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# Client Portal for Disbursements





# What is CPD (Client Portal for Disbursements)?

Secure external-facing
web-application that allows the
Borrower to prepare, submit
and track withdrawal
applications (WA) for sovereign
loans & grants online:
https://cpd.adb.org

• 24x7 system available anytime, anywhere







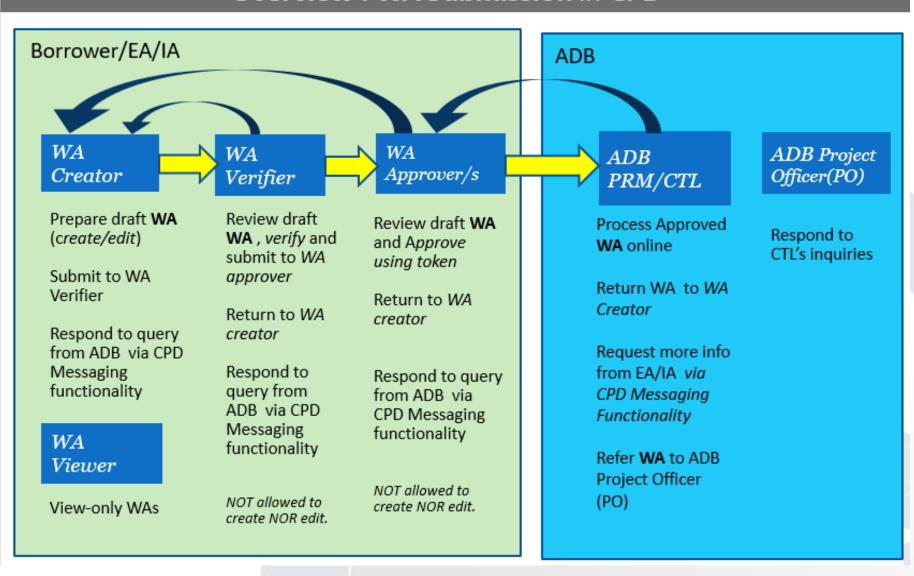
# Client Portal for Disbursements (CPD)

- → Paperless submission
- → Zero time and cost of mailing hard copy WA to ADB
- → Reduced errors in WA preparation
- → Expedited disbursement due to automated data validation
- → Status tracker
- → Quick access to reference documents





#### Overview: WA Submission in CPD







# **Required Forms for CPD**

Roles	Required Form	Description
WA Creator, Verifier, and Viewer	Registration Form for Client Portal for Disbursements (Appendix 14A)	This form, indicating the persons to be given country access or project access in Client Portal for Disbursements, is to be signed by a competent authority in the particular executing or implementing agency
WA Approver	Evidence of Authorized Persons to Sign WA (Appendix 4A)	This form, indicating the persons authorized to (i) deliver the WA by electronic means and (ii) manually sign hard copy WA is to be signed by the borrower's designated representative indicated in the loan agreement.  This form may also include the persons whose authority is requested to be revoked, as applicable





## Key Features of CPD

- Automated validations
  - → Duplicate WA number warning
  - → Insufficient contract or loan balances
- Auto-generation of information
  - → Contract name and description, contract balances, and contract currencies and cost categories
- Auto-population of payment instructions
  - → Upon creation of Beneficiary Registration Facility (BRF) record
- E-mail notifications—for updates on WA status
- Workflow history—for tracking the WA status





