



# Melbourne Water

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# Part 1: The Victorian Water Industry



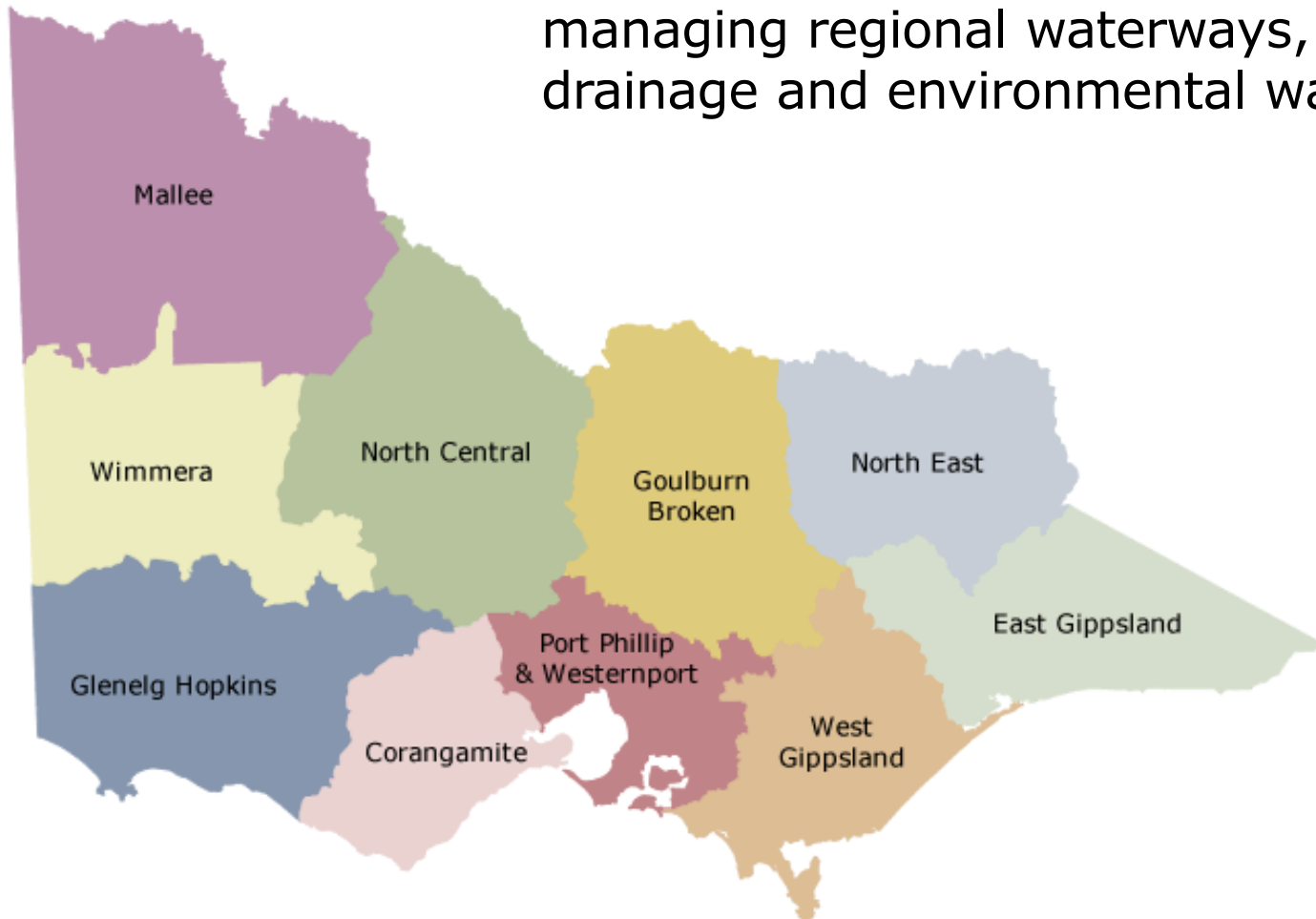
## **Victoria:**

- 19 state-owned water businesses
- Each report to the Minister for Water



## **Catchment management:**

10 Catchment Management Authorities managing regional waterways, flooding, drainage and environmental water



# Part 2: Melbourne Water



## About us:

- \$1.27 billion revenue (annually)
- \$14.5 billion assets
- 823 staff





## **Drinking water:**

We supply 400 billion litres of drinking water annually via 1,057 kilometres of water mains





