





Karachi BRT - Red Line

Ready Resettlement Plan (RP)

Main Corridor of Karachi Red Line Bus Rapid Transit Project (KBRT) Project



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KBRT Redline Project Overview

KBRT Lines

1. Green Line

Surjani to Tower

2. Red Line

Numaish to Malir Halt

3. Blue Line

Bahria Town to Tower

4. Yellow Line

Dawood Churangi to Quaid Mizar

5. Orange Line

TMA to Board Office

. Aqua Line

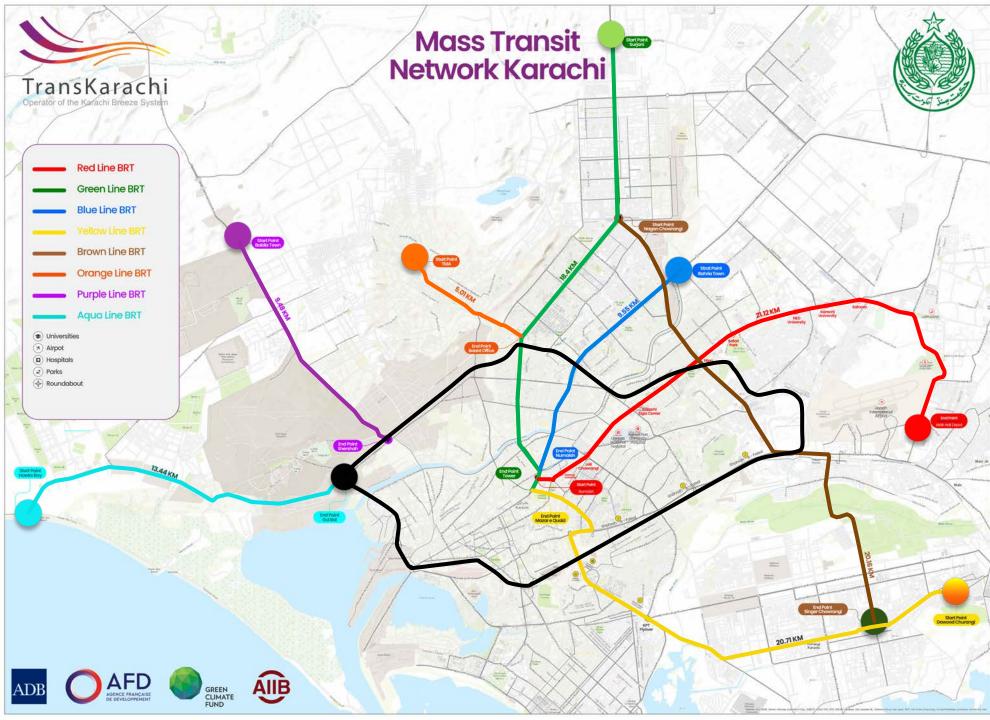
awks Bay to Bulbai











Integrated Urban Transformation Project

Urban transport



Thirdgeneration BRT



Non-motorized transport



Transit-oriented development

Climate resilience



Bioswales



Permeable pavements



Integrated utility relocation

Environmental sustainability



Air and noise quality



Waste management



Ocean cleaning

Social sustainability



Community development



Gender mainstreaming



Universal accessibility

Energy



Biogas energy plant



Energy efficiency



Electric feeder vehicles

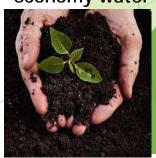




Community farming



Circular economy water



Compost production

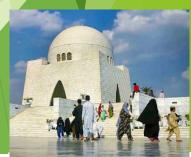




Building restoration



City center revitalization



Tourism promotion

KBRT Redline- Salient Features



Salient Features of the Project

- Gold Standard 3rd Generation BRT
- Zero Emission Project using Bio-Gas
- Zero Subsidy Project
- Zero Land Acquisition
- 24-7 CCTV Monitoring
- **LED Bus Signs**
- 208 Off Corridor Bus Shelters
- 2 Bus Depots
- Corridor Drainage System
- Transit Priority System at select intersections

