This is not an ADB material. The views expressed in this document are the views of the author/s and/or their organizations and do not necessarily reflect the views or policies of the Asian Development Bank, or its Board of Governors, or the governments they represent. ADB does not guarantee the accuracy and/or completeness of the material's contents, and accepts no responsibility for any direct or indirect consequence of their use or reliance, whether wholly or partially. Please feel free to contact the authors directly should you have queries.



Primary Care Based NCDs Management and their financial effects in NHIS

Dr. Yanghee Kim National Health Insurance Service Republic of Korea



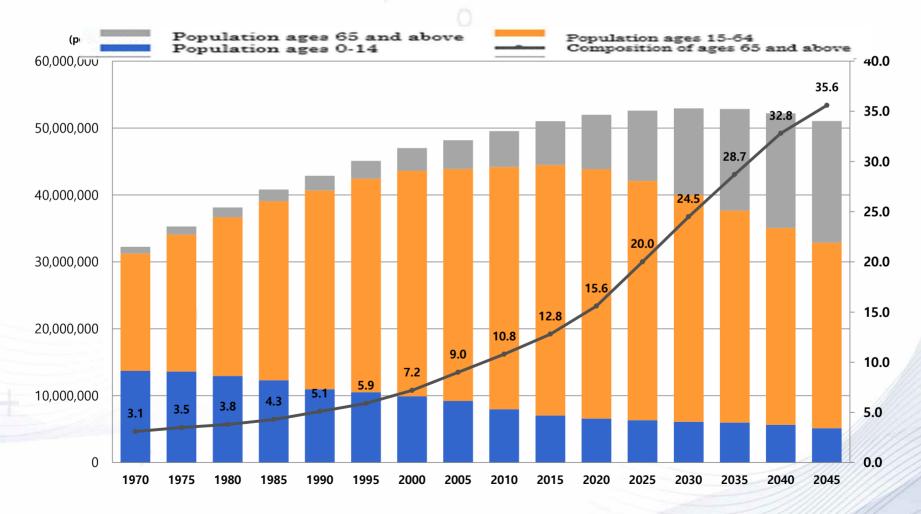
Contents

- 1. Primary Care Based NCDs Management project
- 2. Community Based Polypharmacy Management
- 3. National Health Check-up & Follow Up Service



Increasing diseases burdens due to population aging

- Population over 65Y will be over 20% of total population in 2025
- The percentage will reach over 35% of total population in 21 years later



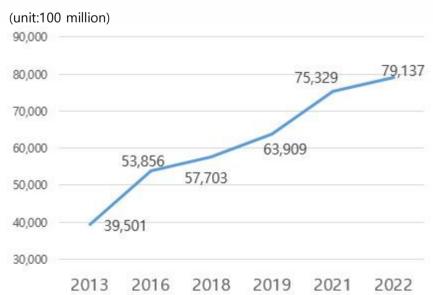
Source: 2022 Statistics Korea: Population Estimates



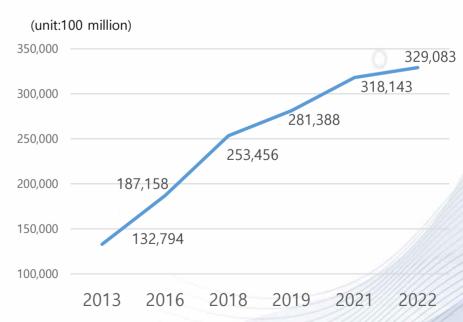
Increasing social and economical burdens due to non-communicable diseases

- 20.6 million patients with chronic diseases (40.1% of the total population)
- Treatment cost for chronic disease is almost 3 billion dollars (about 33 Trillion KRW/38% of the total treatment cost as of 2022)





Medical cost for chronic diseases

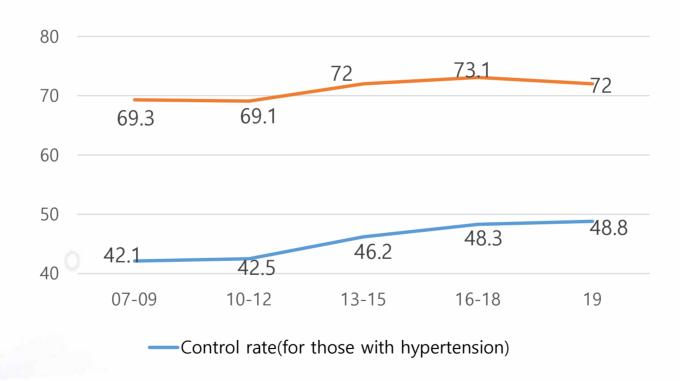


Source: 2022 Health Insurance Statistics Annual Report



Needs of NCDs Management

 72% of those who received treatment have their hypertension under control. Overall, less than 50% of those who have hypertension have under control



