

# Managing a "mission-driven for-profits startup" from home

The views expressed in this presentation are the views of the author/s and do not necessarily reflect the views or policies of the Asian Development Bank, or its Board of Governors, or the governments they represent. ADB does not guarantee the accuracy of the data included in this presentation and accepts no responsibility for any consequence of their use. The countries listed in this presentation do not imply any view on ADB's part as to sovereignty or independent status or necessarily conform to ADB's terminology.

#### **BACKGROUND**

- 1. A survey conducted by Honda Motorcycle in 2014 showed that 42% of Honda motor buyers are women.
- 2. According to Google, 41.8% Google search on car purchase in Indonesia were done by women.
- 3. Currently Indonesia is in the list of top 5 countries with the worst road safety, and as a country with the highest number of road accidents in the world. (source: WHO 2014)
- 4. Road accident significant increase that involves women riders, up to 49,5% only in 2 years. (Source: Indonesia National Traffic Management Centre)
- 5. Road accident comparison women and men 5:2 (Source: Indonesia National Traffic Management Centre)
- 6. Getting driver's license in Indonesia has been too easy due to its corrupt system. Many drivers got away with minimum sets of driving skills. Adding to this fact, women drivers generally known to have less driving skills compare to male drivers.
- 7. Transportation and Automotive, both are masculine industry. There is no current organization or institution that specializes in socializing the importance of riding safety towards women, whereas efficient communication needs a good understanding of female insights.

### WHO IS QUEENRIDES?



Currently The only female automotive **online** and **offline** platform in the world, founded by a female entrepreneur, dedicated to women riders and drivers, empowering them to ride safely using feminine approach:

### SAFETY - STYLE - BEAUTY







### THE ONLINE CHANNEL:

Gabung yok di komunitsa Quostrides 🔀

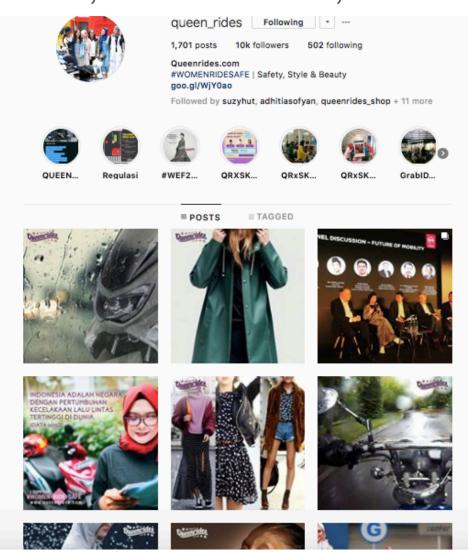
WEBSITE, INSTAGRAM, FACEBOOK, TWITTER,

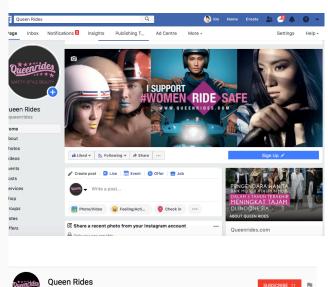


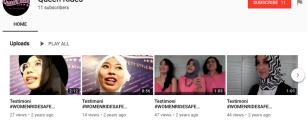


YOUTUBE









### THE OFFLINE CHANNEL: "COFFEE CHAT WITH QUEENRIDES"

Regular and well planned event every month



SAFETY RIDING EDUCATION W/ TRAFFIC POLICE



SAFETY RIDING EDUCATION W/ MINISTRY OF TRANSPORTATION



SAFETY FASHION W/ QUEENRIDES



YOGA ON THE ROAD W/ QUEENRIDES



STAY BEAUTIFUL ON THE ROAD W/ QUEENRIDES (BEAUTY CLASS)



