

Seoul's Smart Urban Solutions

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Seoul Urban Solutions Agency

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- 1. Smart Water Management**
- 2. Smart Solid Waste Management**
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Seoul: a Smart City



Smart City Application: Seoul's Big Data

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The Seoul Advantage



Seoul's Urban Solutions

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2. Smart Solid Waste Management
3. Smart Transportation
4. Smart e-Government



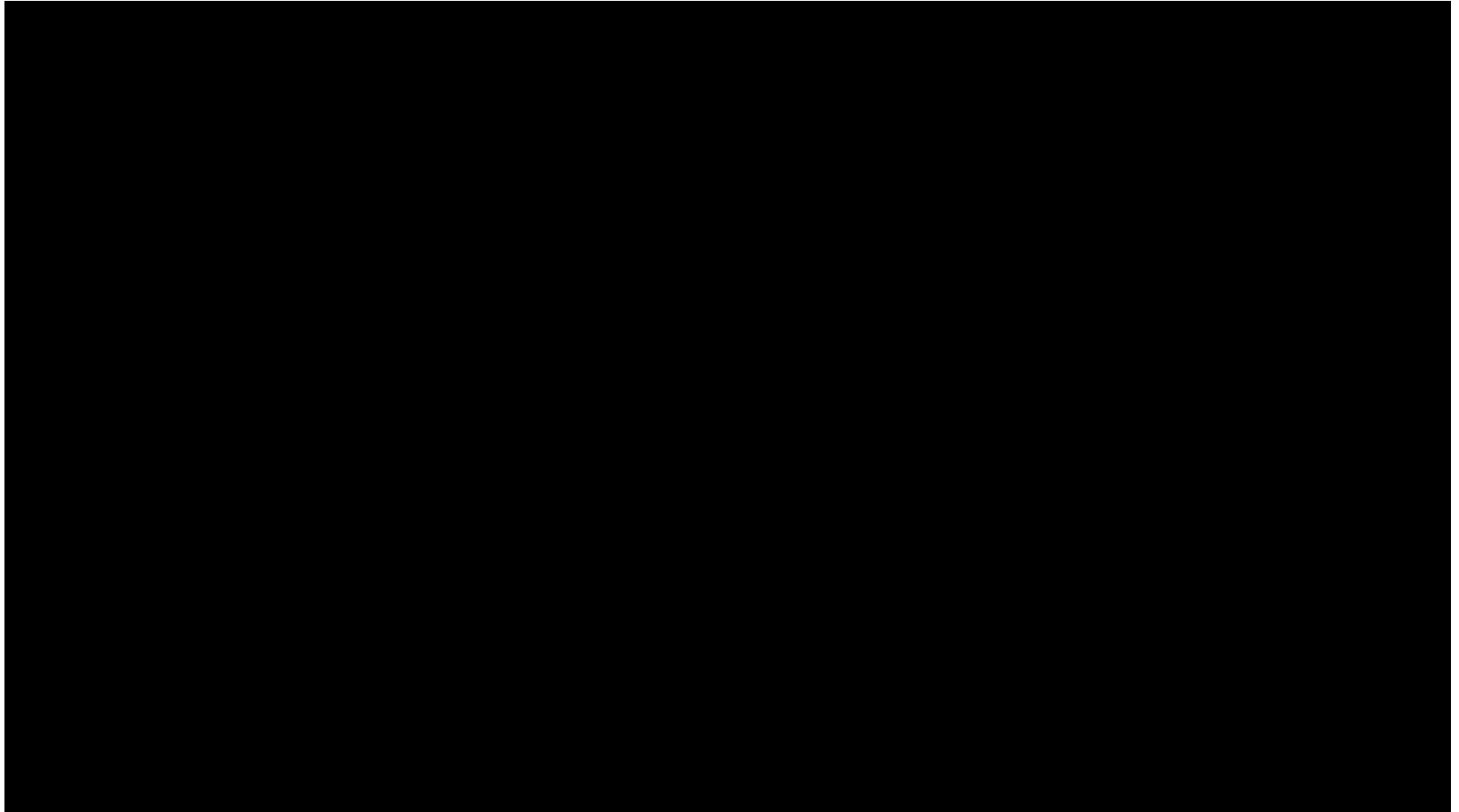
Seoul: a Smart City



Smart City Application: Seoul's Big Data

The Seoul Advantage

Seoul, the best partner for urban development

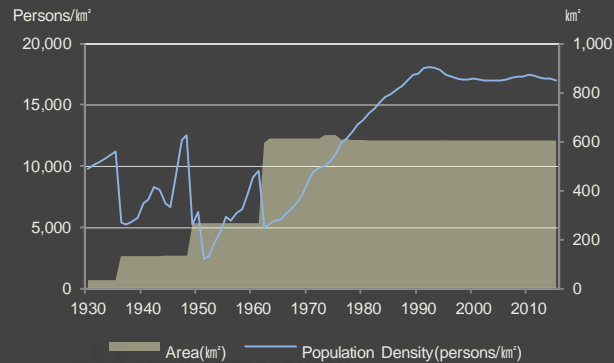


The Seoul Advantage

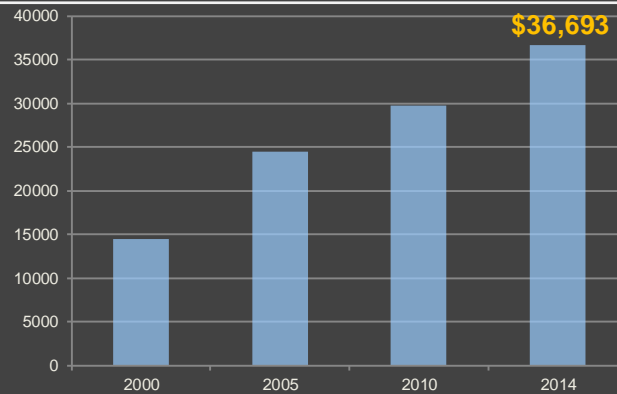
Seoul's journey from ruins in the 1950s to a smart metropolis



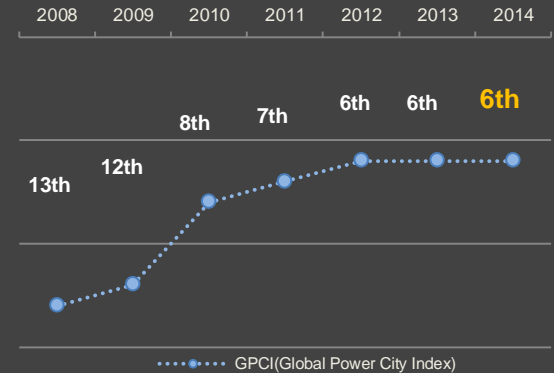
Population and Area Growth



Seoul's Gross Regional Product

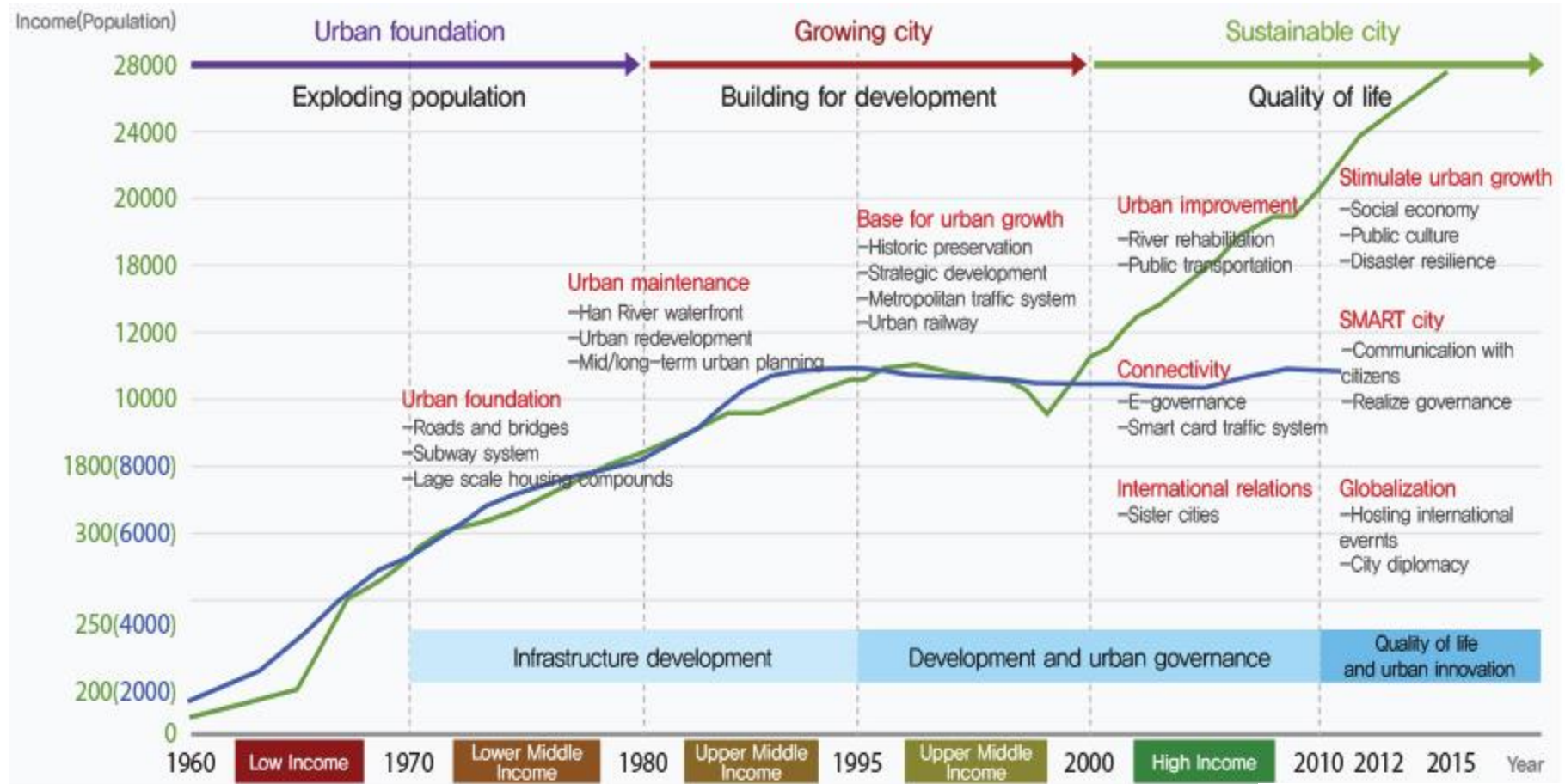


GPCI (Global Power City Index)



Seoul's Growth Trajectory

Transformation of Seoul's urban development



Source: seoulsolution.kr

Seoul's Growth Trajectory

Growth of the city

Growth of the City								
	<div>1950-53 Korean War</div> 1950	1960	1970	1980 <div>1988 Seoul Olympic</div>	1990	2000 <div>2002 World Cup</div>	2010	
	Aftermath of the Korean War: Destruction of Seoul's urban foundation and identity	Rapid post-war reconstruction to establish urban foundation	Expansion of city center to accommodate economic and population growth	Han river rejuvenation in preparation for global events – Seoul 1988 Olympics	Large scale urban regeneration project and new town developments	Installations of physical features to facilitate enhanced quality of life for Seoulites	Transforming to a city with a historical heritage, culture and identity	
Water Purification	• 1941: Guui water center • 1948: Seoul Tap Water Bureau <ul style="list-style-type: none">• Five water purification plants• Installation of tap water pipes			• 1981: Office of water works established • 1984: Water pipes replaced <ul style="list-style-type: none">• 1991: 100% water supply		Six water purification plants		
Waste Water Management	• Sewers 225km * No treatment facilities		• 1976: First Sewage Treatment Plant (Jungrang) • 1972~1976: 4 Septic Soil Sanitary Disposable Plants <ul style="list-style-type: none">• 1987: Han River Sewage Mgmt			• Four water reclamation centers	• Advanced treatment installed	
Solid Waste Management		• Five dump sites (no designated landfills)	• 1978: Nanji Landfill opened <ul style="list-style-type: none">• 1992: Sudokwon Landfill opened• 1993: Nanji Landfill closed• 1996: First Resource Recovery C. opened			Four R.R.C under operation		
Transportation		• 1965: Express buses • 1968: Tram ops suspended	• 1974: Subway line 1 <ul style="list-style-type: none">• 1984~5: Subway lines 2~4• 1989: Launched TSM• 1996: Bus Card• 2004: Public Trans. Reform/BRT					
e-Government					• Computerization <ul style="list-style-type: none">• Online connection<ul style="list-style-type: none">• Network formation• Smart govt' + city + society			

