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Water Operators' Partnerships: A Global Perspective

Julie Perkins

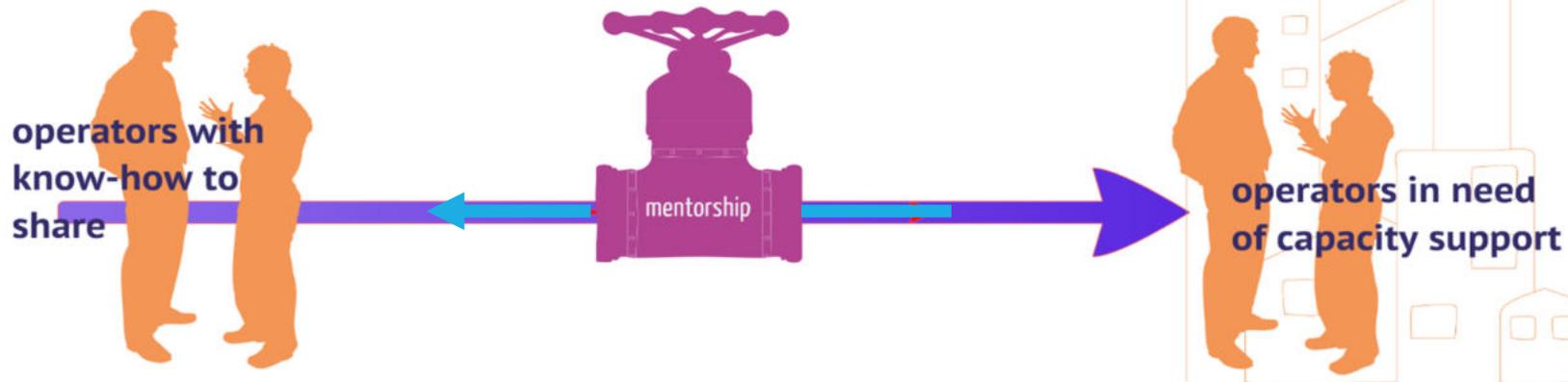
Officer in Charge, GWOPA UN-Habitat

**Asia Water Forum Side-Event on
Improving water utilities' sustainability through effective
partnerships and future-focused utility transformation**