- Compensation for Affected & Dispersed Businesses
- Pedestrian Access Bridges
- Parking at Stations
- Street Lighting
- Side Walks and Bicycle Track
- Reduced Number of Stops
- Road Level Access through Low Floor Bus Stations
- **Automated Voice Announcements**
- Real Time Passenger Information System
- Convenient Ticketing Facilities

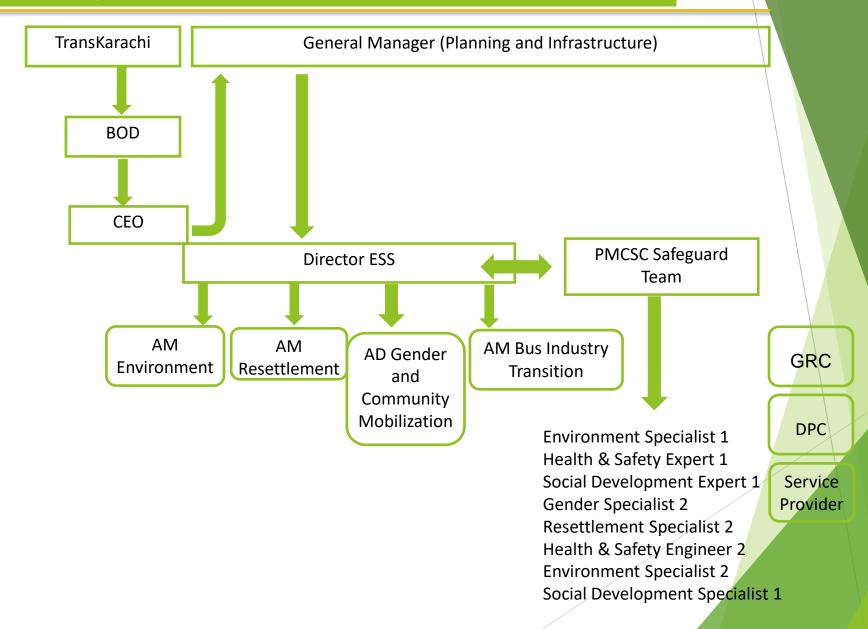






Environmental and Social Safeguards

Institutional Arrangement



Resettlement Plan

Resettlement Plan - Detail DPs in 2019 and 2021 Updated

	2021		2019		
Typology of the Impact	Claimed Sitting Before cutoff date (March 15, 2019)	Available DPs	Relocated	Absent	No of DPs
Extended structure vendors					
103 Semi-Permanent Structures	25	10		170	
120 Mobile Structure		30		170	
Static and mobile vendors	76		41 have shifted to other locations for the		
35 Semi-permanent structures		opportunities.	purpose of alternative business opportunities.	202	
240 Mobile Structures		25	13 extended vendors who closed their		697
Employees			business		
128 Workers with extended structures	38	4		195	
71 Static and mobile vendors	32				
Sub-Total	171	76	54	567	
Total	Total 868				

Overview of Available DPs

Typology of the Impact	Paid	Unpaid	Without Amount	Duplicate	Sub-Total	Total
Extended structure vendors						
Semi-Permanent Structures	12	7	2	5	26	21
Mobile Structures	0	0	36		36	36
Sub- Total	12	7	38		62	57
Static and Mobile vendors						
Semi-Permanent Structures	4	7	0	9	20	11
Mobile Structures	46	45	0		91	91
Sub-Total	50	52	0		111	102
Extended structure employees						
Worked With extended structures	0	0	12		12	12
Static and mobile vendors	0	0	30		30	30
Sub-Total	0	0	42		42	42
Static and mobile employees						
Worked With extended structures	3	3	0		6	6
Static and mobile vendors	10	16	0		26	26
Sub-Total	13	19	0		32	32
Grand Total	75	78	80	14	247	233

Detail of prepared cheques for DPs Compensation

Annexure/Typology of Vendor	Total Prepared Cheques	Paid	Cheque Return	Not Received/ Not Available
2019 DPs				
Extended structure vendors	6	5	1	-
Static and Mobile vendors	17	12	2	3
Static and mobile employees	2	2	-	
Total	25	19	3	3
2021 DPs				
Extended structure vendors	10	7	3	
Static and Mobile vendors	53	38	8	7
Static and mobile employees	17	11	3	3
Total	80	56	14	10
Grand Total	105	75	17	13