## **Waterways:**

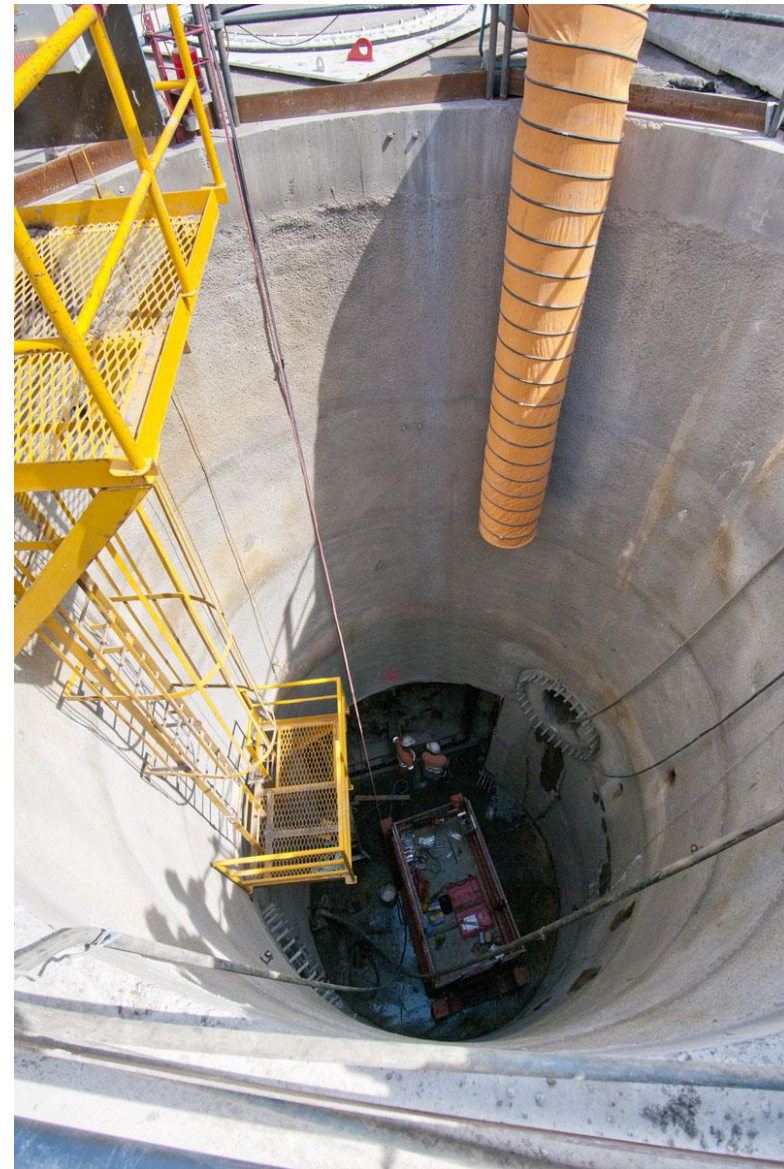
We manage the health of 8,400 kilometres of waterways





## **Sewage:**

We treat 306 billion litres of sewage annually at two treatment plants





## **Flood protection:**

We manage over 1400 kilometres of drains and undertake flood protection works





## Recreation and waterways

We work with Parks Victoria who is responsible for recreation in and around waterways



Part 3:

Industry regulation

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# Industry regulation

## Financial

- Minister for Water - overall industry regulation
- Treasurer - financial regulation