August 8th, 2022

Water Operators' Partnerships (WOPs)

Not-for-Profit partnerships between two or more water and/or sanitation **operators** carried out in the objective of strengthening their **capacity to sustainably** provide quality services to all.





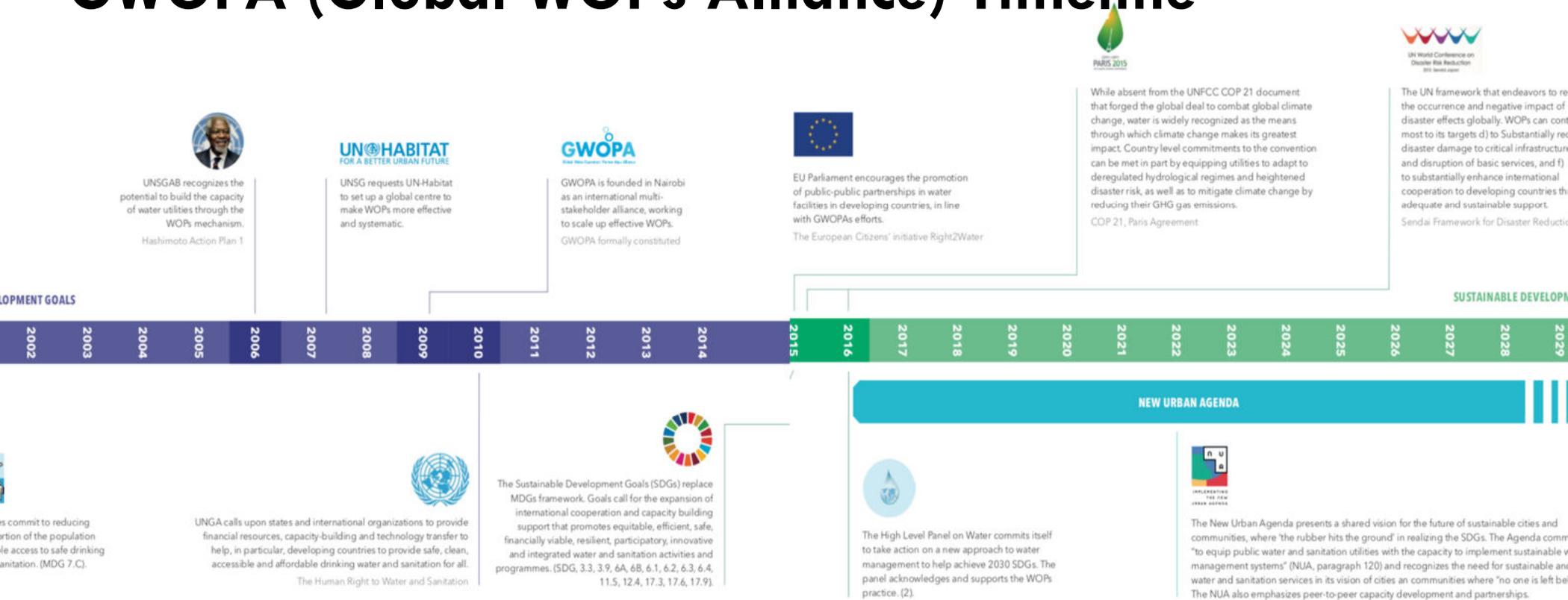
The Global Water Operators' Partnerships Alliance (GWOPA)

