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# Standards and Interoperability – Laying the Foundations for Digital Health Systems

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8<sup>th</sup> November 2018, Seoul

Connecting knowledge for innovation.

A decorative graphic on the right side of the slide, featuring a network of interconnected nodes (colored circles) and lines, with several larger, stylized arrow shapes pointing in various directions. The text 'SDCC' is prominently displayed in the center of this graphic.

SDCC

# Outline



ADB and Digital Health



Laying the Foundations for  
Digital Health

# Regional healthcare trends drive digital health



## Aging society

in Asia by **2030** **there will be 615M** people older than 65, double than today



## Increasing spending

Healthcare **expenditure keeps growing**



## Rising expectations

Patients increasingly using the internet **to engage in their health**, get savvier about products and services



## Advancing technology

**Explosion of new technologies** e.g. AI, next-gen sequencing, advanced materials



## Shifting innovation

**"Patient-centric"** philosophy and **personalized therapies** ask for transformation in healthcare

**Digital Health can enable more efficient, quality care and improve access to services.**

# Digital Health is a catalyst for health care



Disease surveillance and  
population health



Healthcare service  
delivery



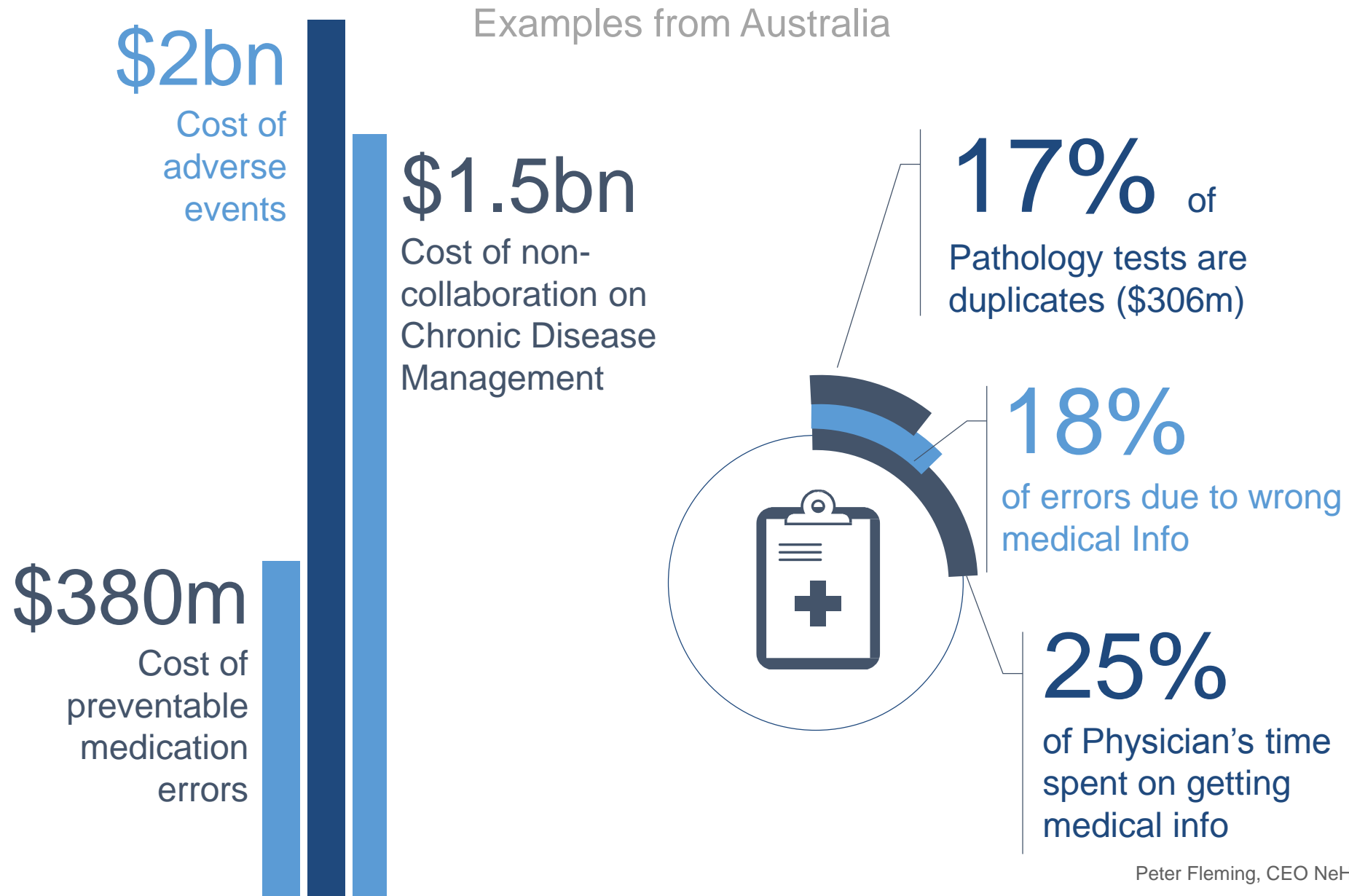
Health system leakages



Health workforce

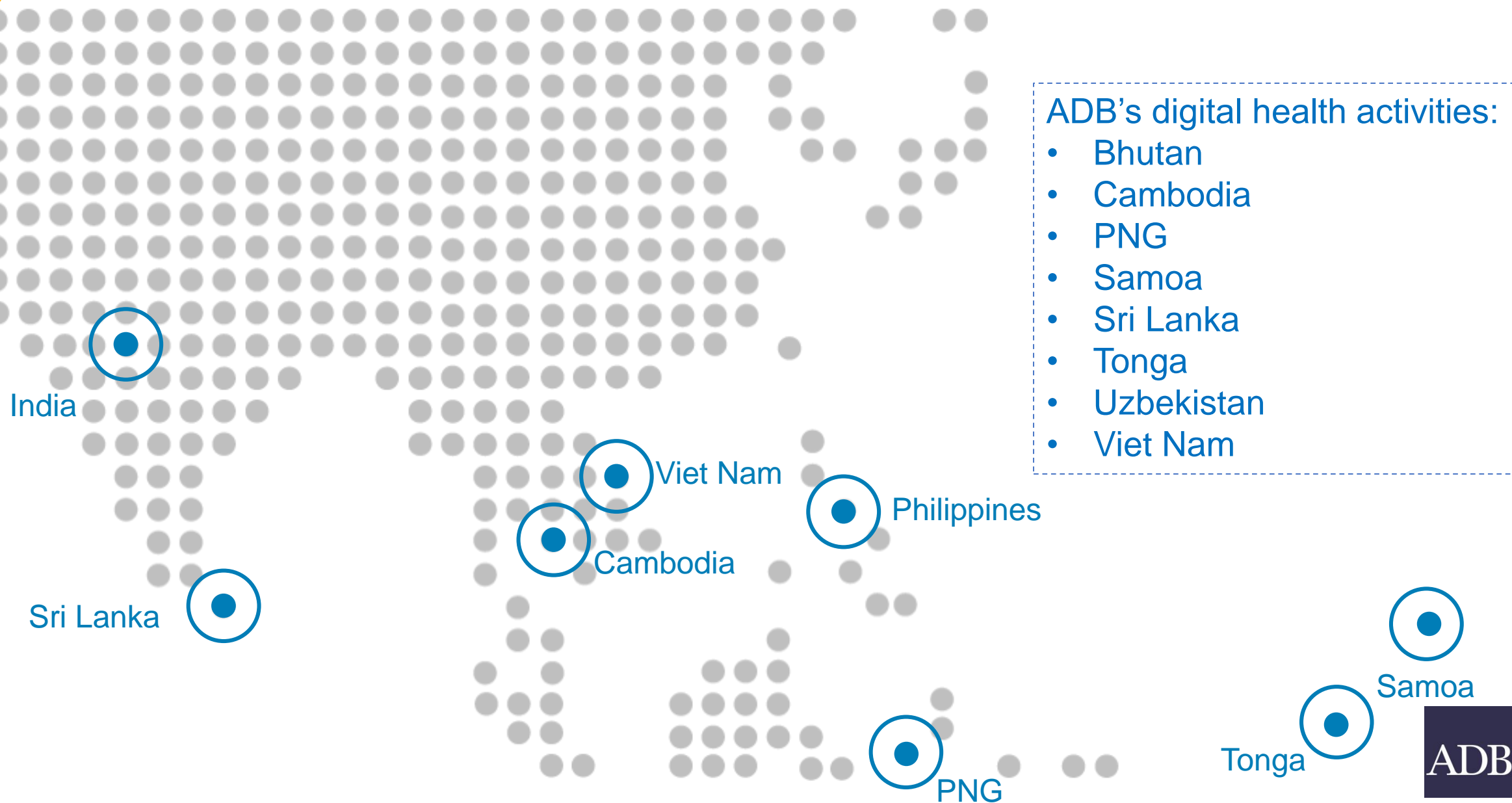
- Digital Health is a key enabler for achieving and measuring UHC and SDG3 through population health monitoring dashboards.
- Measuring UHC with ICT-enabled monitoring systems can enhance evidence based health policies and decision making with more reliable data to ensure better health systems performance.
- ICT solutions empower patients and communities to engage at all levels of the health system (mHealth, reminders, EMRs, Telemedicine).
- Aging Populations and chronic diseases require patient-centric prevention, management and monitoring
- ICT solutions have the potential to reduce healthcare costs to families, improve equitable access to quality services.
- ICT solutions increase accountability and sustainability in health service delivery (digital payment systems).
- Reduces time health workers spend on documentation