# Key Features of CPD

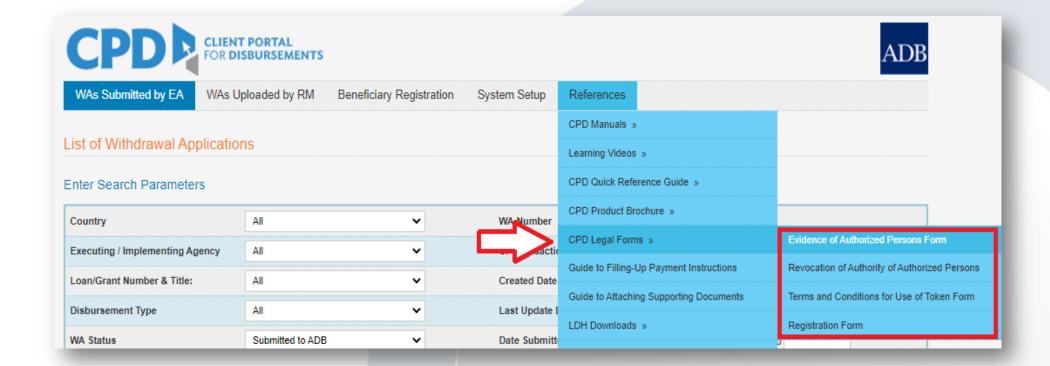
- Messaging function
  - → ADB and the executing agency can communicate for queries, and upload supporting documents, if requested
- Preview, export, and search facility
  - → Preview the WA in PDF;
  - → Export the summary/SOE sheet in Excel format; and
  - → Search WA by various parameters such as loan or grant number, disbursement type, WA status, and date created or submitted.





# **CPD Legal Forms**

- ◆ Registration Form
- ♦ Evidence of Authorized Persons Form
- ♦ Revocation of Authority of Authorized Persons Form







#### **Access to CPD**

#### Fill in and submit user registration form

- Download CPD Registration
   Form in
   <a href="http://www.adb.org/documents/client-portal-disbursements-guide">http://www.adb.org/documents/client-portal-disbursements-guide</a>
- 2. Fill in the form/a
- 3. Submit to ADB or scan and email to adbcpd@adb.org
- 4. ADB will send activation link to registered email address





Please provide the complete address of your agency, including the country name and any required postal codes, appropriately for addressing international

<sup>/</sup>a Evidence of Authorized Persons form- for authorized signatories; and Registration form – for creators and viewers of the agency



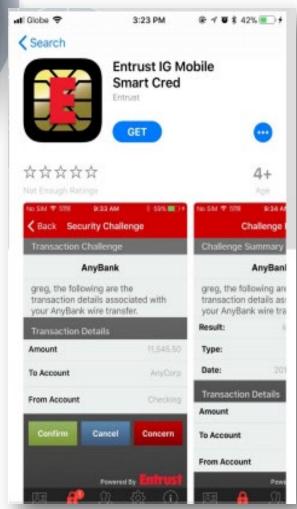
# Security

## Use of security token

- To secure the process of approval and submission of WA to ADB
- Electronically authenticates the WA Approver's identity
- Serves as the authorized WA Approver's digital signature to be used exclusively for approving and submitting BRFs and WA in the portal







- Available in Apple and Android
- OS Requirements
  - iOS 7 and later (Apple)
  - OS 2.3 (Gingerbread) and later (Android)
- Applications to download
  - Entrust Smart Credential (for approving WA)
  - QR Reader for iPhone/ Lightning QRcode Scanner (for activation of soft token)

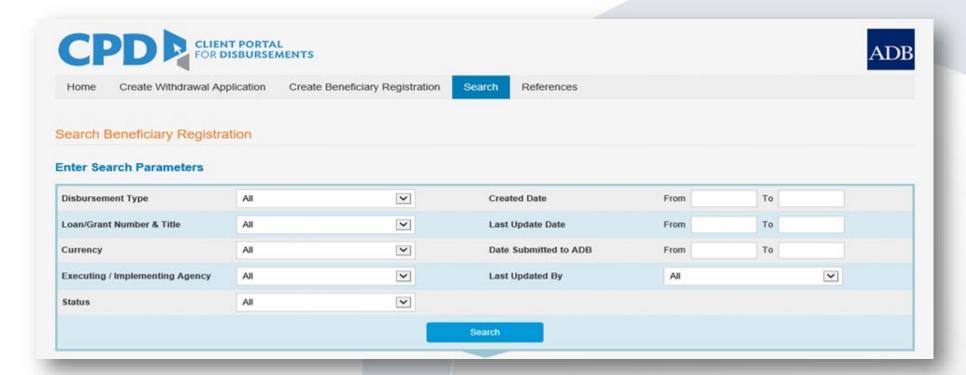






# **Beneficiary Registration Facility (BRF)**

A feature in CPD for registration of payment beneficiaries and instructions for Loans and Grants to improve process efficiency and control.