- A recommendation of UN Secretary General Kofi Annan's Water and Sanitation Advisory Board Hashimoto Action Plan to scale up peer capacity development
- UN-Habitat established GWOPA in 2009 as a global network to support peer support capacity development partnerships between water and sanitation service providers
- Comprised of Public water and Sanitation operators from all continents, development partners, labour unions, civil society organizations and private operators
- Founding Charter establishes Principles for the Alliance: building on past and supporting all



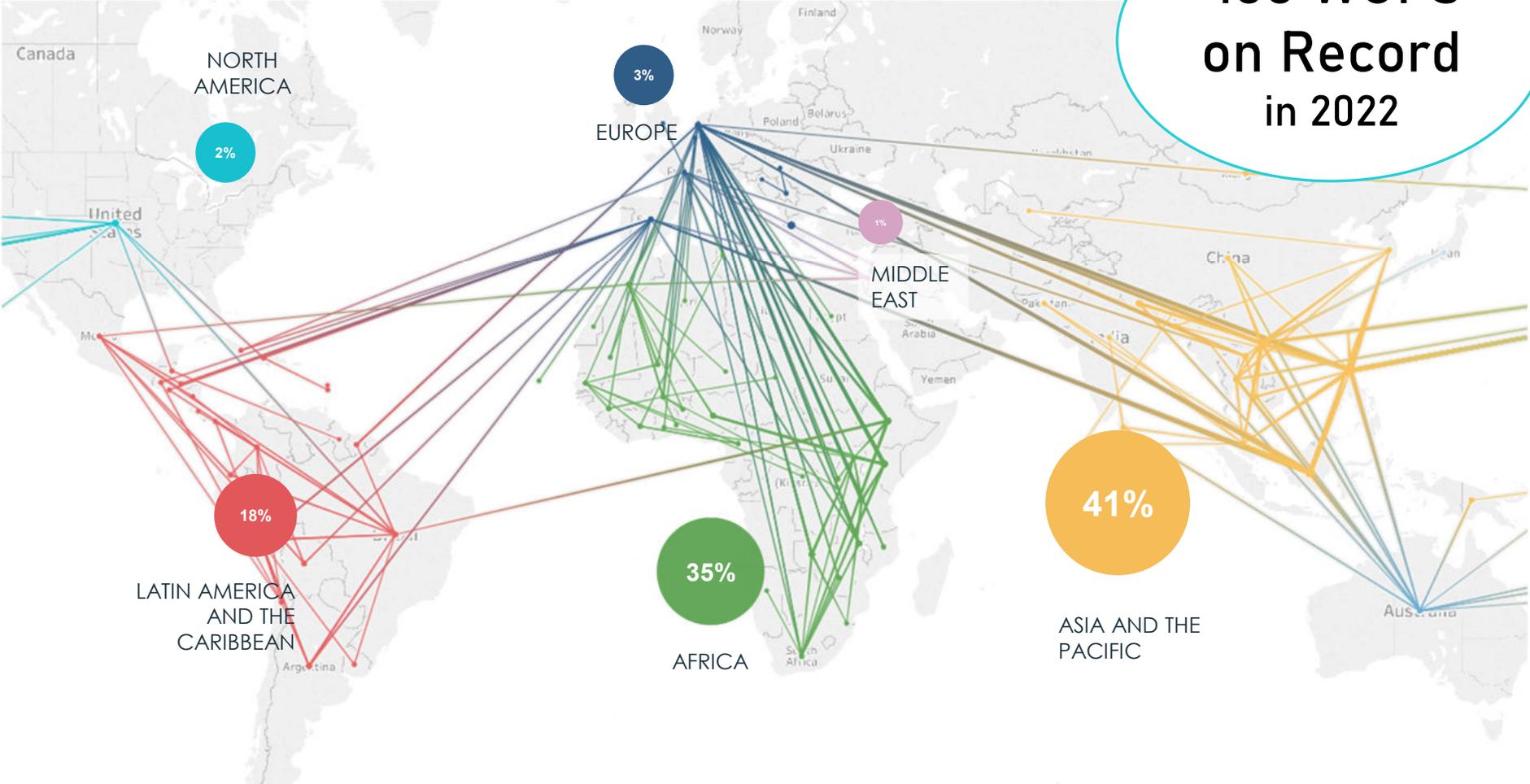
GWOPA
Global Water Operators' Partnerships Alliance

