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# Cases study in India

## NON REVENUE WATER

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SUEZ India





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# at a glance

A presence throughout the world

SUEZ operates in 5 continents

90,000 employees

€17 billion turnover in 2018

450,000 municipal and industrial clients



# at a glance

A world leader in the smart and sustainable management of resources

drinking water produced (worldwide)

5.3 billion cubic meters

drinking water distributed (worldwide)

3,162 million cubic meters

waste water recycled (worldwide)

882 million cubic meters

wastewater depolluted (worldwide)

92%

people benefiting from waste collection services

34 million people

waste treated

41 million tonnes

hazardous waste treated

2.9 million tonnes

recovered material from sorting centers

10.4 million tonnes





- Delhi, New Delhi - 717 MLD WTP
  - 400MLD STP
  - Malviya Nagar Water Services project for 40,000 connections
- Bangalore, Karnataka1550MLD WTP
  - 175MLD STP - Leak Detection for 1,750
  - km distribution network - D1A Project: Water Loss Reduction Contract
- Mumbai, Maharashtra
   3355MLD WTP
   37MLD STP
   Water Distribution
  Improvement Program
  for 15 million people
- Kolkata, West Bengal - Water Loss Management Contract for 25,000 connections
- Chennai, Tamil Nadu - 530 MLD WTP
- 6 Bisalpur, Rajasthan - 400 MLD WTP

- Pune, Maharashtra500 MLD WTP
  - 77 MLD STP
  - 24/7 Water Supply Project in Pimpri, Chinchwad
- Trivendrum, Kerala - 74 MLD WTP
- Kozhikode, Kerala - 174 MLD WTP
- Nagpur, Maharashtra - 120 MLD WTP
- Saidabad, Bangladesh - 450 MLD WTP
- Kelani, Sri Lanka
   180 MLD WTP
- (13) Kandy, Sri Lanka - 46 MLD WTP
- Coimbatore, Tamil Nadu
   24/7 Water Supply Project
  for 150,000 consumers
- Davanagere, Karnataka24/7 Water Supply Project for 92,000 properties
- Kolkata, West Bengal
   Water Loss
   Management Contract
   For 40,000 connections

#### 3 Cases

# Bangalore: D1A

Non revenue Water Reduction

# Bangalore

Helium Leak detection

# Malviya Nagar

• 24x7 conversion



# Non Revenue Water minimum minimum reduction

Bangalore: D1A









#### **Project Outline**

Name of Project : Improvement to Water Distribution System, Reduction

in UFW & Leakage Control in Central Division (D1a)

Project Location: Central Division of BWSSB, Bangalore

Name of the Client: Bangalore Water Supply & Sewerage Board (BWSSB)

**Project Financing: Japan International Co-operation Agency (JICA)** 

Project Period : 8 years (3 years construction + 5 years O&M)

Phase -1: Design & Construction: 21-11-2013 to 20-11-2016. (E.O.T.

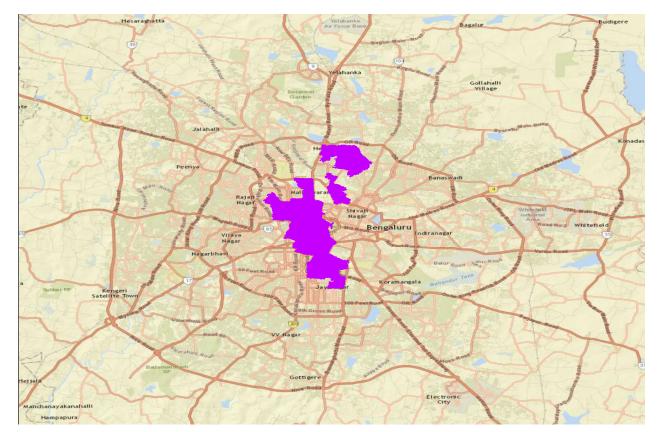
received up to 31-05-2018)

: Phase -2 : Operation & Maintenance : 21-11-2016 to 20-11-2021.

**Contract Model : Performance based Construction and Maintenance** 



## **Project Location**





#### **Main achievements**

- □ UFW reduction from 52.06% to 27.14% i.e. 24.92% in August -18 for 43 DMAs under base UFW assessment.
- □ Total water Accounted is 35.47 MLD in August -2018.
- Parallel meter reading in all DMAs contributed revenue addition to BWSSB by accounting 135 ML of water.
- □ Cumulative 1293 Kms of Network length covered under helium leak detection. Total 6873 nos. Visible and 1695 nos. In-Visible leaks detected and 8563 nos. repaired.



