



KNOWLEDGE FORUM 2021

LEARNING THROUGH CHANGE

29 SEPTEMBER-1 OCTOBER 2021

Building a Knowledge Management Ecosystem for Multilateral Development Banks

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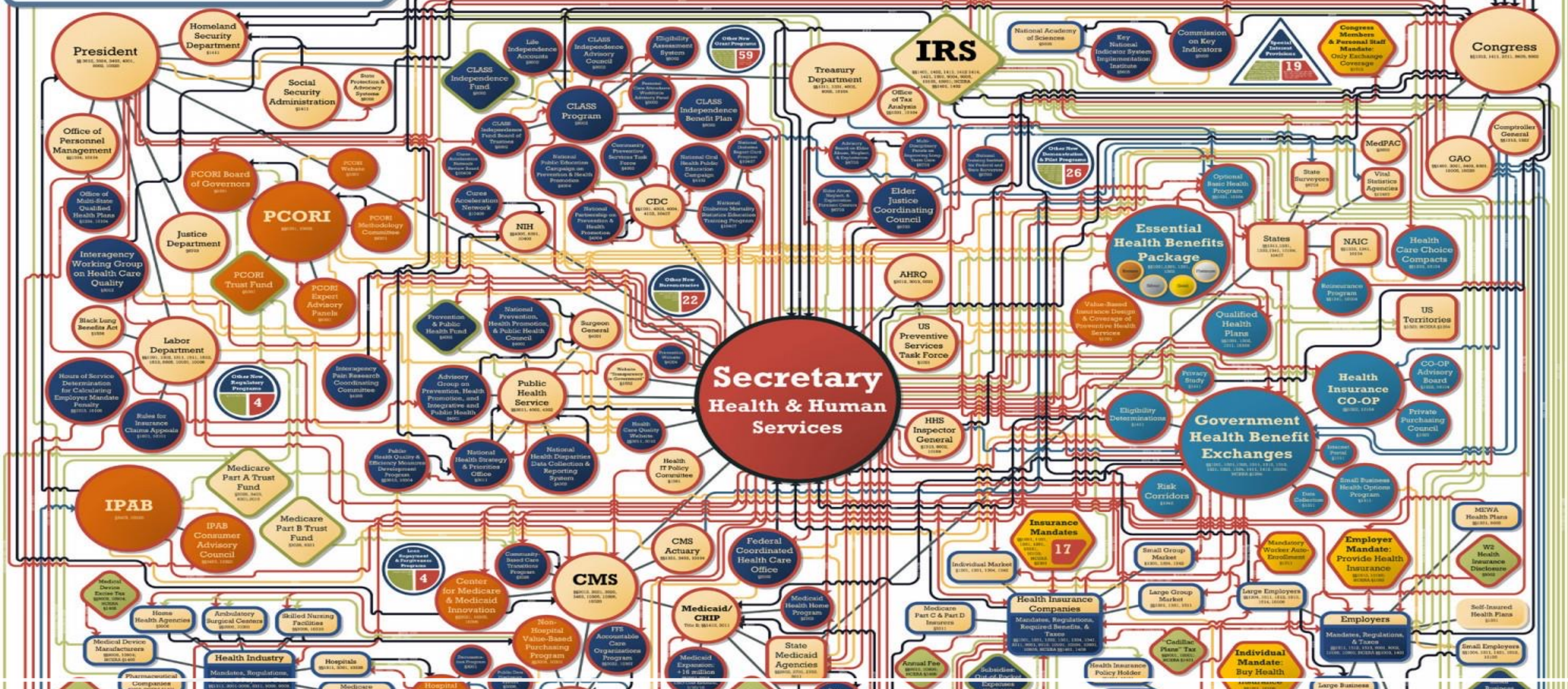
29 September 2021