GWOPA (Global WOPs Alliance) Timeline



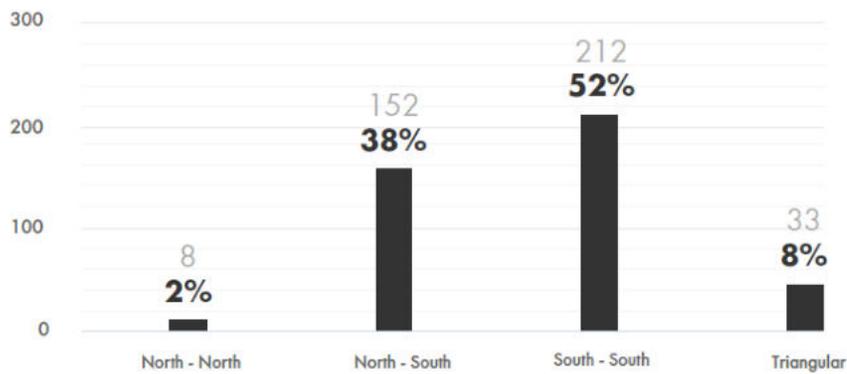
WOPs in the World

430 WOPs on Record in 2022



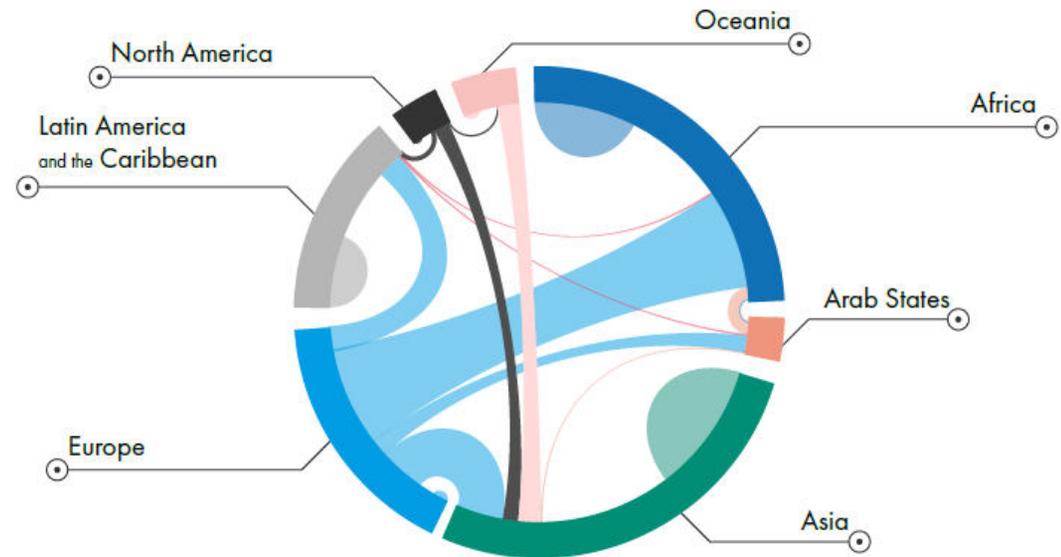
WOPs Trends

WOPs Global Context

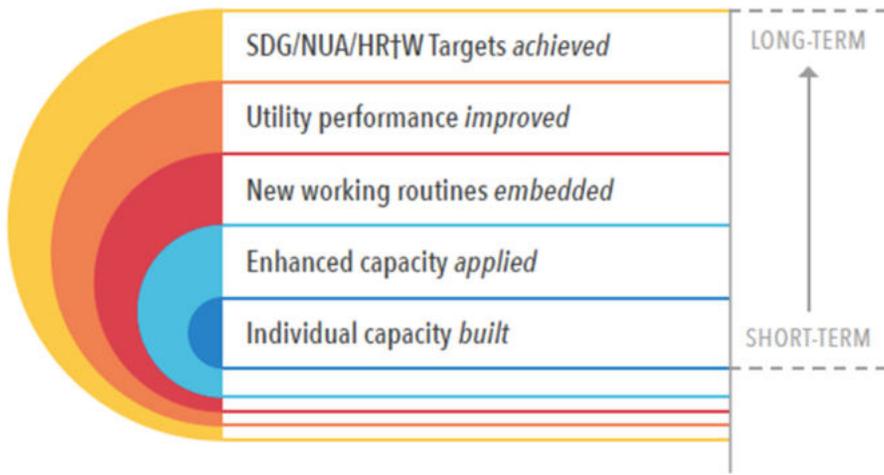


- **Operational efficiency (NRW, M+E..)**
- **Future Facing (Climate, Gender, Digitalization)**

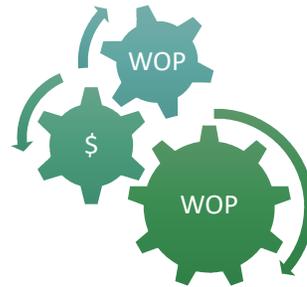
WOPs Interaction between and within Regions