Seoul's Growth Trajectory

Transforming the city



Sangam Digital Media City

New media cluster and park on a former landfill



Cheonggyecheon Restoration

Rebirth of water landscape in downtown



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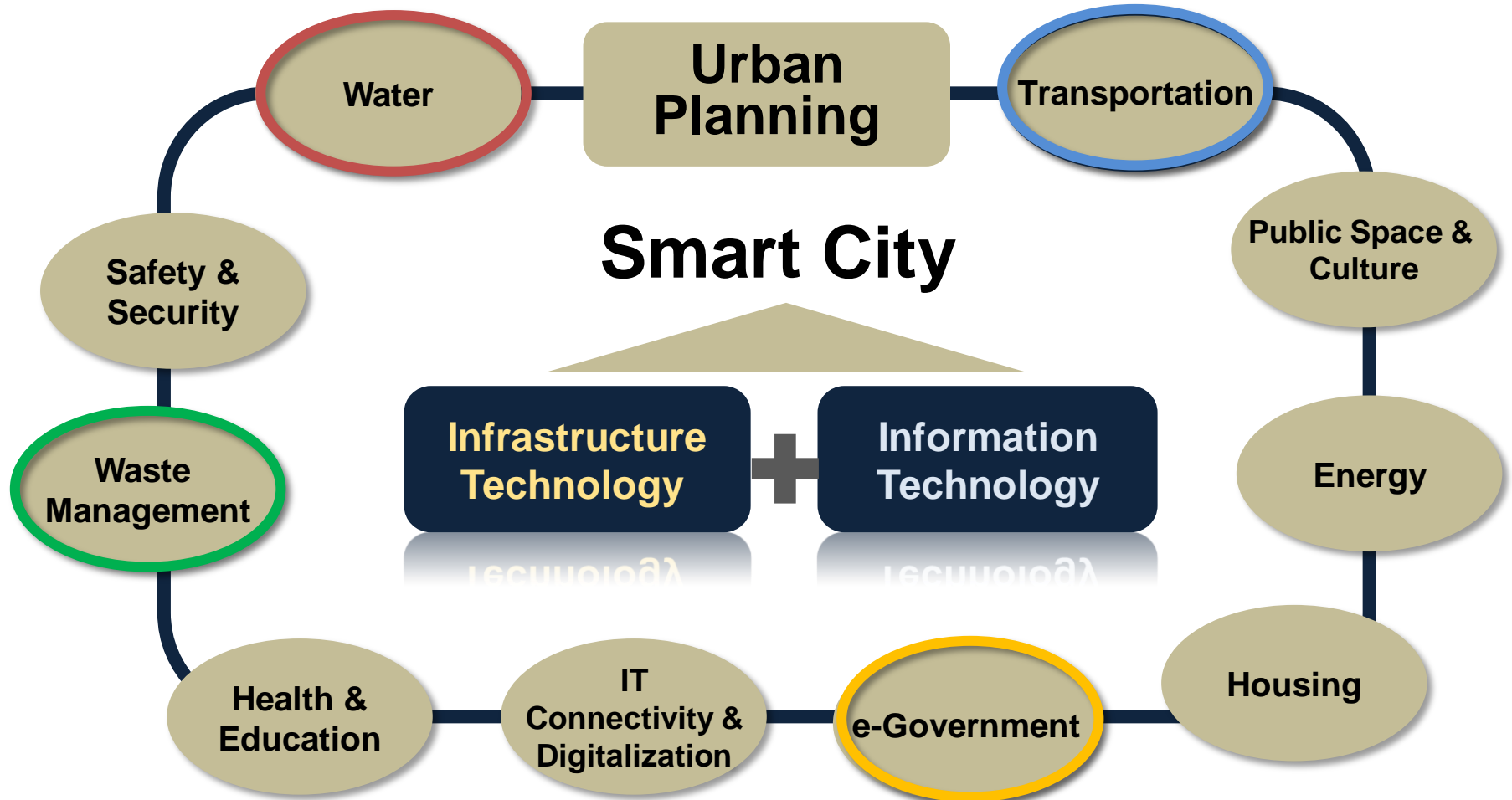
Seoul: a Smart City



Smart City Application: Seoul's Big Data

Integrated Smart Solutions

Smart City urban planning – Focus areas



1. Smart Water Management

Arisu – quality tap water

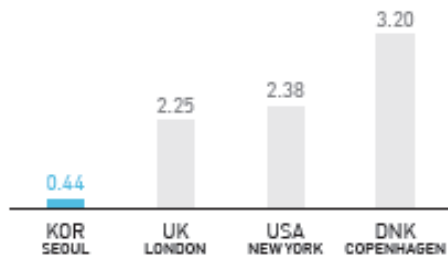
[Overview]



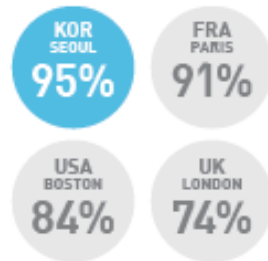
- 10 million : Population served
- 3.2 million m² : Average daily production
- 4.35 million m² : Daily production capacity
- 13,846 km : Tap water piping network
- 94% : Rate of water flow

[Inexpensive & 24/7 Supply]

Water Utilities Bill of the World's Major Cities
(Unit: USD/m²)



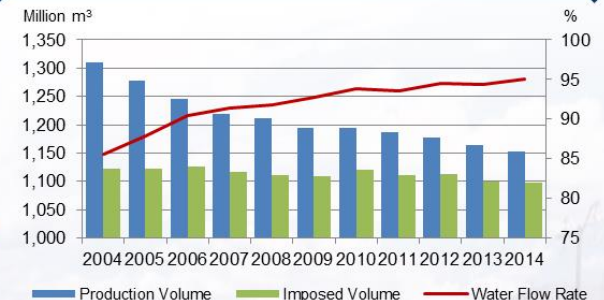
Revenue Water Ratio of the World's Major Cities



100%
water supply

95.1%
water maintained

Production/Impose Volume & Rate of Water Maintained

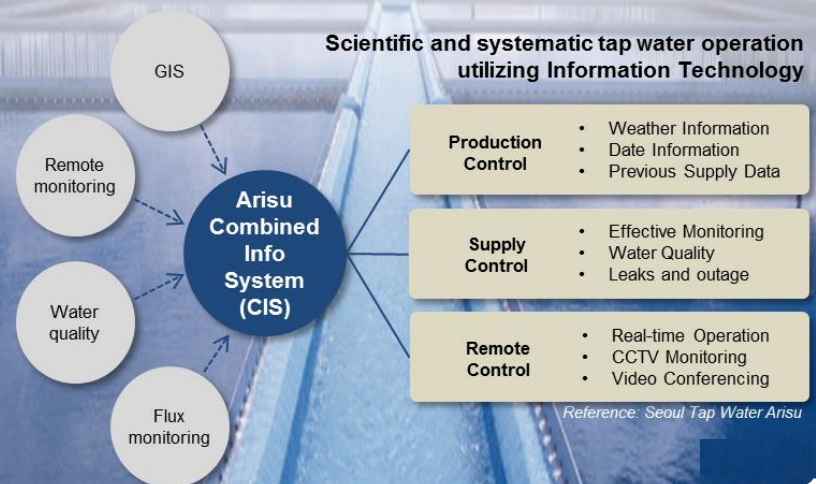


Number of Water Quality Items Tested

163
items tested

Location	WHO	Seoul	USA	Japan	France	Australia
# of Items tested	163	163	102	121	63	199

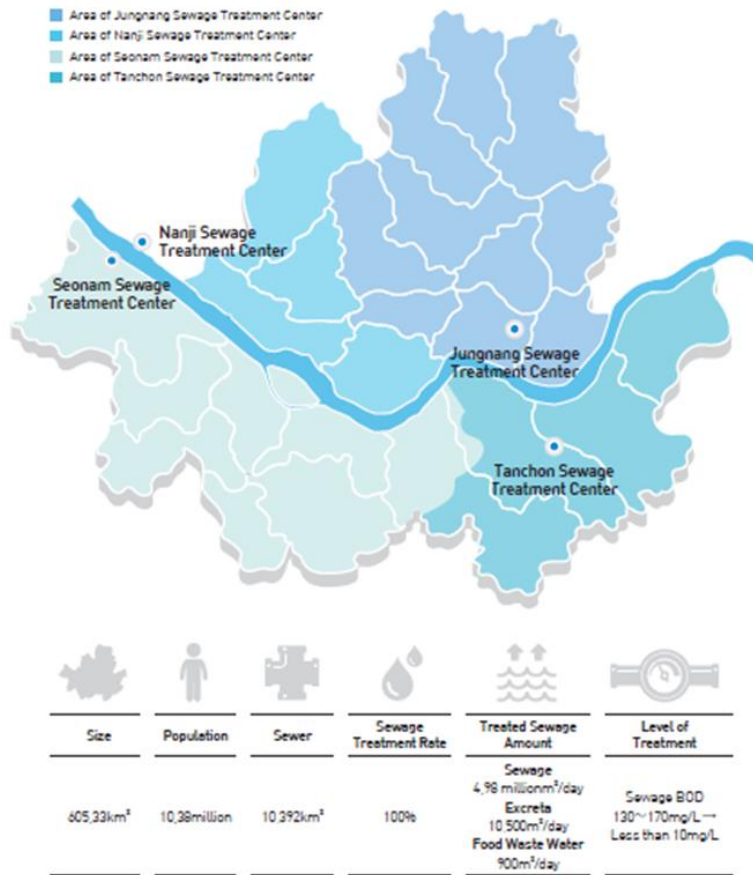
Scientific and systematic tap water operation
utilizing Information Technology



Reference: Seoul Tap Water Arisu

1. Smart Water Management

Waste water management

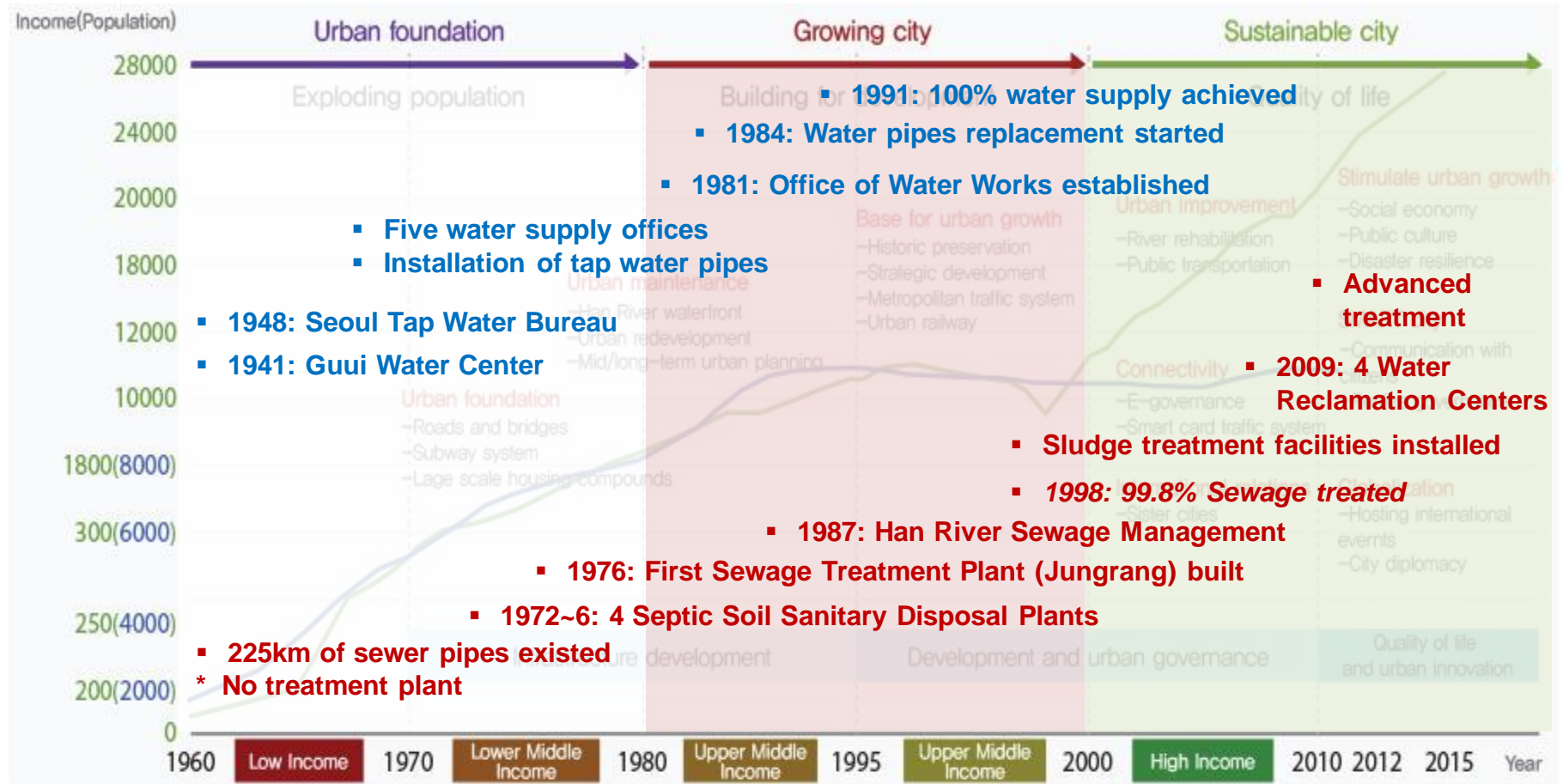


Before 1960	1960s ~ 1970s	1980s ~ 1990s	2000 ~ Present
<ul style="list-style-type: none"> ▪ GNI: USD 80/capita ▪ Area: 268km² ▪ Pop.: 2.4 mil. 	<ul style="list-style-type: none"> ▪ GNI: USD 1,645 ▪ Area: 605km² ▪ Pop.: 8.3 mil. 	<ul style="list-style-type: none"> ▪ GNI: USD 10,841 ▪ Area: 605km² ▪ Pop.: 10.3 mil. 	<ul style="list-style-type: none"> ▪ GNI: USD 20,250 (2010) ▪ Area: 605km² ▪ Pop.: 10.17 mil.
<ul style="list-style-type: none"> ▪ No treatment plants ▪ Sewage and night soil discharged into streams and Han River 	<ul style="list-style-type: none"> Streams in Seoul severely contaminated ▪ All 36 streams dangerous ▪ 24 streams covered up 	<ul style="list-style-type: none"> Increase in sewage volume → serious pollution 	<ul style="list-style-type: none"> ▪ Greater demand to improve environment ▪ Mandatory onshore treatment of sludge ▪ Strengthened sewage treatment standards
Reconstruction and extension of sewers (225km)	1. Institutional arrangements and organization reform 2. Construction of 5,940km sewers 3. Open sewers were covered up 4. Construction of two sewage treatment facilities	1. Master plan for sewage and drainage in Seoul (1983) 2. Expansion of sewage treatment facilities 3. Introduction of separate pipes to separate rain and waste water 4. Rehabilitation of existing pipes 5. Introduction of Trenchless Pipe Lining in pipe maintenance (1995)	1. Construct sludge treatment facilities 2. Introduce advanced sewage treatment facilities 3. Transform into a facility that produces new and renewable energy 4. Ensure transparent management of the sewage treatment facilities 5. Eliminate sewer plant odor and build parks for citizens

● Level of Han River (where waste water is released after treatment) contamination

1. Smart Water Management

Development of water related policies and infrastructure



2. Smart Solid Waste Management

Waste Management Hierarchy



Seoul's adoption and improvement of national policy on solid waste management.