# Technology supported health care improves efficiencies





# Digital Health Landscape in Asia - Status quo





# Summary of Issues

Weak national health informatics capacity,  
no specific university course



Lack of standards  
E-Governance  
frameworks not in place



Lack of unique health  
IDs

Not always unique patient  
identification available



Lack of partnerships

Weak collaboration  
between private  
and public sector



Weak inter-agency  
collaboration

Especially between ICT  
Ministry and MoH



Fragmented  
Information  
Systems



Lack of  
regulation

Mixed care  
providers) with  
weak coordination



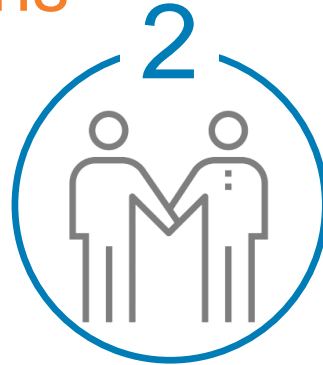


# 3 Requirements

for laying foundations



**Policy, strategy,  
legislation,  
governance**



**Interoperability and Standards for Health  
Information Exchange**



**Private sector collaboration**

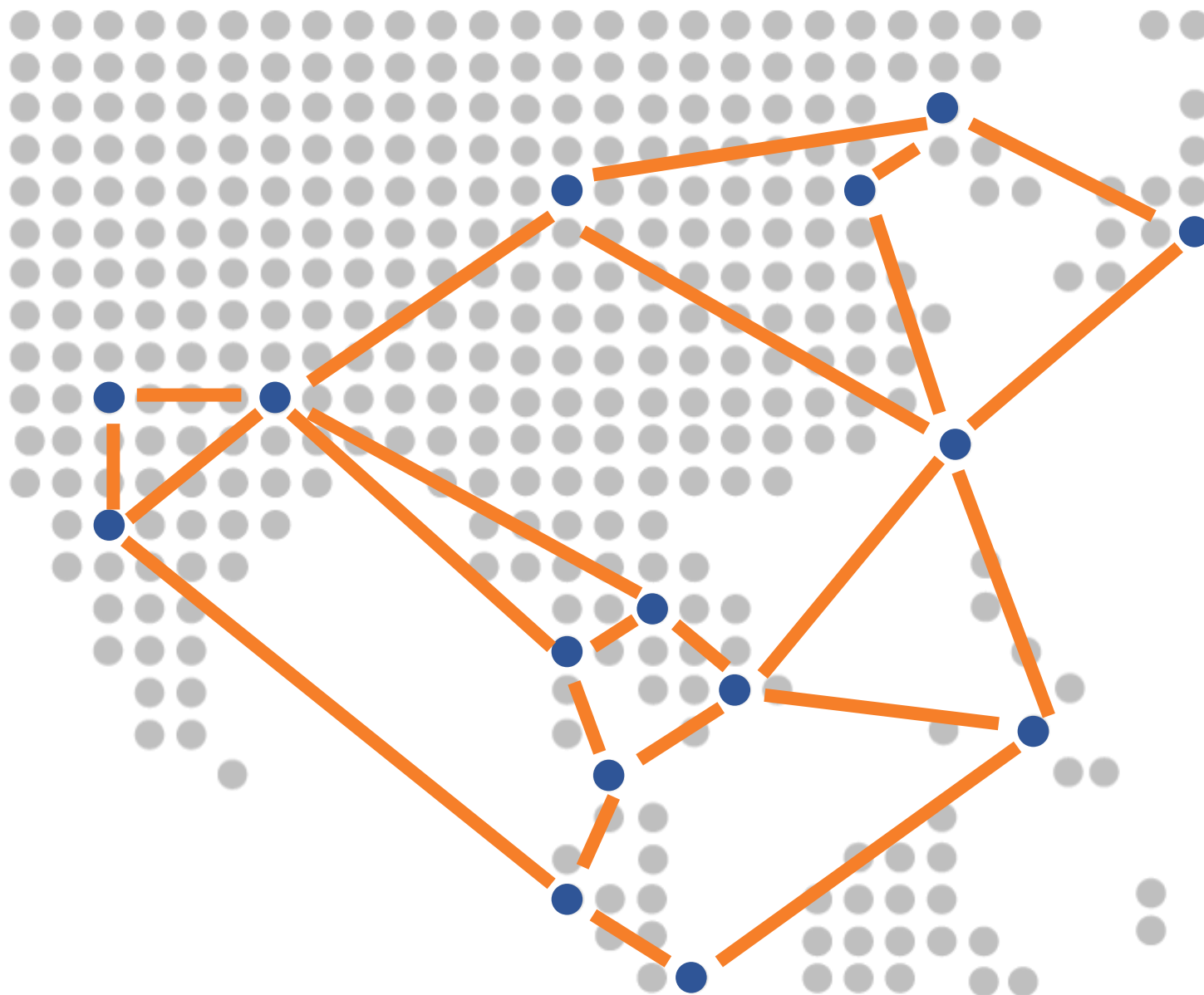




# Requirement

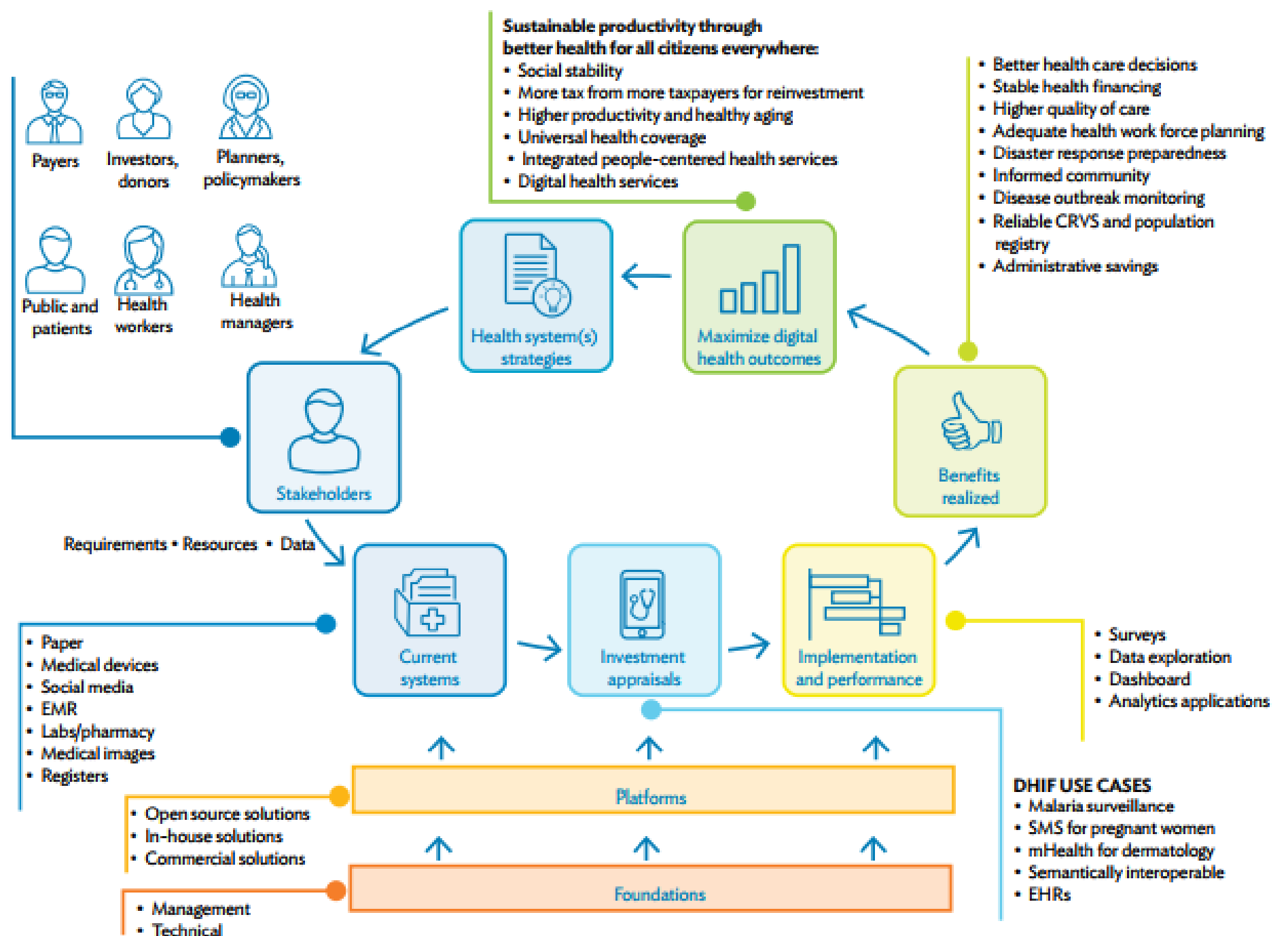


**Policy,  
strategy,  
legislation,  
governance**





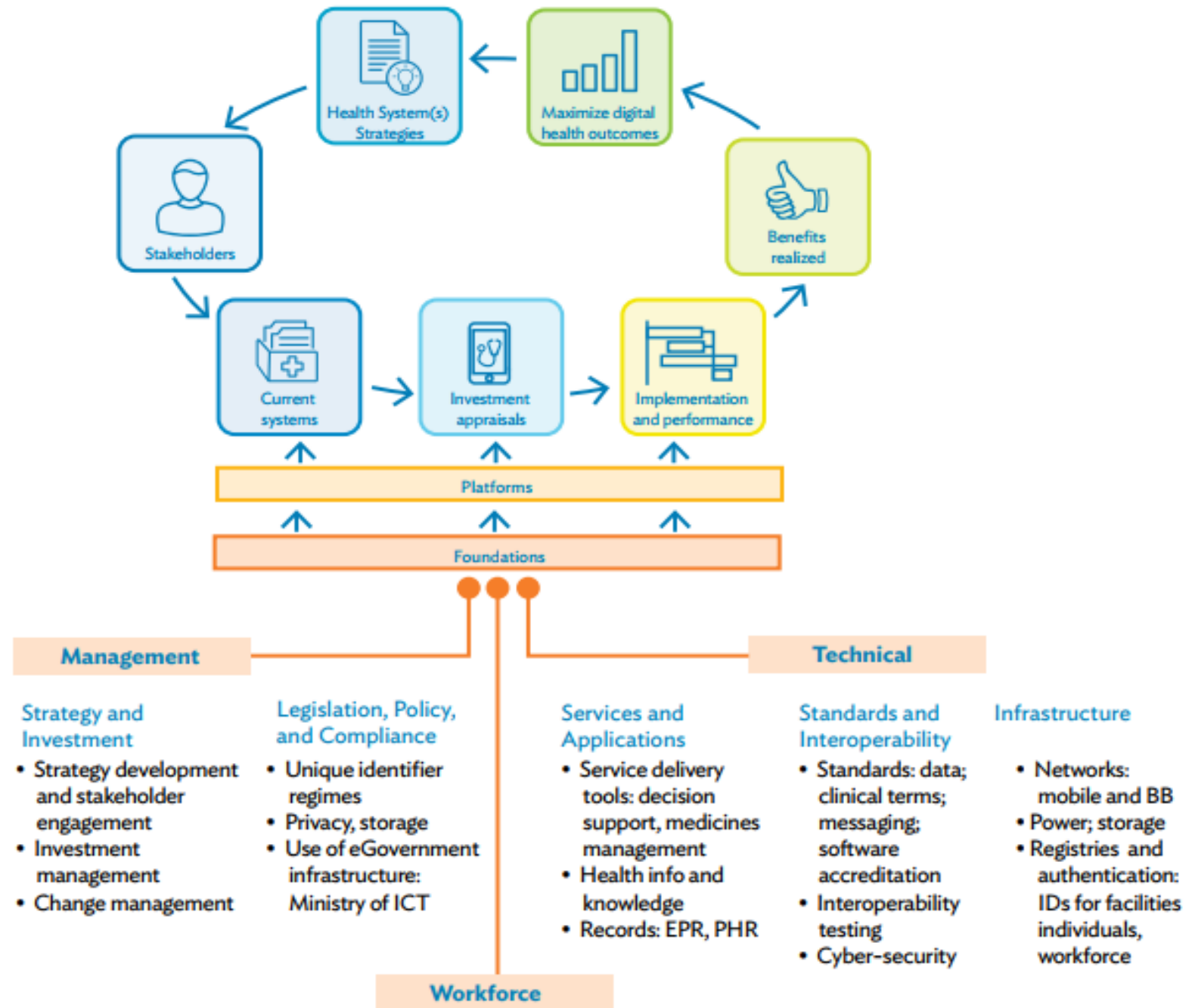
# Digital Health Investment Cycle



CRVS = civil registration and vital statistics, DHIF = digital health impact framework, EHR = electronic health record, SMS = short message service.