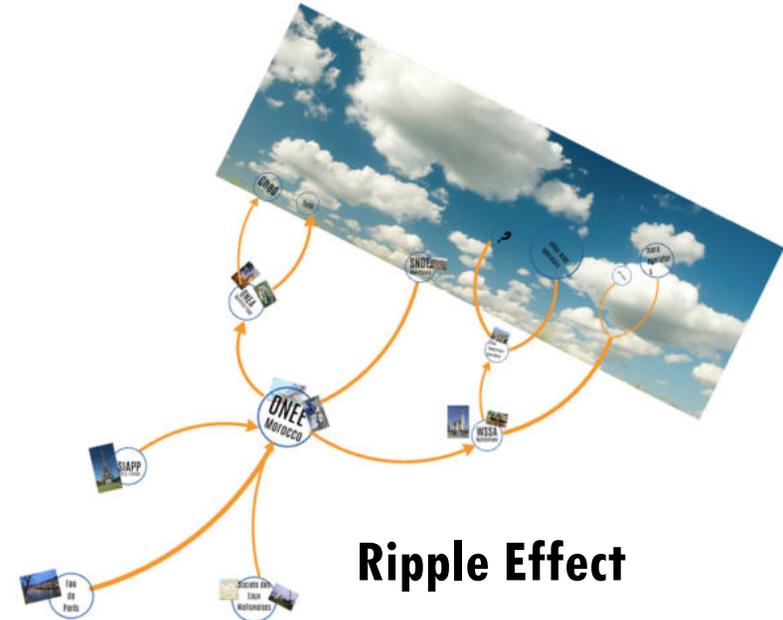
How WOPs Make an Impact



Improving Capacity and Performance towards SDGs



Financial Leverage



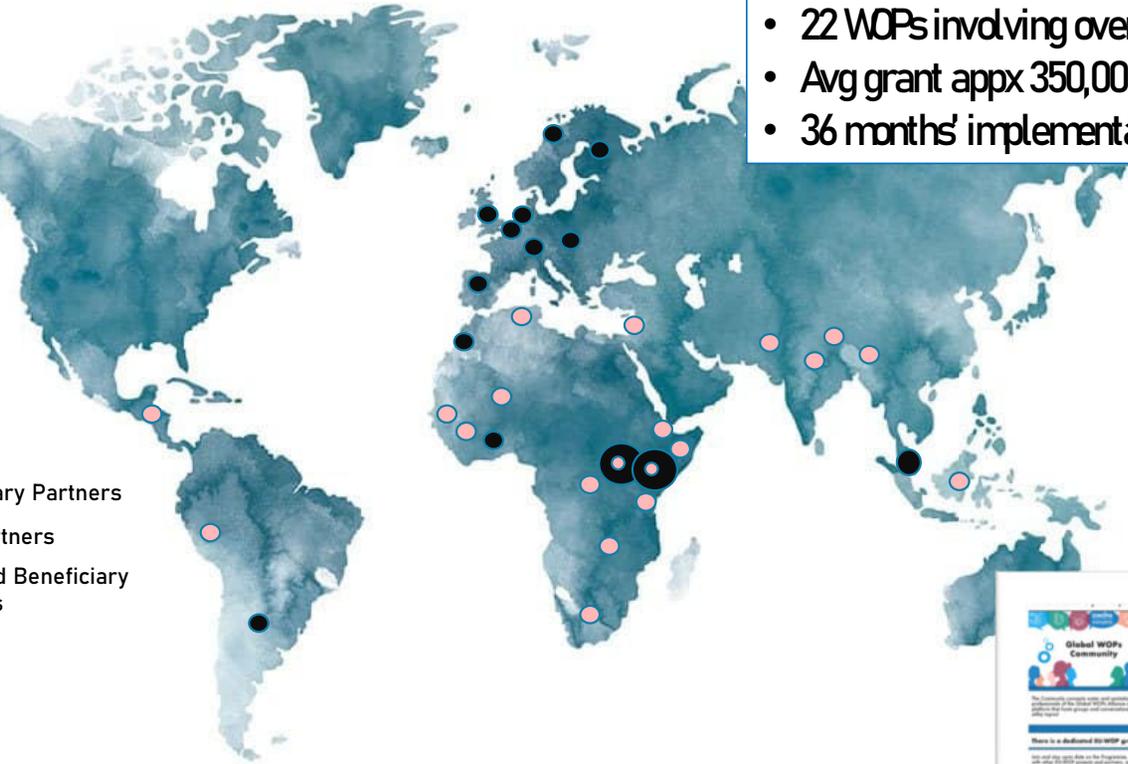
Ripple Effect

EU—WOP PROGRAMME

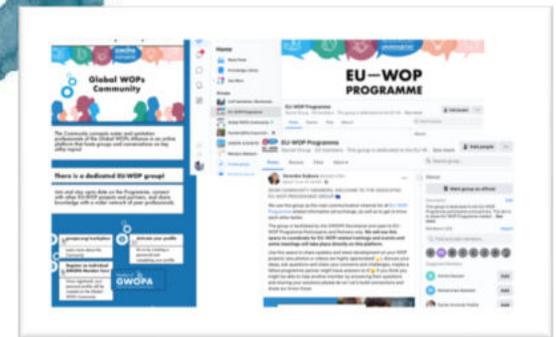


- Beneficiary Partners
- Lead Partners
- Lead and Beneficiary Partners

- 22 WOPs involving over 50 partners (utilities +)
- Avg grant appx 350,000 Euros (+ 75%)
- 36 months' implementation (2022-2025)