1. Waste reduction at source

2. Utilization of waste

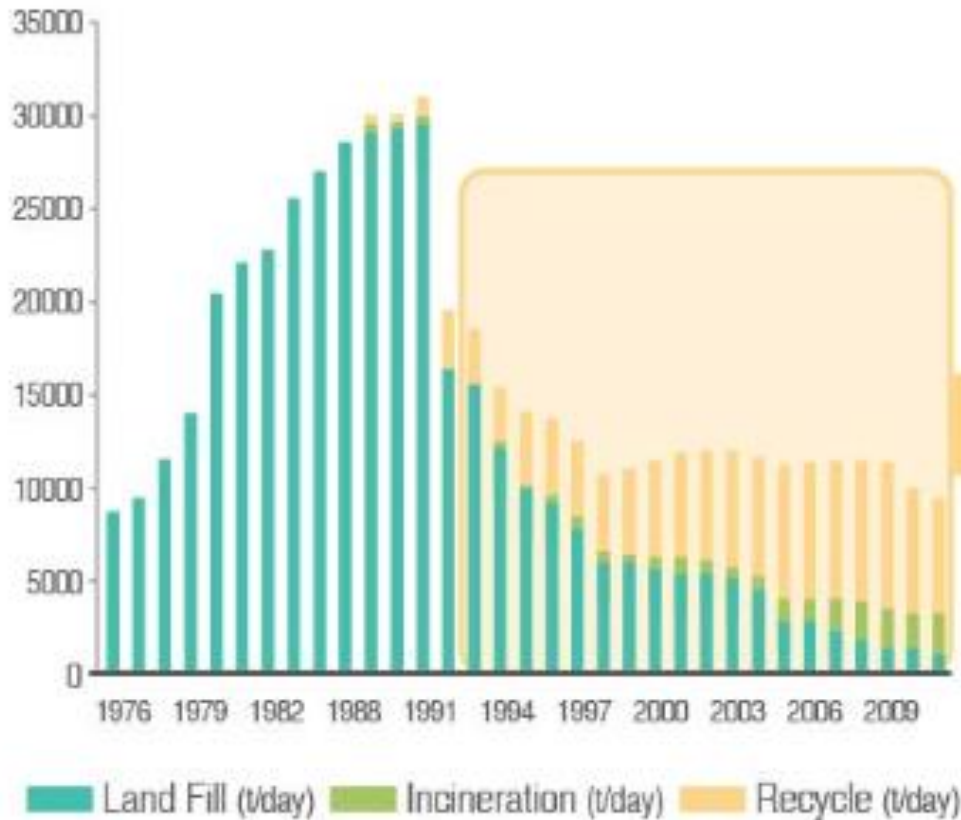
(recovery of material and renewable energy)

Seoul currently operates...

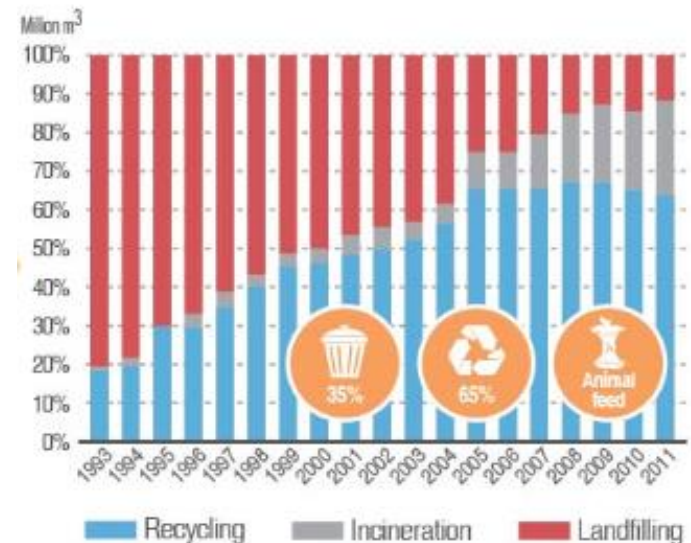
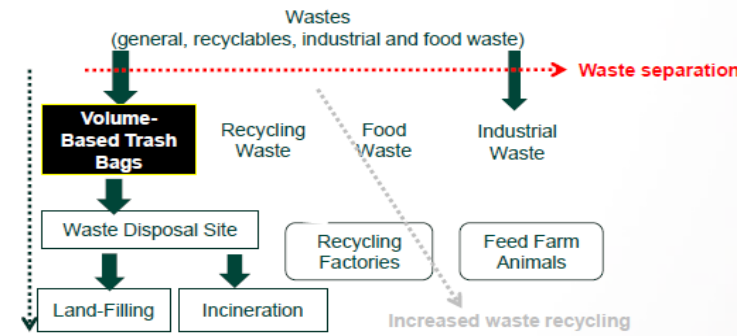
- Four resource recovery centers (incinerators) and
- One landfill shared by the entire Seoul metropolitan area.

2. Smart Solid Waste Management

From maximum treatment to minimum waste



Volume –based Waste Fee System



2. Smart Solid Waste Management

Waste as resource: Yielding *Economic + Environmental* benefits



4+1
Centers

Number of resource recovery centers in Seoul + 1 landfill site for the Metro area

\$30 M
USD

Worth of electricity generated to provide for **43,000 residents** by burning landfill gas

850,000
CO2 tons

Decreased due to CDM technology and generating eco-friendly energy

Landfill Gas Power Plant Overview



Reference : Sudokwon Landfill Site Management Corporation www.slc.or.kr

2. Smart Solid Waste Management

Resource Recovery Centers



Nowon Resource Recovery Center

1997; 800 tons/day; SK Construction/~USD68M



Mapo Resource Recovery Center

2005; 750 tons/day; GS Construction/~USD150M



Yangcheon Resource Recovery Center

1996; 400 tons/day; SK Construction/~USD28M

Gangnam Resource Recovery Center

2001; 900 tons/day; SK Construction/~USD90M



■ Gangnam Resource Recovery Center Coverage Area

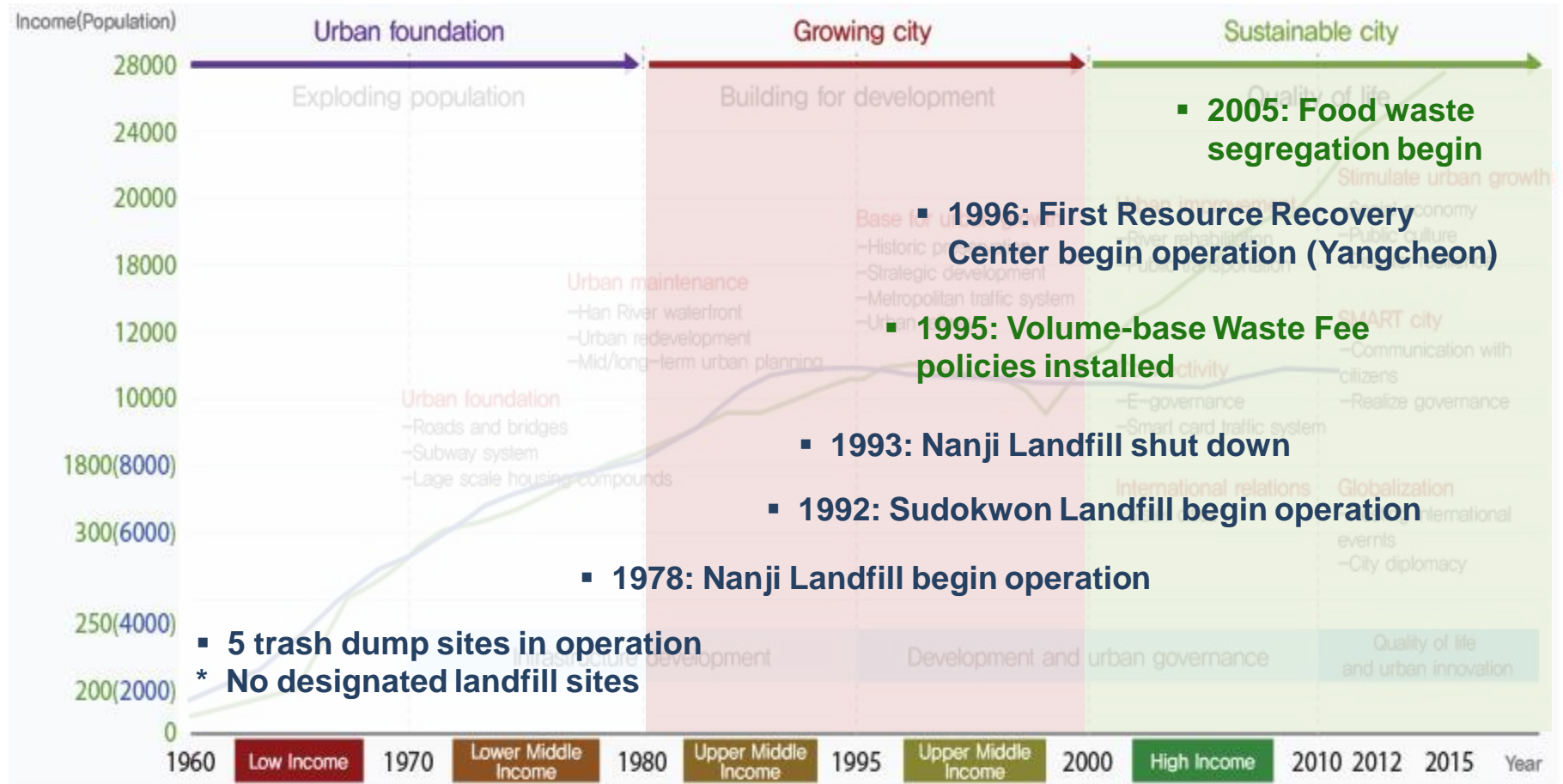
■ Nowon Resource Recovery Center Coverage Area

■ Mapo Resource Recovery Center Coverage Area

■ Yangcheon Resource Recovery Center Coverage Area

2. Smart Solid Waste Management

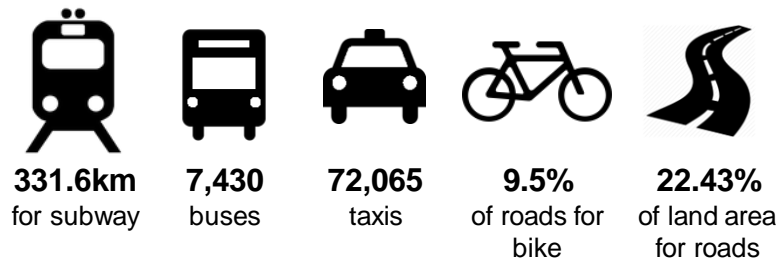
Development of solid waste related policies and infrastructure



3. Smart Integrated Transportation

Transportation infrastructure – convenient mobility

Public transportations and roads in Seoul



Seamless Integration: Transfer Center connects various transportations in one place



Mode share



Amount of mobile source emissions



3. Smart Integrated Transportation

Transportation Reform 2004

Issues

1. Worsening traffic conditions with increased number of personal vehicles
2. Weakened bus industry competitiveness
3. Decreased bus service quality related to bus driver's job insecurity
4. Increased passenger dissatisfaction
 - Irregular bus interval
 - Aggressive driving
 - Passing bus stop

Bus Routing & Operating Systems

- Semi-public bus operation
- Trunk & Feeder lines
- Scientific operation management

Infrastructure

- Median bus lanes
- Transfer center improvements
- Bus fleet improvements

Supporting Systems

- Integrated transit fare system
- Enhanced ICT

Social Consensus via Citizen Committee

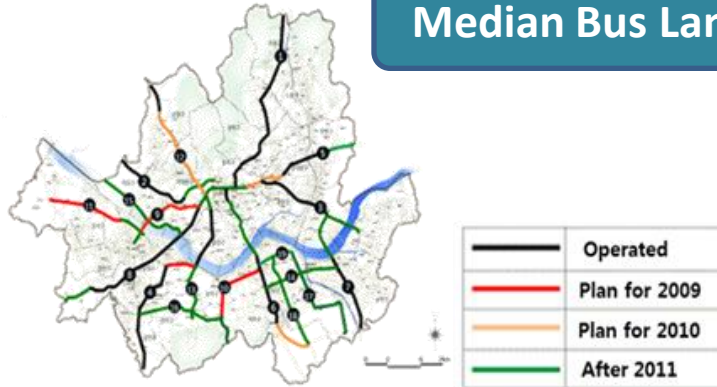
Outcome

1. Increased bus ridership (14% from pre-reform in 2004)
2. 11% increase in public transportation ridership from 2004 to 2014
3. Increased usage of transit card (99% for bus & subway; 55% for taxis)
4. Increased satisfaction level especially on easy transfer between bus and subway