# Foundations for delivering benefits



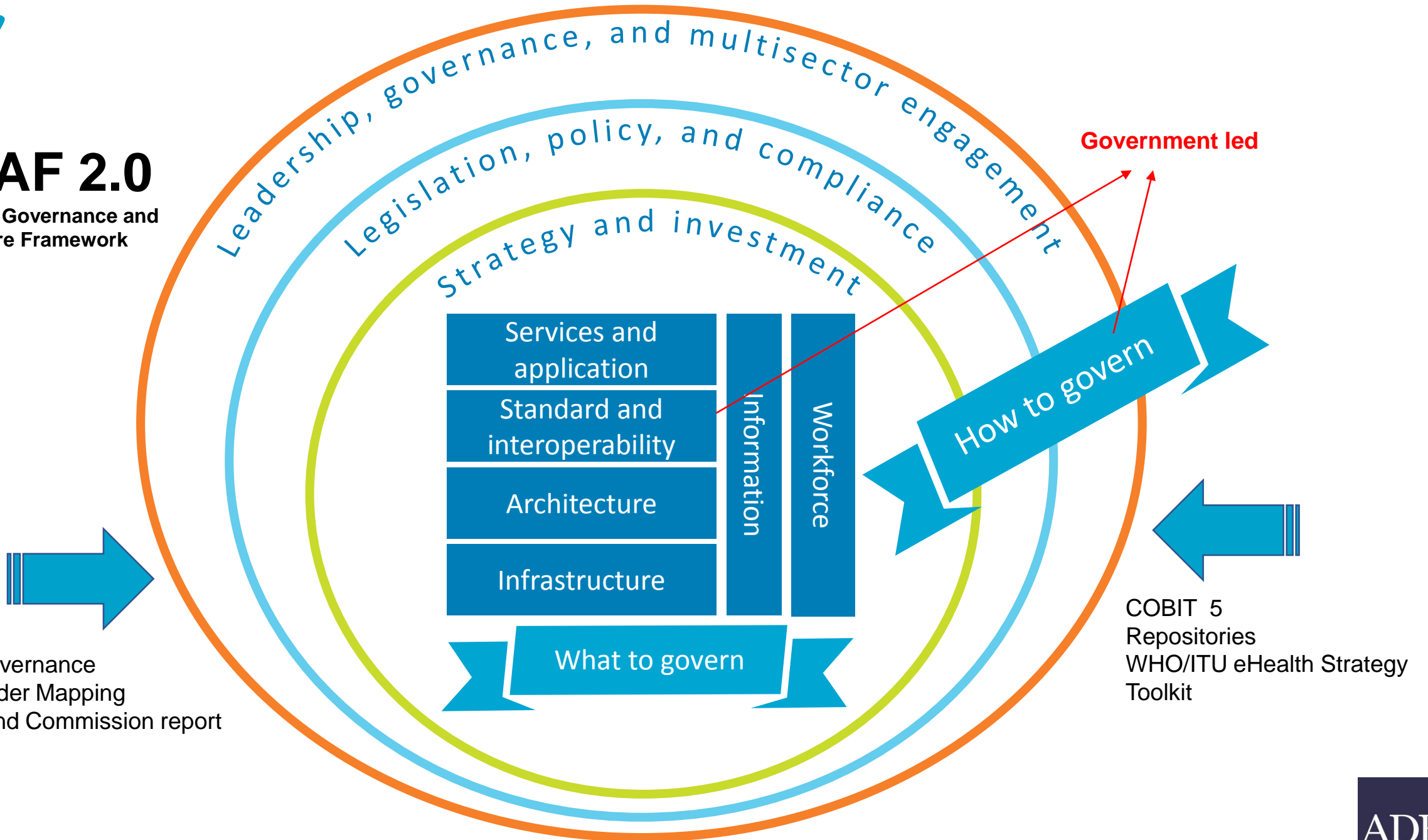
BB = broadband, EPR = electronic patient/(medical) record, ICT = information and communication technology, ID = identity, PHR = personal health record, UHC = universal health coverage. .

Source: Digital Health



# HIGAF 2.0

Health ICT Governance and  
Architecture Framework



Source: Adapted from WHO/ITU National eHealth Strategy Toolkit.



# Laying governance foundations



**Legislation, Policy and Compliance**  
Privacy protection, electronic transmission  
and storage of data



**Strategy and Investment**  
Digital Health Strategy, costing, investment  
case



**Leadership and Governance**  
Governance structure, stakeholder  
engagement, monitoring





# A Broadband Commission Report proposes 3 governance models for Digital Health



Ministry of health  
(MOH) mechanisms



Government-wide digital  
agency mechanism



Dedicated health  
agency mechanism

The MOH drives digital health and mobilises technical capacity and skills from other ministries, agencies, firms, and organisations to deploy digital health systems.

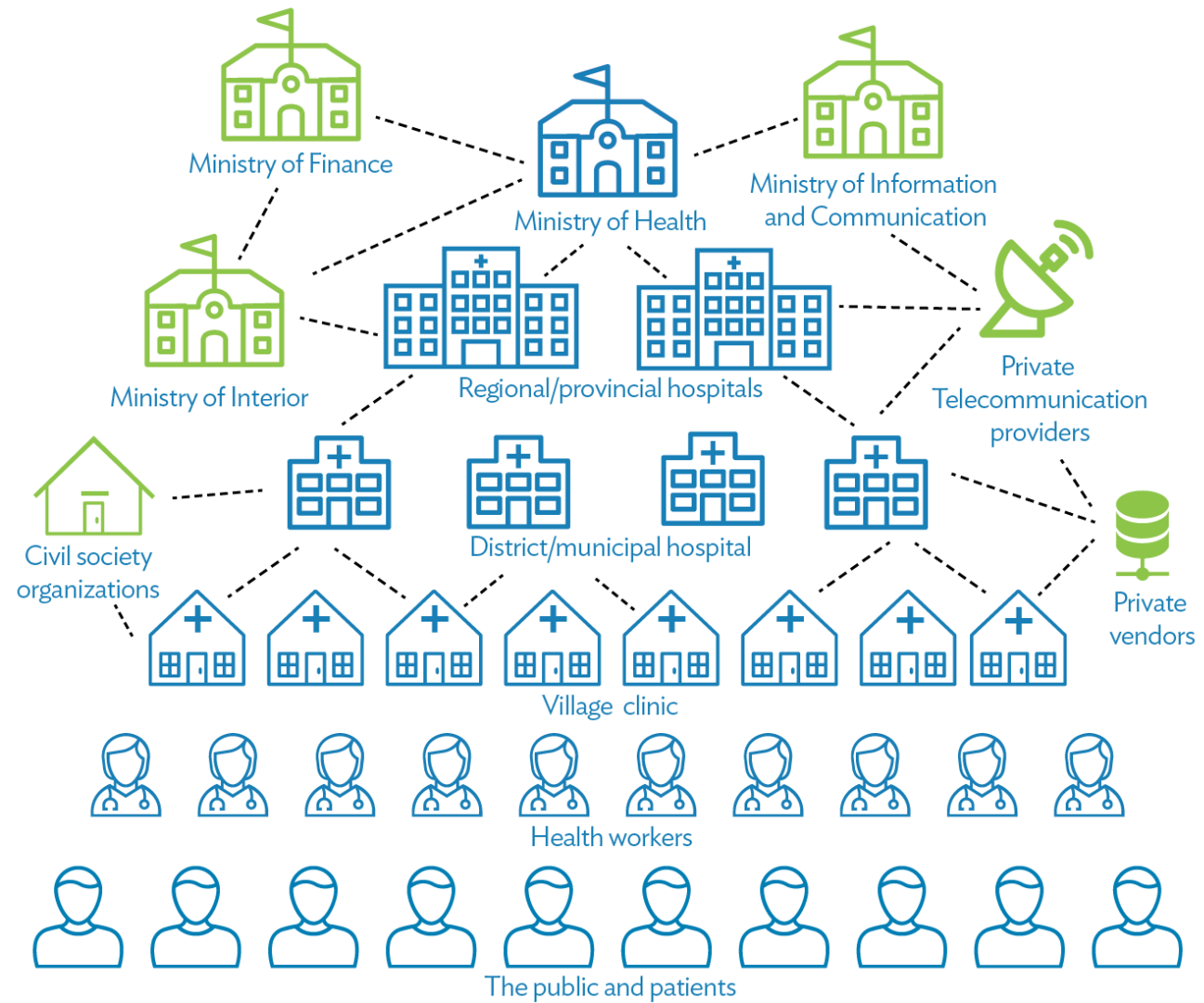
The MOH drives digital health, but is a client to a government-wide technology agency that provides significant ICT infrastructure and capacity.

The MOH leads health strategy, while a designated third-party agency or directorate drives digital health strategy and solution implementation through its own technical capacity and resources.