## Water prices and services

Regulated by the Essential Services Commission through our 5 year water plan



## **Environmental protection**

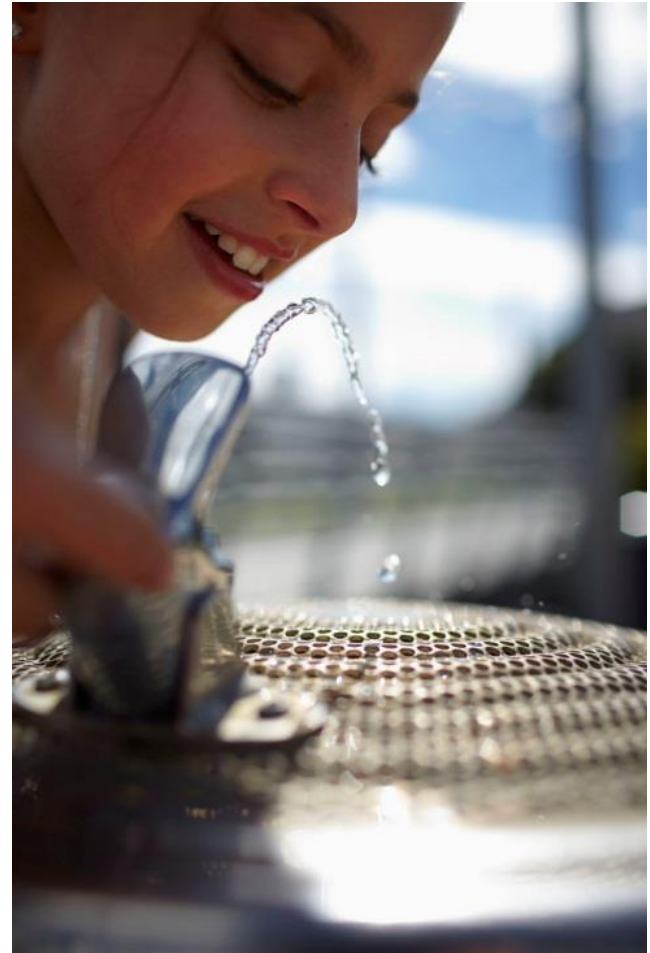
Regulated by the Environment Protection Authority through licences





## **Drinking water**

Regulated by the Department of Health



## Relationships

Our relationships with Government and regulators play a major role in the success of our business and our future viability.



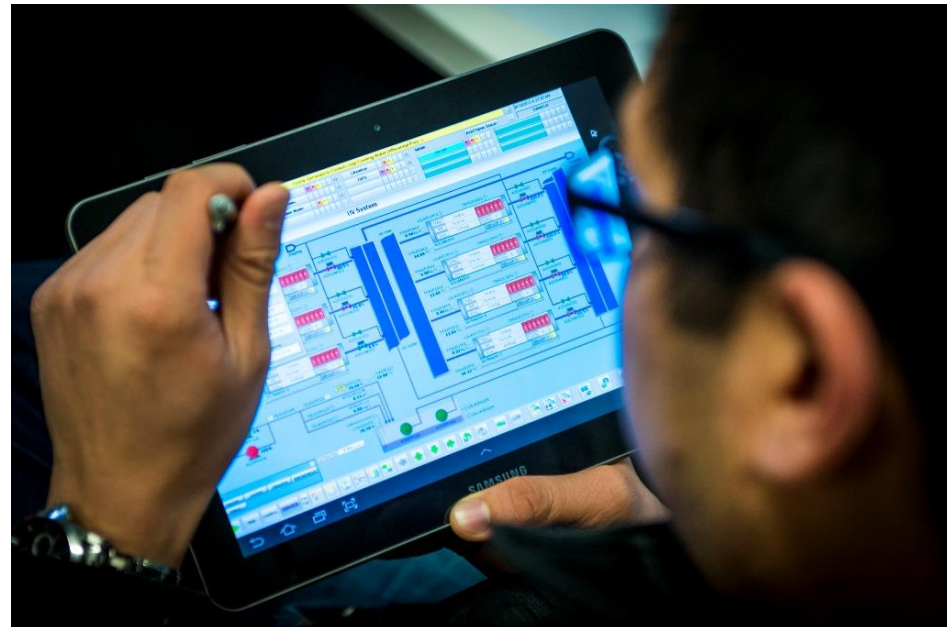
# Part 4: The future





## Commercial transformation

- Challenge mindsets
- New ways of thinking and doing
- Reduce costs while increasing services





# The future

## Service delivery

- How can we delivery greater value?
- What new services can we deliver?





## Integrated water cycle management

- All water resources used - drinking water, stormwater and recycled water
- Reduces the demand for drinking water and costly infrastructure upgrades



Questions?