# THE CAMPAIGN: USING HIGH FASHION APPROACH TO CREATE WORD OF MOUTH – TO DISTRUPT THE REGULAR SAFETY RIDING CAMPAIGN









#### 87.5% OR ROAD ACCIDENTS HAPPEN BECAUSE OF DRIVER'S BAD BEHAVIOR.











## The Campaign: Social Media Campaign









queen rides • Following

queen\_rides Perempuan sering kebawa perasaan, bener ga? Liat kucing terkapar di jalan raya, ga tega. Liat orang sakit di pinggir jalan, ga tega. Padahal ngga jarang, semua itu adalah jebakan agar kita menghentikan kendaraan dan cerita selanjutnya bisa ketebak, jadi korban kejahatan

Menurut Mbak @bukancitrabiasa, kejahatan di jalan raya bisa dihindari antara lain dengan ga gampang baper. Apalagi jika kita lagi berkendara malam hari, sedikitpun jangan berhenti jika kita lihat ada orang yang terlihat sakit di pinggir jalan, karena ((bisa jadi)) itu jebakan yang dibuat penjahat agar bisa beraksi merampas, either kendaraan atau barang berharga lainnya. Empati boleh, tapi tetap hati-hati ya. Giris!







2,267 likes

OCTOBER 2

Add a comment...

•••

### The CAMPAIGN: Millennial Friendly Social Media

# Campaign







queen\_rides Survey Queenrides yang melibatkan 2500 perempuan di Indonesia menyebutkan, 80% perempuan menggunakan mobil dan motornya untuk mendukung ekonomi keluarga. Perempuan menjadi tulang punggung keluarga, tapi pada saat yang sama, dia juga terancam keselamatannya di jalan raya.

Tiap kali Queenrides melakukan edukasi publik di lapangan, kami selalu mendengar cerita sejumlah perempuan ya pernah kecelakaan di jalan raya. Sedih rasanya, apalagi ada yang cerita sampe 6 kali

Kamu pernah kecelakaan? Share critamu dan tag @queen\_rides, ya!



Add a comment.







queen\_rides • Following

queen rides Kalau sedang beraktifitas,

kamu tinggalin di rumah? Dompet? HP?

Gimana dengan 'amunisi' kecantikan kamu

moisturizer, dan bedak gak ketinggalan Iho,

sepanjang hari? Pastikan facial wash,

barang apa sih yang gak bakal pernah





queen\_rides . Following

queen\_rides Queenriders, tahu gak sih kalau salah 1 komponen mobil yang wajib diganti kalau mau perjalanan jauh itu adalah oli? Yup! Udah common banget yaaaa! Tapi, sebagai perempuan, jarang Iho yang tau jenis atau kriteria oli yang tepat untuk perjalanan jarak jauh. Well, it's okay, karena emang itu kerjaannya Mas-Mas di bengkel. Lol! Tapi apa salahnya untuk tambah pengetahuan soal ini? Toh. iadi keuntungan juga buat kita, supaya gak







2.264 likes





queen\_rides Girls! Menurut kamu, apa sih rahasianya terlihat cantik setian saat? Hmmm... perawatan muka dari dokter terkenal? Sunlemen? Minum air nutih? Atau makeup yang selalu cetar? Well! You have your own answer, don't you?

Tapi ternyata, percaya gak percaya, kecantikan luar kita ini, bisa terlihat kalau kita juga cantik secara batin aka inner beauty! Beneran Iho girls! Gak percaya? Ini dia 5 jurus jitu terlihat cantik setiap waktu!