# **Beneficiary Registration Facility (BRF)**

- Allows the borrower to create a one-time registration of payment beneficiaries
- Designed to strengthen internal control over the payment information provided by the borrower
- → A BRF record must be submitted to and activated by ADB before the first payment to the beneficiary can be made
  - → Once the BRF record is activated, the payment instruction section will automatically be populated when creating WA in CPD
  - → For direct payments, WA Creators have the option to select from a list of BRF records created under the same Loan, Grant, Agency, Currency, and contract





### **BRF Submission in CPD**

#### **WA Creator**

- Create or update BRF record\*
- Upload supporting documents
- Send BRF for verification or save as draft
- Amend BRF data when returned by WA Verifier/ Approver or ADB

#### **WA Verifier**

- Review BRF
- Submit BRF to WA Approver or return BRF to WA Creator for amendment
- Cannot amend BRF data

#### **WA Approver**

- Review BRF
- Approve BRF or return to WA Creator for amendment
- Cannot amend BRF data

#### ADB

- Review BRF
- Activate BRF for use in WA
- Clarify BRF issues with WA Creator and WA Approver
- Return BRF to WA Creator for amendment



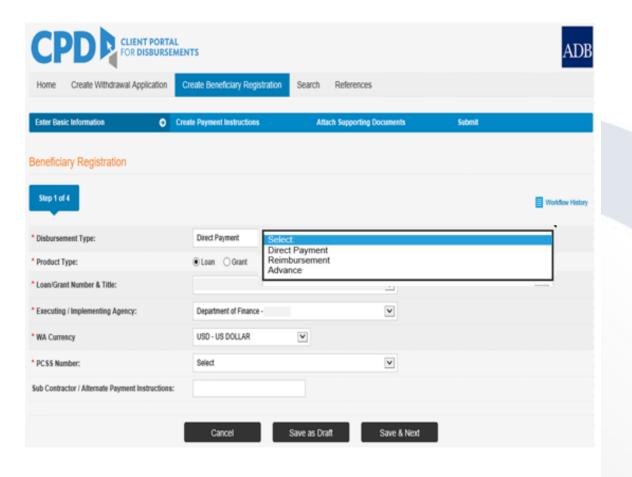
<sup>\*</sup>One-time registration of the payee's bank information. A BRF record should be updated in case of changes in the registered payment instructions.



# **Step 1: Enter Basic information**

#### Key fields:

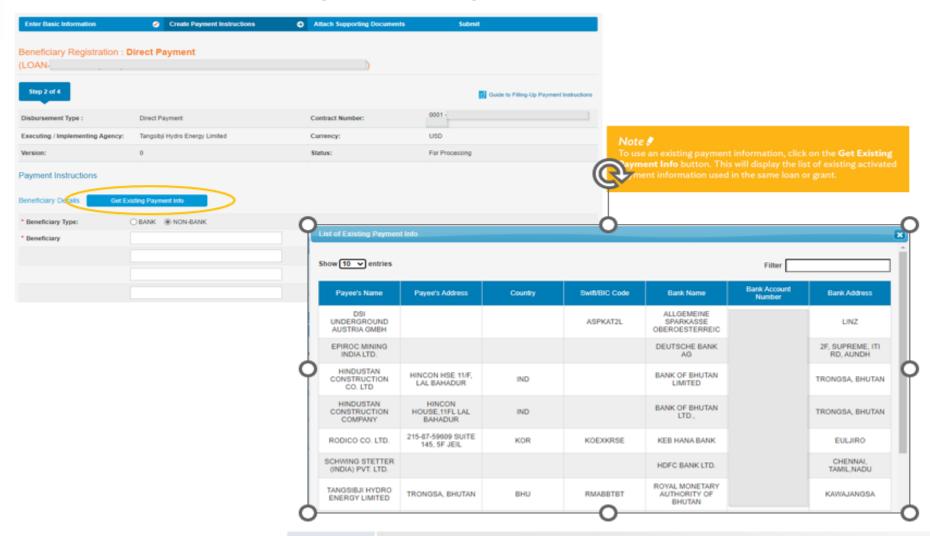
Once click "Save & Next", values cannot be changed New BRF will need to be created to change values







