

# Cross-Country Learning on Integrated Approaches for Developing Social Protection Information Systems through Unique Identity

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| Country:               | Insert country name here  |
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| Ministry:              | Ministry of Social Affair of Republic Indonesia                 |
| Title of presentation: | ICT Challenges and Opportunities for Social Protection Delivery |

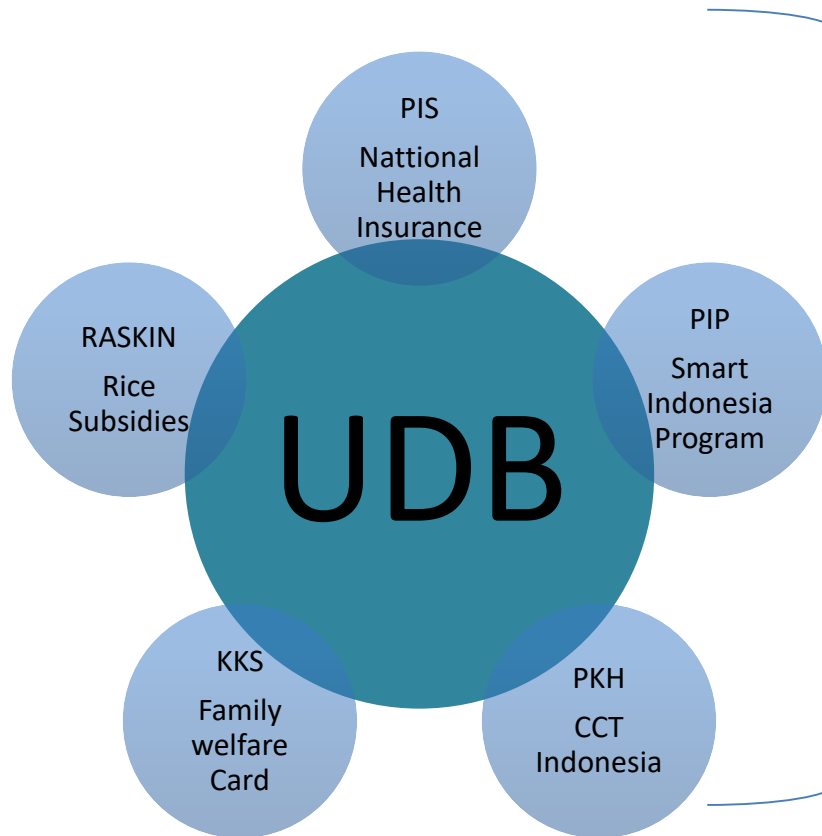
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# National Identity Number

- In [Indonesia](#), 16 digit number is used as a unique number for each citizens. It is known as **Nomor Induk Kependudukan**. The number is given to all Indonesian citizen.
- The format is PPRSSDDMMYYXXXX where PP is 2 digits [province](#) code, RR is 2 digits regency or city code, SS is 2 digits sub-district code, DDMMYY is date of birth (DD is added by 40 for female), and XXXX is 4 digits computerized number.
- Since 2012, the government rolls out e-KTP ("Elektronik Kartu Tanda Penduduk", "Electronic Citizen ID Card") which is an RFID card containing encrypted information of the electronic signature, iris scan, ten-finger fingerprint scan and a high-resolution passport photo.
- A **national identity number** is used by the governments of tracking their [citizens](#), [permanent residents](#), and temporary residents for the purposes of work, taxation, pension, health care, conditional cash transfer, and other social protection program.

# Unified Data Base (UDB) as Single Sources of Social Protection Programs

- UDB contains 40% of the lowest welfare data status in Indonesia roughly 25 Million Households or 96,7 Million persons
- Information provide identification number, Composition & Demographics, socio economic
- Updating region information