- Stresses cooperation between health and ICT sectors
- Not to be seen as rigid models but components of a spectrum
- Suitability of model depends on country context



# A complex web of stakeholders enables Digital Health



## Stakeholder Mapping

### Step #1

Identify stakeholders that have roles in Digital Health policy-making and implementation

### Step #2

Identify key Digital Health decision makers

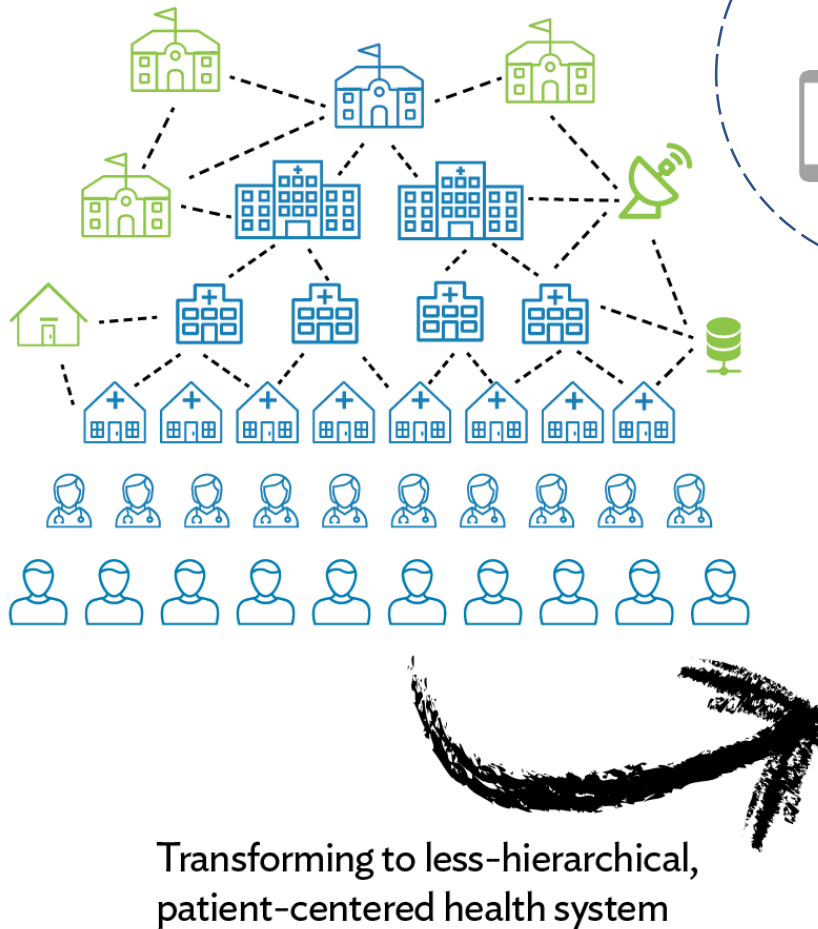
### Step #3

Identify stakeholders who bring in key resources for Digital Health (human, financial, technological, knowledge)

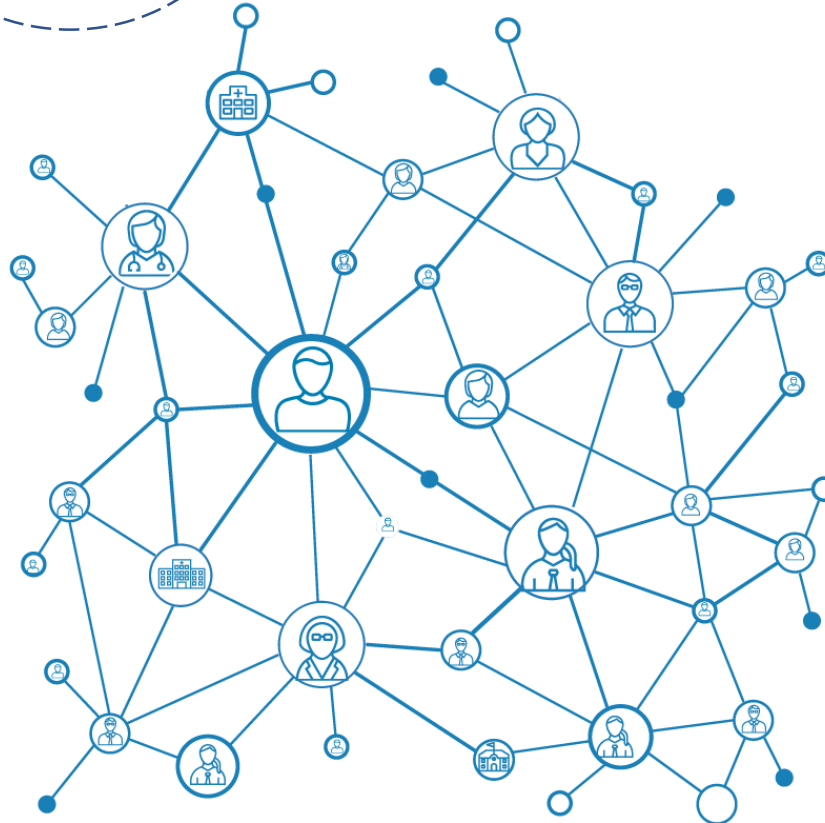




# Moving towards Polycentric and Patient-Centric Governance for Digital Health



Internet of Things –  
Devices and  
Wearables -  
mHealth

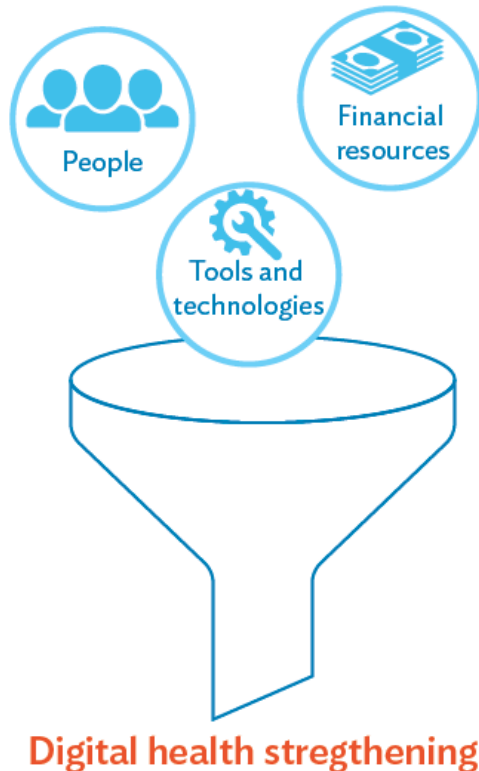


- *Catalysts:* Aging populations, chronic disease prevention and management
- Mobile information
- Consent policy and accessing health data
- Safe and secure data management
- Networked medical devices
- Reminder systems



# Bringing stakeholders together

## Convergence meetings



- Bringing different stakeholders together to support create a digital health vision.
- HISs are often uncoordinated and fragmented, which can affect data quality.
- Objective is a comprehensive HIS, which improves health care quality, and decision making for health sector planning.
- The convergence workshop o identify mechanisms to strengthen HIS in the country.
- Countries so far: Myanmar, Bhutan, Indonesia, Viet Nam, Timor-Leste, Nepal

