

The road to becoming a knowledge and learning organization

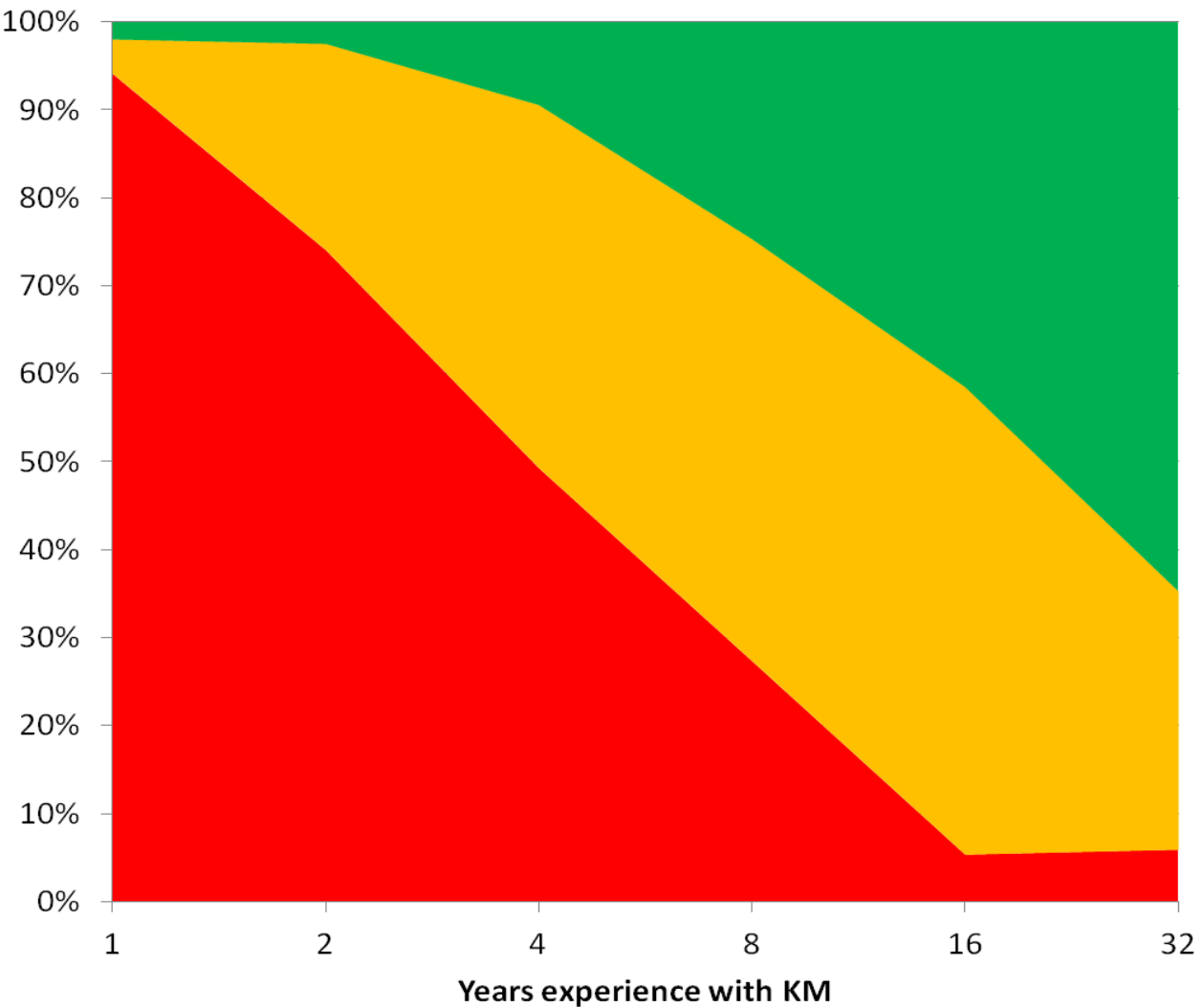
Nick Milton

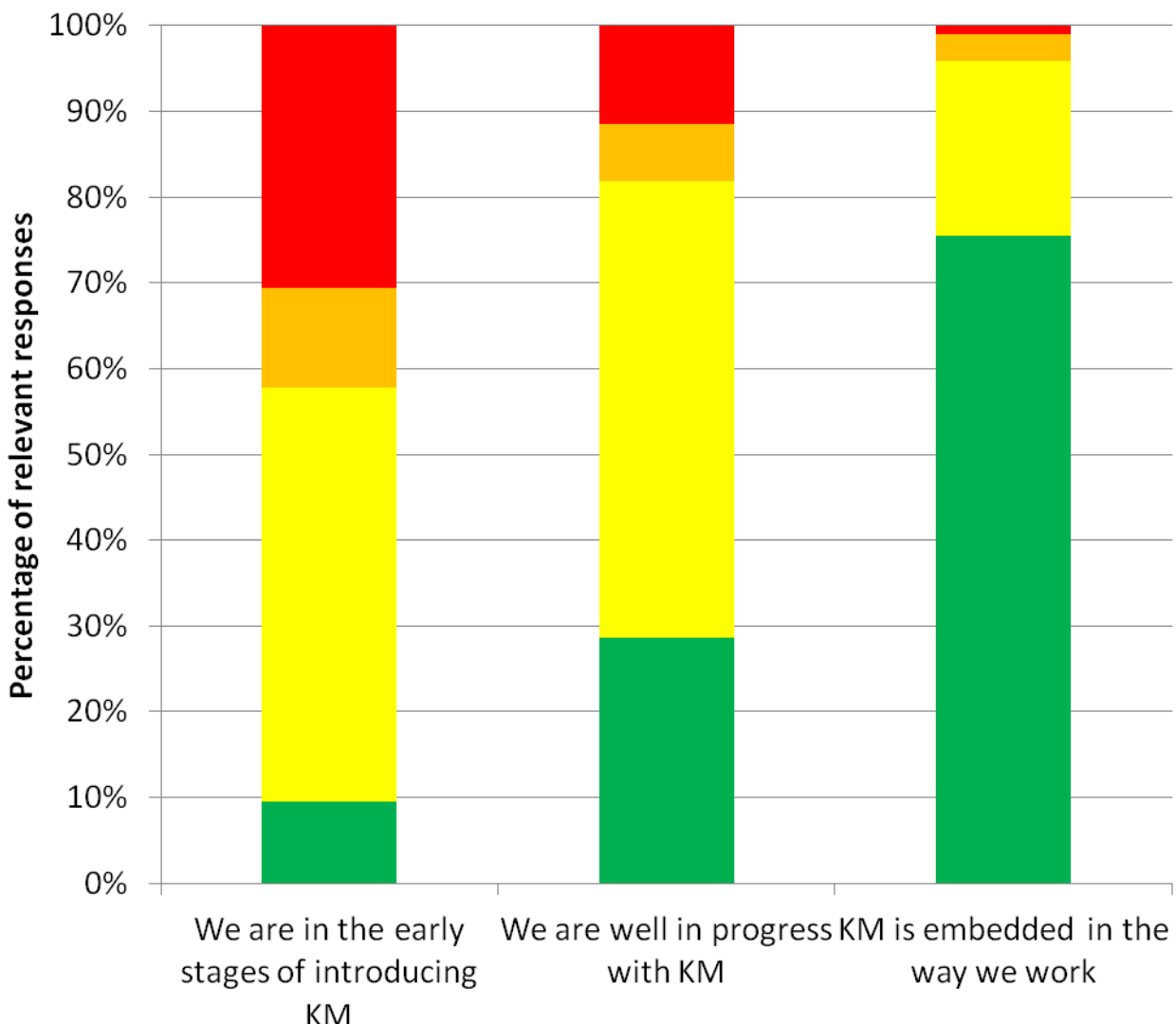


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Explained here
<http://www.nickmilton.com/2017/06/how-long-it-really-takes-to-embed.html>