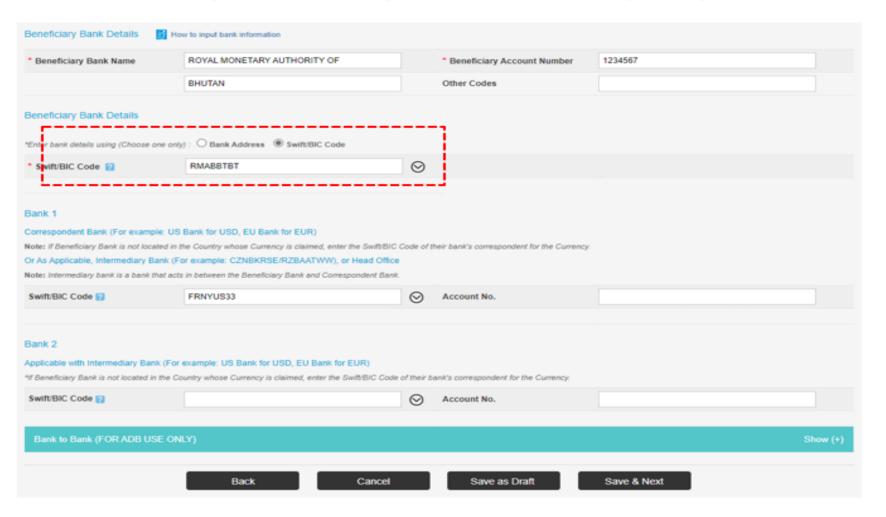
#### **Step 2: Create Payment Instructions**







#### Step 2: Create Payment Instructions (Cont.)



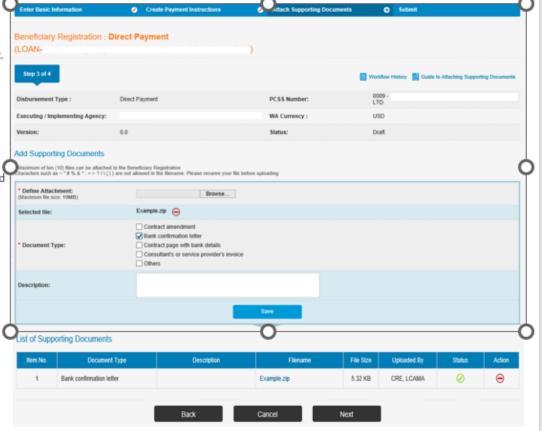




Step 3: Attach supporting documents

- Attach documents that will confirm the payment instructions.
- 2. Select the **Document Type** that applies for the document.
- 3. Enter a short description about the attachment.
- Click Save. The attachment will be added in the List of Supporting Documents.
- Repeat from Step 1 to attach another document. A maximum of ten (10) files may be attached to the beneficiary registration. Note that each file for upload should not go beyond 10MB in size.
- 6. Click Next. This will open the Submit page.