Details of the DPs with issues restricted to be compensated

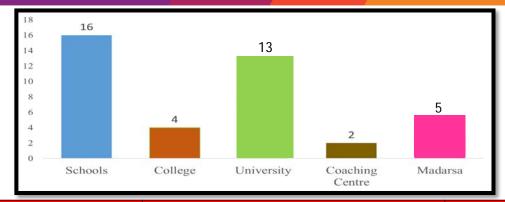
Issue nature	#of DPs	Description	Exhaustive Efforts		
Refusal	7	Refused to cooperate	Field Team with DPC are continuously following them via telephone,		
Nerusai		nerasea to cooperate	By visit, They have strictly asked to team not to contact us.		
			Coordination with the DPC & and neighboring DPs. Consultation with		
			the general public.		
Absent	17	Initially they were available	Published Public notices in the local and national newspapers.		
			Displayed the list in the various locations along the corridor.		
			DPC made the announcement in the adjacent Masjids of the corridor		
Those DPs who had not deposited		Prepared 105 cheques	Meetings with NADRA/Banks, Embassy to produce legal documents		
/collected their cheques due to	26	13 DPs not received cheques			
their own issues		17 DPs not deposited			
New cases in Process	5	Process for Documentation and			
verifica		verification Process			
To Be Submit	08	Incomplete Details submitted by			
(Under verification)		DPs			
Issue in CNIC	6	Making efforts to facilitate DPs	Had a meeting with NADRA official to orient on Project and facilitate		
issue ili civic		for obtaining CNIC from NADRA.	to DPs		
Underage	5	Verification Process	Facilitating DPs for obtaining B-form from NADRA.		
		Bangladesh Nationality and	Sent an official letter to the Deputy High Commission Bangladesh		
Other Nationals	2	facing the issue of valid	Embassy for Restoring Passport based on their official criteria and		
		documents	process		
Voluntarily withdrawal from		Two (02) DPs submitted their			
•	2	written voluntary withdrawal			
Compensation		statement			
Total	78				

Details of the absent DPs recently identified

DPs	Description	Remarks
23 persons	After their names verification in RP DPs were briefed on compensation process and request for submit valid CNICs for Documents Verification	 DP's access to the field office after making serious exhaustive efforts by TK. Public Notices were published in local and National newspapers. List of Absent DPs displayed through the main corridor. DPs access to DPC and they recommended to TK

Stakeholders Engagement/Consultations

Existing Educational Institutes Along RedLine Corridor



Schools	Colleges	Universities / Institutes	Coaching Centers	Madarsa	
Kids World School	Islamia College	Dawood University Diligens Acadmy .		Jamia Sat <mark>taria I</mark> slamia	
Chiniot Islamic School	East Meadow Girls Colege	Federal Urdu University	AK Coaching Centre	Jamia Dar <mark>ulsala</mark> m Islamia	
Govt.Girs Model School	KEMAN Institute	National Institute of Public Administration (NIPA)		Jamia Masjid Bait-ul- Mukkaram	
The Kings School	SIMIT (Sindh Institute & Technology	Aligarh Institute of Technology		Faizan-e-Madina	
The Educators School		Sir Syed University		Dar-ul- Nijat	
The Asian School		Institute of Industrial Electronic (IIEE)			
White house Grammar School		Sindh Technical board			
Marvelous Education School		Sarhad University			
The City School		Al-Kawthar University			
Beacon House Grammar School		Usman Institute of Technology	/		
Army Public Schoo		NED University			
Little Hearts Grammar School		Karachi University			
Foundation Pubic School Malir Campus		Shaikh Zaid Islamic Centre			
Aspire Grammar School Jinnah Avenue Capmus					
The Smart School					