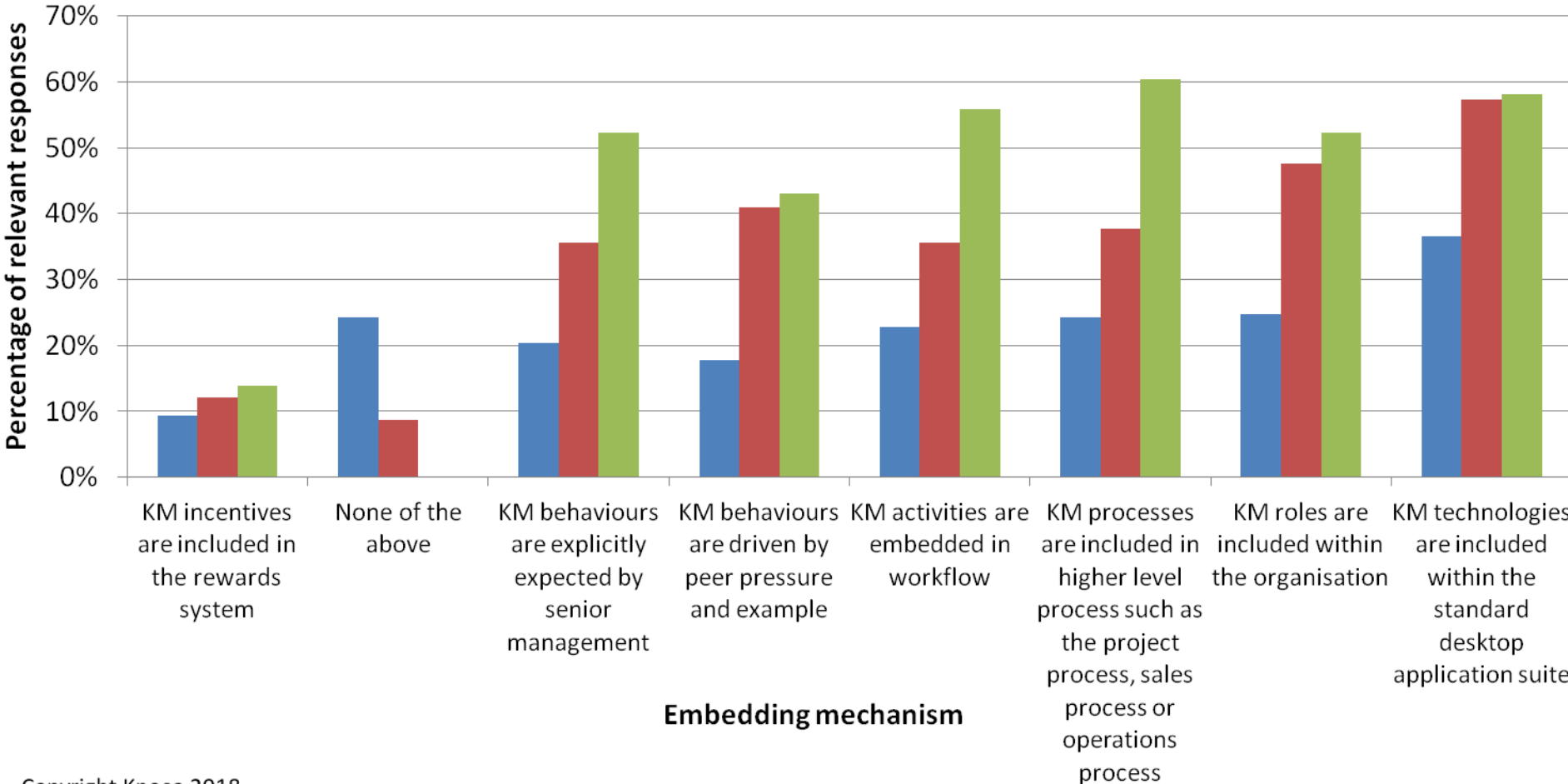
- KM is embedded in the way we work
- We are well in progress with KM
- We are in the early stages of introducing KM





Explained here
<http://www.nickmilton.com/2018/04/the-5-ways-in-which-km-becomes-embedded.html>