3. Smart Integrated Transportation

Optimized Bus Rapid Transit with Seamless Transfer Centers

Median Bus Lanes



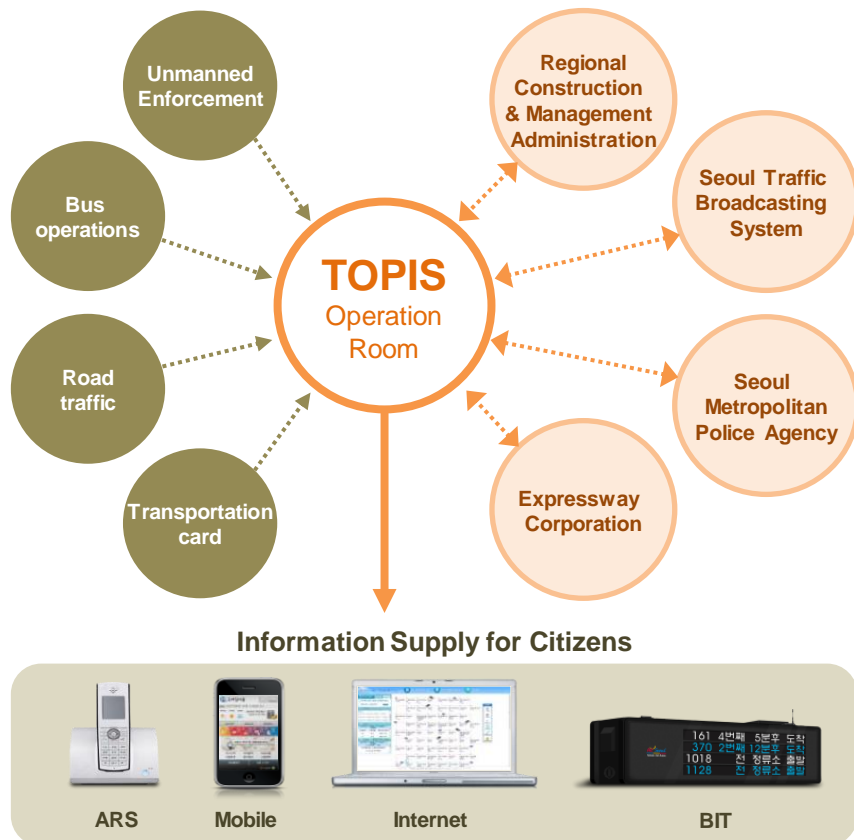
Transfer Center



3. Smart Integrated Transportation

Intelligent Transportation System – TOPIS

[Transport Operation and Information Service (TOPIS)]



[Smart Card]

Integrated distance-based transit fare system

- Free transfer between bus-bus and bus-subway, within 30 min. (max 4 times)
- Introduction of “smart card”



[ITS Units]



Bus Information Terminal



On Board Unit



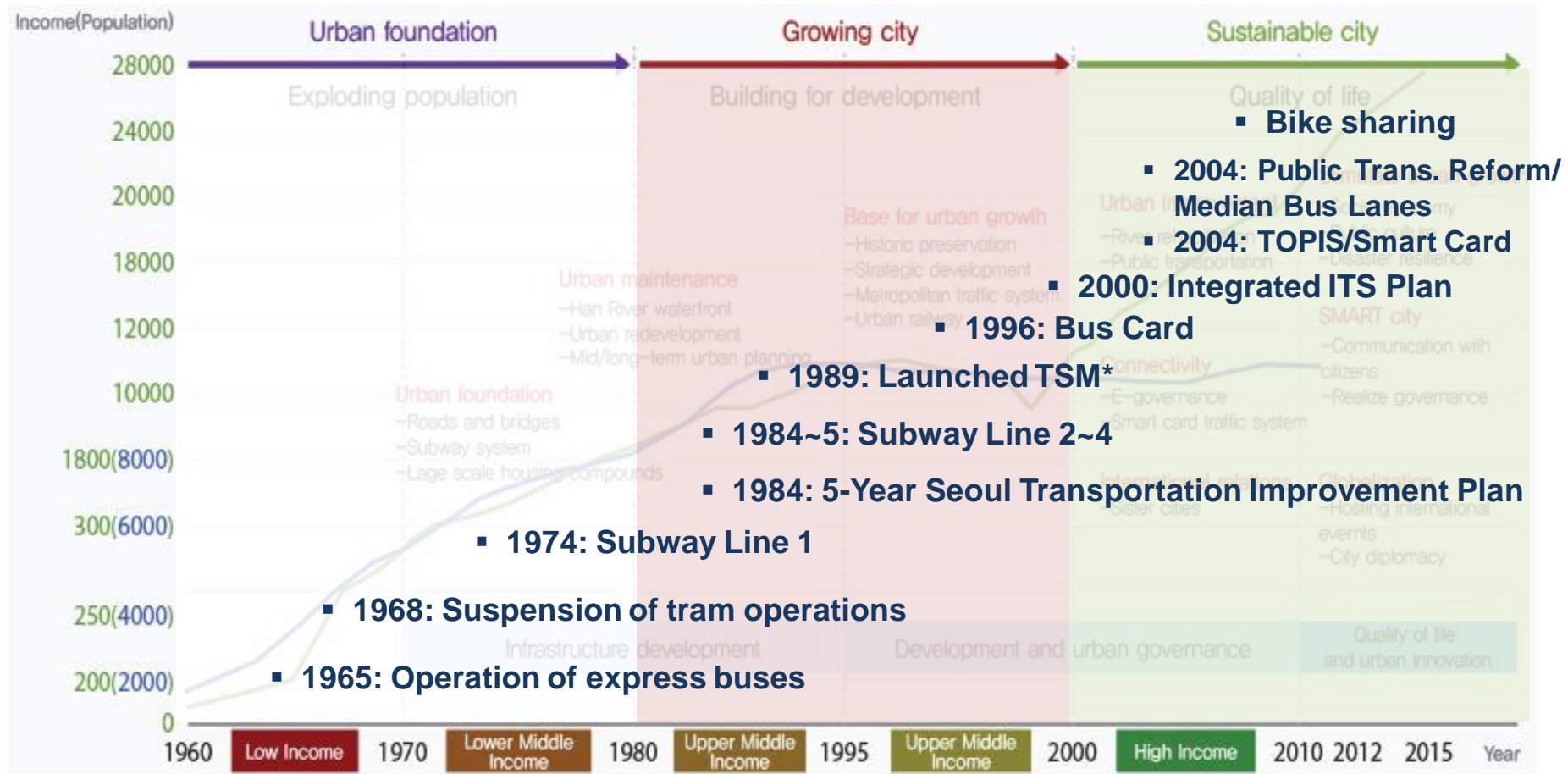
Traffic Information



Route Terminal

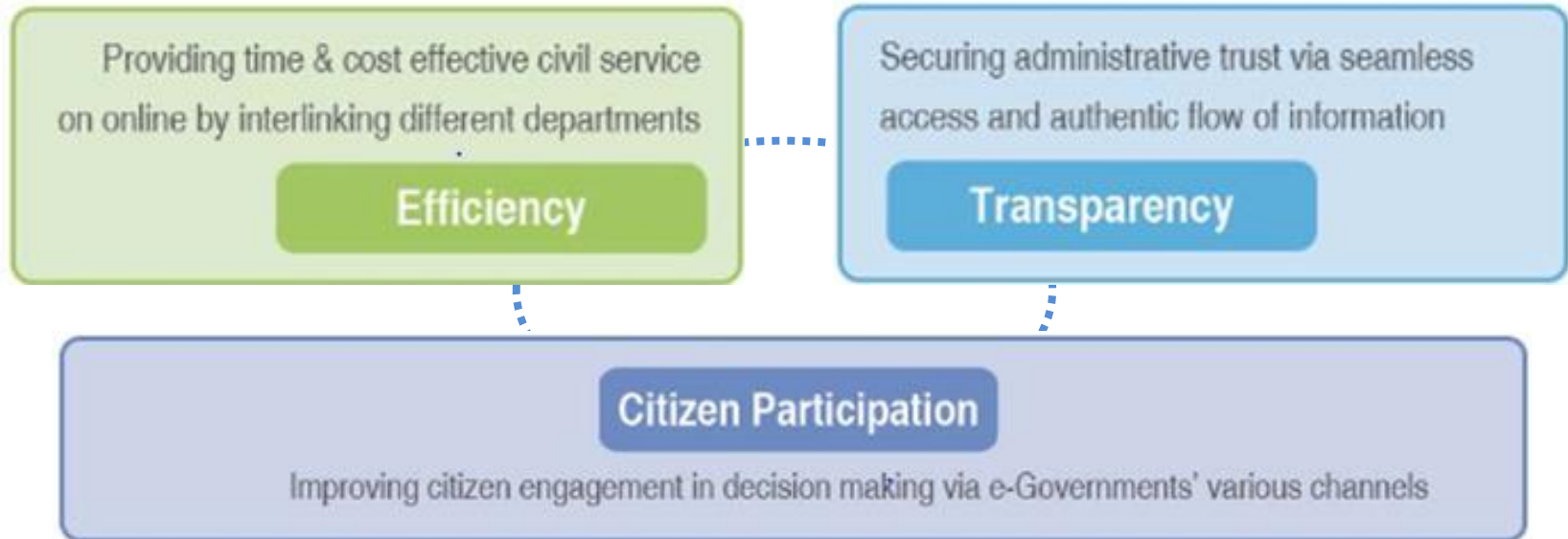
3. Smart Integrated Transportation

Development of transportation related policies and infrastructure



4. Smart e-Government

Three objectives



[Key Elements of e-Government]

IT Infrastructure	Citizen Services	Citizen Participation
<ul style="list-style-type: none">■ IT Super Highway■ Public WiFi	<ul style="list-style-type: none">■ Public smartphone charging station■ Seoul website■ Information Communication Plaza	<ul style="list-style-type: none">■ Oasis of 10 Million Imagination■ m-Voting■ Smart complaint report

4. Smart e-Government

Facilitating citizen convenience and promoting citizen participation

Quick and Easy 'Civil Complaint / Proposal Integrated Service'

Eung-dap-so

Civil Complaint / Proposal Integrated Service

Main Feature

- Register complaints / suggestions and check results
- View complaints / suggestions / responses and frequently asked questions
- Complaints received and answered through SNS

Eung-dap-so
Civil complaint and proposal integrated system

PC
Smartphone
Request complaint/suggestion

Simply ask and all can vote 'Mobile Voting App'

mVoting

Main Feature

Seoul- Policy voting for the public or designated individuals

- voting targeting all Seoul citizens
- Vote targeting all the Seoul citizens
- Target voting through the database
- Target voting through use of data
- Location based voting (Patent app)
- Targeted vote participating and

Citizens - Home / Basic, Simple voting

- voting targeting all Seoul citizens
- Vote targeting all the Seoul citizens
- Mobile vote through text message
- Mobile voting through external Kakao Talk
- Vote targeting designated individuals

mVoting
"Simply ask and all can vote"

Quick question and answer, citizen-centered call center

120 Dasan Call Center

Main Feature

- 120 telephone, SMS counseling: For necessary information and/or complaints, call or text 120, or alternatively, send a photo.
- 120 Chatting, sign language, hearing/language services.
- 120 Foreign language call center: can call 120+9 for consultation

120 Dasan Call Center
Quick QnA: Citizen-centered call center

Phone
Cellphone

Bringing ideas into reality

Oasis

(Oasis of 10 Million Imagination)

Main Feature

1. Citizens can directly make proposals easily anytime, any place
 - Related free opinions and/or policy ideas can be submitted through the website or mobile page.
2. Status check (Review, Pending, Acceptance)
 - If there are votes from at least ten citizens, the relevant responsible department will be shared with the public.
3. Mileage Membership System
 - Graded mileage will be given to all 'ideas of imagination' and use any direct/suggestion is to be improved through object

Oasis of 10 Million Imagination
Bringing ideas into reality

4. Smart e-Government

A Day of Seoulites with Smart e-Government

In the morning,
Check the e-mail
with smart devices



On the way to work,
Get the bus arrival information
at a bus stop or online
(<http://topis.seoul.go.kr>)



At work,
Get messages about delivery
information of parcels from a
client (<https://parcel.epost.go.kr>)



At night,
Check and pay taxes
imposed on overseas
direct purchase



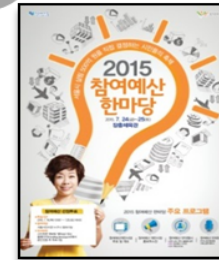
During lunch time, Pay taxes on the internet
(<https://www.hometax.go.kr>)



Receiving real-time
responses to any
inconveniences from
Complaint Center



During a break,
Cast a vote on
Participatory
budgeting System
with smart devices



Make a call 120 Dasan Call Center
for inquiring any questions about
Seoul city life
(<http://120dasan.seoul.go.kr>)



On the way home,
Issue Civil Documents
At a subway station

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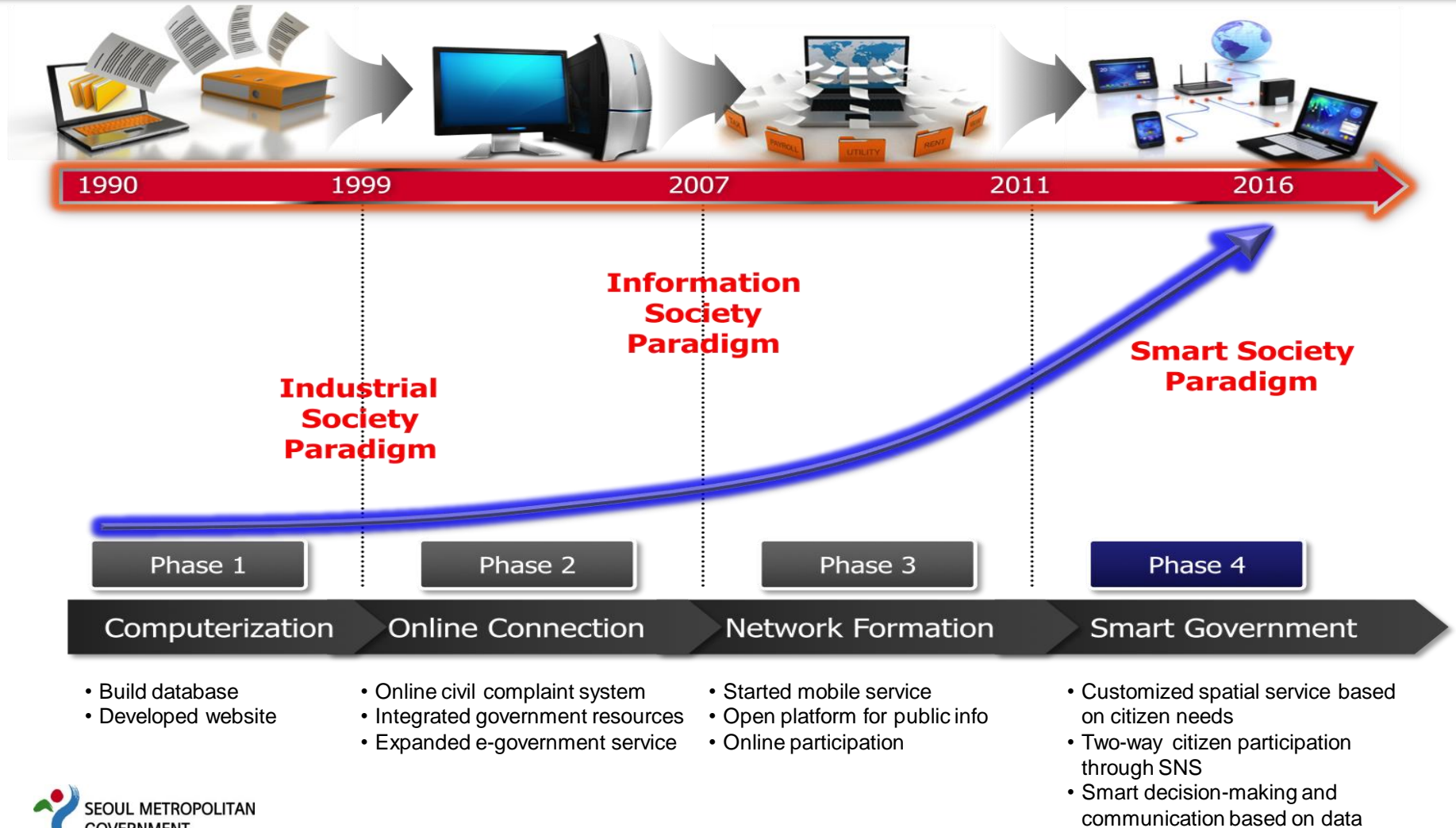
Seoul: a Smart City



