高雄市立小港醫院

(委託財團法人私立高雄醫學大學經



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Strengthening Clinical Care and Community Services to Fight COVID-19

CHAO-HUNG KUO

Cooperation
Accountability
Reverence
Effectiveness



2021/9/17

Resume





Superintendent of KMSH CHAO-HUNG KUO

Education

Ph.D., Graduate Institute of Clinical Medicine, Kaohsiung Medical University

Experience

- Professor, Department of Internal Medicine, KMU
 Superintendent, Kaohsiung Municipal CiJin Hospital
 Medical Secretary of Superintendent Office, KMU
 Chief, Digestive Endoscopy Center, KMU
 Chief Executive, Kaohsiung Healthy City Promotion Center
 Chief, Tele-Healthcare Center, KMU
- Director, Kaohsiung Healthy Harbor City Association

Current Position

- Superintendent, Kaohsiung Municipal Siaogang Hospital
- Committee Member, Cancer Prevention & Control Policy Commission, Ministry of Health and Welfare
- Chief Supervisor, Taiwan Regional Hospital Association
- Committee Member, Kaohsiung Smart City Committee
- Executive Director, The Digestive Endoscopy Society of TW
- Executive Director, Taiwan Lean Healthcare Management Association
- Director, Taiwan Health Industry Balanced Scorecard Association
- Director, Taiwan Neuro-Endocrine Tumor Society
- Director, Kaohsiung City Medical Association



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The reasons that the university operates PPP





1. Palace for researcher

2. Cultivate Cross-field talent

3. Practice USR

Duty of Medical University

Aim of KMU

1. Educate

Cultivate talents who are equipped with liberal arts literacy and professional medical knowledge

2. Research

Research innovative topics related to healthcare

3. Service

Provide holistic health care and public service

4. Contribute

Devote to serving vulnerable groups and providing education

Reference: CommonWealth Magazine 696 Issue







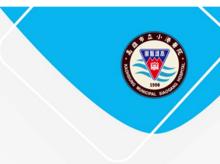
Benefits for Operator

- 1. Increasing Income
- 2. Providing Students Various Internship
- 3. Enhancing Research Capacity
- 4. Expanding the Opportunities to Practice CSR



Benefits for Local community

- 1. Taking Care of Residents
- 2. Balancing Local Medical Resource
- 3. Creating Job Opportunities





Benefits for City Government

- 1. Systemizing Employee Selection and Training
- 2. Management Consistency (Operation plan, KPI), Saving Budget and Cost
- 3. Making Sure the Safety and Health of Citizens

Kaohsiung Medical University Affiliated Healthcare System



We are the comprehensive healthcare system in Southern Taiwan covering medical center, regional and community hospital.



Kaohsiung Medical University Kaohsiung Medical University Chung-Ho Memorial Hospital



Beds **2,679(+809)Beds**



KMU Affiliated Healthcare System

Kaohsiung Municipal Ta-Tung Hospital



Outpatients/year 3,391,604

Inpatients/year 711,654



Kaohsiung Municipal CiJin Hospital Kaohsiung Medical University Gangshan Hospital



Number of Employees 6,305





KMU Milestone(OT-ROT-BOT)



KMSH

1

1998

In November 1998, the Municipal Siaogang Hospital (KMSH) started its operation. It is the first public-to-private municipal hospital entrusted by the medical center in Kaohsiung.

KMU Healthcare System signed a contract with the Kaohsiung City Government in December 2009 obtaining the 15-year entrusted operational right for the first phase of ROT of Kaohsiung Tatong Hospital.

2009

2

KMTTH

KMCH

3

2014

KMU Healthcare System obtained and signed the contract on March 30, 2014 for the first phase of Kaohsiung Municipal CiJin Hospital's ROT 15-year entrusted operational right



KMSH Milestone



1st OT

2nd OT



1997



1998



1999



2008



2014

Became the first "Public-Private Partnership" municipal hospital in Kaohsiung city.

Official opening of Kaohsiung Municipal Siaogang Hospital (KMSH). Passed the evaluation of regional teaching hospital for the first time.

Obtained the second phase commissioned business contract.

Qualified as a excellent hospital and passed the evaluation of teaching hospital.

OT+BOT



2016



2018



2019



2020

Passed and selected into the Project of Internationalization of Medical Services.

Passed the evaluation of general hospital and teaching hospital.
Started the OT and BOT contract signed with Kaohsiung
Municipal Government.

Carried out the construction plan of Acute and Critical Care Building.

Started the construction of Acute and Critical Care Building.



The strategy of fighting COVID-19

We suffered seriously from SARS years ago and learnt lessons. But COVID-19 has more vibrant nature and enduring path which will exhaust the resources of healthcare system.