🧂 Berani Mengakui dan Menerima Kekurangan Dalam Diri Kita Fokus dan Kembangkan Diri Selalu Bersikap Ramah Tampak Bersih dan Cerah Saling Membantu Sesama

$\Diamond$	$\bigcirc$	1
3.01	) likes	





queen\_rides • Following

queen\_rides Perempuan sering kebawa perasaan, bener ga? Liat kucing terkapar di jalan raya, ga tega. Liat orang sakit di pinggir jalan, ga tega. Padahal ngga jarang, semua itu adalah jebakan agar kita menghentikan kendaraan dan cerita selanjutnya bisa ketebak, jadi korban

Menurut Mbak @bukancitrabiasa, kejahatan di jalan raya bisa dihindari antara lain dengan ga gampang baper. Apalagi jika kita lagi berkendara malam hari, sedikitpun jangan berhenti jika kita lihat ada orang yang terlihat sakit di pinggir jalan, karena ((bisa jadi)) itu jebakan yang dibuat penjahat agar bisa beraksi merampas, either kendaraan atau barang berharga lainnya. Empati boleh, tapi tetap hati-hati

 $\bigcirc$   $\bigcirc$   $\bigcirc$ 2.267 likes

Add a comment.

Girls.. Pas banget tuh untuk bikin kamu selalu segar dan tetap semangat! goo.gl/QguDFI (klik link di bio) #Queenrides #Queenriders #WomenRideSafe #QueenridesCommunity #QueenridesBeauty #LadyBikers #WomenRiders #WomenDrivers #SafetyRiding #RoadSafety #SafetvFirst #beautyoftheday #beautywithapurpose  $\circ$   $\circ$   $\circ$ 

