

# **BASIX Social Enterprise Group**

Offering affordable, accessible and scalable digital payments solutions to the BoP segment

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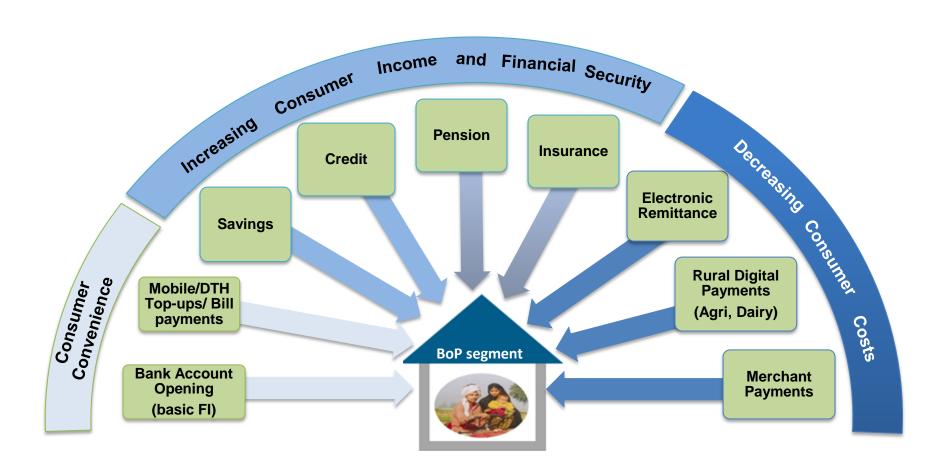
## **BASIX** group



- BASIX Social Enterprise Group has been on the forefront of Financial Inclusion since 1996. Served 3.5 million+ households in 45,000 villages across 27 states
- Pioneer in Microfinance, Micro-insurance, Rainfall Index Insurance, Micro-Savings, Micro-banking, Livelihood Finance and Branchless banking in India
- BASIX group manages a network of 10,000+ Business Correspondence Outlets (BCOs) and Common Service Centers (CSCs) serving over 2.5 million+ households spread across 28 states and 330 districts
- Sub-K (BASIX Subsidiary) manages 5,000 BC & CSC outlets, a credit portfolio of Rs. 400 Crores and reaches 1.5 million clients on behalf of banks through BC/BF model.
- Sub-K serves as Lead/Exclusive BC for 13 public and private sector banks
- In-house patented technology platform ViTranSP seamlessly integrates with CBS and payment systems of third party service providers, and enables fully authenticated transactions in real time with <1% failure rate</li>



# delivers a range of financial services to BoP segment.





### through unique business correspondence model...



- Identify best suited local retail outlets to act as Business Correspondent Sub-Agents (BCSAs)
  - Convenient local access
  - 24\*7 availability
  - Trusted by local community





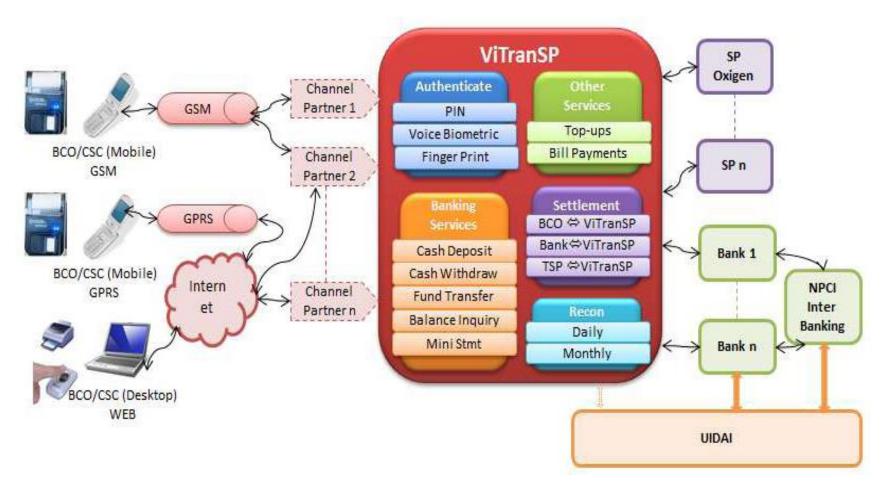


- Enable, Equip and Empower BCSAs to provide hassle free service
  - BCSAs are equipped with mobile technology platform and micro-ATMs
  - BCSAs are trained to market various financial/payment services
- Establish Sub-K as a full service provider for unbanked clients
  - Technical Integration between CBS, Sub-K system, & Micro-ATM kit.
  - Customer Acquisition, facilitation of all financial inclusion and digital payments