# Data Fragmentation across health systems

Requirement



**Enabling  
Health  
information  
exchange**





# Standards based ICT Governance Framework and Blueprint

## Standards-based interoperability layer

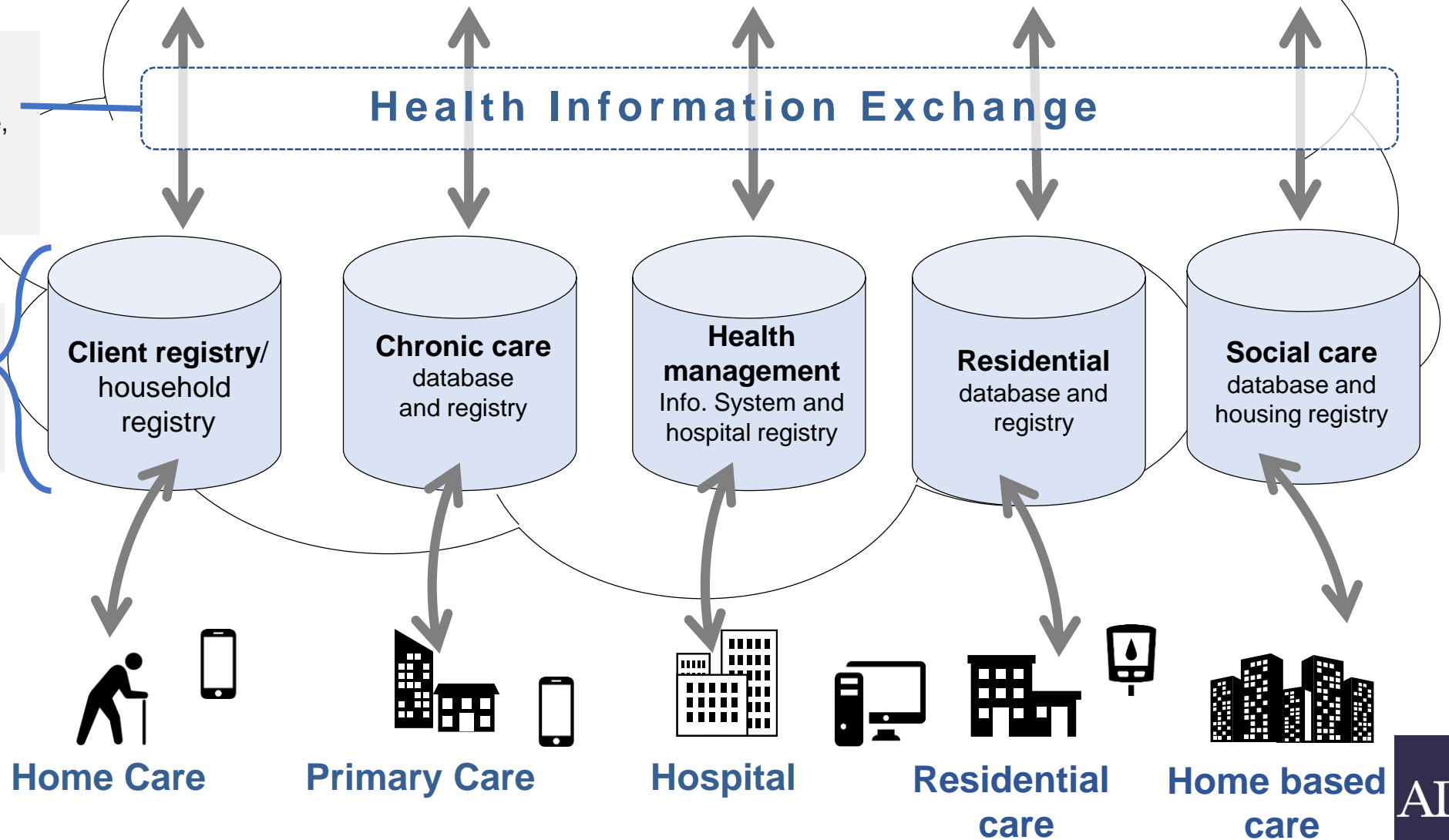
common terminology, data structure, messaging standards, software accreditation standards, security standards etc.

## Applications and services

Open source, in-house & commercial software solutions for health records, digital service delivery tools

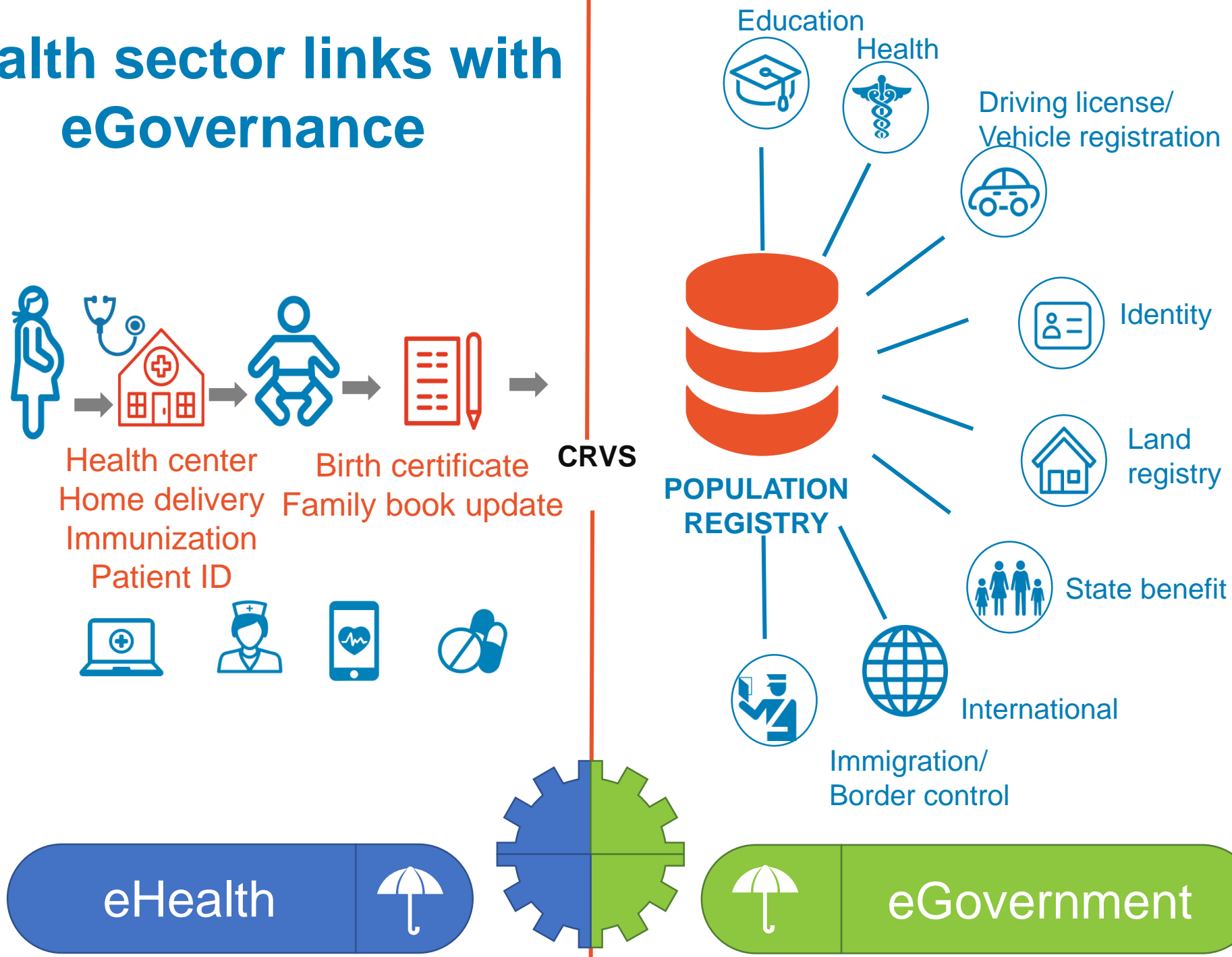
## Infrastructure

Network, broadband connectivity, hardware infrastructure, servers, medical devices





# Health sector links with eGovernance





# ADB supports the Regional Standards and Interoperability Lab (SIL-A)





# SIL-Asia for risk mitigation of digital health investments

## TEAMING



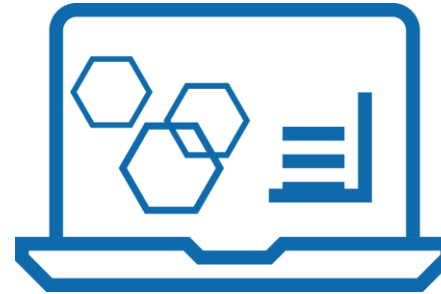
MOH, private sector, collaborate to enable standard bases digital health.

## TRAINING



Training programs on digital health technologies, standards and best practices.

## TOOLING



Develop/ support open source software components for standards-based eHealth interoperability profiles.

## TESTING



Provide a conformance test and software interoperability certification.