3.079 likes

Add a comment

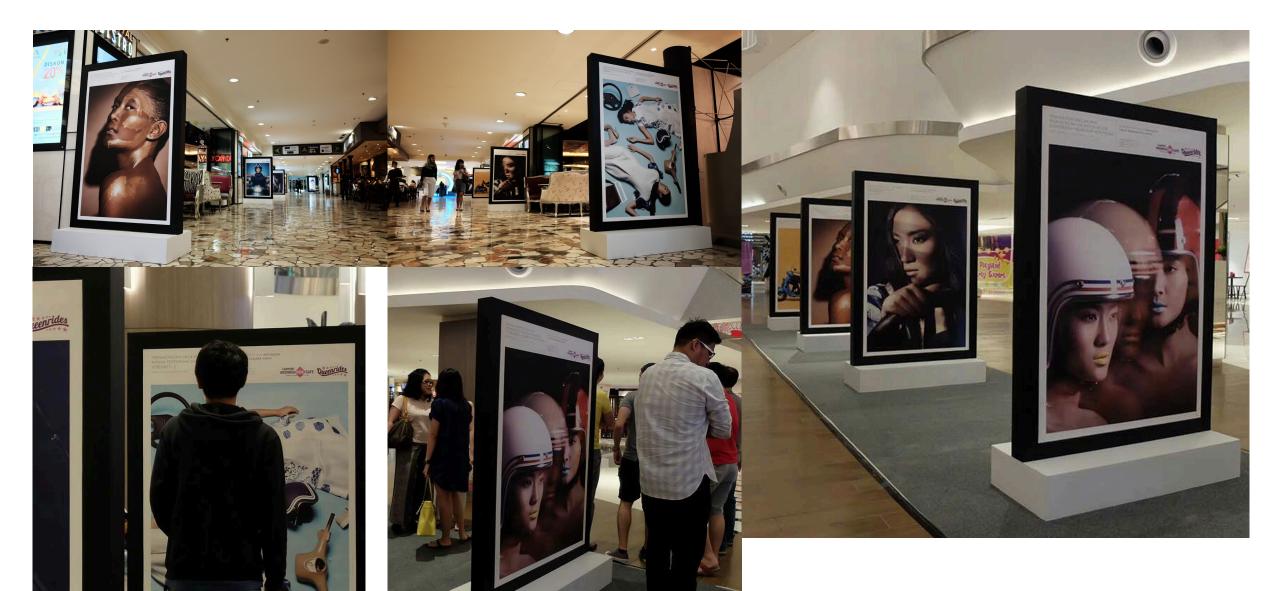


### The OFFLINE Campaign: Giant Screen in Malls.

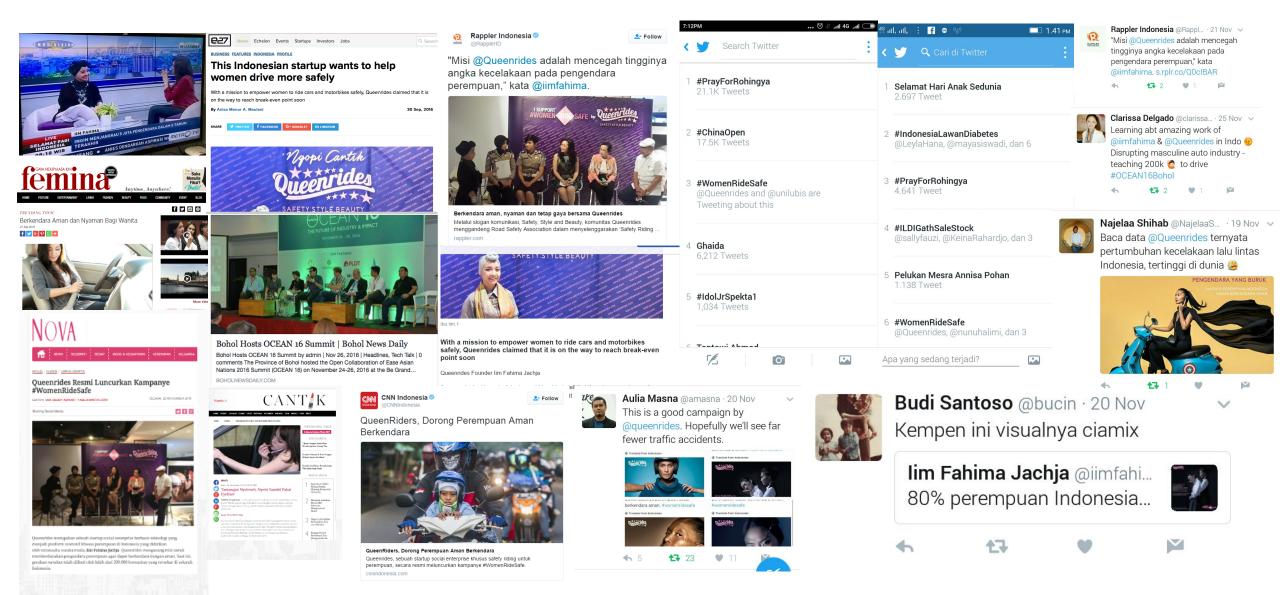


### The OFFLINE Campaign: Photo Exhibition in Malls





# **THE IMPACT:** TRENDING TOPIC AND FREE PUBLICITY LOCAL AND GLOBAL More than 350 media (online, TV, Radio, Print)



# **THE IMPACT:** More than 200.000 community member, and COFFEE CHAT WITH QUEENRIDES ALWAYS FULL HOUSE



# THE IMPACT: QUEENRIDES ACKNOWLEDGED BY PRIVATE SECTORS, NGOs and GOVERMENT







# THE IMPACT: : FROM 2016-2018 QUEENRIDES HAS EMPOWERED 11.500 WOMEN (AND 9500 MEN) OFFLINE and HUNDREDS THOUSAND PEOPLE ONLINE TO DRIVE/RIDE SAFELY







THE IMPACT: BASED ON SURVEY TO 11.500 WOMEN WHO ATTENDED COFFEE CHAT WITH QUEENRIDES.

### **BEFORE:**

Zero awareness about safety riding issue in Indonesia.

### **AFTER:**

- 1. Have an awareness about the safety riding issue
- 2. Willing to change their riding/driving behavior
- 3. Willing to share the safety riding knowledge to their family

### LOCAL & GLOBAL ACKNOWL EDGEMENT

**QUEENRIDES** invited to World **Economic Forum** Davos 2019, the Founder become panelist "How **Autonomous** Vehicle Earn Trust" with Jean Todt. President, Fédération Internationale de l'Automobile (FIA) dan Andreas Renschler, Member of the Board of Management, Volkswagen.