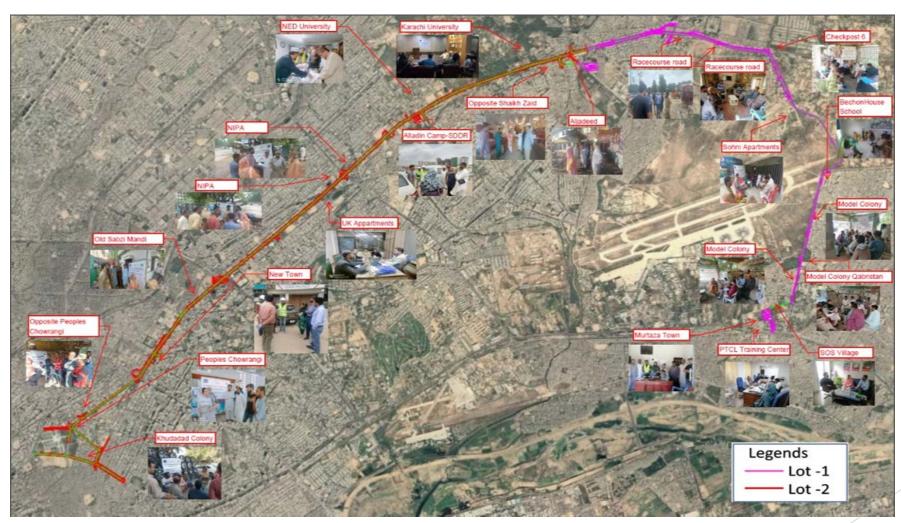


Community Consultations and Stakeholders Engagement

Consultations Conducted

- Meeting with DPs & their families
- Students/ Youth
- Locals at Right of Way (ROW)
- Society Unions
- Government Officials
- Private Institutes
- Educational Institutes
- Business Community
- > Trade Unions
- Security Agencies
- NGOs/Charitable Organizations
- Religious Centers (Mosques/ Imam Bargahs)
- Hospitals

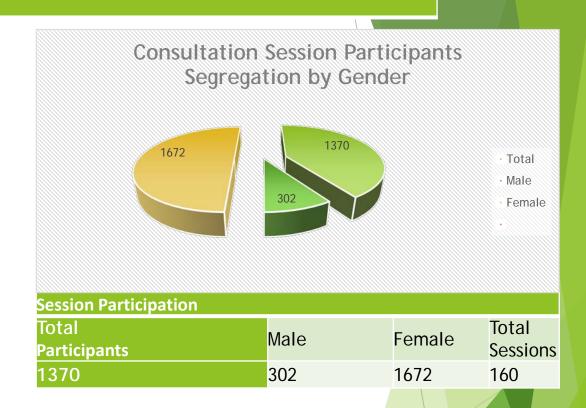
Information Disclosure and Consultations



BRT Map with Covered Consultations

Details of consultation Sessions

- Project introduction and Discussion on Project RoW
- Resettlement Impact
- Compensation process and Eligibility criteria for compensation
- > Staff and management support during school hours
- GRM and Arrangements
- Meetings with DPC members to engage them actively in tracing the absent DPs and to support vacating the RoW.
- Meeting with DPs and DPC for further interventions
- Encouraging their coordination during the construction period and helping in troubleshooting
- DPs Engagement in Livelihood Restoration Plan (LRP)
- Encourage DPs to participate females in LRP activities



Livelihood Restoration Plan

Livelihood Restoration Plan (LRP) Implementation

Requirements:

- Hire Service Provider to Facilitate DPs in Livelihood Restoration
- Employability and Financial Literacy Trainings
- Vocational Technical Trainings Skill Development
- Education support under 15 Years of Age for Education stipend
- Rental Payment to Eligible DPs or Provision of Alternate Vending Spaces

Efforts Taken for LRP Implementation:

- Hired Service Provider
- The Service Provider has reassessed 105 DPs Families
- Employability and Financial Literacy Training Manual Development
- ➤ E&FLT Training session conducted
- Institution Identification for Technical Training
- Collected 38 DPs Interested in Vocational Technical Training
- > 3 DPs identified under 15 Years of Age for Education stipend
- > 58 Mobile and Static DP Documents in Process for Rental Payment