#### **Non Revenue Water Reduction progress**

□ Avg. Initial UFW Level : 61.00 %

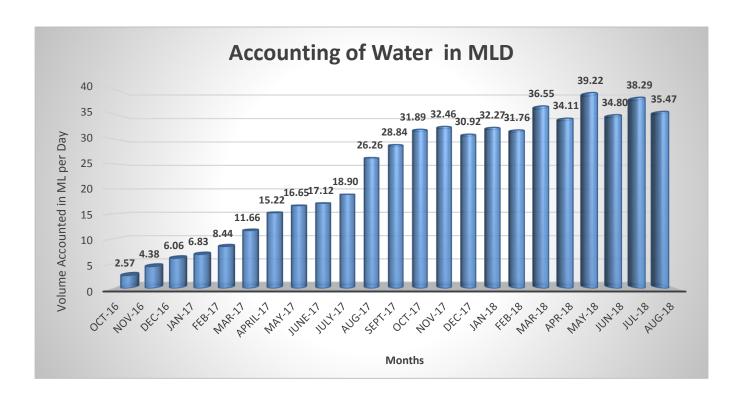
□ Avg. Base UFW Level : 52.06 %

□ Avg. Current UFW Level (July-18) : 27.14 %

☐ Present Volume of Water Accounted : 35.47 MLD

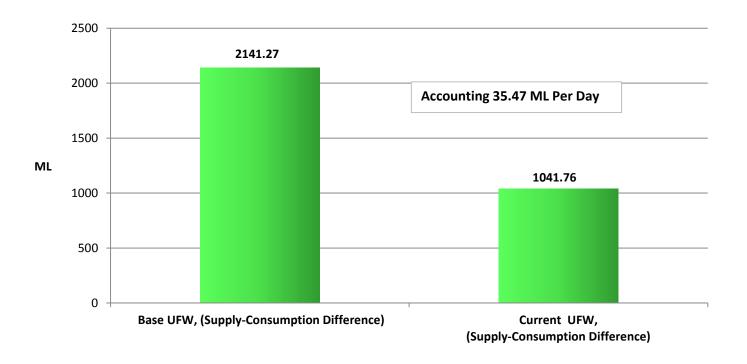


#### **Accounted for water progress**



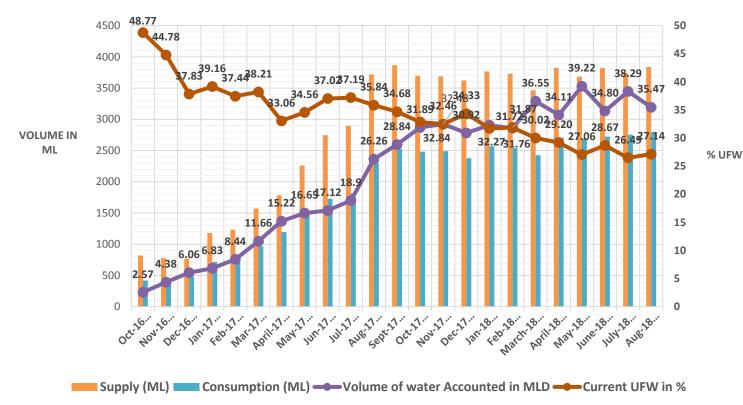


#### Non revenue Water Reduction progress





#### **Unaccounted For Water Progress**





#### **How: Design, construction and Commissioning of DMAs**

#### **District Meter Installation**



#### **District meter programming**





#### **HOW? NRW Reduction Action Plan**

Visible Le	eaks	In-Visible Leaks (Helium Tech)		
Detected (No. of Locations)	Repaired (No. of Locations)	Detected (No. of Locations)	Repaired (No. of Locations)	
6873	6870	1697	1695	
Total Public Taps Metered	500	Total Illegal Connections Reported	3369	
		Connections reported		
Total Bulk Consumers Identified and Reported	889	Parallel meter reading conducted to find errors in meter reading	100%	
Vol of water accounted three	•	18900 nos Result: Billing Vol increased by 44.10 ML / month		



# Helium Leak detection

Bangalore: HLD



#### **Project Outline**

Name of Project : Work of Helium Gas Based Hidden Leak Detection Technology in Four

which are not covered under current UFW projects

Name of the Client : Bangalore Water Supply & Sewerage Board (BWSSB)