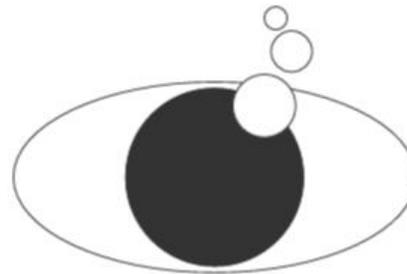
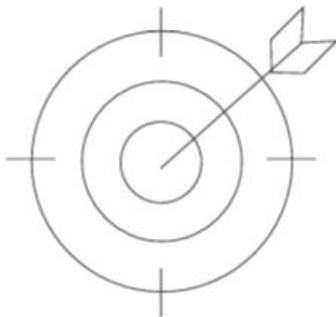
EU—WOP PROGRAMME



GWOPA Charter and Strategy

Vision

Water and sanitation service providers, connected in a solidarity-based network, are sharing and helping one another improve services for all, to achieve local and global objectives.

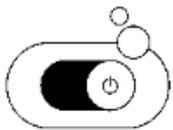


Mission

To work as an effective global alliance to inspire, mobilize support for, catalyze, guide, monitor and enable Water Operators Partnerships that improve lives.



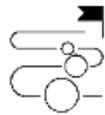
What GWOPA Does



Enable WOPs

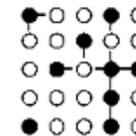


- Global advocacy and communications to build awareness and commitment
- Enabling frameworks
- Financial Linking



Guide with Knowledge

- WOPs Data Dashboard
- Case studies
- Learning events and training
- Knowledge Development
- Communities of Practice
- Partnership Management Platform

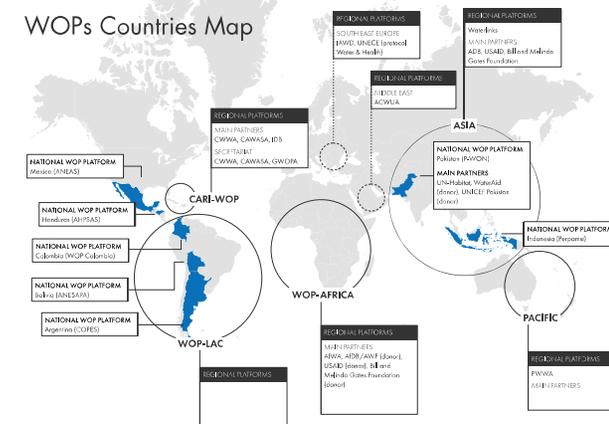


Mobilize Alliance

- Membership for Movement
- Programme development
- Regional/National WOP Platforms
- Global WOPs Congress



WOPs Countries Map



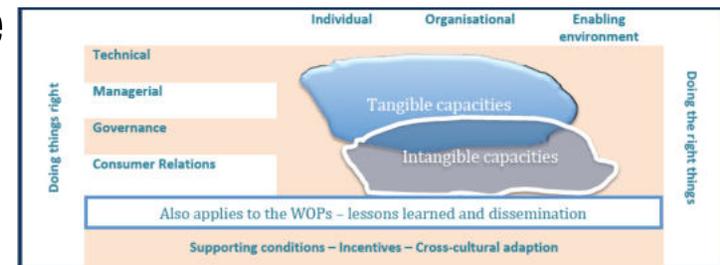
Sample of GWOPA Tools

- **GWOPA Partnership Management Platform**
- **Global WOPs Community and thematic COPs**

Partnership Management Platform



- Online platform for monitoring and reporting
- Based on institutional change theory and practice
- Responsibility shared by the WOP partners
- Transparency and visibility
- Common result framework



