



Resilient and Water-Secure Asia and the Pacific
Asia Water Forum 2022 8–11 August • Online

Asia Water Forum 2022

Asset Management and Business Resilience – Panel

Farshad Ibrahimi

This is not an ADB material. The views expressed in this document are the views of the author/s and/or their organizations and do not necessarily reflect the views or policies of the Asian Development Bank, or its Board of Governors, or the governments they represent. ADB does not guarantee the accuracy and/or completeness of the material's contents, and accepts no responsibility for any direct or indirect consequence of their use or reliance, whether wholly or partially. Please feel free to contact the authors directly should you have queries.

Presenters Bio



Farshad Ibrahim

Head of Asset Management
Isle Utilities

Farshad.Ibrahimi@isleutilities.com

Web: www.isleutilities.com



- With 23+ years of public and private sector Asset Management (AM), globally, across Water, Transport and Energy, Farshad is a well recognized leader, and AM specialist, with track record in utility business transformation, benchmarking, digital transformation, systems integrations and tactical AM.
- Most recently he held Global Leadership roles in AM with international AM consultancies, and was Program Leader for the Water Services Association of Australia (WSAA) Asset Management Customer Value (AMCV) 2020 Benchmarking.
- His vision is to raise the profile of asset management and help governments, regulators and financiers work together to achieve tangible outcomes, increase operational & organizational resilience, and continually strive towards improved customer experience, through more effective asset management.

Overview

Asset Management - A Global Context



Asset Management & Resilience

Supports & Enablers

Applications & Learnings

Asset Management **A Global Context**

- The Asset Management Discipline
- Operations and Service Delivery to Communities
- Drivers and Influences
- Role of Technology



Asset Management and Resilience

- Resilience
- Resilience and adaptability to change
- Customer value
- Why is it important?



Supports and Enablers

- Understanding the impacts of information & information systems
- Relevance to 'Operational' and 'Businesss' Resilience
- Risk and Assurance



Applications and Learnings

- Objective evaluation of information systems
- Application for improved resilience – Georgia and Nepal



Discussion