Source: Korea National Health and Nutrition Examination Survey (Korea Disease Control and Prevention Agency, 2020)



1 Integrated Primary Care Based NCDs Management Project

- The need for efficient implementation of chronic disease management projects has been raised. (Inspection and Investigation of the National Assembly, 2016)
- The clinic-level chronic disease management project was included in the New Government's Agenda (May 2017)
- Strengthen patient-centered healthcare system based on local communities
- Build a chronic disease control system centering on local clinics and strengthen the role of primary care medical institutions as navigators by providing education, guidance, and coordination for managing lifestyle choices and diseases.

Systematic control of chronic diseases, establishment of private-public governance systems, and activation of primary care



1 Process of Service Provision

Registration

Establishment of Care Plans

Patient Care

Check and Evaluation

Application for participation

20 or more localiclinics Local doctors' association

Doctors

Comprehensive

Interview Examination **Physical** Examination

Evaluation

Clinical Tests

Establishment of care plans for individual





Doctors

- Twice a year, patient care check-up and evaluation
- Preparation of patient care records

Participation of subjects

NHIS health Private

centers clinics

Recruitment of participants



Guidelines for participation

Yearly provision of service



3 Care Coordinator Model

Patient

Qualifications of Care Coordinators

Nurses & Nutritionists

- (New) Care plan establishment • (F/U) Check details patient care plans, check for possible patient complications
- In-house treatment F/U tivities before treatment doctors and coordinators Collaborative activiti examination, physical examinations, WEB (Enrolled patients) Check records for blood pressure and blood sugar patient care levels at home, check compliance

Care Coordinator

Patient Blood Medicine Check Guide for Complications sugar/pressure <u>compliance</u> visit schedule care lifestyle check-up activities monitoring monitoring execution (recall)

Education Consultation

Resource Linkage

Doctor

Records of

status

with medicines, check degree of care

• (New patients) Interview

plan implementations, etc.

lifestyle survey, etc.



4 Fee Schedule & Patient Incentives

- Annual fees applied per patient: about 290 dollars(KRW 398,850 max.)
- Out of Pocket Payment rate: 10% or exemption

Ca	tegory		Details	Amount (KRW)	Remark	
Comprehensive	A. Comprehensive	(1) Initial evaluat	ion and planning	46,110	Yearly	
Evaluation and	Evaluation and Plan Establishment	(2) Consistent pla	anning	25,730		
Plan Management Fee	B. Checkup and Evaluation			25,730	twice a year	
Patient Care Fees	A. Patient care fee I			29,410	Quarterly	
Patient Care rees	B. Patient care fee II		46,350	twice a year		
	A. Initial education	(1) Initial period		36,240	Yearly	
	/consultation fee	(2) Consistent (fr	om the second cycle)	25,310		
	B. Basic education /consultation	(1) Integration	(a) Individuals	10,920		
Education/		(1) Integration	(b) Groups	3,260	eight times	
Consultation Fee		(2) Lifestyle	(a) Individuals	9,350	a year	
I .		improvement	(b) Groups	2,730		
	C. Intensive education	(1) Individuals		20,170	Yearly	
	/consultation	(2) Groups		5,990		



5 Patient Incentives

Free Health Check-up Vouchers

- (Subject) Provision of customized health check-up vouchers for patients participating in the pilot project
- (**Details**) The inspection of relevant test items for NCDs at clinics participating in the project (1time/year)
- Health check-up items for each disease

Common	Hypertension	Diabetes		
Two sessions of four types of lipid tests, Potassium (K), Albuminuria, Urinalysis, e-GFR	Electrocardiogram, sodium	Glycated hemoglobin		

Conduct all tests for complicated patients (with both hypertension and diabetes)