Reports/ Documents

Social Safeguards – Documents Update

Project Component	Type of Reports	Status
Main Corridor	Resettlement Plan (RP)	Approved in June 2019 Implementation Ready RP approved in Nov 2021
Malir Halt Depot-1	Draft Social Due Diligence Report (DDR)	Under Process/ Comments Received from ADB
Bage Jinnah Depot-2		Land Transfer in Process
Common Corridor and Sagging Facility	Resettlement Plan (RP)	Draft RP for the Common Corridor and Staging Facility May 2020
Biogas Plant	Due Diligence Report (SDDR)	approved Mar 2022
Internal Monitoring Reports	Social Safeguard Monitoring Reports (SSMR)	 1st, Jul to December 2020 2nd, Jan to Jun 2021 3rd, Jul to December 2021 4th, Jan 2022 to Jun 2022 5th, June to December 2022 6th, Jan to Jun 2023
External Monitoring Report (EMR)	Special Monitoring Report EMR Social and Resettlement	 Approved-Apr 2022 Approved-Apr-Jun 2022 Approved- Jul-Dec 2022 Approved-Jan-Jun 2023 (Submitted to ADB)

Challenges in RP/LRP Implementation

Key Challenges:

- ▶ DPs were registered in 2019 and Implemented in 2021
- Nature of Business (Seasonal/Part Time)
- Mobile Business
- COVID-19
- Availability of Valid CNIC or other legal document
- Majority of DPs belong to other Provinces and some from foreign Countries.
- Insecurity
- Registered wrong and incomplete particulars of DPs
- DPs don't have a Proof document
- Absence of Employees (No Information to owners)

- Wrong Phone Numbers
- Close Phone Numbers
- Lack of Interest and Trust
- Unavailability of Resettlement Specialist with PIU at the Designing Stage
- Delay in RP 2018-19 implementation
- Administrative Issues of Governmental Land
- Political Instability
- Lack of Interest in LRP Activities
- Children Under 15 Years of Age Now above 18 Y
- Delay in Design for Common Corridor

Good Faith Efforts

- ▶ Letter to The Deputy Commissioner East, South and Malir Karachi
- Letter to the Embassy of Bangladesh
- Advertisement in newspaper,
- Displaying of the notices along the corridor,
- Displayed the list of missing DPs along the corridor
- Consultation with available DPs and the general public,
- Sharing the list of missing DPs with DPC members,
- Complaint boxes have been fixed within RoW,
- Announcements in the mosques situated along the corridor,
- Served the fourth notice to the DPs & neighboring DPs,
- ▶ DPs GRM desks are established on both Lots (Lot-1 & Lot-2)
- ▶ Coordinated with the NADRA to issue CNIC and Form B of the DPs & and resolve the issues of blocked CNIC of DPs.

Good Faith Efforts

- ▶ DPs names in discrepancies taken to DBC after verification of DPC for compensation
- TransKarachi made and continuously takes good faith-based efforts for tracking the absent DPs
- Secure Compensation Amount for Absent DPs
- No time-bound restriction for DPs to prove themselves as DPs
- Frequent meetings with DPC and individuals to provide required documents and coordination with Governmental departments to facilitate DPs
- Arrangements have been made for an employee Resettlement Specialist with TransKarachi and PMCSC to monitor the resettlement matters, DPs compensation provides technical inputs in line with ADB SPS 2009 Policy
- ► Close Coordination and regular meetings with governmental officials to resolve social safeguard-related matters.
- Land-related matters taken with high officials of Government

Grievance Redressal Mechanism GRM

Grievances Redress Mechanism

Activity	Location
Established DPs Facilitation Desk	Lot-1 & Lot-2
Maintain the complaint register	Lot-1 & Lot-2
Installation of Complaint Boxes	KMC office SMTA Deputy Commissioner Office TransKarachi office Lot-1 & Lot-2 Corridor KU, NED, Sir Syed, Federal Urdu University
Distribution of Pamphlets in Urdu	Vendors/DPs, Throughout Corridor and Government offices, Educational institutes and other Institutes
Displayed Banners at Public Places regarding GRM	Through Corridor
Web: www.transkarachi.pk Email: complaint.grm@transkarachi.pk Cell Phone No. 03017015400 Land Line No. 92 (021) 35300241-3 Ext: 135	

