

# Integrating ICT in social protection programs

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# Background

- ▶ most social protection programs suffer from lack of strategic development priorities
- ▶ remain fragmented due to weak institutional capacity and fiscal constraints
- ▶ Lack of transparency and accountability mechanism leads to program leakage and higher transaction and administrative costs

# What is the Role of ICTs in Social Protection?

- ➔ Increase efficiency such as for beneficiary identification and targeting, payment systems, monitoring, reporting, and evaluation
- ➔ ICT played a vital role in development of identification management
- ➔ enhance design and implementation;
- ➔ Improve delivery mechanism;
- ➔ enable scaling up of SP programs at a faster rate.



# Why ADB is interested to work on ICT for SP?

- ▶ Develop capacity of DMCs to optimize the benefits from investment on ICT
- ▶ Facilitating knowledge sharing and bridging technological gaps
- ▶ ICT for SP as a potential sector for investment



# What is ADB doing under this Regional Technical Assistance?

- ▶ Collect evidence and share knowledge on best practices in DMCs in delivery of SP;
- ▶ Stock taking of innovations in ID management; and
- ▶ Build administrative capacity for the adoption of ICT to enhance delivery of SP.



# What are the Outputs of this Regional Technical Assistance?

- ▶ Regional Study on ICT use in SP programs;
- ▶ Capacity Development on ICT use in SP such as regional workshop, cross-country learning for developing SP-MIS through ID-M, and country specific study i.e., Mongolia, Nepal and Viet Nam; and
- ▶ Production of project briefs, policy briefs, and regional report.



# What is the objective of this cross-country learning?

In the next three days we will learning and share knowledge on the following topics:

## ✓ ICT for Social Protection

- integrated approach, role of ICT, KIHASA's experience on ICT for Social Security Information and sharing experience on ID-M;

## ✓ **Integrated Health Insurance Systems**

– learning development model of Health insurance in South Korea and how to improve service delivery; and

## ✓ **Investing in National ID-M to improve SP delivery**

– discuss investment requirement; ideas of partnership; challenges and opportunities for investing on ICT; and learning from the field.



# What are the take away from spending 3 days together in Seoul?

**The organizer wishes all of us to:**



- ❑ Learn and share experience on establishing or expanding the use of ICT for SP;
- ❑ Learn the importance of ID-M for development;
- ❑ Develop concrete recommendation for each of country to use ICT and ID-M for improving delivery of SP programs;

- ❑ Become the champion ICT for SP programs; and
- ❑ Enjoy the visit to futuristic technological advance at the same time beautiful and historical capital of Republic of Korea.

