



6th Conference of the Asia Pacific Public Electronic Procurement Network (APPeN)

 (Virtual e-Government Procurement Conference)

3–5 November 2020



- . Working remotely
- . Dealing with Cyber & Support issues
- . What did it look like for our Cyber landscape

Working Remotely

Its 11 pm on a Thursday night, when the message comes through: “The office is closed. Please work remotely”

- We were lucky this time
- How did we prepare?
- What worked?
- What could be improved?

Dealing with Cyber & Support issues

It wasn't all smooth sailing

- Some discovery tools not working
- How could we fix remote PCs?
- What could we do with people who had no home internet or were having connectivity issues with it?
- What were personnel at home doing differently?
- We were able to continue running cloud based or remote education and drills

What are we planning

- New remote connectivity
- eSignatures
- Improved visibility
- Orchestration (or collecting information and automating responses)

THANK YOU!

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