Clinic  
EMR

HL7 - CDA



Data  
Repository

CDA-FHIR Adaptor

HL7 - CDA



Data Registry

HL7 - FHIR

HL7 - CDA



Hospital  
EMR

HL7 - CDA

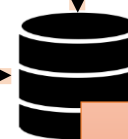


CDA-FHIR Adaptor

HL7 - FHIR



Data  
Repository



HAPI FHIR

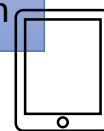
FHIR Subscription



DHIS2  
Tracker

HL7 - FHIR

Mobile  
Application



SIL-Asia

**Developing and  
demonstrating interoperability**

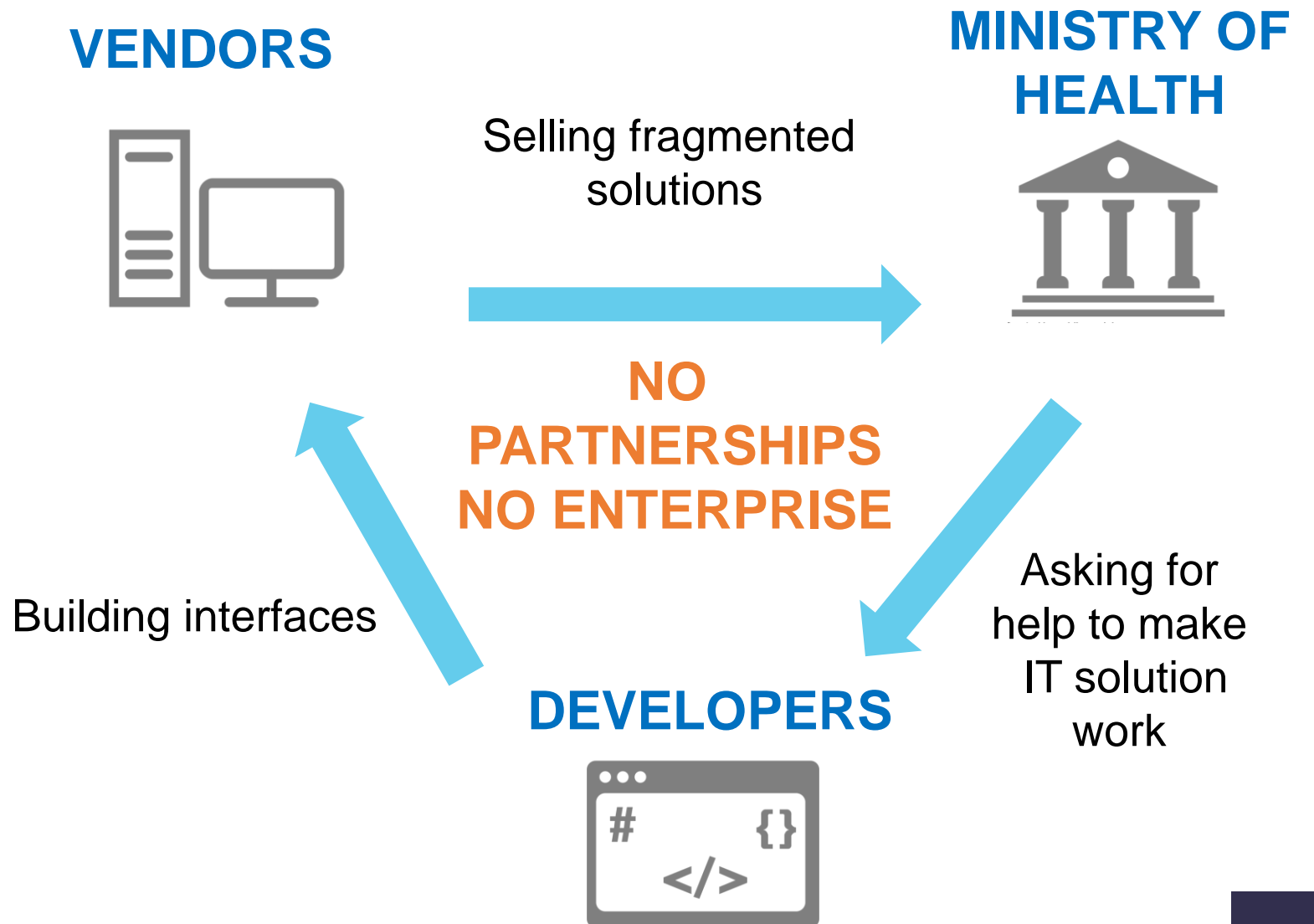


Requirement



# Public Private Collaboration

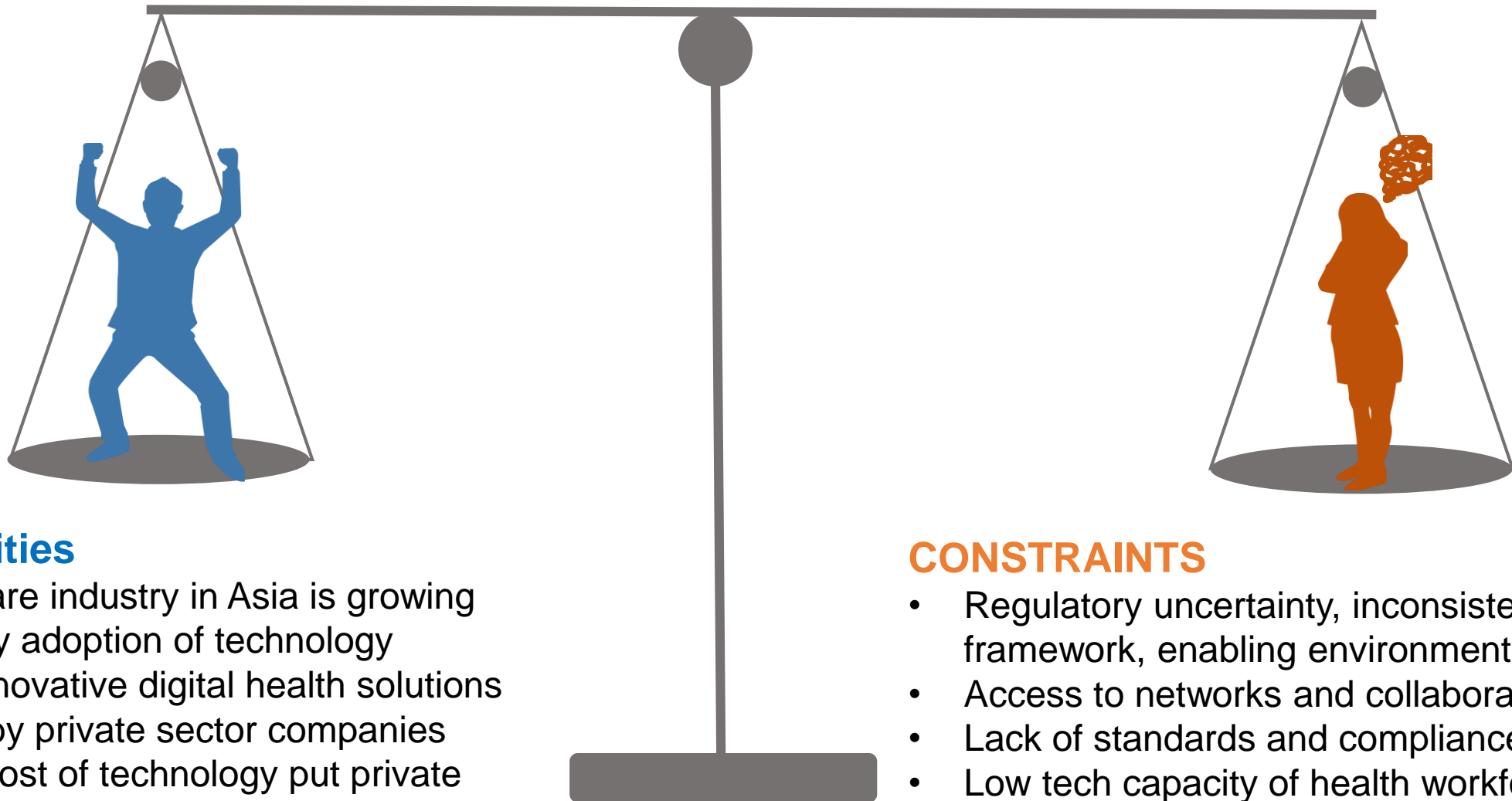
## SITUATION NOW







# There is a need to enhance private sector collaboration in Asia



## Opportunities

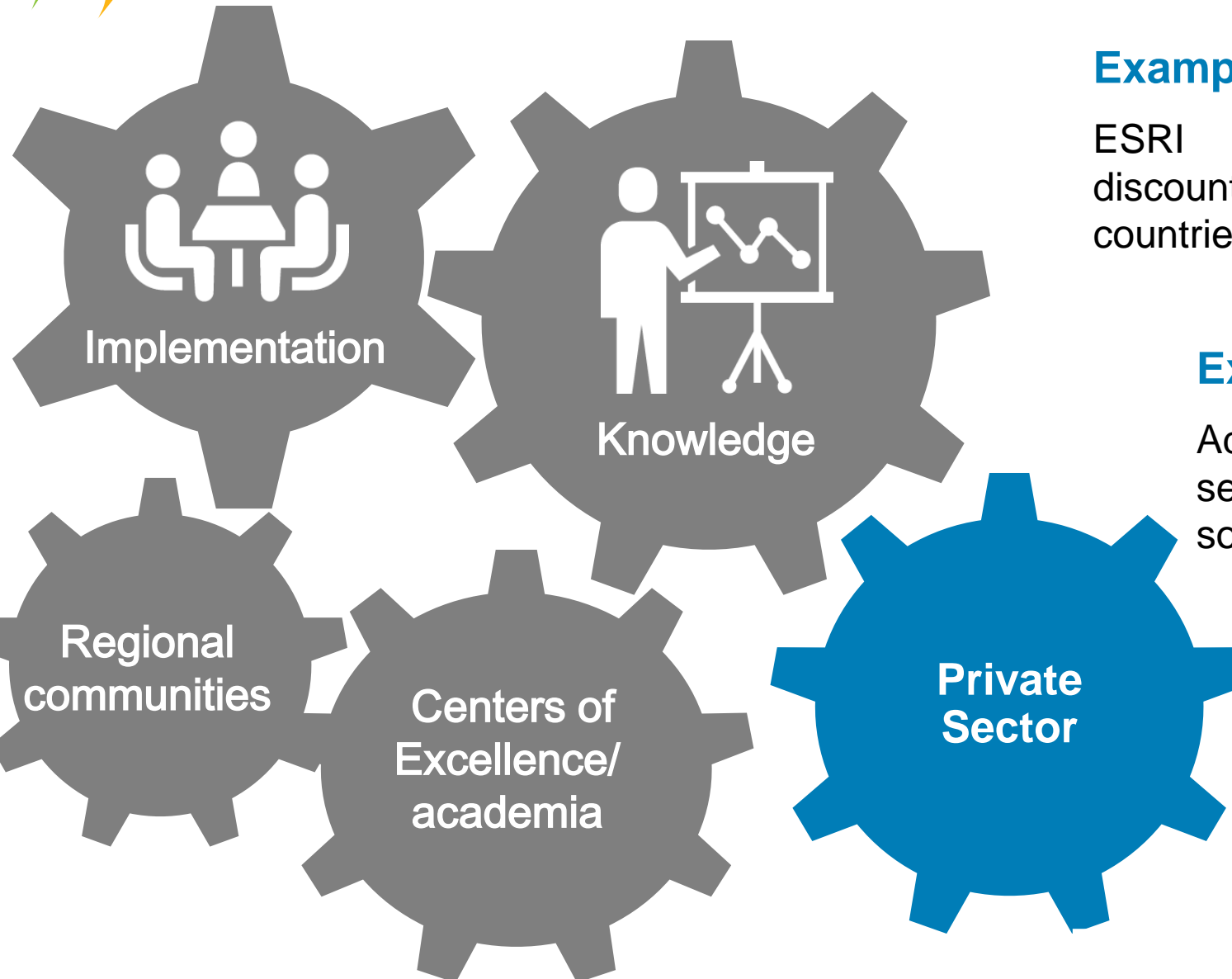
- Healthcare industry in Asia is growing fueled by adoption of technology
- Many innovative digital health solutions offered by private sector companies