Smart City Application: Seoul's Big Data

e-Government Development Phases

Toward Smart City



Smart City: Meaningful Connections

Leverage technology to serve its citizens and make cities more liveable

**Convenient
Citizen Life**

**Efficient City
Management**

**Transparent
Governance**

People

Information

CONNECT

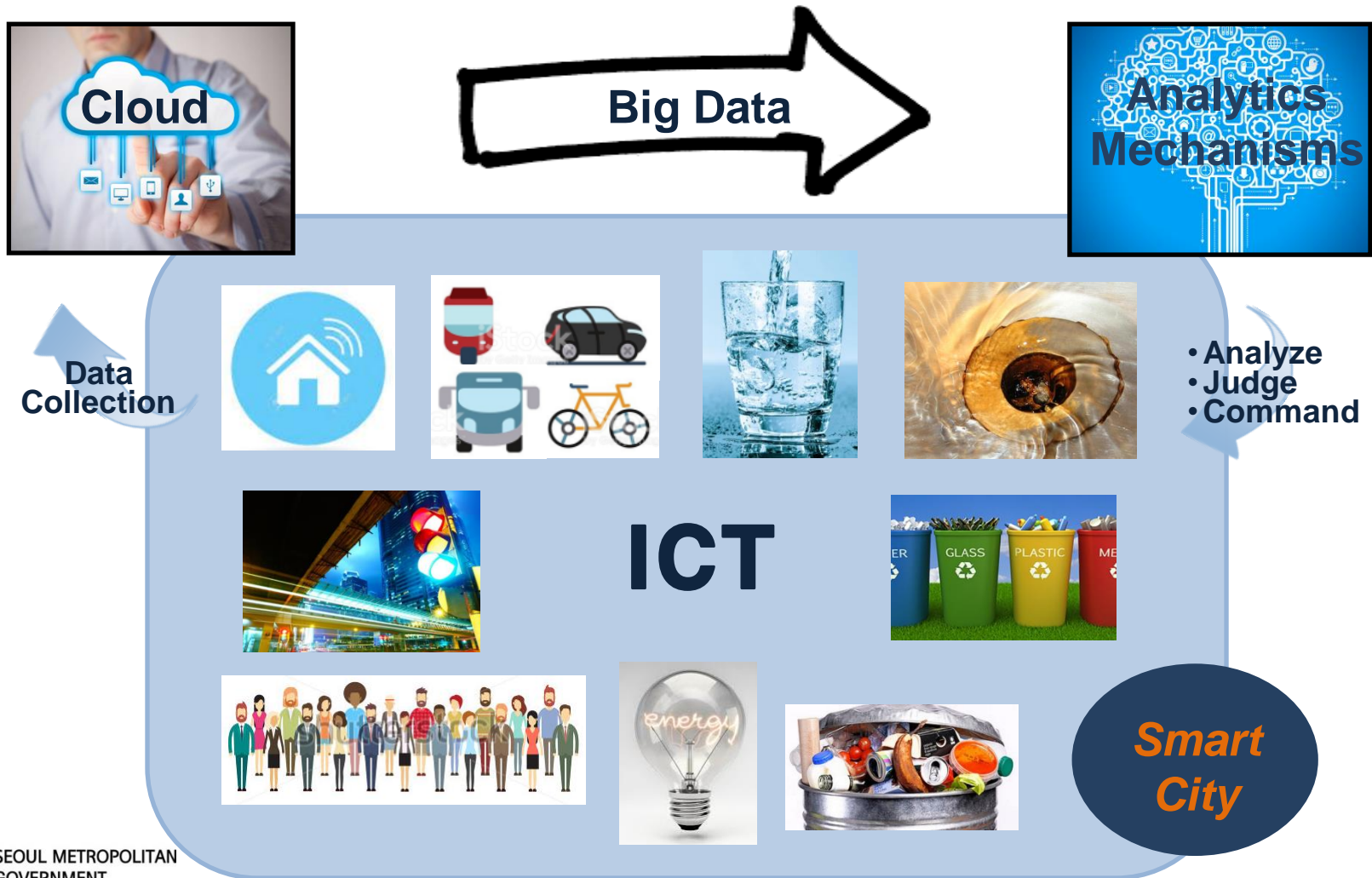
Resources

Things

Information Communication Technology and Network

Smart City Foundation: Network & Data

Building Smart City in the period of exponential growth – a virtuous circle



Connections that Generate Data

Seoul's sample illustration of data that are captured at various sources

Category	Data Source	Types of Data	Usage
Solid Waste Management	Incineration facilities	Volume and type of waste generated, waste composition, energy generated	Efficient City Management <ul style="list-style-type: none"> • Resource forecasting and planning • Water/energy supply chain management • Disaster management • Early warning system Augment Policy Design <ul style="list-style-type: none"> • Changes in existing policies • Traffic light system rearrangements • Public transportation (re)routing New Policy Introduction <ul style="list-style-type: none"> • Based on enhanced understanding of pain points New, Convenient Citizen Applications <ul style="list-style-type: none"> • Mobile ITS services • Safer public spaces
Transportation	TOPIS (ITS)	Public transport, fleets, traffic speed	
	CCTV	Traffic, parking violations	
	Smart Card	No. of passengers, OD info., transfers, distance travelled	
Water Management	Water quality monitoring system	Source water quality, volume, substance	
	Water purification facilities	Water quality, volume, supply, production	
	Pipe leakage monitoring	Leaking pipes by region	
Energy	Energy meter	Production, supply, consumption	
e-Government	Voice of citizens	Citizen needs, complaints, infrastructure issues	

Big Data Applications

Collected big data pool is cleansed, analyzed, communicated and utilized



Convenient Citizen Life

- Applications that makes better use of time and resources
- Safer public spaces
- Healthier city



Efficient City Management

- Optimized use of resources
- Consumption based production
- Timely execution



Intelligent Policy Solutions

- Better knowledge of citizens' pain points and needs through big data analysis
- Intelligence-based solutions and implementation



Transparent City Governance

- Open data
- Public participation

Global Digital Seoul 2020 (SMG 2016)

Vision: New Connection, Different Experiences

Social City 11 Action Plans



Citizen Participation and Communication

- Citizen-led digital governance
 - Strengthen citizen communication
 - Align cooperation with private sector
- Vitalize public-private open data platform

Diginomics 6 Action Plans



Stimulate Economic Growth

- Vitalize start-ups and incubate ventures
 - Digital economy integrated platform
 - Converge digital with existing industries
- Support innovation start-ups utilizing Seoul's big data

Digital Innovation 21 Action Plans



Improve Citizen Life thru Innovative Solution

- Solve urban challenges through digital solutions
 - Enhance quality of life through digital technologies
- Recommend policy solutions based on in-depth data analysis

Global Digital Leader



Provide Exemplary Practices

- Early adoption of cutting-edge digital technology
- Build state-of-the-art digital infrastructure
- Build capacity to grow digital business
- Share experiences with the world

Making of Seoul as a Smart City

1

Understand my city (Big Data)

2

Efficient city management (Smart ICT on infrastructure)

3

Connections that make city more liveable (IoT Living Lab)

4

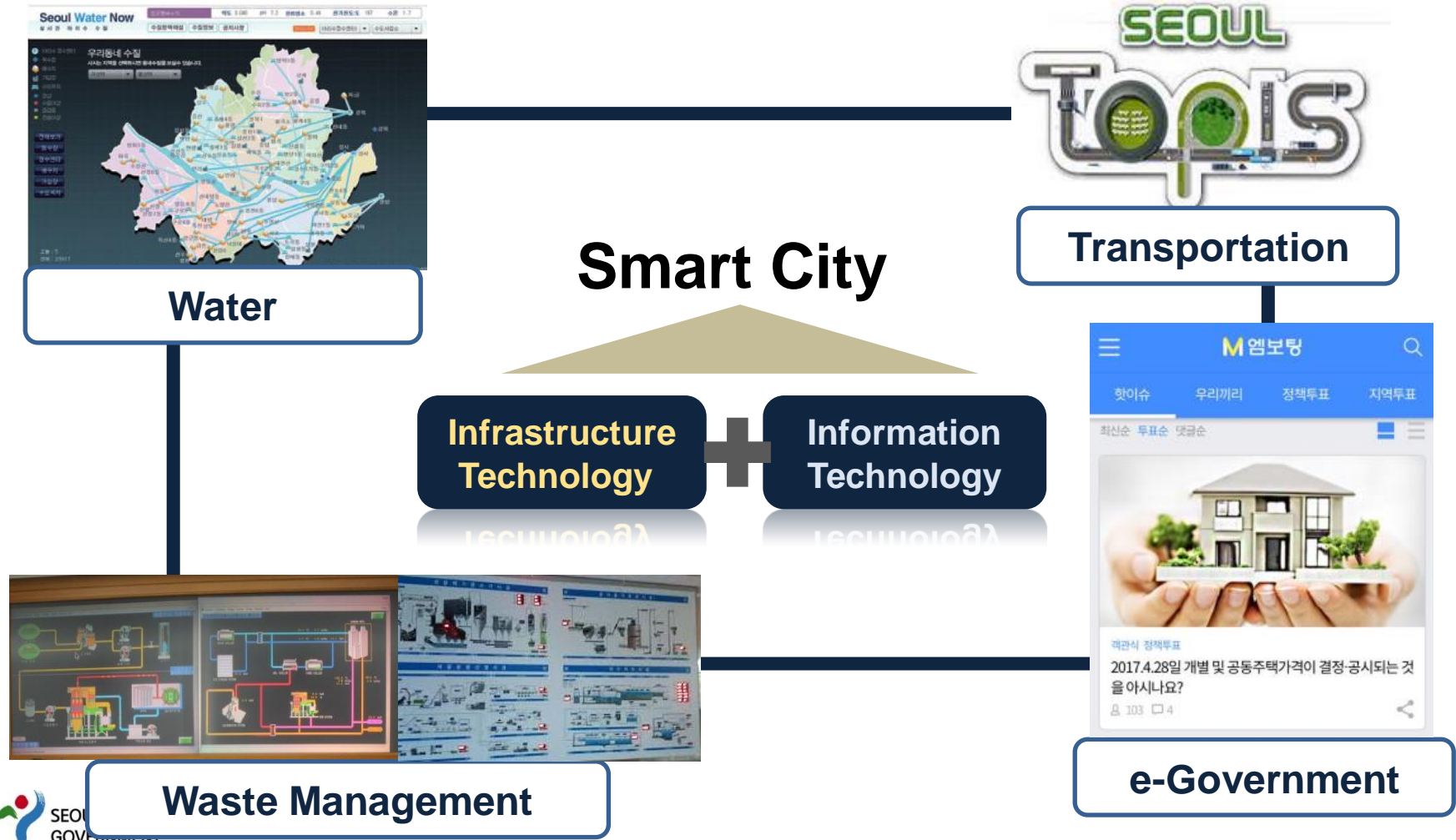
Platform to stimulate economic growth

5

Intelligent policy making through Big Data Analysis

Efficient City Management

Smart ICT on Infrastructure



Connections that Make Cities More Liveable

Seoul's IoT Living Lab: Solve urban challenges thru application of IoT in Bukchon

Problems in Bukchon



Residents

- Living inconvenience due to increasing tourists (noise, safety, littering, transportation issues, etc.)
- Limited development to preserve traditional Korean houses



Small/Mid-size Business

- Insufficient business vitalization
 - Accommodations
 - Food
 - Shopping
 - Souvenirs and crafts



Tourists

- No Free WiFi
- Lack of tourist information
 - Info on things to see, do and eat
- Difficulty in maneuvering the old neighborhood

Connections that Make Cities More Liveable

Connecting people, things and places thru concerted public-private efforts

City of Seoul

- Free public Wi-Fi
- CCTV cameras
- Multilingual contents & audio
- Open API for spatial information (Open platform for private sector to develop IoT solutions)



Smart garbage bins



Smart tourism



Parking lot sharing



Auto indoor temp.
regulation



Children location
tracker



Elderly care service



Fire prevention

Private Sector

- Tourist solutions
- Resident solutions
- Community solutions

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**Smart City Application:
Seoul's Big Data**

Big Data@Seoul2015
2'55"

Big Data Application Strategy

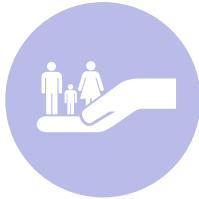
Communicate with Citizens and Find Urban Solutions