Supporting documents can be bank letter detailing the payment instructions, the contract pages with the payment details or the supplier invoice/ payment request with the payment details





MINOR CHANGE – no approval process

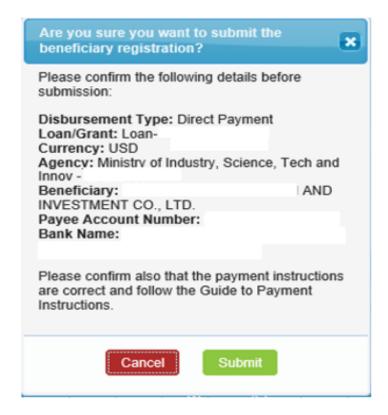
MAJOR CHANGE – requires approval process



#### Step 4: Submit the BRF for reviewer

A message opens to confirm the beneficiary registration. Review all the details displayed and once confirmed, click "Submit".

A message flashes to confirm the beneficiary registration submission to the BRF Reviewer

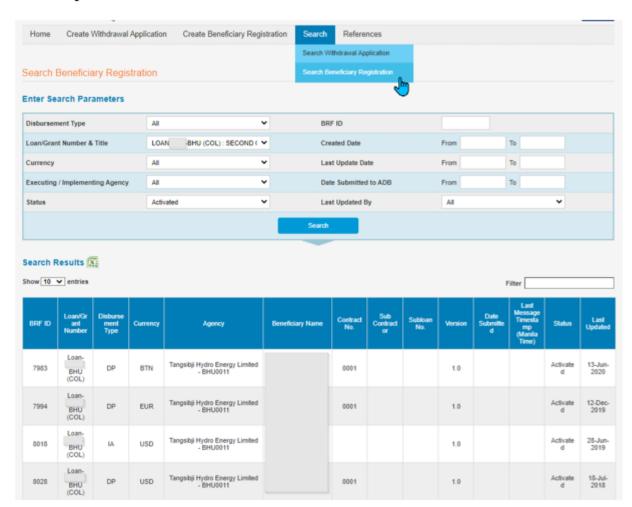






#### **BRF** - Update an activated BRF record

- Click "Search" >
   "Search Beneficiary
   Registration"
- Enter Search
   Parameters, then click "Search"
- Select the BRF that you want to update
- Click on "Update" to start updating the record





MINOR CHANGE – no approval process

MAJOR CHANGE – requires approval process



## BRF - Update an activated BRF record (Cont.)

#### **MINOR UPDATE:**

Updating the Beneficiary Address & Bank Address is considered minor and does not require the workflow to verifier & approver

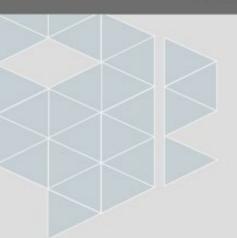
#### MAJOR UPDATE:

Other fields when being updated will require the workflow to verifier & approver and ADB activation



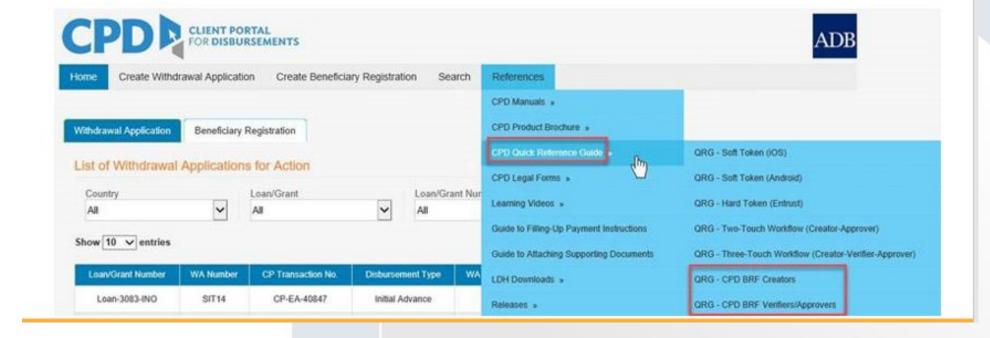


# **BRF Reference Guides- in CPD**



QRG, brochures and other materials will be available in CPD for Users

**CPD BRF Creators Guide** 













# ADDITIONAL POINTERS/REMINDERS

- Create the BRF immediately after a contract has been awarded and PCSS has been issued.
  - Payment information per contract
  - Request the supplier/contractor to provide a bank letter detailing the payment instruction.
  - If the currency to be paid is in foreign currency, details of correspondent bank should also be provided in the bank letter



Necessity of initial upfront investment on the effort to ensure accuracy and consistent information But will benefit in assurance of consistent/accurate information and process efficiency for all future submissions.