**Combo Card**

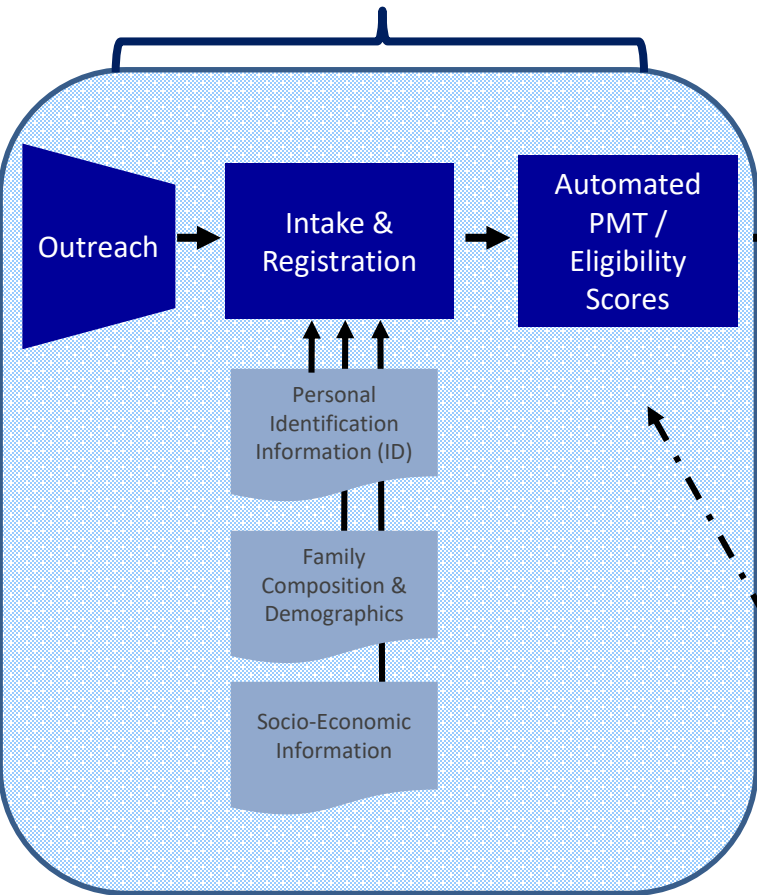


**One Card with multiple Benefit program**

# SRIS into PKH Delivery Chain?

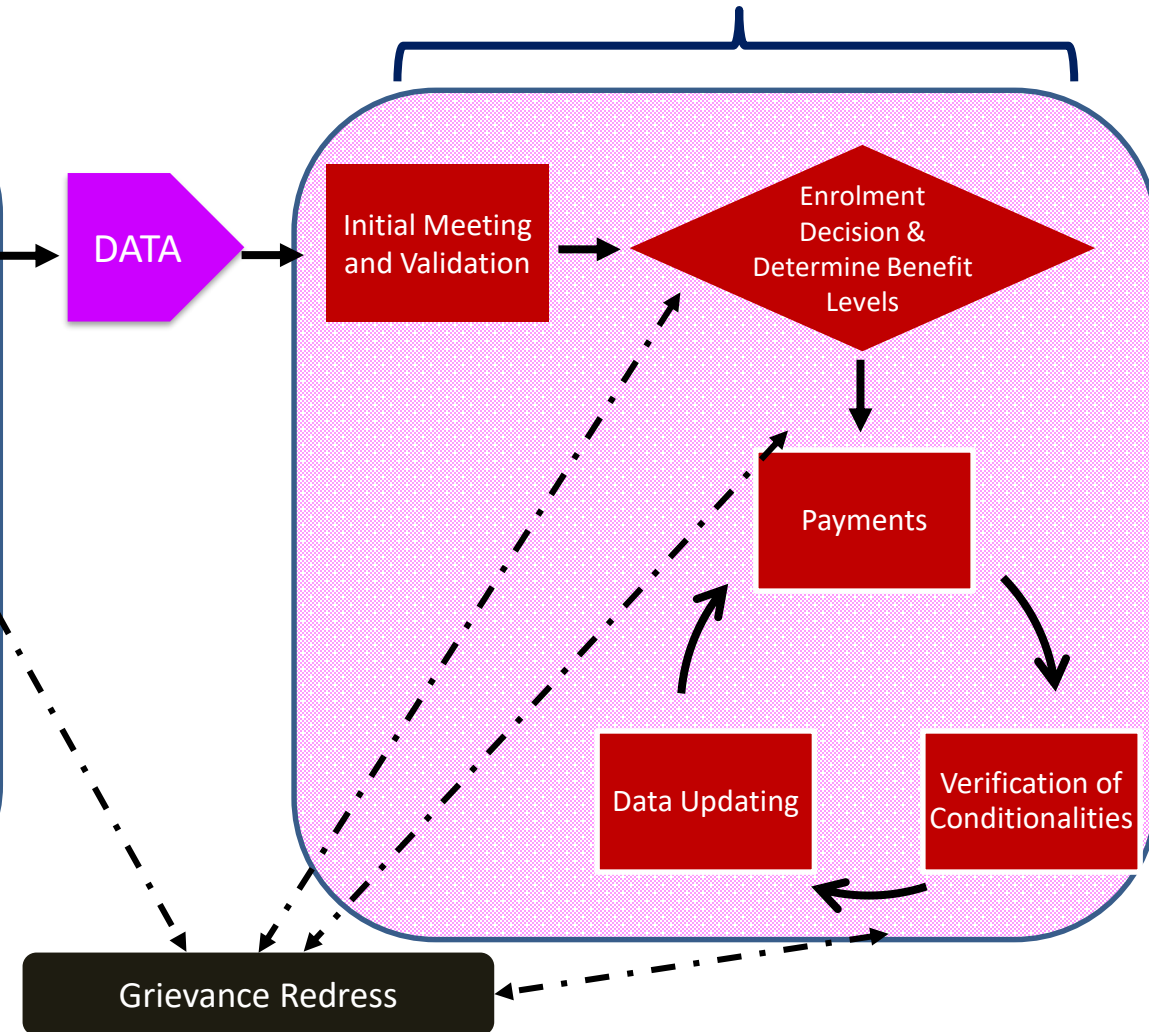
## SOCIAL REGISTRY INCLUSION SYSTEM (SRIS)