Big data-based Policies & Services

Solving urban challenges with policies based on big data



Transportation



Welfare



Economy

* Analysis performed for 25 projects, starting from Night Owl Bus in 2013

Provision of Analysis Service on Platforms

Established big data sharing platforms



Integrated data storage



Improved analysis System



Strategic project identification and analysis

Realization of Social Innovation Ecosystem with Public-Private-Industry-Academia Cooperation

Operating Big Data Campus



Identifying and analyzing cooperative governance

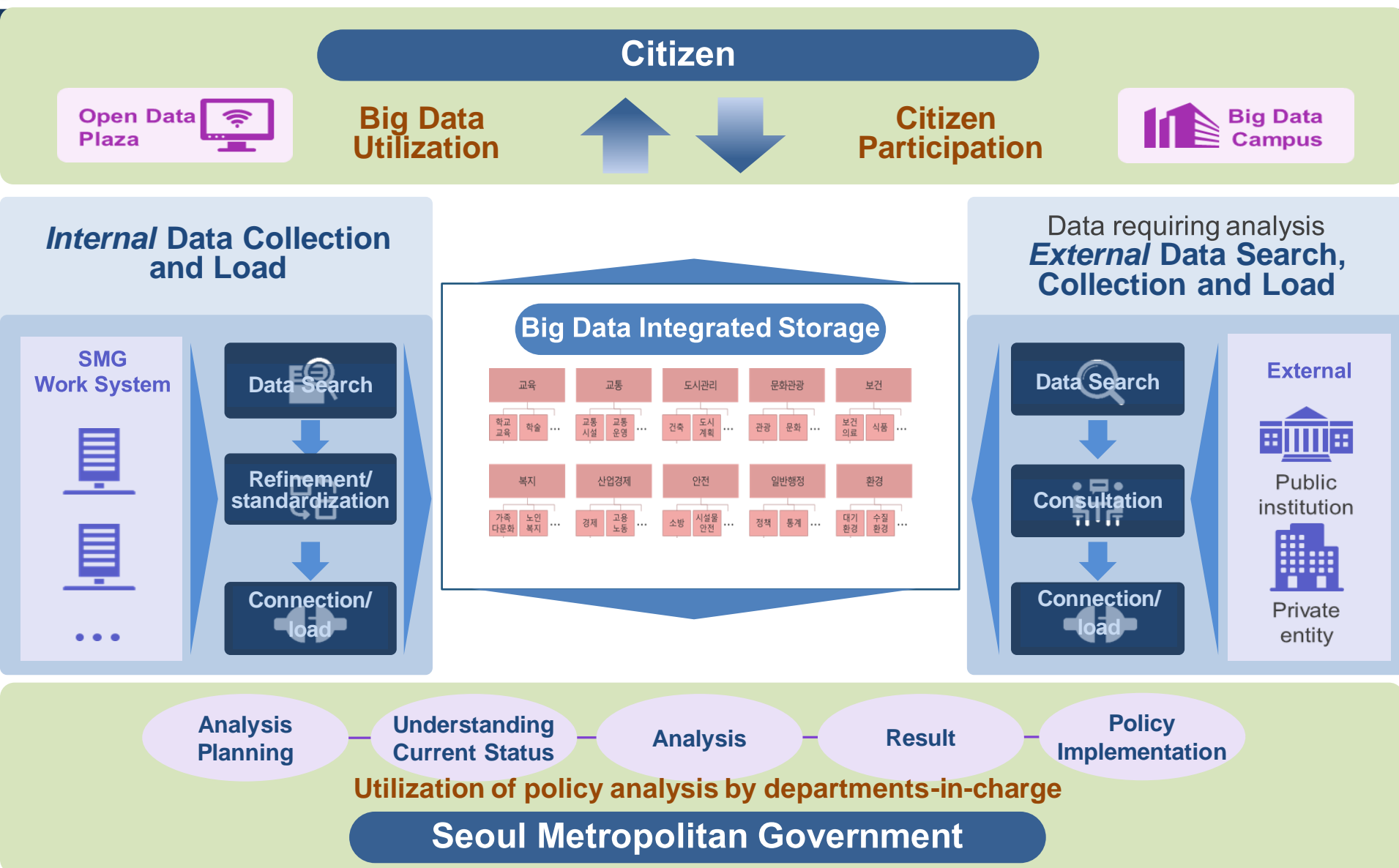


Sharing Data Analysis Result



Creating Seoul Data Mix Zone

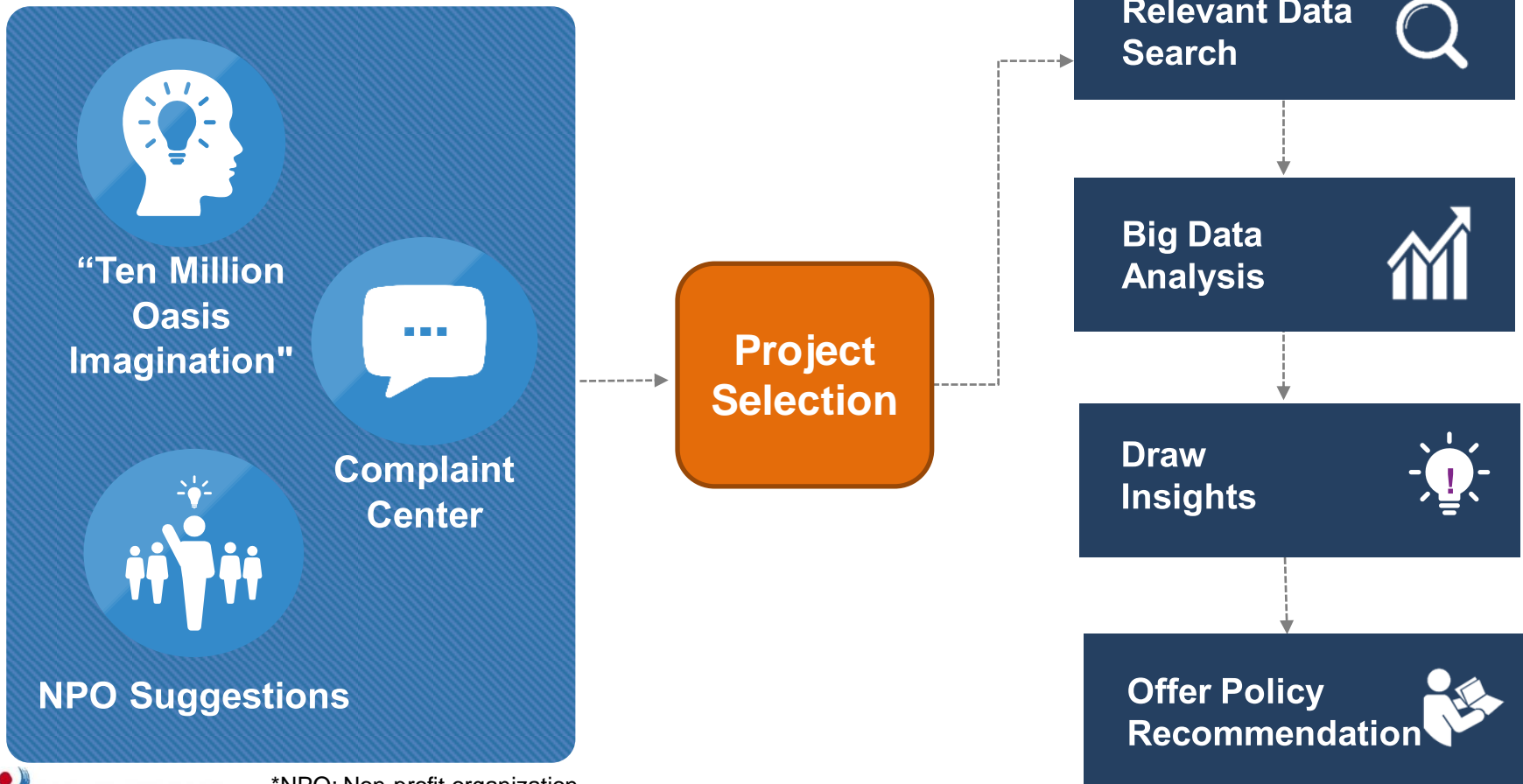
Big Data Platform



Big Data Platform

Demand based Project identification and analytics system

[Capture Citizens' Voice]



Big Data Campus

Objectives



Big Data Campus

Services provided

Partnership

Free Sourcing

* Paid sourcing minimized
but decided on needs basis

BIG DATA CAMPUS Public Space

Public
Data

Open Data

Open Data
Plaza

Raw data

Browsing
Data

SDW

Unit of
Collection

Private
Data

Third Party
Right

BDW

Derived
Statistics

Open Data

Enterprise

Raw data

Local Business District

- 42 data sets
- Real estate
- Floating population
- Statistics on the use of public transportation

Spatial Data Warehouse (SDW)

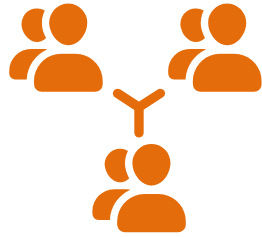
- 473 types
- Spatial information
- Policy map

Open Data Plaza

- More than 4,000 data sets
- Locations
- Current status of Seoul administrative office
- Facilities and transportation
- <http://data.seoul.go.kr/>

Big Data Campus

Current status of operation



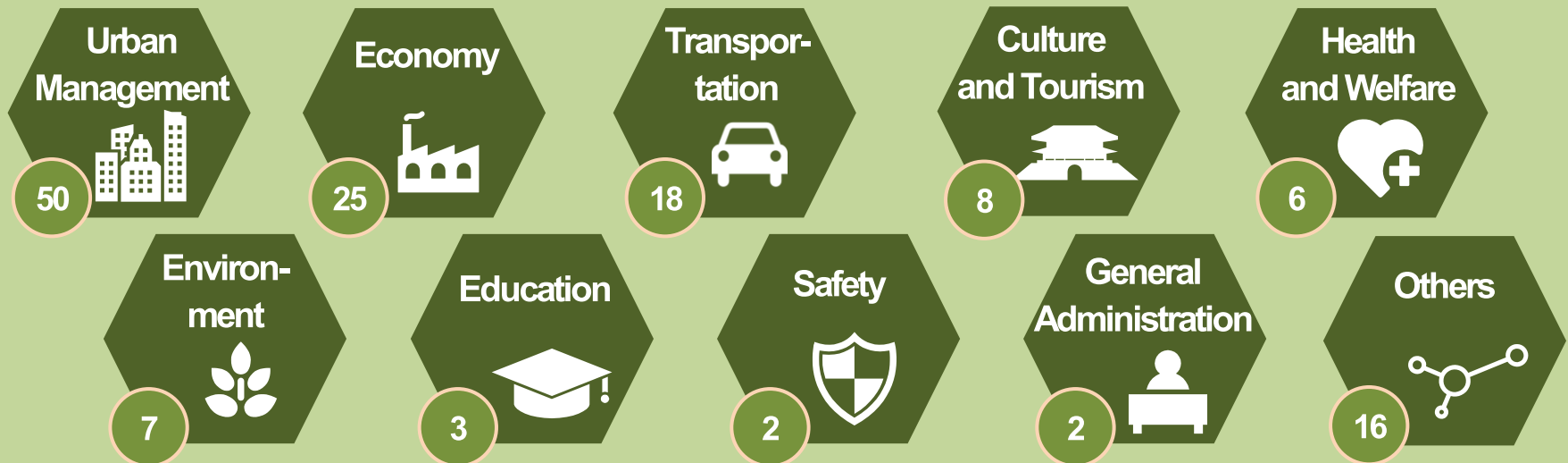
207 Teams



344 Participants

137 projects covering 10 sectors

(Unit: project, as of 2017. 1. 31)







Seoul's Big Data based Services

25 projects in 4 sectors (2013~2016)



Transportation

- **Night bus optimal route analysis** 
- Taxi operation data analysis 
- Optimization of local bus routes 
- Analysis on road accident blackspots 
- Analysis on parking problems 
- Impact analysis on traffic signs 
- Location analysis for Taxi station 



Welfare

- Location analysis for life/job planning for retired people 
- Location analysis for senior leisure and welfare center 
- **Traffic accidents analysis for transportation vulnerable** 
- Tuberculosis trait analysis 
- Operation of taxi service for disabled 
- Analysis of moving range of disabled 
- Location analysis for installing braille block 
- Adjustment for free shuttle bus for transportation vulnerable 



Economy

- **Local business district analysis service** 
- Public Wi-Fi Locational Analysis 
- Application of social data for crime investigation 
- Shinchon Water Gun Festival analysis 
- Local festival analysis 
- Tourist consumption pattern analysis 



Administration

- Public Wi-Fi optimal locational analysis 
- Location analysis for E-Civil Service 
- Gentrification Analysis 
- Location analysis for city publicity material 

Case 1: Night-owl Bus

Capturing and responding to the citizens' demand through Big Data analysis

Late-night bus routes



Why Late-night bus?

"Buses don't run by the time I get off work. I don't have a car. I hope there will be buses available at late night..!!"

