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# **FREEDOM** *of* **INFORMATION**

The FOI Program One Year On

# FOI ROADMAP 2018

1. **reviewing** the current exceptions list
2. **addressing** issues between data protection and access to information
3. **deepening** engagement with government agencies
4. **improving** the eFOI portal

# FOI ROADMAP 2018

5. **updating** the requirements for PBB eligibility

6. **strengthening** government-wide information and records management systems

7. **localizing** the FOI program

8. **capacity-building and empowering** stakeholders of the FOI program

**SUMMARY OF KEY RESULTS:**  
**RAPID ASSESSMENT ON THE FOI PROGRAM**

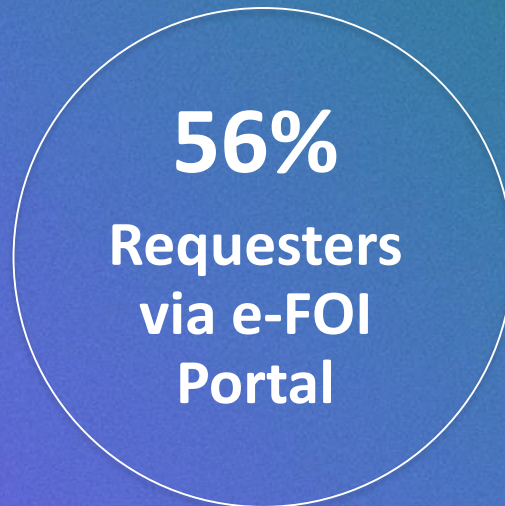
## Profile of survey respondents, number of actual responses, and number of potential responses

Survey respondents by category	Number of actual respondents	Number of potential respondents	Share of actual to potential respondents
<b>Citizens</b>			
Requesters seeking information using the e-FOI Portal	209	1,166	18%
Requesters seeking information via other means, e.g. paper-based systems	88	340	26%
<b>Citizens who have not made requests</b>	<b>772</b>	<b>797</b>	<b>97%</b>
<b>Government agencies</b>			
National government agencies (NGAs) responding to information requests using the e-FOI Portal	84	158	53%
NGAs responding to information requests using paper-based systems	12	37	32%
Government agencies and independent bodies that are outside the scope of the FOI EO	12	303	4%
<b>Total</b>	<b>1,177</b>	<b>2,801</b>	<b>42%</b>

# Survey Results: Citizens

**Social media and TV/cinema could be leveraged to spread awareness on the FOI Program.**

*Majority of citizens learned about making FOI requests primarily through social media and/or TV/cinema.*



# Survey Results: Citizens

**There is a substantial level of awareness of and interest in the FOI Program among citizens who have not made FOI requests.**

Of 772 citizens who have not made an FOI request, 63% are aware of the FOI Program. Among 238 citizens who are unaware of the FOI Program, 99% would like to know more about it. Among 307 citizens who have never made an FOI request, 92% would like to learn how to do so.

# Survey Results: Government Agencies

**The submission process and standard forms for monitoring FOI implementation could be simplified.**

*Agencies using the e-FOI Portal had a more difficult experience with submitting quarterly Agency Information Inventories and quarterly FOI Registries to the PCOO relative to processing requests.*



# Survey Results: Government Agencies

**There is a high level of interest among government agencies not covered by the FOI EO to adopt a similar initiative.**

*All respondents from government agencies not covered by the FOI EO would like to introduce an FOI initiative in their respective institutions.*

Thank you!