Project description, team and key reference documents



Insert results framework data



Easy reporting



Access global WOPs portfolio



Progress monitoring



Progress visualization

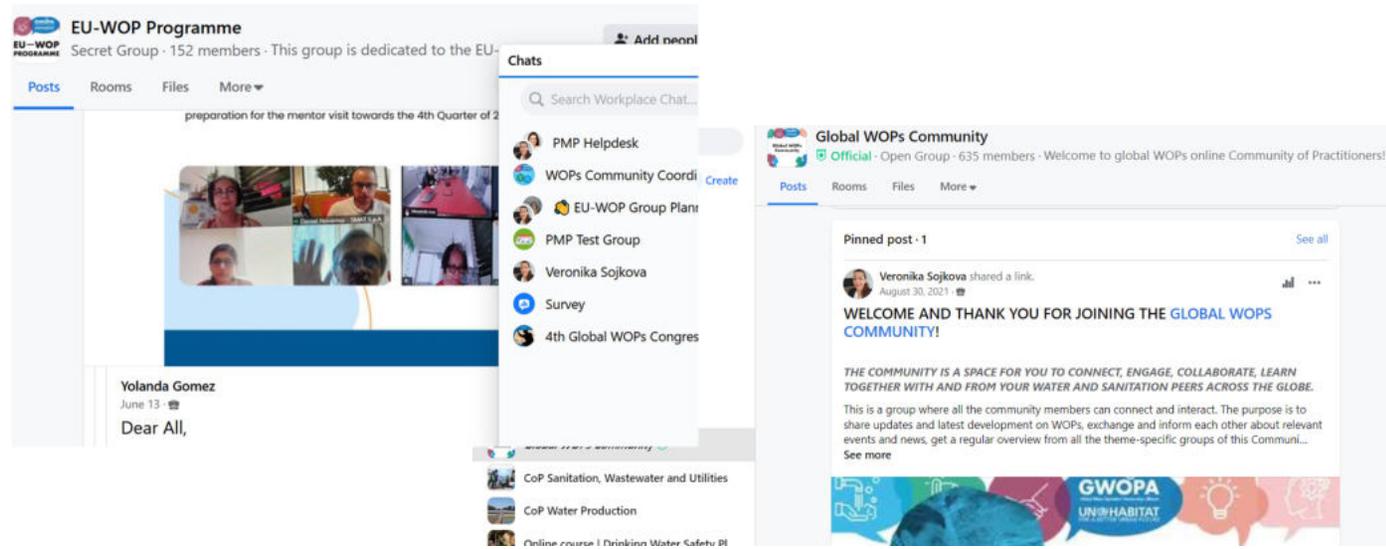


Export and download



Sync GWOPA database

Global WOPs Community



- **Space uniting** all WOP practitioners, platforms and programs
- **Knowledge exchange and learning** within and across projects
- **Networking** and matchmaking options
- Co-creation and dissemination of **new knowledge tools and solutions**
- **Peer-learning, skills and capacity development** of individuals beyond projects and programmes

Strengthening Connections in Asia

Common Advocacy

Wealth of Experience

Strong Pool of Mentors and Mentees

Innovation and Excellence

Norms and frameworks

.....?



GWOPA invites you to...



WASHDev Special Issue: Call for Papers
Water Operators' Partnerships: Principles and Practices
Extended abstract submission: 15th September 2022
Full paper submission: 15th September 2023
Expected publication: February 2024

Logos: GWOPA, UN-HABITAT, IHE DELFT, BEWOP, IWA PUBLISHING

**Submit a
Paper**

HELPING OPERATORS HELP ONE ANOTHER.

GWOPA members work together to strengthen public water and sanitation utility capacity and performance so they can provide sustainably-managed services for all.

**Join the
Community**



Save the date!
**The 5th Global
WOPs Congress**
23-26 May 2023
Bonn, Germany

**Join the
Congress**

GWOPA
Global Water Operators' Partnerships Alliance

UN-HABITAT
FOR A BETTER URBAN FUTURE

Thanks!

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gwopa.org

Change consolidation stage for each working area



Diagnosis & action planning

The project has started and at this point most initial needs in terms of needed capacity and resources have been identified and action plan developed and agreed by both partners. Some initial trainings might have been organized.