GRM Status

Summary of Complaint/ Applications

S	Nature of Complaints/Application	Reported Complaints (No)	Number of complaints resolved	Remarks
1	Application for repairing or re-installing damaged utilities on the RoW during construction work	07	07	The contractors resolved the mentioned application/issues.
2	 Labors complain about delay in their salaries and medical facilities And Hygiene Issues Low-quality mess food and unhygienic condition of the dining hall Shortage of water and salty water of Lot-2 	08	08	Meeting with RE and contractor's representative,
3	Found Absent DPs based on Good Faith Efforts	07	07	The cheques in process
4	Requested for showing the Layout Plan	07	07	
5	Correction in DPs cheques	30	00	Pending due to incomplete documents
ϵ	Requested to check the names of Vendors in DP list	107	107	Properly Oriented DP criteria and what qualifies as DP.
7	Others (CNIC block, Access to the road, Utility issues, Facilitation for opening bank accounts and creating hindrances at site).	13	13	07 CNIC blocked, 03 Bank Account Opening 03 Other Issues
	Total	179	149	

Pictorial Overview RP/LRP Implementation

Meetings with Government and Private Institutes









Financial Literacy Training Workshop









Consultation Sessions with Governmental and Private Institutions









Consultation Sessions with DPs and other Business Community







Consultation Sessions with DPs and other Business Community









Gender Consultation Sessions









Displayed the list of Missing DPs at Different Locations on RoW













Newspaper Advertisement for missing DPs



کراچي بس ريپڊ ٽرانزٽ پروجيڪٽ

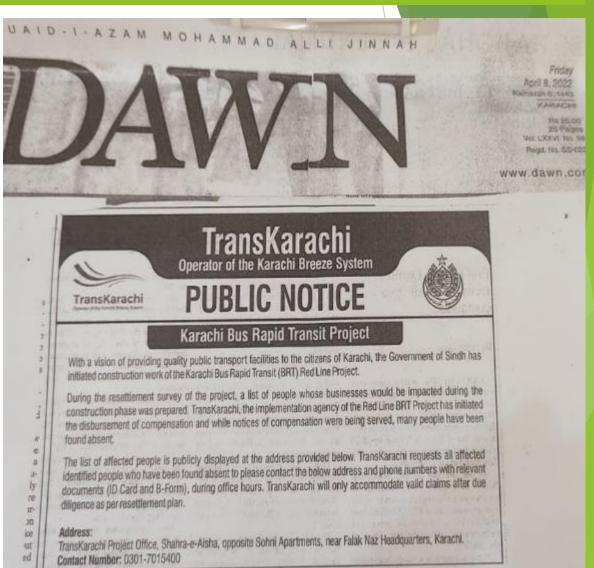
كراچي جي شهرين كي پبلك ترانسپورٽ جون معياري سهولتون فراهر كرڻ جي ويزن سان گڏ سنڌ حكومت كراچي بس ربيب ترانزٽ (BRT) ريب لائن پروجيكٽ جي تعمير جو كر شروع كري ڇڏيو آهي.

منصوبي ۾ آبادڪاري سروي دوران انهن سمورن ماڻهن جي فهرست تيار ڪئي وئي آهي، جن جو ڪاروبار پراجيڪٽ سان متاثر ٿيندو آهي. هن سلسلي ۾ سنڌ حڪومت جي ريڊ لائن بي آر ٽي تعمير ڪرڻ واري ڪمپني ٽرانس ڪراچي معاوضي جي ورهاست جي شروعات ڪري ڇڏي آهي. متاثر ٿيل فردن جي لسٽ هيٺ ڄاڻايل ائڊريس تي لڳل آهي.

