



Public Procurement Agency  
Ministry of Planning and Investment

# BUILDING PUBLIC TRUST IN THE USE OF E-GP: CASE STUDY IN VIETNAM

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http://www







## II. PROGRESS OF E-GP IMPLEMENTATION



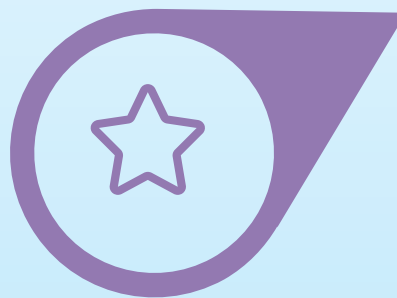
**Technical aspects**



**Change management**



**Legal framework**



**Adoption rate**



# II. PROGRESS OF E-GP IMPLEMENTATION

## 1. TECHNICAL ASPECT

### Portal

New Portal that overcomes limitations on: search, information display, depending on IE



### Template of tender documents

Digitizing most of the tender documents for goods, works, consulting and non-consulting services



### E-bidding

(1) Change the flow of submitting bidding information



(2) Expand to One stage - One or Two envelopes applicable; Large-scale bidding packages



(3) Bidders can withdraw, resubmit their bids online; discounted price allowance; improve interactive functions between bidders and procuring entities



# II. PROGRESS OF E-GP IMPLEMENTATION

## 2.LEGAL FRAMEWORK



- **Law 43/2013,  
Decree 63/2014**



- **Joint Circular  
07/2015**



- **Circular 04/2017**



- **Circular 06/2017**



- **Decision 1402/  
QĐ-TTg**



- **Directive 47/CT-TTg**




















# III. BUILDING PUBLIC TRUST ON THE USE OF E-GP

## 1.AWARENESS OF PERCEIVED USEFULNESS

No	Tasks	Status
1	Improve the functionality of the e-GP system	
2	Ensure transparency and accountability	
3	Maintain a national e-GP system only	
4	Promote training, support and PR on the e-GP system	
5	Ease tracking and monitoring bidder's information and documents	
6	Link the e-GP system with other systems of banks, e-Gov	
7	Increase competition	






# III. BUILDING PUBLIC TRUST ON THE USE OF E-GP

## 2.SERVICE QUALITY

No	Tasks	Status
1	Simplify registration procedures	
2	Improve the provision of Call center service	
3	Solve the problem of limited quantity and size of files	
4	Perceived ease to use or user-friendly nature of the e-GP system	




# III. BUILDING PUBLIC TRUST ON THE USE OF E-GP

## 3. INFORMATION QUALITY

No	Tasks	Status
1	Improve the connectivity of information types	
2	Provide real-time reporting	
3	Build a database of bidders' capacity and experience	
4	Provide bidding information on mobile devices	
5	Publish information about contract implementation	

# III. BUILDING PUBLIC TRUST ON THE USE OF E-GP

## 4.TRANSACTION SECURITY

No	Tasks	Status
1	Apply PKI	
2	Enhance the system's security	
3	Manage the organization operating the e-GP system	



# THANK YOU!



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