- Falling cost of technology put private sector solutions within reach
- Patient-centered care

## CONSTRAINTS

- Regulatory uncertainty, inconsistent legal framework, enabling environment
- Access to networks and collaborations
- Lack of standards and compliance
- Low tech capacity of health workforce
- Market diversity



# Opportunities for public private collaboration



## Example #1 SOFTWARE

ESRI GIS software company provides highly discounted software bundles to SIL-A and developing countries

## Example #2 INTEROPERABILITY

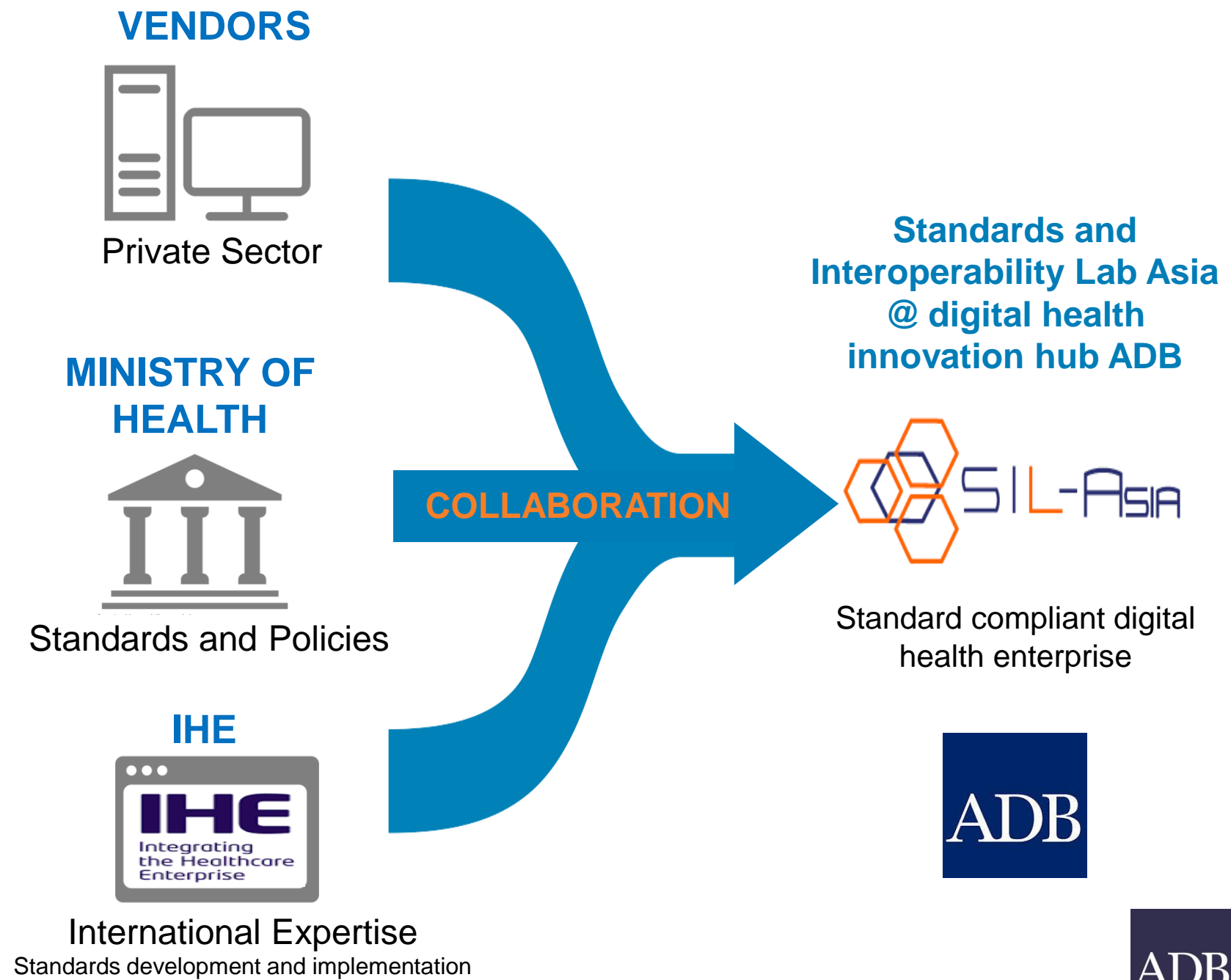
Advanced Information Technology (AIT) setting up interoperability lab to test open source solutions

## Example #3 PRODUCTS

Viettel and VNPT (Viet Nam Telecommunication companies) to develop standards-based electronic health records



# Collaboration for scalable solution that work!





Thank you.