6 Monitoring

 Monitoring the performance of clinic, regional, and national level by using patient management system data

Monitoring Indicator

	Structure	Process	Result
Goals	Activation of participation	Improvement in quality of NCD control	Control rate of hypertension/diabetes
Evalu ation Areas	 No. of participated clinics, patients Status of patient local steering committee 	 Evaluation/planning Education Patient care Interim check Complications check-up 	 Regular visit rate Hypertension/diabetes control rate Health goals achievement rate

- Provision of monthly monitoring data
 - Using for local steering committees meetings
 - (local doctors' association, public health centers, NHIS)



7 Registration Status

- 3,591 clinics from 109 communities have participated (with 3,550 doctors and 132 care coordinators)
- Over 66 million patients registered

(As of 31 Mar. 2024, Unit: Places, Persons, Cases)

Selected		Clinics with	Participants			Registere	Examination		
	Selected Clinics	Registered Patients	Doctors	Nurses	Nutrition- ists	Number of patients	Care Plans	Education (Sessions)	Vouchers & Patients
	3,591	2,609	3,550	124	8	665,714	637,756	6,289,048	356,673

- (1st phase) 27 regions and 870 clinics in the project regions (27 Dec. 2018)
- (2nd phase) 31 regions and 937 clinics in the project regions (13 Feb. 2019)
- (3rd phase) 16 regions and 771 clinics in all regions (27 Mar. 2019)
- **(4th phase)** one city and 24 clinics in the community care leading region (May 2019)
- (5th phase) 34 regions and 1,140 clinics in all regions (8 Mar. 2021)
- (Irregular selected) Application of clinics in the project regions (From 1 May ~)



Economic Evaluation Results (1)

- (Case) Management of chronic diseases using ICT and AI technology in primary care settings
- Collaborative Projects by MOHW and four Korean hospitals

[Basic Analysis] The result of performing a cost-utility analysis over a lifetime analysis period

- For patients with diabetes or hypertension who visited primary care clinics, the ICER(Incremental Cost-Effectiveness Ratio) of implementing
- An ICT-based NCDs management system compared to the usual care group was 5,353 dollars/QALY(Quality-Adjusted Life Year)
- It is indicating that the ICT-based NCDs management system is cost-effective.

	Total cost (KRW)	Incremental cost (△ KRW)	Total effect (QALY)	Effect increment (△QALY)	ICER (KRW/QALY)
on and diabetes (based on t	he Framingham model	0			
Usual care	29,555,525		11.868		
ICT-based chronic disease management system	30,567,795	1,012,270	12.006	0.138	7,334,32
Usual care 29,555,525 1	11.868				
ICT-based chronic disease management system	30,325,308	769,783	12.014	0.146	5,282,94
	Usual care ICT-based chronic disease management system Usual care ICT-based chronic disease	On and diabetes (based on the Framingham mode Usual care 29,555,525 ICT-based chronic disease management system 29,555,525 Usual care 29,555,525 ICT-based chronic disease 30,325,308	On and diabetes (based on the Framingham model) Usual care 29,555,525 ICT-based chronic disease management system Usual care 29,555,525 USual care 29,555,525 ICT-based chronic disease 30,325,308 769,783	Total cost (KRW) (△ KRW) (QALY) on and diabetes (based on the Framingham model) Usual care 29,555,525 11.868 ICT-based chronic disease management system 30,567,795 1,012,270 12.006 Usual care 29,555,525 11.868 ICT-based chronic disease 30,325,308 769,783 12,014	Total cost (KRW) (△ KRW) (QALY) (△QALY) on and diabetes (based on the Framingham model) Usual care 29,555,525 11.868 ICT-based chronic disease management system 29,555,525 11.868 Usual care 29,555,525 11.868 ICT-based chronic disease 30,325,308 769,783 12,014 0,146



Economic Evaluation Results (2)

- (Medical cost effectiveness) Medical cost saving, NCDs complication prevention, loss of productivity prevention
- (Cost-benefit analysis) 3.17 times (MOHW & Yonsei Univ., 2021)