POPULATION = ALL APPLICANTS  
(Multiple Programs)

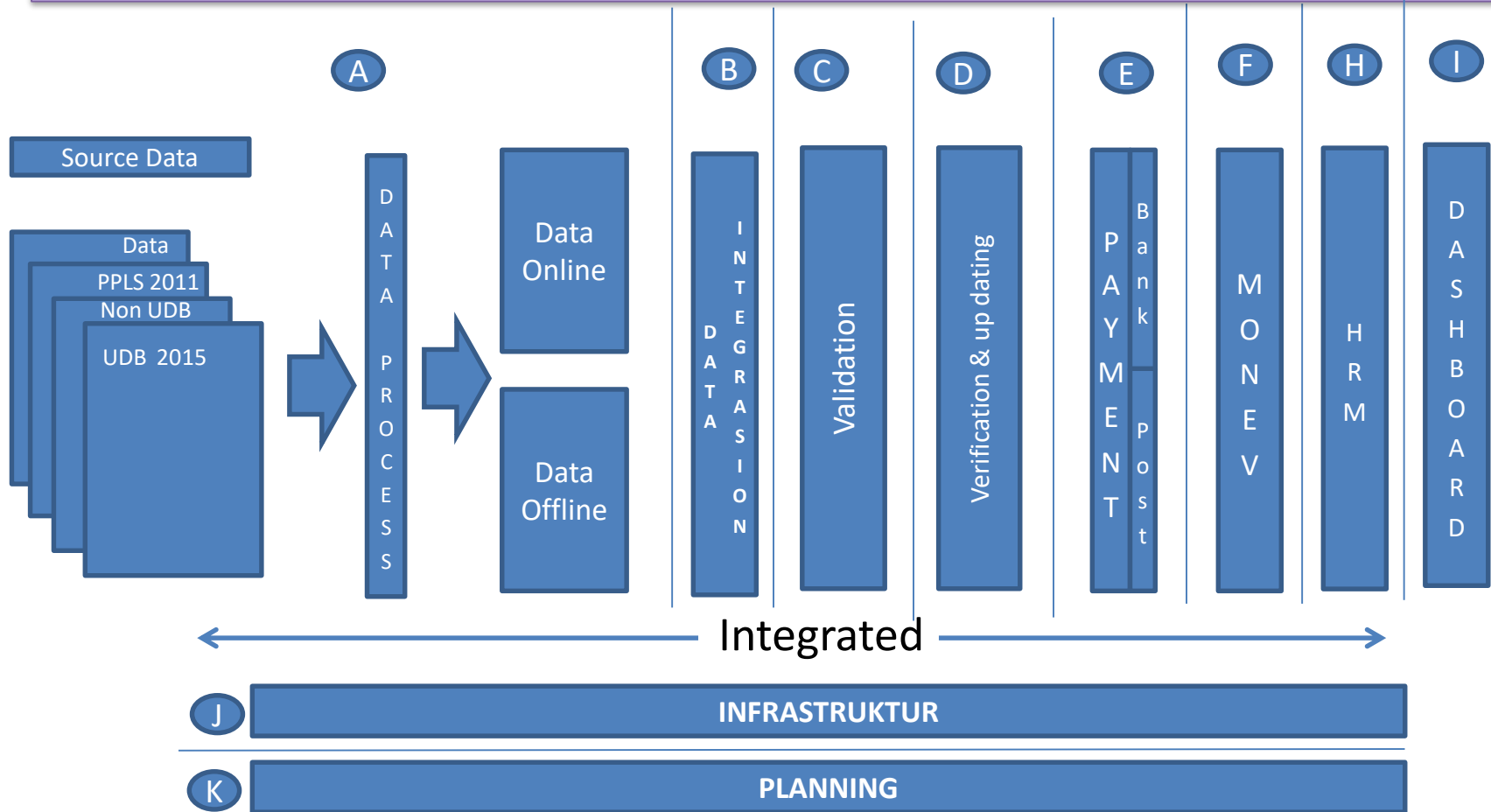


## PROGRAM MANAGEMENT - PKH

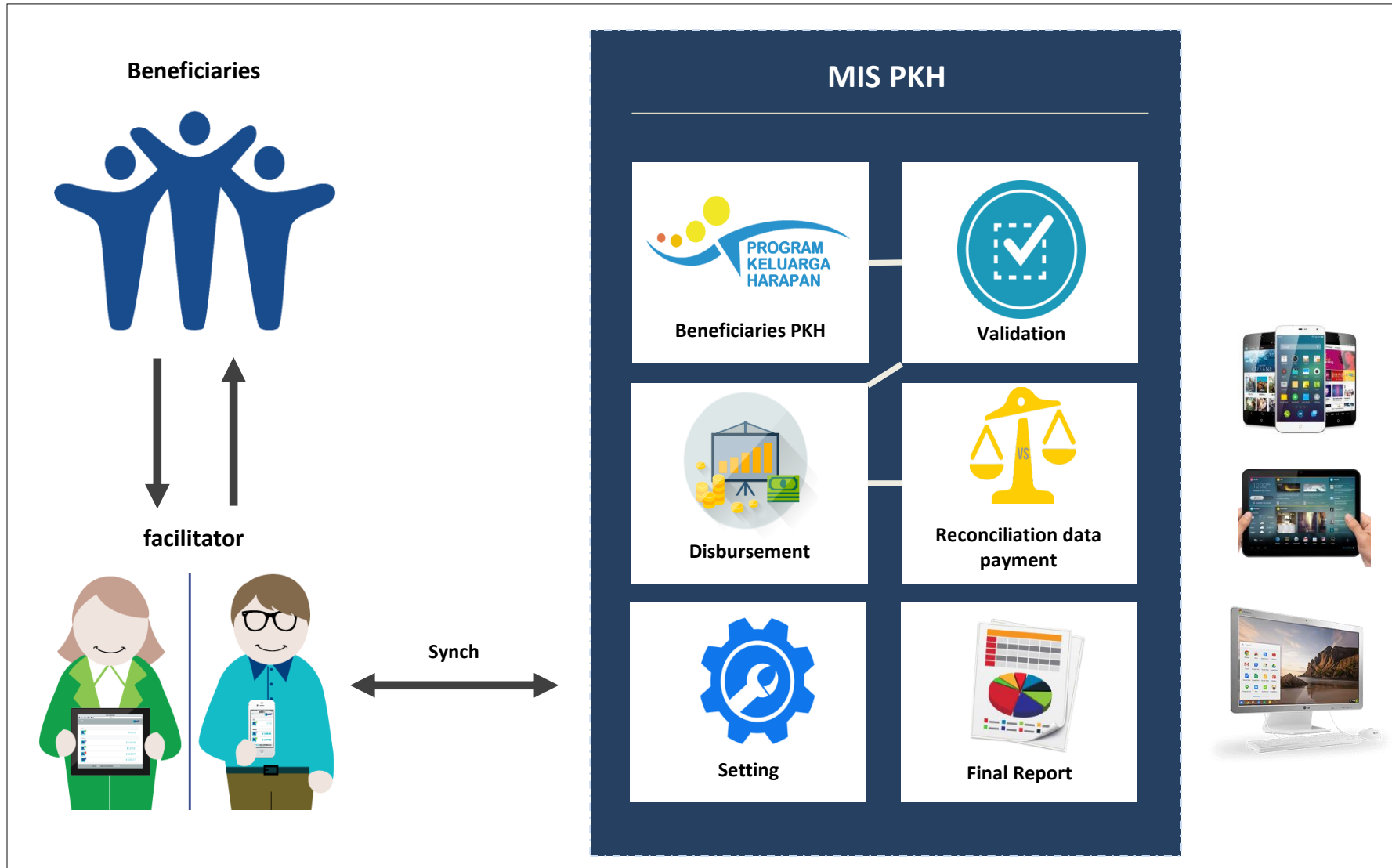
POPULATION = PROGRAM BENEFICIARIES



# Improving PKH delivery through ICT



# Pilot mobile Application for facilitator



# The Challenges

- **Highly fragmented**

Integration with other social program information systems (e.g. Health, education)

- **Institutional capacity for implementing the program expansion**

This requires strengthening operations management capabilities for the core *functions* of implementing the PKH, including clear roles, responsibilities, staffing and structure for:

- Integration with other social program information system
- Implementation Planning & Coordination
- Information Systems
- Payments
- Monitoring and Evaluation
- Human Resources & Training

- **Updating Data**

Time and costs required conduct regular data updates

- **Human right an issue**

how about people who are unregistered and need access to social services while they don't have any legal document to identify

- **Indonesia challenging geographical conditions and literacy to technology and education**

- **Collaboration with Private Sector**

Need support from private sector for sustainable technology investment and improve then local government capacities.