The Challenge for MDBs

Information
overload

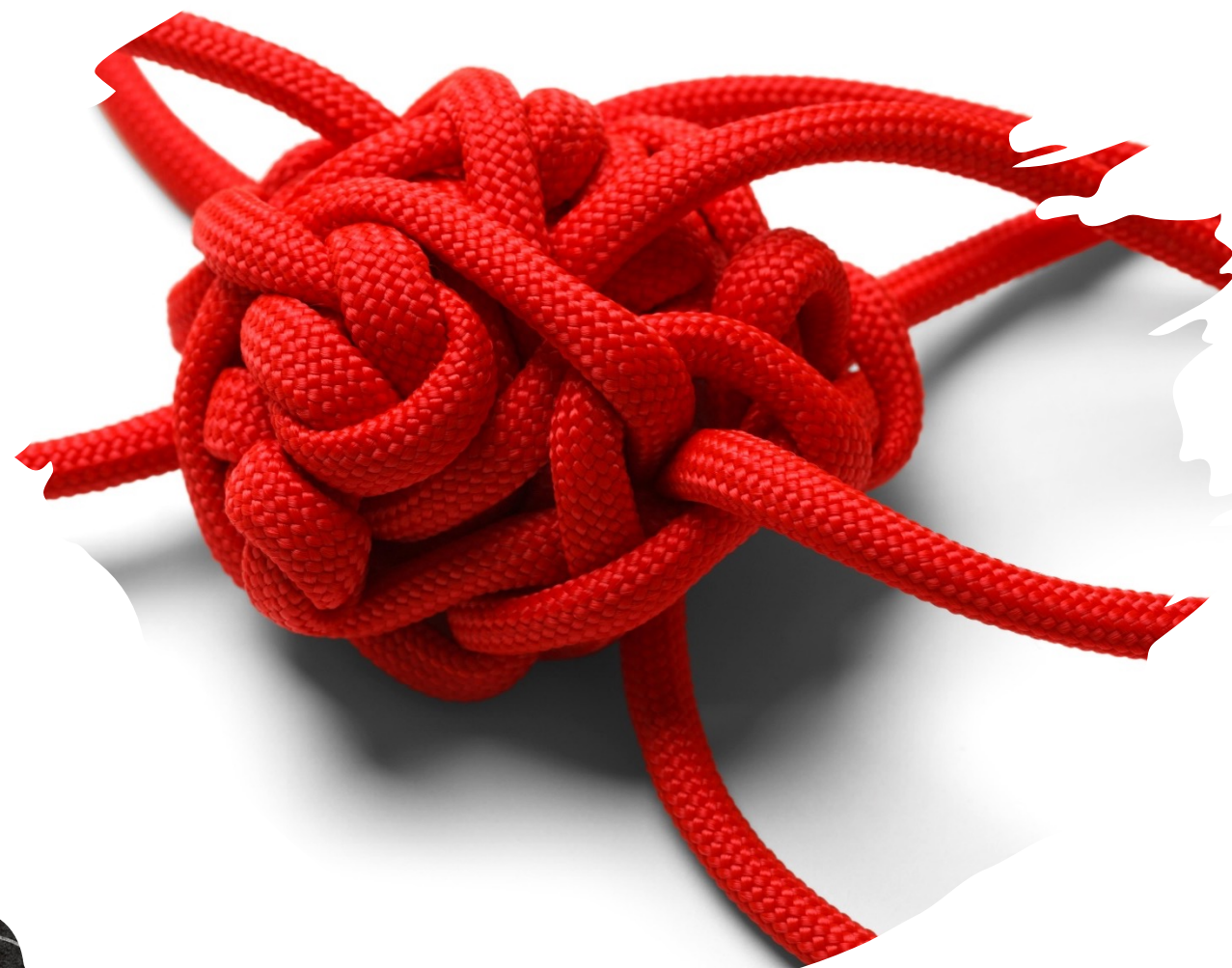
Wicked
development
challenges





Complex Matrix Structures





The Traditional Approach



Knowledge Management: At the Core of Comparative Advantage

**Knowledge
Silo
Breakers**



Every Team Member
is a Knowledge
Worker