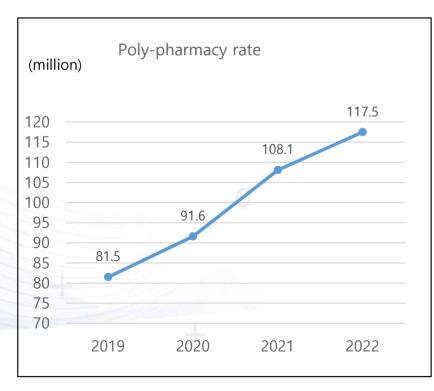


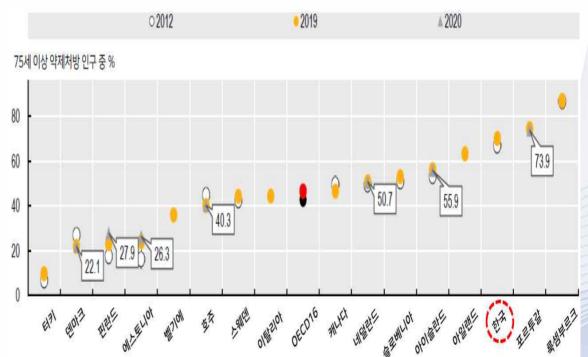
cource: J.H.Kang (2024), Management of chronic diseases using ICT and AI technology in
primary care settings, p21>



Needs of Polypharmacy Management

- Due to population aging and NCDs patients, polypharmacy rate is increasing
- Multi-drug prescription rate is higher than OECD average rate





3 Community Based Polypharmacy Management



- Hospital Based Service Model
- Community Based Pharmacist Service Model

	1 st service		2th		3th		4th
type	Home-visit or Pharmacy visit		Telephone consultation or Pharmacy visit		Telephone consultation or Pharmacy visit		Home-visit or pharmacy visit
service	Medication consultation	₽	Monitoring, consultation	₽	Monitoring, consultation	₽	Evaluation
Consul- tation	Consultant Pharmacist+ NHIS staff or Assistant Personnel (2 persons per 1 team)		Consultant Pharmacist		Consultant Pharmacist		Consultant Pharmacist+ NHIS staff or Assistant Personnel (2 persons per 1 team)



Financial effect of hospital based service

- 18,125 patients are beneficiaries of the project (2018~2022)
- According to the estimate, when 100 patients receive the service, preventing 4 patients from re-hospitalization
- Annually 12,328 dollar saved (KRW 1,689 million Won)

Financial effect of community based service

- Medication problem reduced (among pilot test participants, from 2020~2021)
- Emergency room visit 23% decreased

4 National Health Check-up & Follow Up Service



Lifetime Periodic Health Screening

Infants

(4mth~71mth)

Screening for Infants

- 7 times until the children start school
- Basic medical exam, questionnaire and diagnosis
- Developmental evaluation and consultation
- Health education for parents

Youth

(6~18 yrs)

Screening for Students

- Students in primary, middle and high school
- · Basic medical exam
- Pathology exam
- · Dental check

Health Screening For Out-of-School Children

Out-of-School Children (9~24 yrs)

Adults

(over 19 yrs)

General Screening

- Basic medical exam and health questionnaire
- Breast radiography check
- · Urine and blood test
- Dental check

Cancer Screening

 Stomach, liver, colorectal, breast and cervical cancer

4 National Health Check-up & Follow Up Service



Cancer Screening

Category	Screening Age	Screening Period			
Gastric	Men and Women over the age of 40	2 years			
Liver	Men and Women at high risk who are over the age of 40	1 year			
Colon	Men and Women over the age of 50	1 year			
Breast	Women over the age of 40	2 years			
Cervical	Women over the age of 20	2 years			

Cost payment

► For regular cancer checkups : co-payment 10% (except Cervical patients pay none)

4 National Health Check-up & Follow Up Service



Follow-up Service

- According to the screening results, dividing them into cautionary group(1~2 risk factors) and risk group(3~5 risk factors)
- Follow-up service is provided to the risk groups that have metabolic syndrome
- Telephone counseling, health information provided by the staffs from NHIS branch offices → Medical/nutritional counseling, fitness tests, exercise guides offered by health promotion centers
- Risk factor criteria: 1) Blood pressure reading(systolic/diastolic),
 2) Fasting blood sugar, 3) Abdominal circumference 4) Neutral fats 5) Cholesterol



'Gungang iN' Health portal

✓ Website: http://hi.nhis.or.kr/main.do



온라인도우미



건강검진

나의 건강정보

건강프로그램

건강정보

건강자료실

건강생활

건강iN 소개



MY HEALTH BANK

Health screening 건강관리를 위해 정기적인 건강검진이 중요합니다.