One of Young World-Changers WEF Davos 2019

https://www.we forum.org/agen da/2019/01/me et-thecommunityleaders-comingdavos-am19/

#### lim Fahima, Indonesia

Through her company Queenrides, an online and offline community platform dedicated to empowering women to ride and drive safely, lim Fahima is curating a community of 200,000 users from all over Indonesia. Queenrides sees strong engagement and runs routine, well-planned activities. It is now a collaborative platform for the general public, private sector, NGOs and government.



One of Asia's Most Creative Start Ups by The World Economic Forum **Queenrides, Indonesia:** There are 15 million motorbikes in Jakarta alone, and keeping drivers safe is a major issue. Queenrides is the first platform dedicated to helping women to ride and drive cars safely, combining real-world courses with a millennial-friendly social media campaign.

(The tweet below notes Indonesia's high rate of motor accidents and calls for safe driving)



### LOCAL & GLOBAL ACKNOWL EDGEMENT

President Jokowi's Award for 10 Indonesia Young Leaders

Study case for IMF – World Bank Annual Summit 2018



Tempo Newspaper "Innovative Social Movement for Women 2016"



ZETA Mascot From Indonesia Ministry of Transportation





# WE HAVE BEEN MONETIZING THE PLATFORM EVEN BEFORE WE OFFICIALLY LAUNCHED IT.







## CURRENT SOURCE OF REVENUE (B2B)

- 1. Offline and Offline Community Activation
- 2. Safety Riding/driving course for women
- 3. Collective Driving/Riding License registration.

NEAR FUTURE SOURCE OF REVENUE >> B2C



## Brand Supporters

- Gojek
- Grab
- Astra
- Honda
- Toyota Auto2000
- Federal Oil
- Pertamina
- Bank Mandiri
- SariAyu Martha Tilaar
- Revlon
- Gizi Super Cream

- BTPN
- Garda Oto
- Lee Cooper
- Central Dept Store
- Many more



# Government & NGOs Supporters

- Ministry of Transportation
- Ministry of Women Empowerment
- Ministry of Health
- Ministry of Information and Technology
- Indonesia Traffic
   Police

- Johns Hopkins University USA
- IMI (Ikatan Motor Indonesia/Indonesia Automotive Association)
- FIA Fédération Internationale de l'Automobile

IMANAGE QUEENRIDES VIRTUALLY: ME AND MY TEAM ARE WORKING FROM HOME



I MANAGE QUEENRIDES VIRTUALLY SO I CAN HAVE LOTS OF TIME WITH FAMILY.



I MANAGE
QUEENRIDES
VIRTUALLY SO I CAN
TRAVEL AROUND,
SPEAK AT
INTERNATIONAL
EVENTS AND MEET
GLOBAL LEADERS



**I MANAGE** QUEENRIDES VIRTUALLY SO I CAN STUDY IN HARVARD AND **NUS AND LEARN** DIRECTLY FROM GLOBAL LEADERS.







I MANAGE
QUEENRIDES
VIRTUALLY SO I
TAKE CARE OF MY
DAD, MY LIFE
MENTOR



### **NEXT 5 YEARS:**

- 20 MILLION COMMUNITY MEMBERS IN INDONESIA.
- THE METHOD APPLIED GLOBALLY

### **NEXT 8 YEARS**

- TO BECOME GLOBAL COMPANY THAT MANAGE FROM HOME



- 1. Social good is nonprofit social work? It's a myth!
- 2. Mission-driven for-profits companies have one thing in common: they aim to make the world a truly better place, serving some social and/or environmental purpose, with that purpose embedded within their product or service.
- 3. For profit social impact model is the model of the future.
- 4. Want to make a greater nation? Empower women (with technology) !!



### **IIM FAHIMA JACHJA**

Founder & CEO Queenrides

Young World Changer, World Economic Forum Davos 2019

Young Global Leader of World Economic Forum 2014

Business Week 25 Asia Best Young Entrepreneur