Creating conditions for change

Mostly conditions for change have been co-created but there are no visible effective changes materialized. This might entail equipment procured, trainings implemented resulting in new knowledge to be applied by staff from mentee utility, etc.

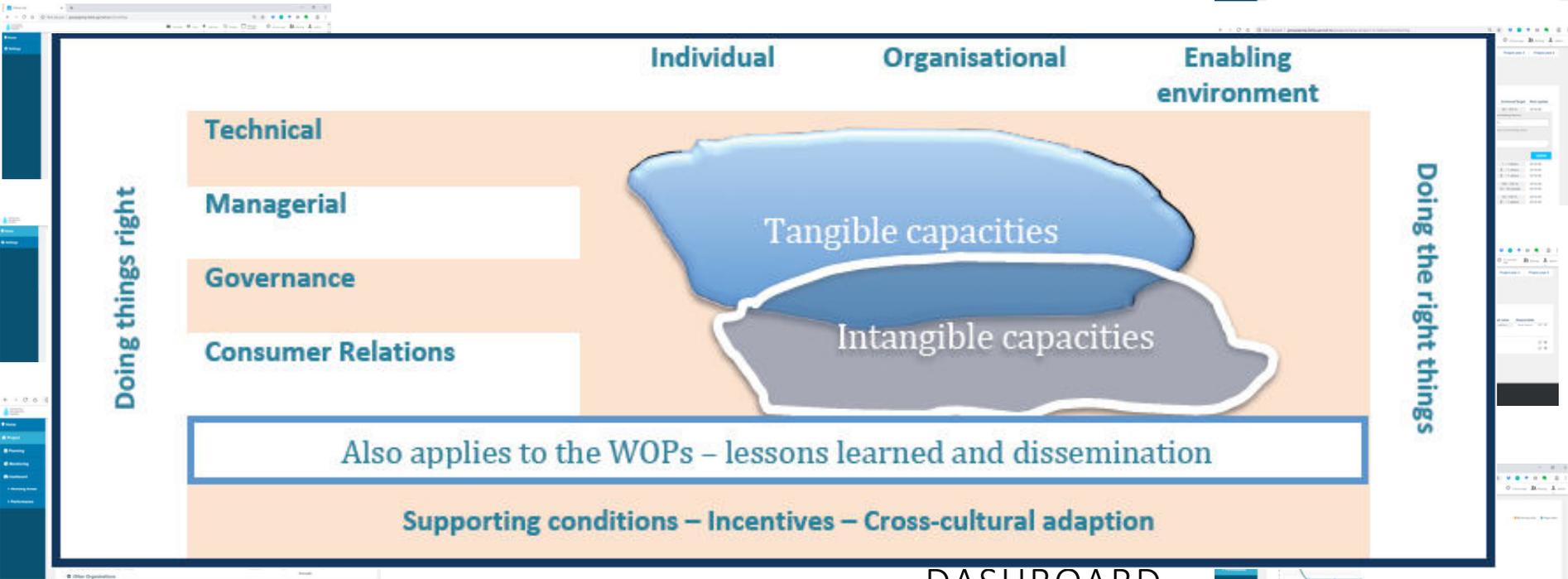
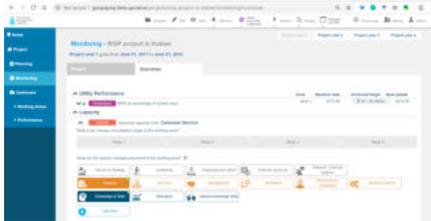
Visibility of changes

Mostly there are visible changes implemented in the working routines but there is need for additional support (training, supervision, top management support, others) for them to be fully consolidated

Change consolidation

Most intended (and possibly unintended) positive changes are well consolidated and are becoming standard practice

OUTCOME MONITORING



DASHBOARD



Levels of capacity



TANGIBLE capacities

- Technical knowledge and skills
- Organisational functioning
- Laws, policies systems
- But NOT physical things

INTANGIBLE capacities

- Operational: e.g. leadership, problem solving, communication
- Adaptive: e.g. analysis, learning, change management

Tangible vs. Intangible capacity