## backed by a versatile technology platform...



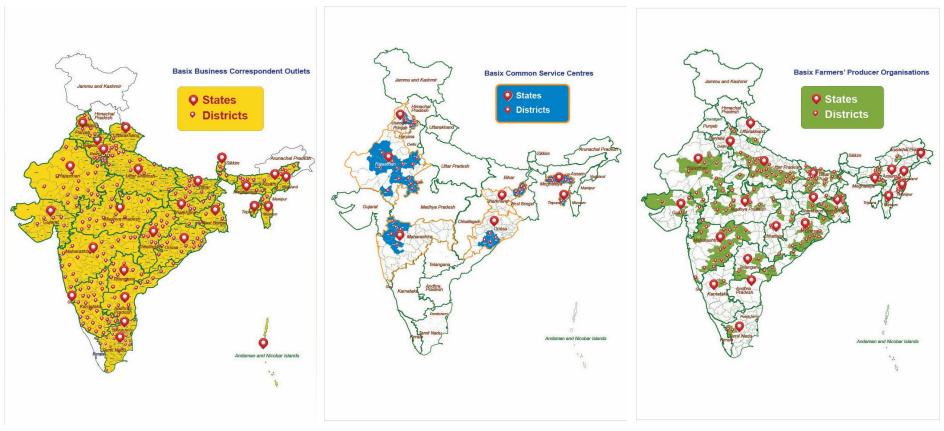


Sub-K technology platform meets all specifications laid down under PMJDY, including Aadhar/eKYC, interoperability and Rupay ready



## operated by a wide network of touch points...





- Sub-K has access to <u>5,000 BC outlets (BCOs), 7000+ Common Service</u>
   <u>Centers (CSCs) and 250+ Farmer Producer Organizations (FPOs)</u> spread across length and breadth of the country.
- In total SUB-K has a potential to reach <u>50,000 villages i.e., ~30 million</u>
   <u>households</u> through these touch points and cutting edge last mile technology



# by adopting robust systems and processes...



All core processes standardized

Easy to comprehend

Detailed up to the field level

Fully compliant to regulations

Significant investment in capacity building

Key Policies	Manuals
Operations Policy Accounting Policy Internal Audit Policy Risk Management Policy HR Policy	Business Unit Manual Employee Induction Manual Bank Relations Manual BCSA/Agent Manual CRO/CSR Manual



# leading to win-win-win situation for all...



#### **Benefits to banks**



- Need not invest in costly branch operations or infrastructure
- Growth into new geographies and business segments
- Transactions 50-80% cheaper compared to similar transactions inside the bank branch
- Decongestion of bank branches

#### **Benefits to customers**

- Secure platform to access banking facilities
- Ease in making smallticket transactions
- Doorstep banking eliminates the cost of travel to bank branch and loss of wages
- Government schemes directly routed to bank accounts and paid at customer door-step



#### **Benefits to Sub-K**



- Low capital requirement
- Fee-based model, hence easily scalable
- Leverage wide footprint and institutional strengths





# **Stages of Digitizing Microfinance**



- Efficient Services: Reduce timelines, paper trails, cash management and build efficiency, thus bringing down cost of transaction and interest rates
   Pre-requisites: Willingness to build online system; agent network; functional credit bureau; connectivity and IT infra
- Express Services: Analyse customer transaction data and package loan products to suit their needs, thus minimizing time, cost, risk and rates Pre-requisites: Reasonably digitized banking or financial system; availability of adequate data; easy access to data; data analytics capability; robust risk management system; regulatory oversight
- 3. <u>Electronic / Digital Services</u>: Use e-wallets or e-money to borrow and repay, thus making the ecosystem cashless and paperless and build highest levels of efficiency and transparency
  - **Pre-requisites**: Strong regulation wrt data security, privacy and AML/CFT; robust data security infrastructure; high mobile/internet connectivity; digitization across sectors