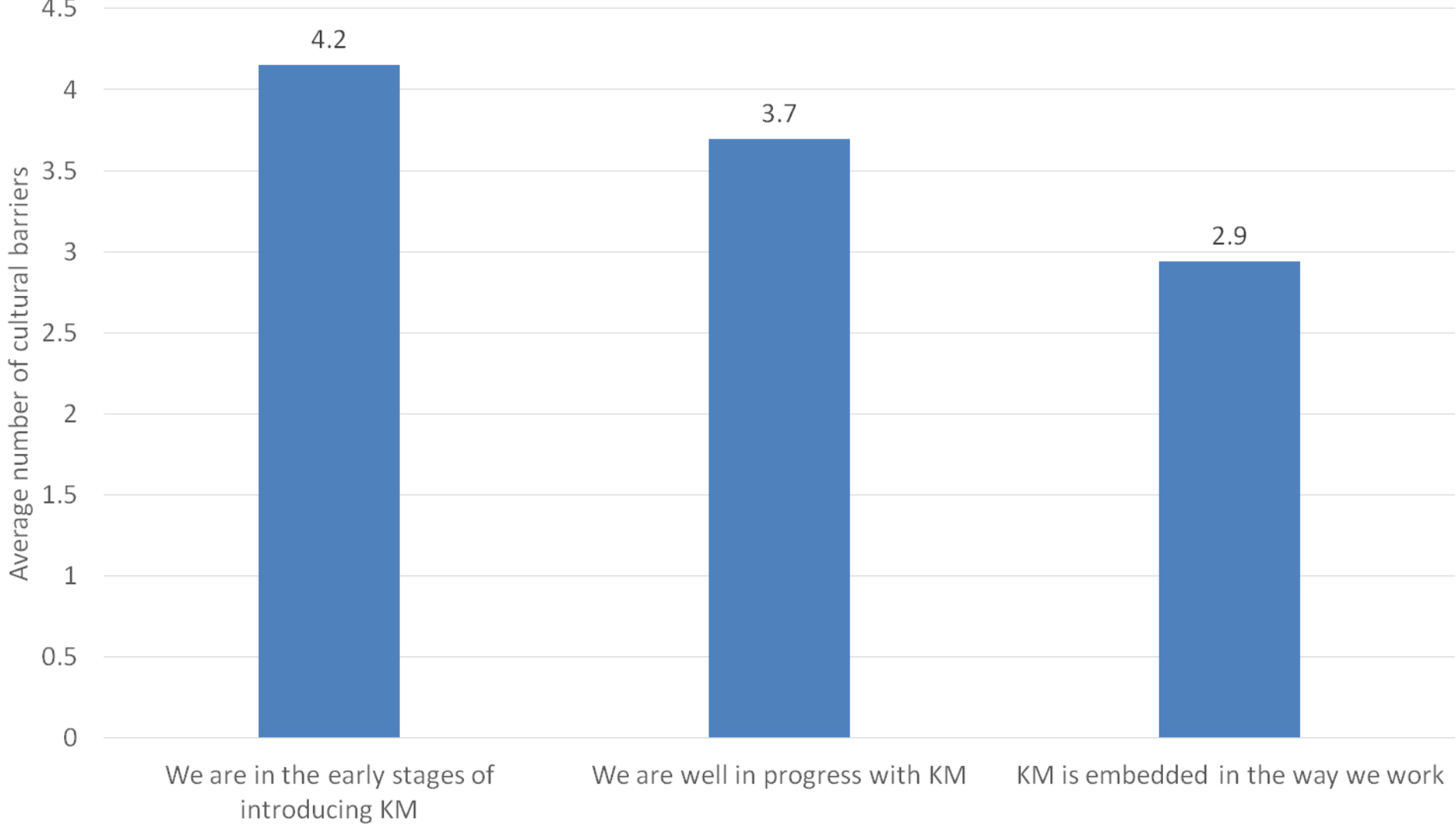
- KM is not part of normal activity but is performed by a separate group
- KM is performed as a one-off intervention after which business returns to normal
- KM is a non-routine part of normal activity, done as an exception or when requested
- KM is fully integrated and is a routine part of normal activity or operations



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Maturity level

■ We are in the early stages of introducing KM
 ■ We are well in progress with KM
 ■ KM is embedded in the way we work



If the organisation has gathered these metrics, how useful have they been in steering your KM program?