# ADDITIONAL POINTERS/REMINDERS

3. Please fill-out **all** the required information in BRF. Learning materials and videos are found in the Reference section of the CPD.



Necessity of initial upfront investment on the effort to ensure accuracy and consistent information But will benefit in assurance of consistent/accurate information and process efficiency for all future submissions.



#### **Performance Consideration**

#### **ISSUE**

Document
upload may
require large
bandwidth and
be time
consuming

#### **SOLUTION**

#### For Users

- Use PDF format and document without images
- Zip files to reduce file size
- ◆ Check the min. bandwidth requirement
- ◆ 10 MB maximum size (per document)

#### For System Design

 Perform virus check and upload to central file server in the background during off peak hours



User can only upload up to 5 files and each file must not exceed 10MB



#### Inquiries, Web Link and Tutorial Videos

- Contact the ADB CPD Help Desk:
  - ADB CPD Help Desk
  - Tel: +632 8632-4422
  - E-mail address: <u>adbcpd@adb.org</u>
- Available references inside <a href="https://cpd.adb.org">https://cpd.adb.org</a>
  - → Detailed guides on how to use CPD, user manuals, product brochures, quick reference guides, and legal forms
  - → Video tutorials for BRF creation, verification, and submission are available under the CPD references tab.
- E-learning
  - → Send an e-mail to <u>elearning@adb.org</u> to enroll in the elearning modules for WA creation, verification, and submission using CPD available at <a href="https://elearn.adb.org">https://elearn.adb.org</a>.



- 1. The required number of approvers for the loan or grant depends on the arrangement of Borrower with ADB.
- 2. WA won't be submitted to ADB until the number of approvals is reached



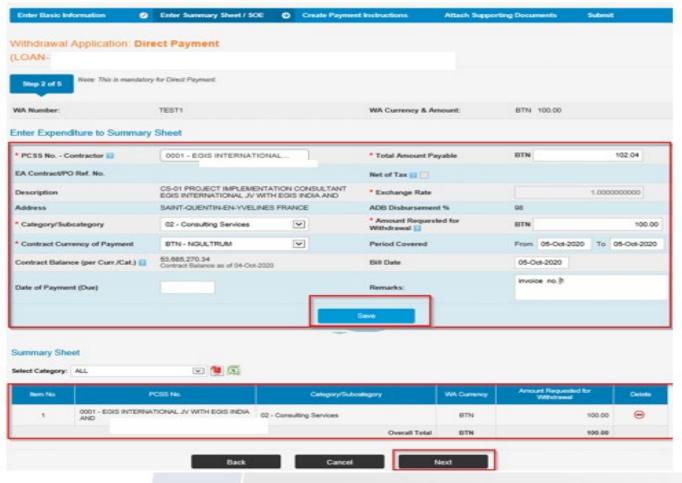
#### **Create Withdrawal Application** A. Enter Basic Information CLIENT PORTAL FOR DISBURSEMENTS List of Count Product Type Select Product Type Select Product Nun USD **Enter Basic Information Attach Supporting Documents** Submit Enter Summary Sheet / SOE Create Payment Instructions Withdrawal Application: Direct Payment Workflow History Product Type: LoanGrant Check Loan Profile and Balance Loan/Grant Number & Title: Executing / Implementing Agency: Department of Macroeconomic Affairs. MOF - BHU0022 V Withdrawal Application Number: TEST1 BTN - NGULTRUM 100.00 WA Currency & Amount: [2]



