



11th ADB International Education and Skills Forum

Applying a Fresh Lens to Unlock the Power of Human Capital

3-5 December 2025 | Metro Manila, Philippines



11th ADB International Education and Skills Forum

Applying a Fresh Lens to Unlock the Power of Human Capital

3-5 December 2025 | Metro Manila, Philippines

Typical Installation Environment



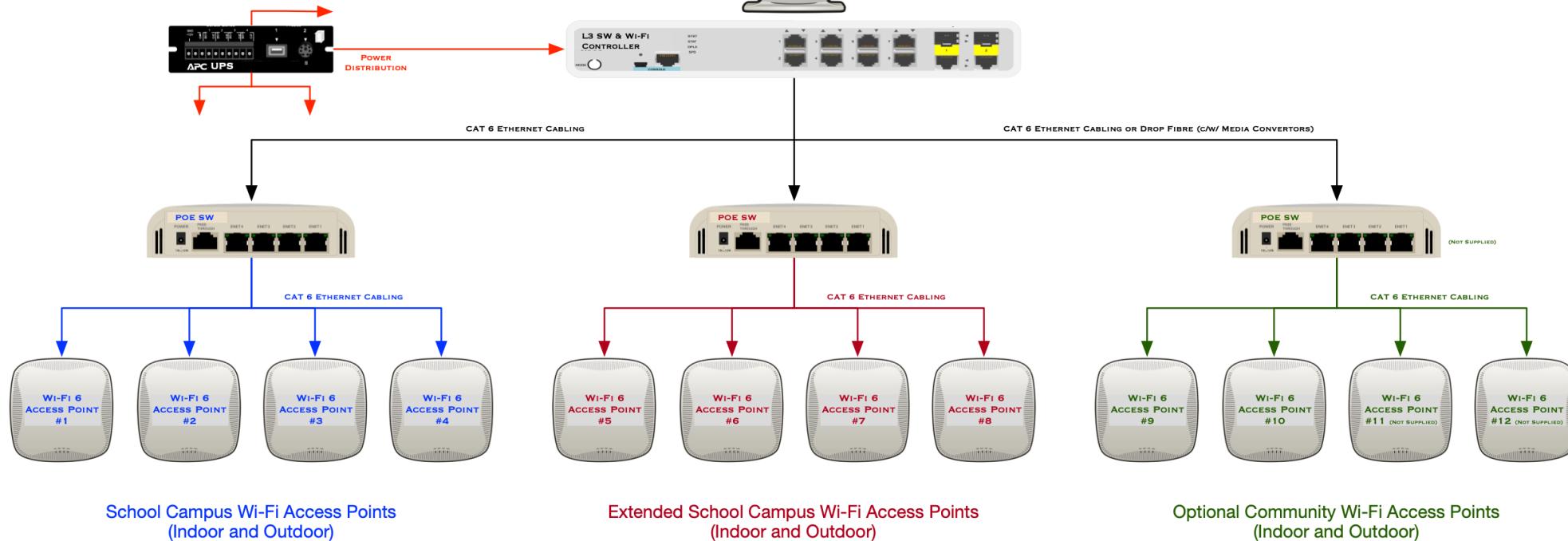
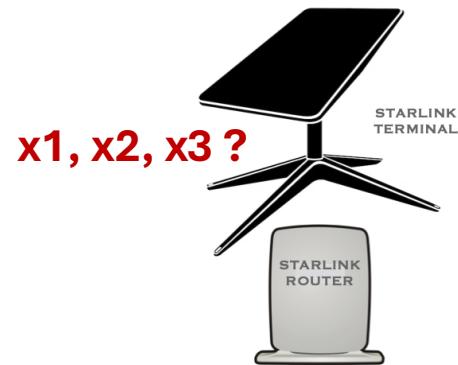


11th ADB International Education and Skills Forum

Applying a Fresh Lens to Unlock the Power of Human Capital

3-5 December 2025 | Metro Manila, Philippines

Generic Network Topology



Operational Snapshot:

- Nominal Speedtest range = 110Mbps to 160Mbps
- Peak GB / month [pre-voucher access] = 7.8GB
- Peak GB / month [post-voucher access] = 3.2GB
- [Note: Starlink, Impact Plan capacity is 2GB to 5G]
- **Significant Downtime due to Power Issues**



11th ADB International Education and Skills Forum

Applying a Fresh Lens to Unlock the Power of Human Capital

3-5 December 2025 | Metro Manila, Philippines

'In the Field' Lessons Learned

- **General Observations:**

- The Primary cause of connectivity downtime is Unreliable Power ["The Elephant in the Room"].
- No operational quality differences 'observed' between Starlink 'Standard' & 'High Performance' Terminals..... Yet !! [significant CAPEX difference]
- Starlink Impact Plan Fees not available due to Reseller 'MSA' contracts.
- Limited Automated NMS functionality restricts enhanced MEL activities.
- DepEd, Schools & DICT alignment is recommended to reduce duplication.

- **Local Access Network [Wi-Fi]:**

- Uncontrolled access to Starlink services can lead to significant data usage fees, especially when connectivity is extended to community stakeholders.
- Implementing a 'Wi-Fi Voucher Access' solution limits Data utilization and can keep GB use within Starlink 'Impact Plan' limits [i.e. 2GB to 5GB / mth.]
- Technology solutions are not the main drivers of success, but they help !!
- No major operational quality / reliability differences 'observed' between the different Wi-Fi equipment vendors piloted.

- **Tablets, Digital Skills, Capacity Building:**

- Commercial Off the Shelf [COTS] Devices are best [Cheap, Repairable].
- Mobile Phones increase the number of devices, enhancing Digital Access.
- Increased Device / Tablet access enhances Digital Literacy.
- "BYoD" [Bring your own device] can enhance student Digital Access and Digital Inclusion – Key elements for 'Digital Transformation' in Education.
- Training for ICO's, Local ICT Coordinators enhances Digital Literacy Mentoring, Digital Access Quality and an 'Operational' sense of ownership.

- **Appropriate Content Controls / Firewall:**

- Each School has WEB blocking lists, but they are not unified or managed.
- Centralized control of content / blocking lists should be considered by DepEd to ensure a common & 'appropriate' internet experience for learners.
- Restricting Open Internet Access in classrooms is important to prevent disruption and can facilitate 'Own Device' use for lessons in school.
- Community Connectivity Sharing requires different Firewall configurations, to remove most / all internet restrictions for certain user groups.
- Different user groups and Access Control solutions play an important role.



11th ADB International Education and Skills Forum

Applying a Fresh Lens to Unlock the Power of Human Capital

3-5 December 2025 | Metro Manila, Philippines

Digital Transformation in Education

- **Digital Transformation:**

- Changing how organizations, services & communities work by using digital tools to deliver better outcomes, not just digitizing old processes.
- Empowering individuals, communities, businesses and government through digital skills.
- Ensuring sustainability by aligning technology with financial, operational, organizational, community and regulatory realities.
- Future Ready Communities have; Digital Access, Digital Literacy, Digital Inclusion mindset.

- **Why Invest in EdTech:**

- Standardize national curriculum delivery and quality.
- Strengthen teacher capacity via continuous professional development.
- Improve learning outcomes at scale through personalized digital learning.
- Prepare students for digital economies, future jobs & Digital citizens.
- Build education resilience for disasters and crises.
- Enhance rural digital inclusion and local economic participation.

- **The Challenge:**

- Schools & communities require more than simple connectivity to achieve digital transformation.
- Power solutions are just as important as connectivity solutions.
- A “Mindset Shift” [in School, Community, Family, Donors, Governments] will be the most important catalyst to deliver sustainable Digital Transformation.
- One-off donor pilots rarely transition to stable, scalable & sustainable services.

- **What Can Work ?**

- Private / Social Enterprise driven : Problem Solving 1st , Innovations, Operational Efficiencies, Responsible Business mindset
- Connectivity Access : Affordability, Quality, ‘Any’ Device
- Universal Inclusion, Age-appropriate skills and content.
- Teacher Empowerment, Student Nurturing, Diversity & Ethical Lens’

- **What Won’t Work ?**

- First World Technology Solutions looking for Rural Problems to Solve.
- One Size Fits All !
- Device-first procurement programs.
- High-OPEX managed services.
- Single-vendor lock-in.