ٽرانس ڪراچي انهن سمورن ڄاڻايل متاثر غير حاضر فردن کي درخواست ڪري ٿي ته مهربائي ڪري فراهر ڪيل الدريس ۽ فون نمبرتي پنهجا لاڳاپيل دستاويز (شناختي ڪارڊ ۽ ب فارم) سان گڏ آفيس وقتن ۾ رابطو ڪن

ڄاڻايل متاثر غير حاضر فردن جي حاضري ۽ لاڳاپيل دستاويز جمع ڪرائڻ کانپوءِ معاوضي جي ادائيگي جي ڪارروائي ڪئي ويندي. بو

> ترانس كراچي پراجيكت آفيس. شاهراه عائش. سامهون سهڻي اپار تمينتس، ويجهو فلك ناز هيڊ كوار ترز، كراچي رابطو نمبر: 0301-7015400



Correspondence through official letters For DPs Compensation





Reference: TK/BRT-RL-ESS/2023-079 Date: 05/ 06 /2023

To, Deputy High Commission Bangladesh Embassy, 84/II, Street-30, Khayan-e-Sehar, D.H.A.Phase 6 Defense Housing Authority, Karachi.

Subject: Request for Assistance in Restoring Passport for Bangladeshi Citizen, Mr. Muhammad Yassen, on Humanitarian Grounds

Dear Sir/Madam.

I hope this letter finds you in good health and high spirits. I am writing to bring to your attention a matter of utmost importance regarding the Karachi Bus Rapid Transit Red Line Project (KBRT). The KBRT, a collaboration between the Sindh Mass Transit Authority (SMTA) Government of Sindh and the Asian Development Bank (ADB), aims to provide a reliable and safe public transport system to meet the growing needs of Karachi.

As an Implementation Agency (IA) for the KBRT project, TransKarachi has conducted several social impact assessments to evaluate the effects of the project on the lives and livelihoods of roadside vendors and their employees. Through these assessments, 597 Displaced Persons (DPs) were identified in 2019, and an additional 171 DPs were identified in 2021 during the update of the resettlement plan. These individuals have experienced adverse impacts on their businesses due to the ADB-financed KBRT Red Line project.

During the compensation and livelihood restoration survey, our field team encountered Mr. Muhammad Yaseen, son of Afzal-ue-Rehman, a citizen of Bangladesh holding an Alien Card No102-2791234-5 and his Mobile No 0324-2110905. Mr. Yaseen operates a pushcart at Johar Complex, University Road Karachi, Unfortunately, he is currently unable to provide his valid identity documents, namely his Passport and valid Alien Card, which are necessary for processing his compensation payment. Mr. Yaseen

informed our team that he lost his official documents in 2003, and the last time he visited his native country was in the same year.

Considering the circumstances, we kindly request your valuable time and support in addressing this matter on humanitarian grounds. As a displaced person affected by the KBRT project, Mr. Yassen's situation aligns with international laws and principles that provides the right of individuals to return to their home country and be reunited with their families. We humbly seek your guidence and assistance in restoring Mr. Yassen's passport or obtaining any other legal document that would enable him to exercise his right to return to Bangladesh and reunite with his family.

Additionally, we request your assistance in facilitating the opening of a bank account for Mr. Yaseen in compliance with the regulations set forth by the State Bank of Pakistan. This will not only contribute to his financial stability but also allow him to securely manage his funds and avail himself of the benefits of modern banking services.

For your convenience, please find attached a copy of Mr. Muhammad Yaseen's expired identification card. Should you require any further information or documents, please do not healtate to contact me at the provided contact details of TransKarachi House No C89, Clifton Block-2 Karachi (Phone No +92(21)399332476-7).

We express our sincerest gratitude for your attention to this matter, and we eagerly await your prompt response. Your support, based on international laws and humanitarian principles, will not only alleviate the difficulties faced by Mr. Yaseen but also uphold the fundamental rights and principles of justice within our community.

Thank you for your kind consideration and assistance

General Manager Planning and Infrastructure TransKarachi

A copy is forwarded for information to:

- Chief Executive Officer, TransKamela
- 2. Managing Director, SMTA, GoS, Karachi-
- 3. PS to Minster, Transport & Mass Transit, Government of Sindh, Karachi
- 4. PS to Chief Secretary, Government of Sindh, Karachi
- 5. PS to the secretary, Transport & Mass Truncit Department, Government of Sindli, Karachi
- 6. Copy to file.