**Contract Period** : 23 Sept 2015 - 23 July 2016 (11 months)

#### Scope:

1745 Kms. Of Leak Detection in 4 sub divisions NE-3, C-3, SE-1, E-1

3 cycles of Leak detection for 1745 Kms. for pipe sizes 100mm up to 450mm

Leak repairs to be attended for all type leaks for sizes 100mm up to 450mm



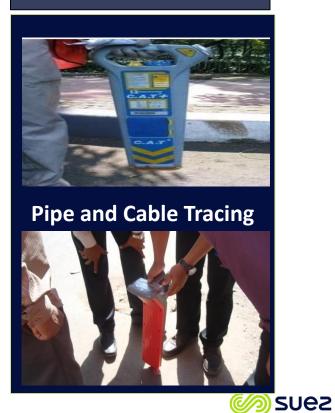
## **Methodology 1**

STEP 1 **Network Survey** 

STEP 2



STEP 3



## **Methodology 2**

STEP 4





STEP 5



**Leak Detection** 



STEP 6

Leak Pin Pointing & Tagging with GIS



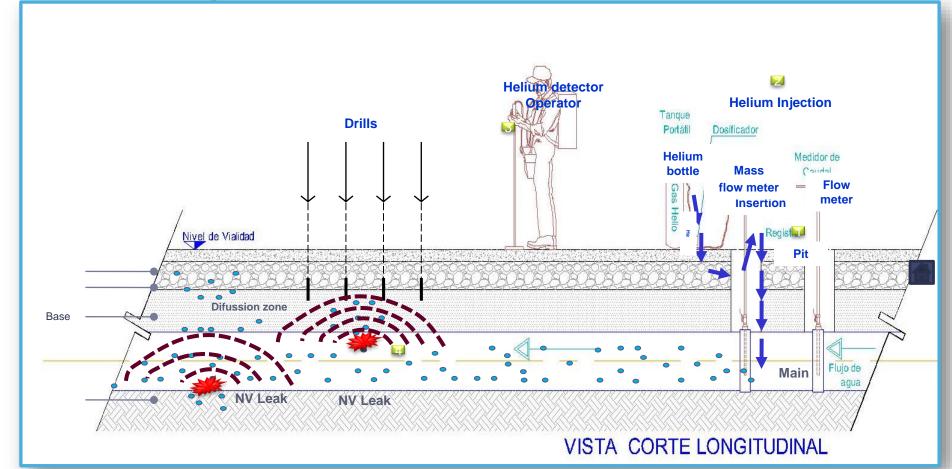


# **Leak Detection sequence**

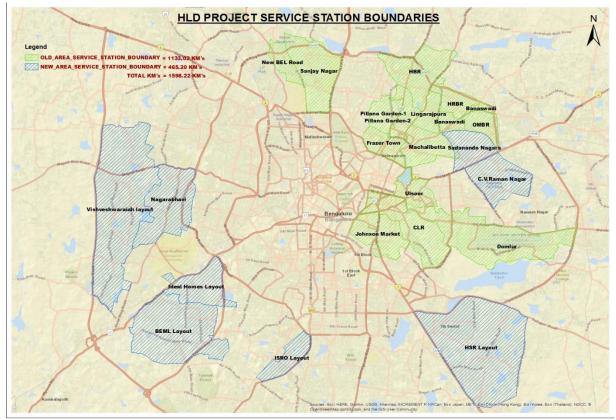




### **Helium Gas Injection Process**



#### **Service Area**





# **Progress**

Comparison of overall 1st and 2nd Cycle Progress								
SL. No.	Network length 'Kms'	Leak detection completed 'Kms'	Leaks Identified 'Nos.'	Leaks rectification completed 'Nos.'	Leaks to be rectified 'Nos.'	Leaks Restored 'Nos.'	Leaks to be restored 'Nos.'	
1st Cycle	1598.26	1598.26	2329	2329	0	2329	0	
2nd Cycle	1598.26	1598.26	791	710	81	710	0	
Total	3196.52	3196.52	3120	3039	81	3039	0	



# Repartition by leak type

SL.No	Leakage Type	Total
1	HSC Leakage	1463
2	Socket Joint Leakage	995
3	Tee Leakage	122
4	End Cap Leakage	52
5	Pipe Crack Leakage	306
6	Sluice Valve Spindle Leakage	103
		3041