@gu****



No public transportation
in 01:00 AM ~ 05:00 AM



Subway



Bus



Taxi



Response of the City



Let's set-up Late night bus routes

Facing Problems

1. Limited resources – bus, drivers, budget
2. Where are the passengers in mid-night?
3. Where do they want to go?

Case 1: Night-owl Bus

Background and data used

Background



**Pilot Operation of
Night Bus ('13.4.~)**

**Increased
ridership**

**Expansion of
Night Bus Service**

**Selection of
8 Routes**

**Enhanced Usage of
Bus Routes
(demand data analysis)**

Data Used

KT Floating Population Data

Period 1 mo. (3/1~3/31)

Usage 100M call/day



*O:Origin, D:Destination)

Taxi Ride Information

Period 1 week(3/18~3/24)

Usage 0.6~0.8M ride/day



*O:Origin, D:Destination)

Case 1: Night-owl Bus

Analysis methodology used

[Primary Analysis of Demand based on Taxi Ride Information]

Table

TIS_0318_GETOFF

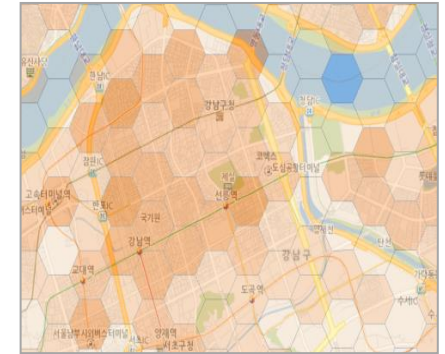
승객승차	승객하차	승객승차_위	승객하차_위	승객승차_Y	승객하차_Y	승객승차_X	승객하차_X
2019-09-17 오후 11:51:31	2019-09-18	2616	126.89002	37.465056	414	126.902762	37.5
2019-09-17 오후 11:58:18	2019-09-18	231	127.08695	37.58009	576	127.050807	37.6
2019-09-17 오후 11:47:48	2019-09-18	7622	127.04049	37.500538	1700	127.007024	37.6
2019-09-17 오후 11:44:34	2019-09-18	8949	126.943821	37.547	98	127.015343	37.6
2019-09-17 오후 11:20:37	2019-09-18	35089	127.087333	37.544363	2437	126.780391	37.6
2019-09-17 오후 11:54:45	2019-09-18	2349	126.962519	37.467912	1940	126.940323	37.6
2019-09-17 오후 11:51:45	2019-09-18	1814	127.089121	37.57712	679	127.07702	37.6
2019-09-17 오후 11:45:06	2019-09-18	6610	126.886976	37.576363	4869	126.9136	37
2019-09-17 오후 11:35:48	2019-09-18	15089	126.809559	37.516971	3623	126.834376	37.6
2019-09-17 오후 11:50:41	2019-09-18	2741	127.071945	37.5404	4210	127.05727	37.6
2019-09-17 오후 11:47:41	2019-09-18	7966	126.95329	37.461013	146	127.01887	37.6
2019-09-17 오후 11:55:58	2019-09-18	2624	127.040441	37.58005	0	127.057786	37.6
2019-09-17 오후 11:50:07	2019-09-18	3724	126.917966	37.5554	521	126.925915	37.6
2019-09-17 오후 11:45:31	2019-09-18	8210	126.97649	37.55511	4719	126.913605	37
2019-09-17 오후 11:47:48	2019-09-18	6390	126.841418	37.577606	5652	126.841418	37.6
2019-09-17 오후 11:43:37	2019-09-18	8715	127.02695	37.624913	1176	127.006466	37.6
2019-09-17 오후 11:58:11	2019-09-18	1816	126.966976	37.580135	7637	126.919059	37.6
2019-09-17 오후 11:54:22	2019-09-18	2877	126.96752	37.570916	4941	127.00066	37.6
2019-09-17 오후 11:54:37	2019-09-18	1890	127.011023	37.571801	421	127.002808	37.6
2019-09-17 오후 11:28:03	2019-09-18	16439	126.918383	37.61552	135	127.022288	37.6
2019-09-17 오후 11:47:37	2019-09-18	5194	127.088725	37.615725	736	127.021038	37.6



Table

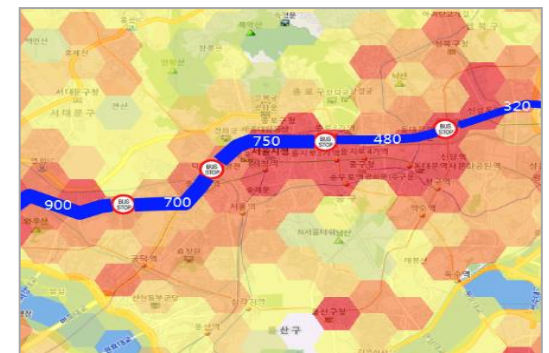
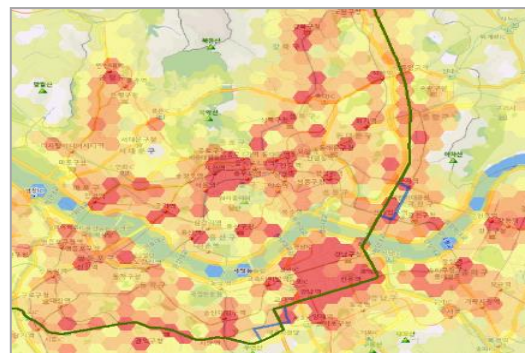
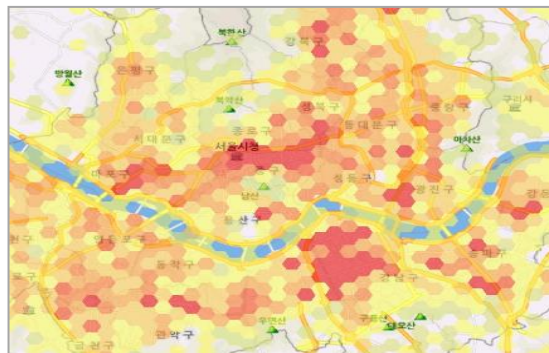
TAXI_SATURDAY_Statistics

OBJECTID *	hexagonID *	DEMAND
1	2381	1
2	2752	1
3	2862	1
4	2962	2
5	3059	1
6	4510	1
7	4800	1
8	4999	1
9	5187	2
10	5188	1
11	5505	1
12	5575	2
13	5977	1



- 1 Taxi ride data by date of week
- 2 Building layers based on taxi ride locations
- 3 Summarized statistics on number of taxi ride
- 4 Mapping on hexagon
→ Used as Predicted Demand

[Adjustment of Route and Dispatch Timetables by Floating Population Pattern Analysis]



Floating Population Density Analysis

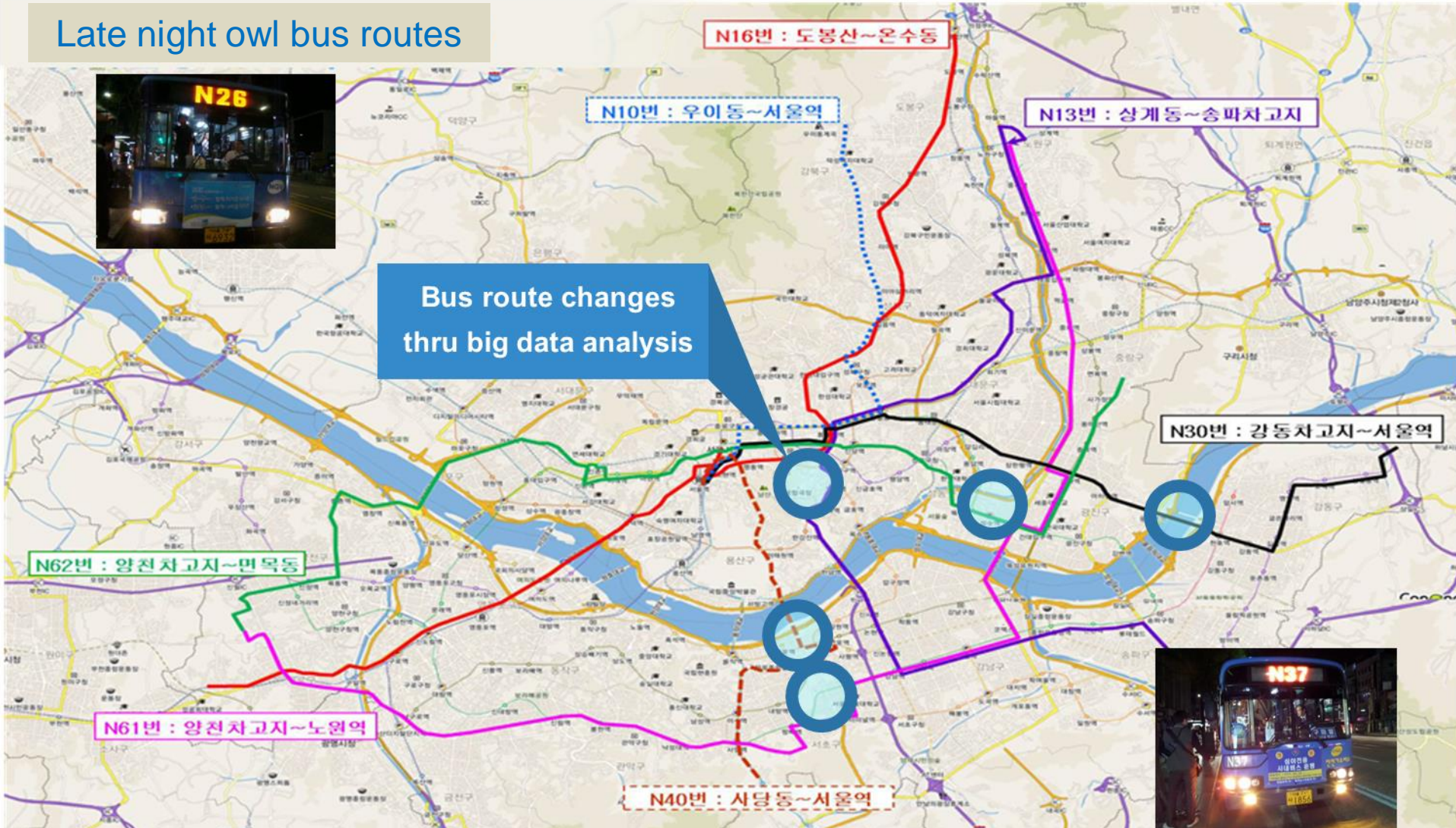
Optimization of Routes based on Floating Population

Adjustment of Dispatch Timetable based on Floating Population

Case 1: Night-owl Bus

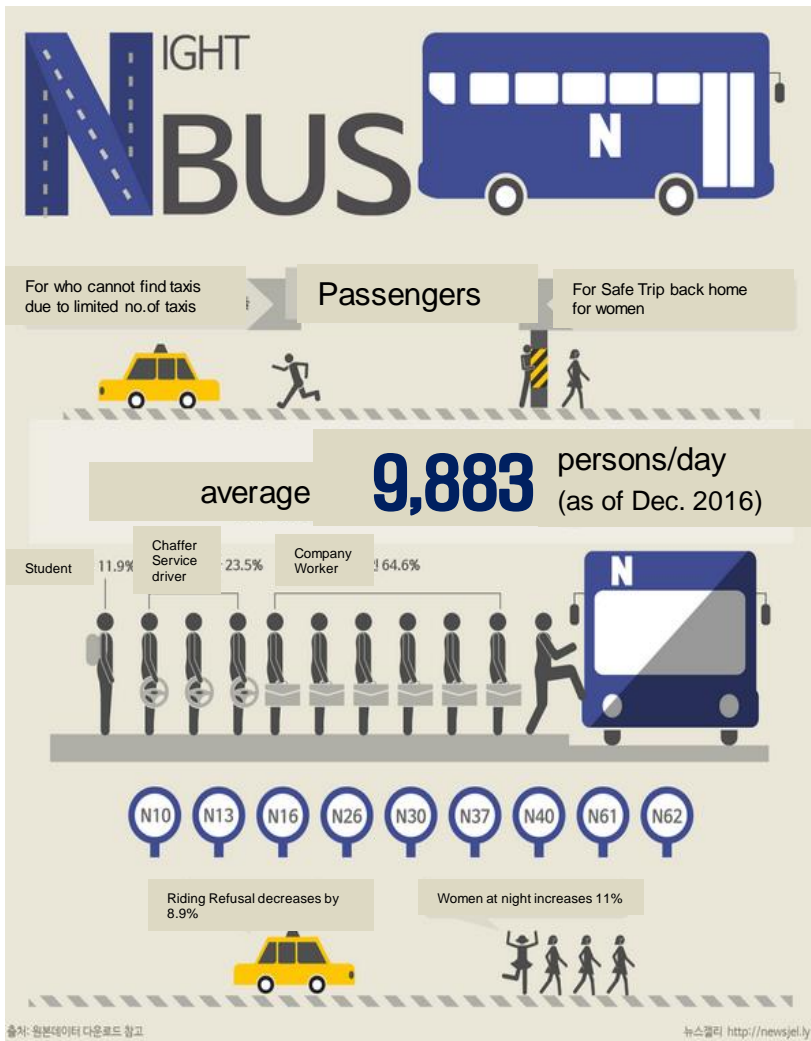
Revised bus routes by reflecting results from big data analysis

Late night owl bus routes



Case 1: Night-owl Bus

Results



For administrative aspect

- ✓ Communication channel for conflict resolution
- ✓ 10% increase of ridership without additional routes
- ✓ Covers 42% of Seoul residents

For citizen's benefit

- ✓ (Enhancing customer satisfaction)
8.9% decrease in taxi refusing a passenger
- ✓ (More jobs and safety)
11% increase in women's activities at night
- ✓ Ranked 1st among the top 10 Seoul news in 2013

Case 2: Local (Golmok) Business District Analysis Service

Background & Data Used



Increase of Subsistence
Self-employed

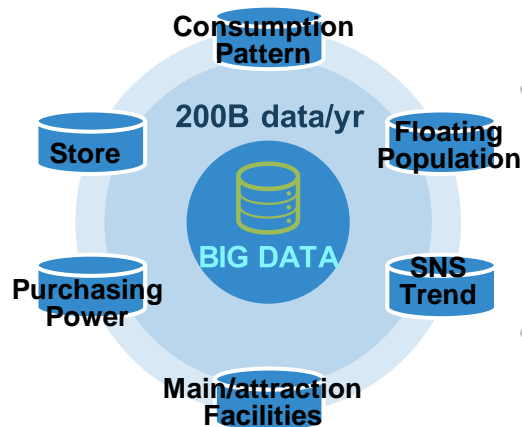


Demand for Golmok Business
District Information



Need for Market Stabilization
through Market Change Outlook

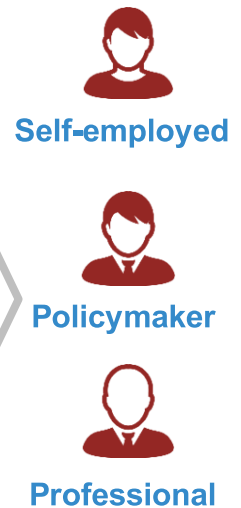
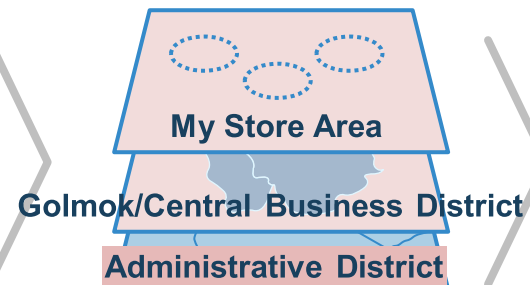
Market-related Data