11th ADB International Education and Skills Forum

Applying a Fresh Lens to Unlock the Power of Human Capital

3-5 December 2025 | Metro Manila, Philippines

Digital Transformation in Education





11th ADB International Education and Skills Forum

Applying a Fresh Lens to Unlock the Power of Human Capital

3-5 December 2025 | Metro Manila, Philippines

Sustainability Requires a Holistic Approach

• Why Sustainability Fails:

- Financial:
 - Funder Fatigue, High CAPEX/OPEX [power, BW, MSA, O&M], Low ARPU
- Organizational:
 - Unclear Roles / Responsibilities, lack of trained staff / skills transfer.
- Technical / Operational:
 - Over scoped technology solutions, insufficient power solutions.
 - Network / Device spares, repairs, refresh timescales & costs.
- Community / Country:
 - Lack of Engagement limits Community buy-in & cost sharing potential.
 - Instability, local conflicts and limited access.
- Regulatory:
 - Restrictive regulations inhibit innovative community business models.

• Enabling Technical / Operational Sustainability:

- What does it takes to implement ?
 - Impact Funding Grants / Loans.
 - Innovative but 'Fit-for-purpose' Technology from the start [inc. power].
 - Commercial off the Shelf [COTS] solutions [availability, repairs]
 - Utilize locally available solutions where possible [e.g. solar / battery].
- What does it take to Operate ?
 - Capacity Building, Skills Transfer, Professional Development.
 - Optimize Starlink connection by hosting EdTech Content on local server – reduces GB and facilitates 'Community BW Sharing'.
 - Separate Firewall user group rules: Students, Teachers, Community.
 - Implement a Voucher Access system to manage scarce capacity.
 - Engage local entrepreneurs to provide Local Support Services.

• Enabling Organizational Sustainability:

- Technical Capacity Building:
 - Focused on ICO's and School IT Coordinators:
 - 'Train the Trainer', Digital Literacy, Support, Administrative Mgmt.
- Engage Locally:
 - Implement 'business structures' that work within Local Regulations.
 - Incentivize / Incubate Community ISPs as Local Support Partners.
 - Support self-sustainable community initiatives' using Grants / Loans.
- Practical Governance:
 - Clear Roles, Responsibilities, Incentive / KPI Driven.
 - Automated monitoring and 'Light' KPI's essential to minimize OPEX.

• Enabling Financial Sustainability:

- Pay-as-you-go model rather than 'managed services'.
- Scalable cross-subsidization mechanisms, not 'output based aid'.
- Minimize out-of-area operational support costs.

- Practical Business Model based on Cost Recovery:
 - EdTech Connectivity for Schools & Anchor Institutions : Anchor Nodes
 - Coordinate with DICT for "Free-WiFi" Starlink services : Sharing
 - Engage Community Wi-Fi providers (e.g. PISO) : Wholesale Services
 - Efficient sharing of the connection with the community : Cost Recovery
 - Share Infra with Other Agencies : 'Free Wi-Fi', Disaster Recovery etc.
 - Innovative VAS services can add incremental revenues **that scale**.
 - Must be complemented with Regulatory Alignment & Compliance.



11th ADB International Education and Skills Forum

Applying a Fresh Lens to Unlock the Power of Human Capital

3-5 December 2025 | Metro Manila, Philippines

Rural Connectivity Sustainability Challenges : Its Not Easy !

Rwanda Free Trial (2025)

Suburban Zone
16~20 APs with Fiber backbone

>1,000 Subscribers
[Community, Tech/Ops, Org Sustainability]

FAILED !!!
[Regulatory Sustainability]

Rural Sites
2 schools and a community : LEO connectivity + Educational contents

>1,000 Students & Teachers
[Digital inclusion, Usage Sustainability]

Reproduced with the Permission of Softbank Inc.

Thank you.