- 1. WA Number must be unique per Product
- 2. The [Segment] field appears only if the loan or grant has a credit (financial intermediary) and non-credit (investment) component.
- **3. Final disbursement.** Preparation of WA(s) for final disbursement(s) of a project loan and tranche disbursement of a policy-based loan should be closely coordinated between ADB and the borrower, particularly if the remaining unutilized balance is expected to be fully utilized.
- 4. Don't for get to tick correctly because we might miss this



# Create Withdrawal Application B. Enter Summary Sheet/SOE





- 1. Selecting a PCSS No. will display the EA Contract / PO Ref. No., Description, and Address if available
- 2. System will automatically display categories/subcategories and currencies applicable for the selected PCSS.
- 3. User can click the tip button to check contract profile and balance. Balance is as of last ADB business day.

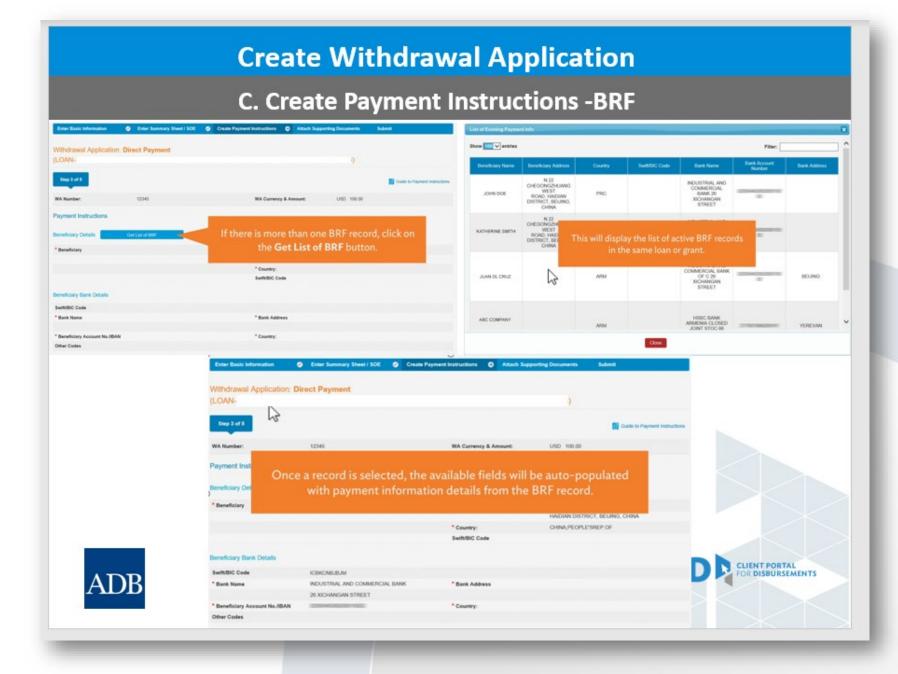


# **Create Withdrawal Application** C. Create Payment Instructions -BRF KOREA REPUBLIC OF

- 1. Create Payment Instruction not required for Imprest Liquidation Only, Commitment Letter LC Issuance and Commitment Letter LC Amendment
- 2. Clearing Code is required as an alternative if the SWIFT code for the PAYEE's bank (not the head office) is not available. The Clearing codes include the Fed Wire Routing number (/FW+9 digits) or CHIPS Universal Identifier (/CH+6 digits), UK Domestic SortCode (SC), Australian Bank State Branch Code (AU), and German Bankleitzahl (BL) account number with the correspondent bank, where applicable.