Provision of Market Info

Start-up Risk Index
Type of Business Index
Sales Trend
Competition Index
Customer/Population Data
Hinterland Information

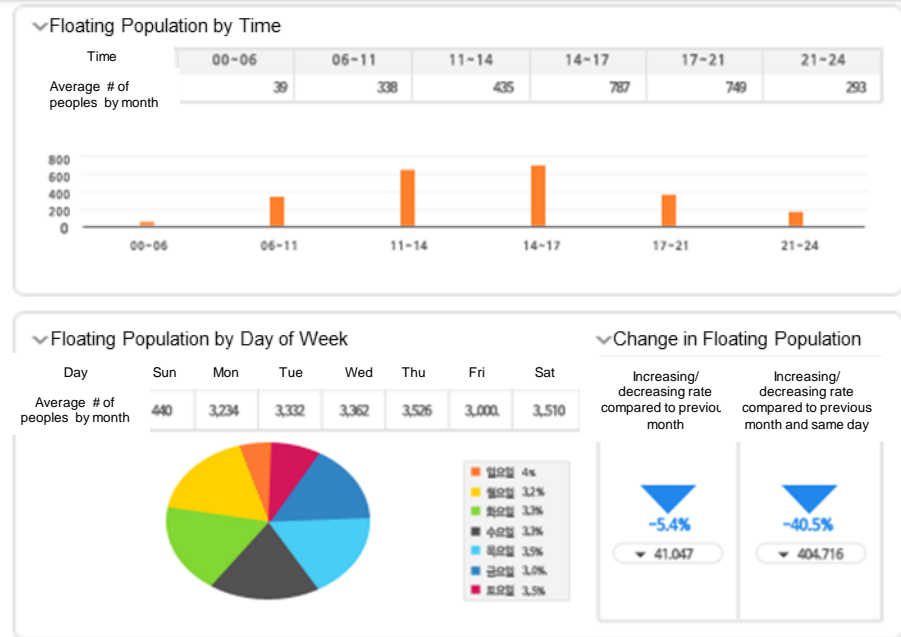
Various Unit of Info



Case 2: Local (Golmok) Business District Analysis Service

Provides various indices such as store records, rent/lease price, degree of competition

<ul style="list-style-type: none">Business DistrictType Semi-residential AreaBusiness DistrictArea 20.103m²Selected StoreType Restaurants > Korean	<ul style="list-style-type: none">Business DistrictType Semi-residential AreaBusiness DistrictArea 38.311m²Selected StoreType Restaurants > Korean
<ul style="list-style-type: none">Overcrowding Scale Business Activity Index Business Growth Index Business Stability Index 	<ul style="list-style-type: none">Overcrowding Scale Business Activity Index Business Growth Index Business Stability Index



Result

▪ Intuitively grasp start-up risk and district selection

▪ Existing self-employed can search potential customers



Case 3: Traffic Accidents Analysis for Transportation Vulnerable

Objective: Prevent traffic accidents of transportation vulnerable by finding accident patterns

Data Used

Traffic Accident History

Traffic Safety Facilities

Taxi DTG

Car Speed

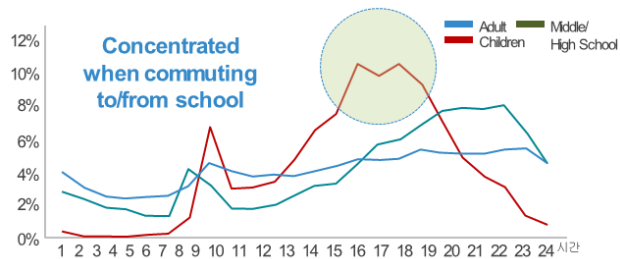
Floating Pop

Weather

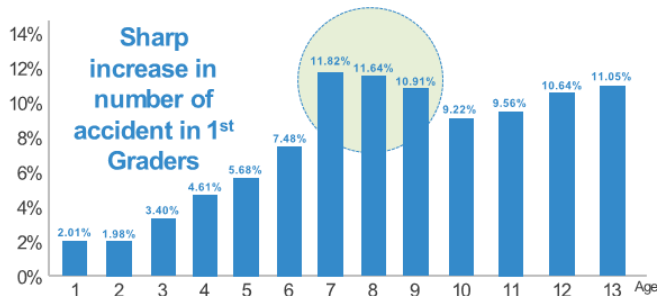
Bus Stop Location

Results

Children

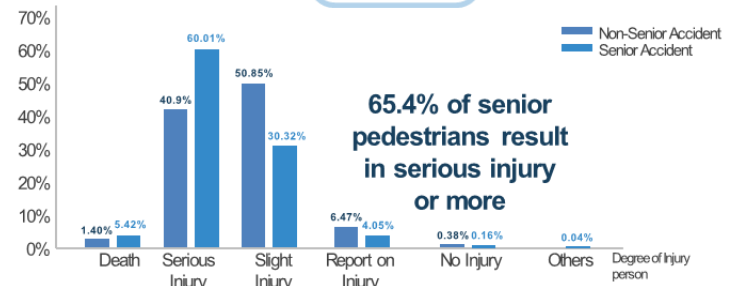


Child and Teenager Pedestrian Traffic Accident by Time

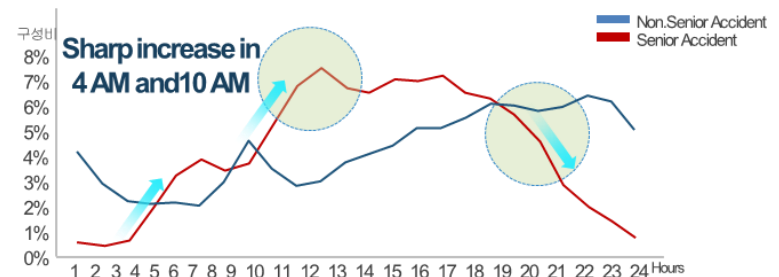


Child Pedestrian Traffic Accident by Age

Senior



Senior/Non-Senior Pedestrian Accident by Degree of Injury



Senior/Non-Senior Pedestrian Accident by Time

Case 3: Traffic Accidents Analysis for Transportation Vulnerable

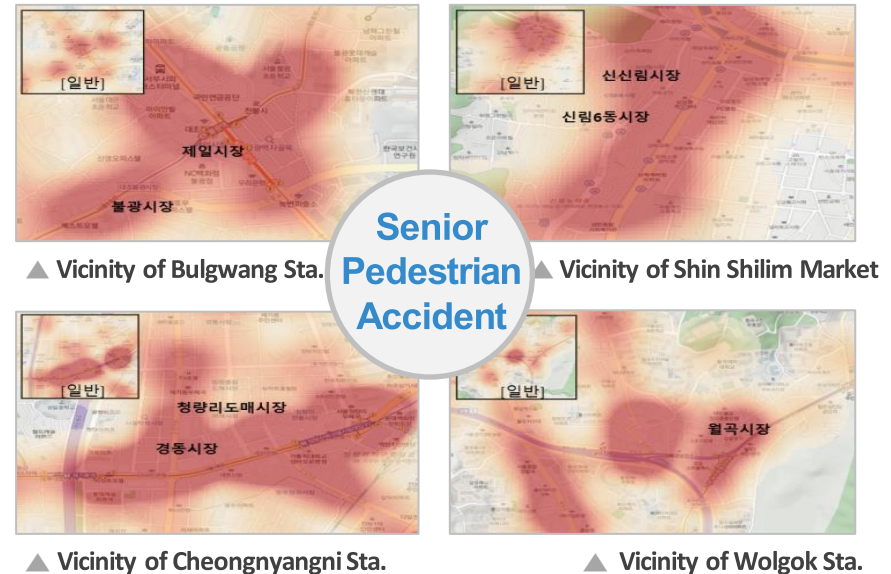
Results

[Derived Focal Area
within Children Protection Zone]



Frequent accident occurred where lacking speed bump
➔ Need to install speed bump at blackspot

[Designated additional Senior Zones]



Current
Senior Zone



Concentrated around
welfare/senior centers



Centered around blackspot

Additional
Senior Zone

Case 3: Traffic Accidents Analysis for Transportation Vulnerable

Initiated traffic safety policies for transportation vulnerables



• Installed speed bumps for road safety

- Analyzed blackspots, traffic safety facilities for installation



• Road safety training for lower graders

- Produced educational materials with video clips



• Improved facilities around blackspots

- Installed barriers to prevent jaywalking
- Installed Accessible Pedestrian Signal for pilot



• Customized Training for Seniors

- Operated Participatory 3D Road Safety Training



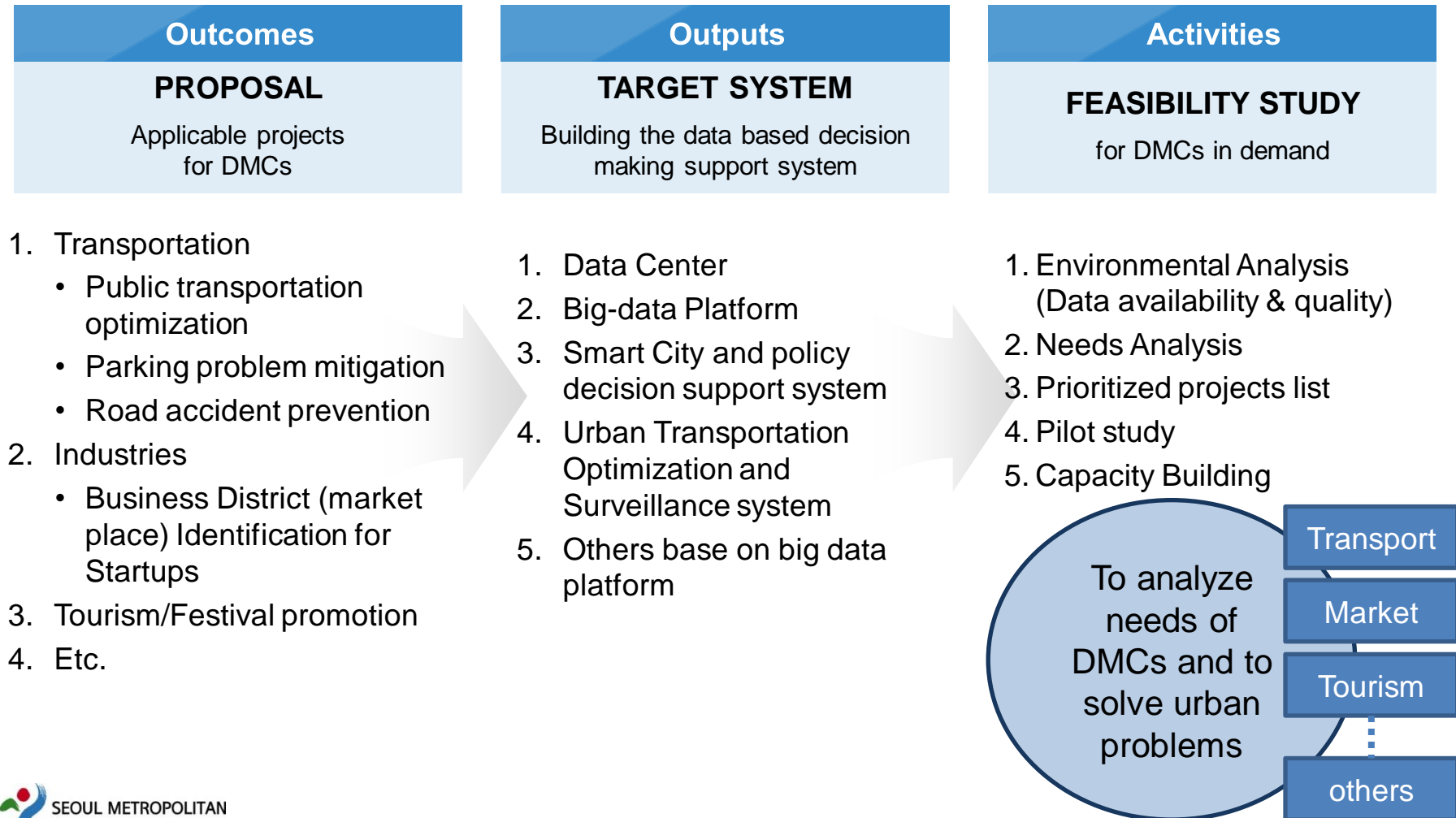
How can we apply the big data based policies to DMCs ?

SUSA's knowledge transfer references to other cities

1. **Buenos Aires City** : “Golmok”(neighborhood) Market Places Analysis
 - For supporting and boom up old market and small merchants
2. **World Bank** : Production of Mobile based ITS Guidebook which includes “Seoul Late Night Bus”
 - Mobile based ITS services for developing countries
 - Pilot Services
3. **Kiev City** : Big Data Based Transportation System Improvement Project
 - Feasibility Study for building data based scientific decision making system

How can we apply the big data in DMCs ?

Projects for Consideration



Smart Execution: Seoul Urban Solutions Agency

What we do

[Overseas Project Process]



[Areas We Work In]



[Services We Provide]

- Study Visits
- Training Program
- Advisory/Consulting
- Project Implementation
- Public-Private Partnership Projects

Smart Execution: Seoul Urban Solutions Agency

How we work – provide integrated solution

[Policy Solution + Business Solution]



Smart Execution: Seoul Urban Solutions Agency

How we work – SUSA as a agent in delivering the integrated solution

SUSA works as the agent that bridges various players with keen understanding of the role and stake each part has in accomplishing the mission.



Thank You



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