Myth 1: No time! Delivery pressure

Myth 2:
I know
what the
client
wants





Myth 3: We only need to fix the IT system



Myth 4: We can't have it all



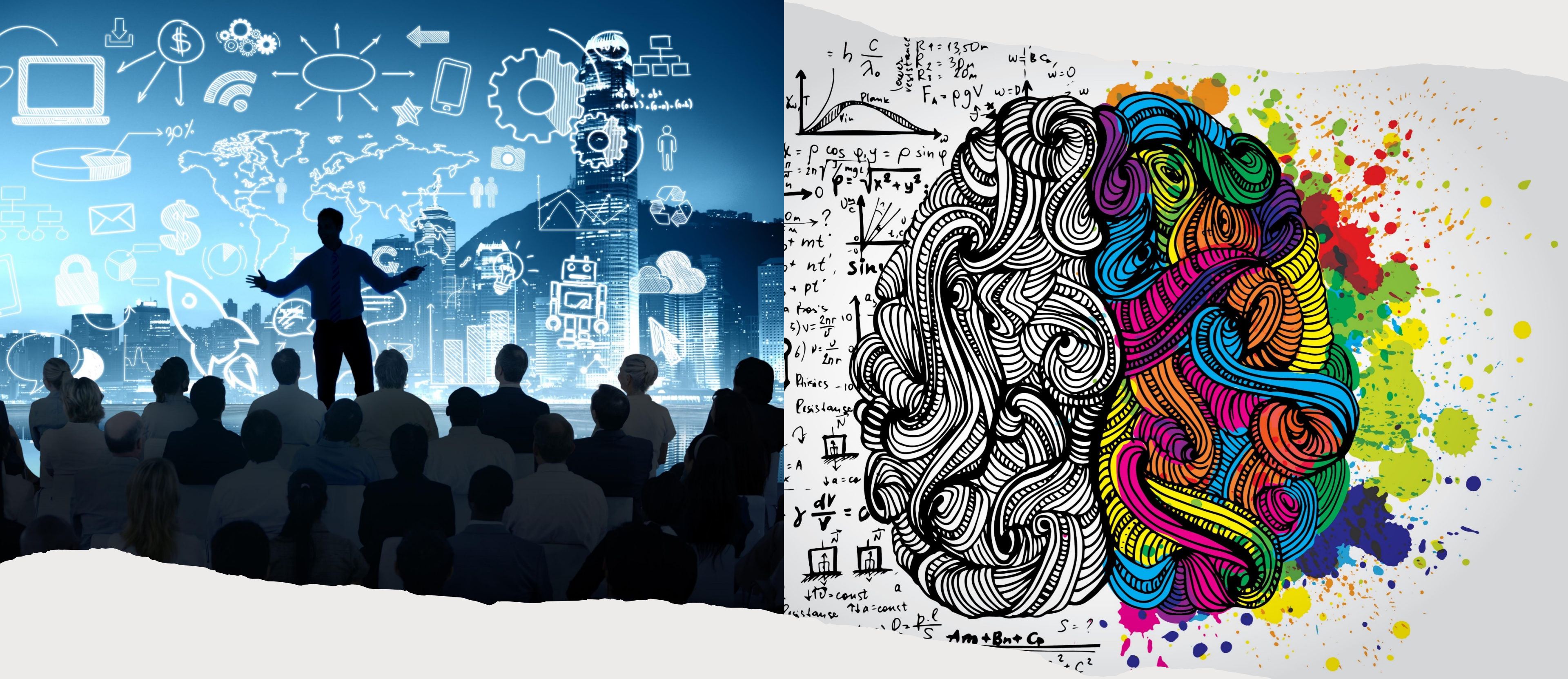
Communities



The Garden Approach



Who has the knowledge?



The role of leadership



Thank you

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