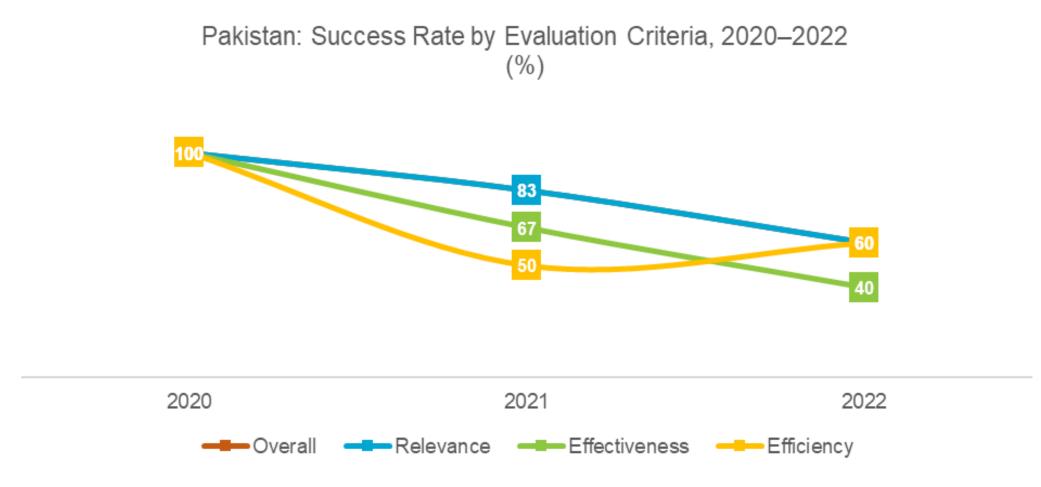
Lessons:

- Align the selection of executing agency with existing responsibilities (in the case of SCIIP, the executing agency should have been Local Government, Rural Development & Housing, Town Planning Department rather than Sindh Planning and Development Board)
- Establish right institutional framework before scaling up.

Sources: IED. 2020. <u>Validation Report: Sindh Cities Improvement Investment Program (Tranche 2 and the Multitranche Financing Facility) in Pakistan.</u>; and ADB. 2019. <u>Completion Report: Sindh Cities Improvement Investment Program in Pakistan</u>.



TA Trends: Declining performance of technical assistance



Note: In 2020, IED started validation of TA completion reports Source: Independent Evaluation Department



TA Validation: Economic Management Support

(Knowledge and support TA for policy advice)

Findings and lessons from successful TA in PSM sector

- 3 policy notes to support fiscal reform on public finance, tax policy /unit, economic impact of COVID-19
- Policy note on high-level diagnostic review report of state-owned enterprises (SOE) reforms informed the SOE Reform Improvement Development Program
- Facilitated establishment of a tax policy unit and preparation of the draft SOE bill
- The small-scale TA design enabled faster engagement of consultants, provided flexibility in scope and implementation arrangements, and was effective in supporting time-sensitive requests from governments
- Need for more measurable indicators in the DMF to assess policy actions and/or reforms undertaken

Source: IED. 2023. Technical Assistance Validation Report: Economic Management Support in Pakistan



Key Lessons from Technical Assistance Projects

- Recognize the critical role of government ownership throughout the TA project cycle: e.g., coordination of stakeholders at national and provincial levels. (good practice observed in health sector TA that facilitated discussions related to health sector reform between various stakeholders) (TAs 9488, 8990, 9392)
- Importance of knowledge product dissemination to increase knowledge base and open dialogues. e.g., workshops; events for official launch of a report that engages stakeholders (TAs 9392, 9207, 9255, 9688)
- Emphasize coordination and consultation among multiple government agencies and stakeholders e.g., consider an executing agency at a higher administrative level with convening power to engage stakeholders. (TAs 8990, 9672, 9153, 9614)
- Adopt a flexible approach: Flexibility in project implementation, consultant engagement adjustments and scope changes for more successful outcomes (TAs 9153, 8990, 9488)
- ADB can enable strategic partnerships between development partners to support Pakistan's development policies and plans and deeper analytical studies as required. (TAs 8990, 9392)

Source: Independent Evaluation Department

Recent High Level Evaluations

2023



AER 2023: What Explains ADB's Project Performance



CAREC Regional Program



ADF 12 and 13



Investment and Credit Risk Management



SAPE India
Urban Sector



Strategy 2030 (discussed March 2024)

2022



AER 2022: Supporting FCAS/SIDS



Additionality of Nonsovereign Operations



Real-Time Evaluation on COVID-19 (continued)



Integrated Water Management



Finance Sector Operations



Procurement System

2021



AER 2021: Supporting the SDGs



Bangladesh CAPE



Support for Action on Climate Change



Real-Time Evaluation on COVID-19



GMS Regional Program



One ADB

2020



AER 2020: ADB Self-Evaluation System



Transport Sector Operations



Energy Policy and Program



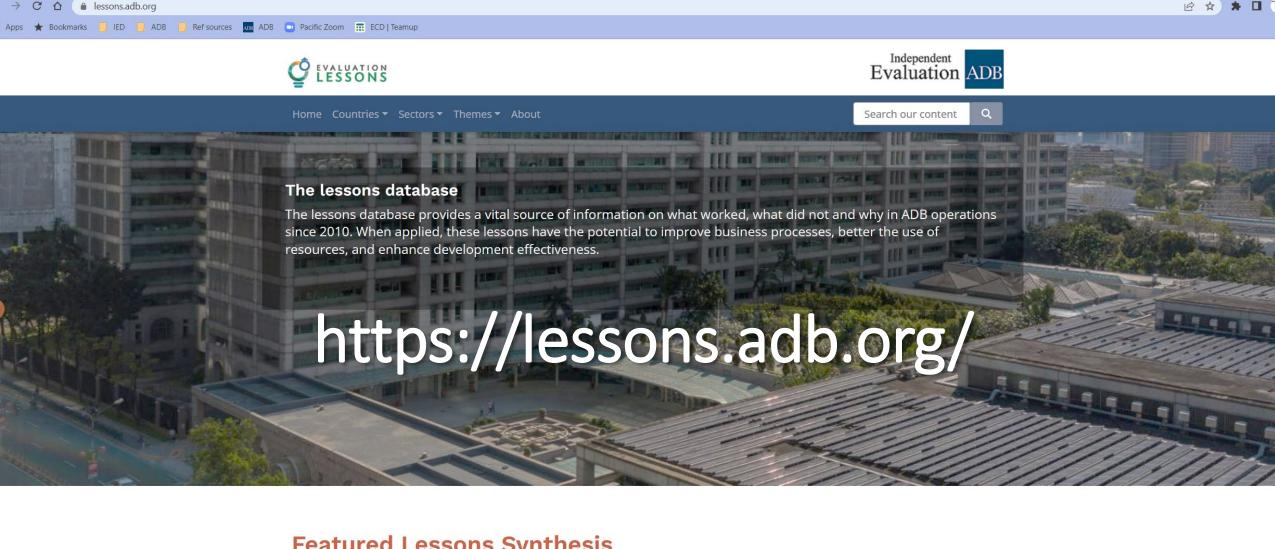
Knowledge Solutions for Development



Safeguards Policy Statement



Public-Private Partnerships



Featured Lessons Synthesis







Where we are now...



https://www.learnfromeva.com/

Making Evaluation Knowledge Accessible, Valued, and Used adbgeniesupport@adb.org









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