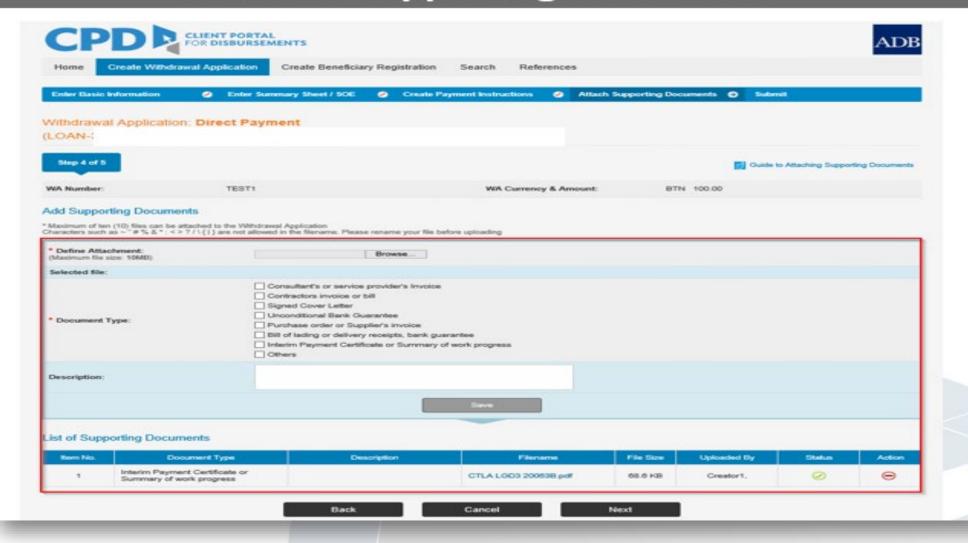








# Create Withdrawal Application D. Attach Supporting Documents

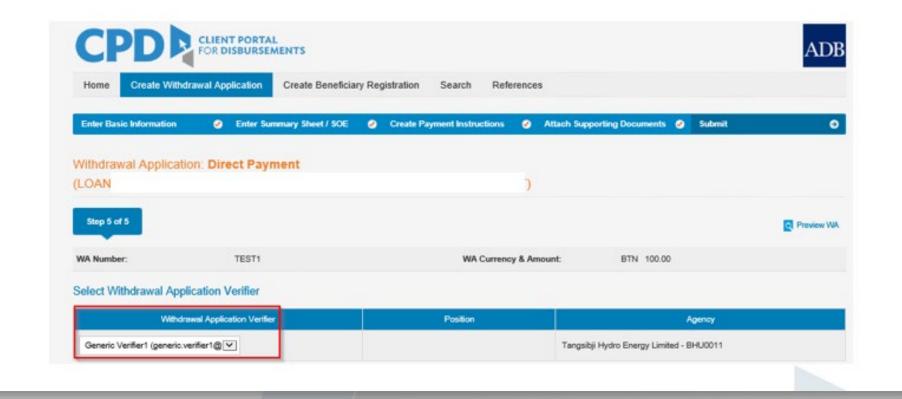






# **Create Withdrawal Application**

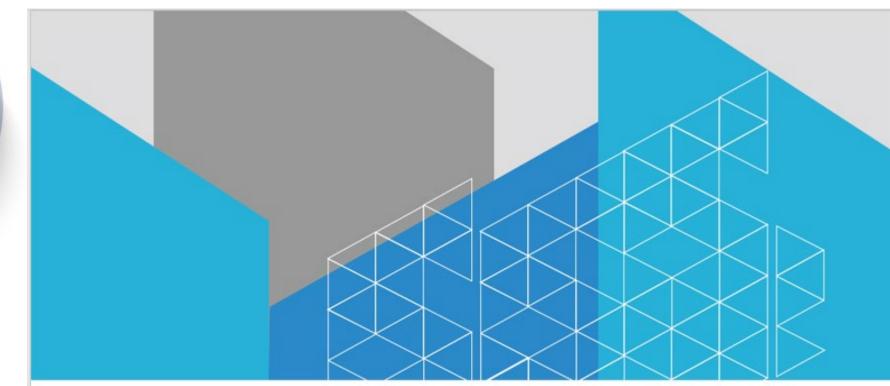
#### E. Submit WA to Verifier





The required number of approvers for the loan or grant depends on the arrangement of Borrower with ADB.





# Questions

For further comments and suggestions, e-mail adbcpd@adb.org





# Thank you!