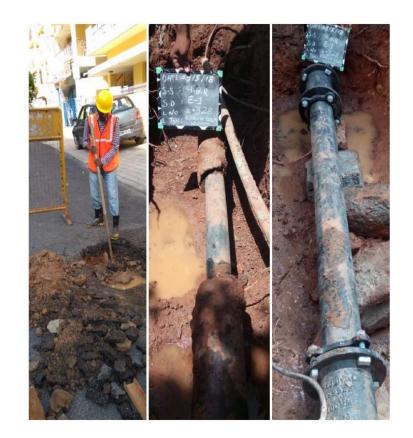
# **PVC** pipe connected to **DI** Pipe





# **Bend/Tee, PVC Leaks**







# **Illegal connections**







# New compact machine developed in India to access narrow roads







#### **Leakage Volume calculation**

STEP 1



EXCAVATION OF LEAK IDENTIFIED PIT



STEP 2



COLLECTION OF LEAKAGE QTY MEASUREING JAR UP



STEP 3



CHECK HOW MUCH QUANTITY OF WATER COLLECTED IN THE JAR FOR 1 MINUTE.

THEN MULITIPLIED BY NO OF SUPPLY HOUR'S AND NO OF SUPPLY DAYS/MONTH TO GET OVERALL QUANTITY



# **Water savings**

	<u>ABSTRACT</u>						
	Water Saving's Calculation by Using Volumetric Method in All Service Station by attending 3041. of Leak Repairs In 1st and 2nd cycle						
SI No		Leakage's Rectified	which Physical measurement of leakage has been	Leakage in litre's / hour for	Leakage qty of the total no of leaks in	Projected Leakage Qty. of total No. of leaks in litres / Day (6 hrs/day/Supply)	Projected Leakage qty of total No of leaks per Month in litres / Month (15 supply days/ Month) Alternateday supply
1	No RR number / Meter i.e. (Illigal Connection Leakages)	47	47	100	4,700	28,200	4,23,000
2	Average Bill but Consuption More (20 mm dia with avg 5 no's of connection)	73	63	400	29,200	1,75,200	26,28,000
3	Contamination Leaks (Joint/Borepoint leaks)	255	81	90	22,950	1,37,700	20,65,500
4	HSC Dummy Leakages ( Disconected Borepoints)	995	215	88	87,560	5,25,360	78,80,400
5	Other Leakages(Joint leak/T leak/Valve leak/HSC)	1584	714	138	2,18,592	13,11,552	1,96,73,280
6	End Cap and Major Leakages	85	37	410	34,850	2,09,100	31,36,500
	Total No of Leaks		Total Leakage Qty. in Litre's / Month For 3041 no of Leaks  Total Leakage Qty. in Million Litres (ML) / Month For 3041 no of Leaks				3,58,06,680
Total NO OF Leaks		3033					35.81



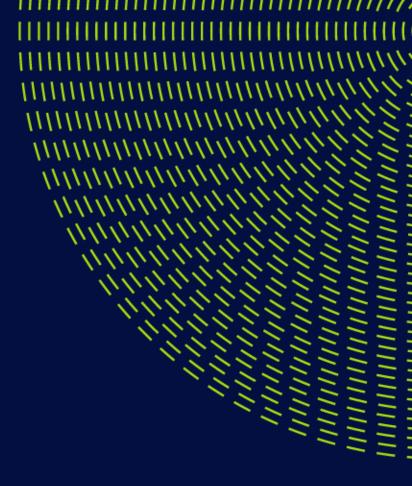
#### Advantages of the Helium Leak detection technology

- Leaks can be detected in areas with low network pressure condition.
- Leak detection Process can be done during non-supply hours.
- Ideal for distribution system under intermittent water supply.
- Leaks can be detected in noisy and traffic areas.
- High accuracy in pin-pointing leaks.
- The above project has helped in strengthening of the existing water supply network, reduction in physical losses & also reduction in Unaccounted Water. Water accountability through sealing of leakages has improved revenue to BWSSB.