Correspondence through official letters For DPs Compensation





Ref: TK/BRT-RL/ESS/2023-082 Dated: 06/06, 2023

TO.

THE DEPUTY COMMISSIONER SOUTH Karachi.

SUBJECT: REQUEST FOR SUPPORT IN TRACKING ABSENT DP's AND PAYMENT OF COMPENSATION FOR KBRI REDLINE PROJECT (ADB LOAD AGREEMENT: PROJECT NO. 47279-082)

TransKarachi is writing to seek your esteemed office's support in tracking and locating the registered absent Displaced Persons (DPs) in relation to the KBRT Redline Project, in accordance with the Asian Development Bank (ADB) Safeguard Policy Statement (SPS) 2009 requirements for the loan agreement (Project No. 47279-002).

The final Resettlement Plan (RP) for the project was initially developed by the Engineering Design, Pressurement, and Construction Management (EPCM) consultant during the detailed design phase in June 2019. Subsequently, the Project Management and Construction Supervision Consultant (PMCSC) applicted the RP in November 2021.

Based on the previously approved RP, the PMCSC conducted surveys in October and subsequently verified them in November 2021. The total number of registered DPs is 1270, as per the updated Resettlement Plan. However, out of them, only 366 DPs are deemed eligible for compressition. It was found during the updating process is 2021 that 405 DPs listed in the attached <u>Annexure-A</u> of the Resettlement Plan were absent from the main corridor.

In order to locate the absent DPs, TransKarachi has undertaken various measures, including publishing notices in Sindhi. English, and Urda newspapers, displaying burners with lists of absent DPs along the corridor, sharing lists with the Displaced Persons Committee, and establishing a DP facilitation desk at the site offices. However, due to the nature of their business and the impact of the COVID-19 lockdown situation, many DPs may have temporarily relocated to other cities, or the nearest markets and are currently absent.

Considering the commitments made by the Government of Sindh to the Asian Development Bank (ADB) in part of the agreement, we request your kind support in sharing any available detail or information regarding the registered about DPs. Your corporation in this regard would greatly assist as in tracking the individuals and facilitating the necessary payment of compensation. We assure you that all efforts will be made to ensure fair and transparent processes in line with the project requirements and relevant guidelines. We are committed to fallfilling our obliquitiens to the affected DPs and ensuring their registral compensation.

Thank you for your attention to this matter, and we look forward to your valued support.

General Manager Planning and Infrastructure TransKarachi

A copy is forwarded for information to:

- 1. Chief Executive Officer, TransKarachi
- 2. Managing Director, SMTA, GoS, Karachi
- 3. PS to Minster, Transport & Mass Transit, Government of Sindh, Karnehi
- 4. PS to Chief Secretary, Government of Sindh, Karuchi
- PS to the secretary, Transport & Mass Transit Department, Government of Sindh, Karachi
- 6. Copy to file.

C-89. Block 2. Clifton Karachi - Sindh, Pakistan Phone: -92(21)399332476-7 Email: info@transkarachi.pk Web: www.transkarachi.pk

Labor Camps and Construction Site visit by Social and Environment Team of KBRT







GRM Display



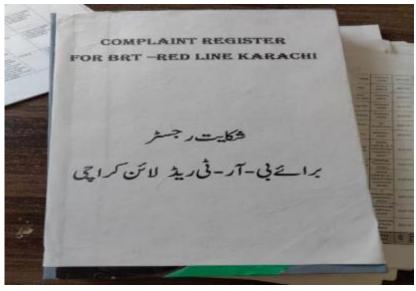


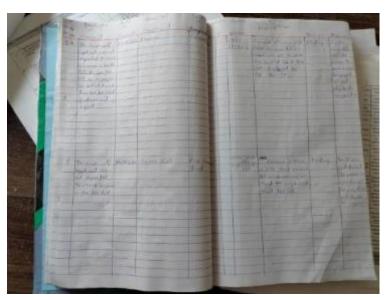




















GRM Consultation Sessions with the Business Residential Community







External Monitors Consultations with Service Provider, PMCSC, TransKarachi & DPs