검진 대상 조회



Personalized health management

건강상태와 생활습관을 진단하고 맞춤형 질환예측서비스를 이용해 보세요.

맞춤형 건강관리



Medical Information

내가 먹는 약의 음바른 복용법을

확위해 보세요.

의약품 정보검색



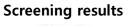
Exercise Information

가족의 건강을 위해 꾸준한 운동은 필수적입니다.

운동과 생활









Treatment records



영유아 건강검진 안내



영유아 문진표/ 발달선별 작성



금연치료 의료기관찰기



간호 간병통합 서비스병원찰기



Diabetes prediction program

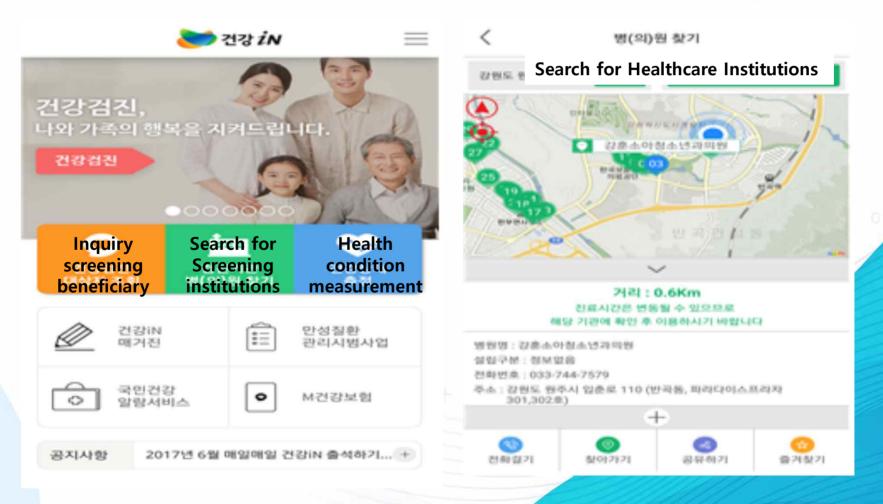


역사회 일차의료 수가시범사업



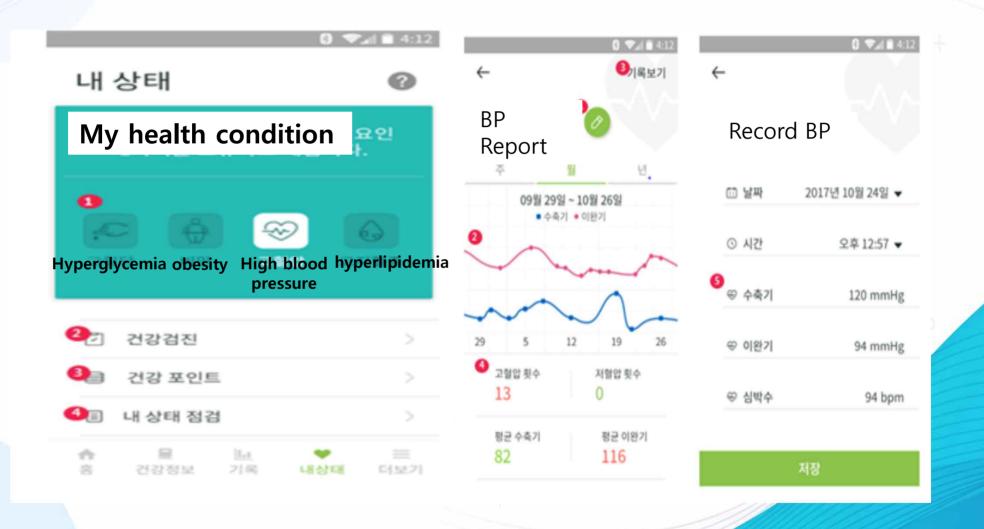
Mobile 'Health iN' application

- Mobile 'Health iN' application
 - information on health screening results, general health questionnaires, doctor's consultation and medication data, etc.





Smart Screening Follow-up System





Thank you!

) + + 0