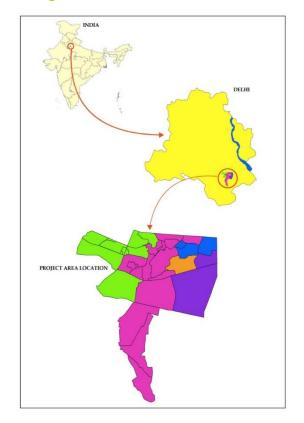
# 24x7 Conversion

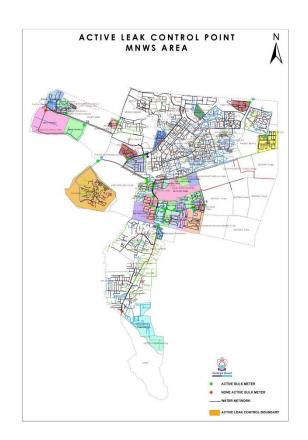
Delhi: Malviya Nagar





# **Project Area**

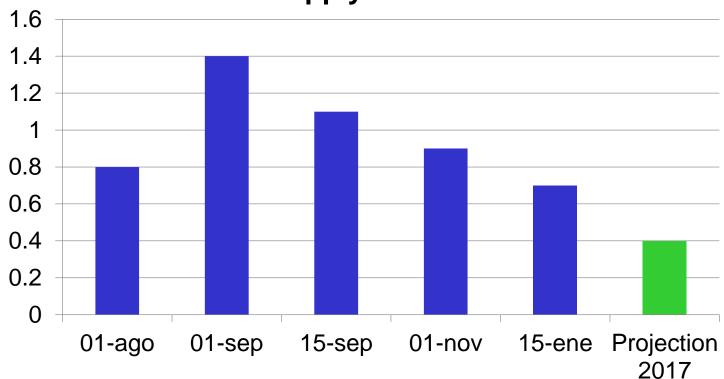






## **Geetanjali Colony**







## **Internal leaks Control: By-pass of underground tank**



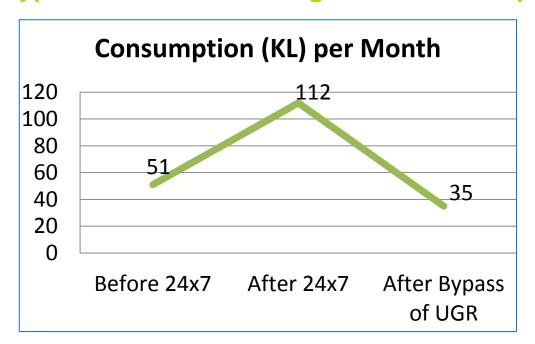


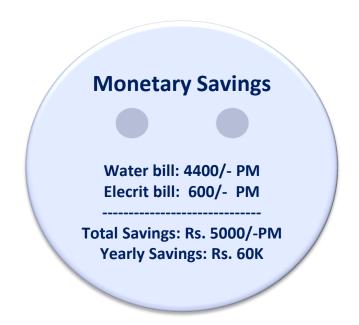
## **Internal Leak control: Bypass of Overhead Tank**





#### **Bypass of Private Underground tank: Impact**

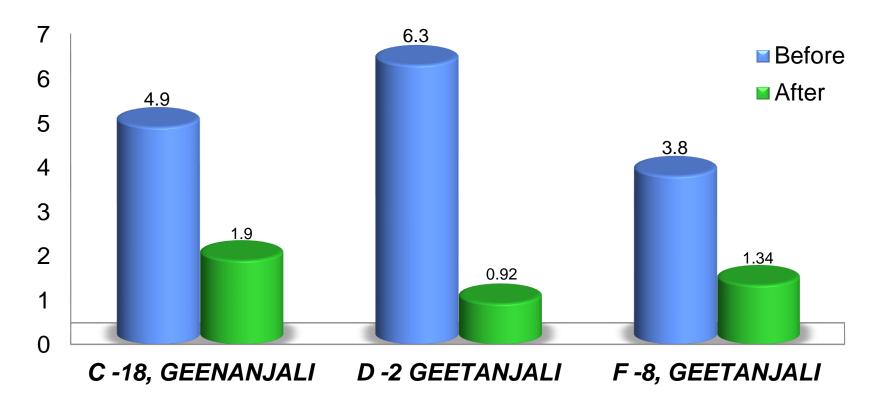




We Analyze the case of high consumption of F-8 Geetanjali and found that there was major leakage in under ground Tank. Post bypassing the UGR the consumption drop down to approx 70% in 24x7 supply.



## **Bypass of Private Underground tank: Impact**





#### An Efficient Public Relations Action Plan is critical











#### Main lessons learned



Water losses reduction and Conversion to 24x7 supply are mainly resulting from O&M activities:

- Metering
- Meter reading
- Leak detection and repair
- □ Customer Communication
- Fraud detection

A huge Capital Expenditure program may be requested (but not always) and is never sufficient. In too many projects Capex works are overestimated and O&M costs underestimated.