The Policy for COVID-19

10 Medical Preparation for COVID-19

Infection control manual for medical care facilities

Conducting unnotified on-site inspections and drills on medical responses Tracing and identifying persons at-risk via National Health Insurance database

Implementing inpatients isolation and triage measures and dual referral Preparing responsibility hospitals and designated wards

Implementing patient triage in communities and referral recommendation

Constructing national testing networks

Monitoring capacity of healthcare system

Expanding capacity of quarantine places

Adopting community testing network and referral and tracking management

Reference: CDC, Taipei, China Centers for Disease Control

Communication between government and Siaogang hospital





Duty of Municipal Hospital







International Port Evacuation Hospital



Travel Medicine Clinic for Kaohsiung International **COVID-19 Vaccination Hospital**



Airport Rapid-Test Station



Siaogang Hospital Community Screening Station



Siaogang District and Daliao District Screening Station



Screening station for enterprise



Community Vaccination



Designated Hospital

New Strategy to Fight COVID-19 in KMSH



- ◆ Tech for COVID-19 Prevention: Micro-Spectrometer for COVID-19
- ◆ Innovative Community Vaccination: Japan "Umimachi" Injection Method
- **◆ Cross-domain Online Prevention**
- **♦** Multi-Language Line@: For Covid-19 Information

Community Pandemic Prevention



- ◆ Travel History/Quarantine Access Control System
- ◆ X-ray Alarm System
- ◆ Healthcare in Isolation Ward Non-Contact Heart Rate Measurement Remote control for Covid19

- **◆** Airport Saliva PCR Test
- **◆** Antigen Rapid-Test

The Border Protector



Border Control

Medical System
Preservation

The strategy to fight COVID-19 in KMSH

Border Control

Strategy to Fight COVID-19 in

KMSH_ Border Control



Staff members from Airport Evacuation Department form a LINE group so they would not miss important information.

Suspected case for migrant workers and travelers are sent to KMSH.







KMSH serves as International Port Evacuation Hospital since 2003

International Port Evacuation Service



The strategy to fight COVID-19 in



KMSH_ Border Control



Airport COVID-19 Self-Paid Saliva PCR Test Station tested 19 cases since establishment.

Saliva PCR Test Station founded in Dec 2020





In all, there are 129 people of receive rapid test in Kaohsiung International Airport; the test result are all negative.





Travelers who fly to outlying islands shall receive antibody screening test at the airport, and there were 7990 cases tested (06.2021~08.2021). Among them, 5 were tested positive and 6 others have symptoms of COVID. They were all sent to KMSH, and their RT-PCR tests were all negative.

Antibody screening test station in Kaohsiung International Airport.



- ◆ Take a Antigen Screening / PCR test and travelers wait for the result at airport.
 - → Reduce the transmission risk from travelers
- ♦ Suspected cases would be immediately sent to KMSH to reduce the burden of community

Airport Covid-19 screening:

(attendees: 14185/Number of event: 105)

Budget Reduction

Cost Reduction

Manpower Reduction

The strategy to fight COVID-19 in KMSH

Community pandemic prevention

The strategy to fight COVID-19 in KMSH

Community pandemic prevention







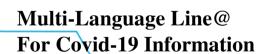
- Community Vaccination
- Community Screening
- Enterprise Test

pandemic prevention



- Categorize by age, area, time
- The elder sits still, and doctor moves











- Cross-domain Online Healthcare
- Set-up a network between Hospital, Distric office, police station.

Cross-domain online healthcare



KMSH'S Contributions

- **I** Enhancing the Communicating effectiveness.
- 2 Improve the massive vaccination and infection control procedures in community.

Our Medical Performance



RT-PCR Screening has racked up 24,480 times

Category	Starting Date	Attendance
Vaccination	3/23	55,313
Community Screening	5/22	16,785
Enterprise Test	6/11	2,931

◆ 資料日期: 截至9/12止 ◆

Holistic Health Care

Community Prevention

Slow Down COVID-19
Transmission

The strategy to fight COVID-19 in KMSH

Medical system preservation

Strategy of Medical system preservation

- Reduce loading
- Patients divergence and pass way control
- Increase designated wards for COVID-19 cases
- Strengthen self-health monitoring level of personnel
- Encourage staff member to receive vaccination
- Enhance manpower for screening suspected cases



KMSH'S Contributions

- Enhancing Screening Capacity
- Completing the Prevention Preparedness and System for Case Follow-up
- *3* Preseve the medical capacity.
- 4 Utilizing AI technology for epidemic prevention

Holistic Health Care

Healthcare Quality

Technology For
Epidemic Prevention



Common Challenges for COVID-19 Pandemic Prevention

- 1. Cross-domain information sharing and integration is often confuse.
- 2. Difficulty of conveying messages to people.
- 3. Improving the accuracy of tests.
- 4. High-risk exposure to healthcare workers.
- 5. Potential crisis of environmental fomite.





THE PUBLIC HOSPITAL OPERATED BY MEDICAL UNIVERSITY -- PROBLEM SOLVING BY INNOVATION



CSR: Taking Care of Residents



Cross-domain online healthcare (Cooperating with health, police, civilians department, and government)

Unmet need

- Reducing the hospital visitors to prevent residents from cross infection.
- A lack of adequate knowledge of COVID-19 for non-medical workers.

Solution

- Cooperating with Siaogang district office, police station, and chief of village to complete the epidemic prevention network.
- Staff member will be answering the questions via online instead of face to face.



CSR: Taking Care of Residents



Multi-Language APP Line@: Latest Information about COVID-19

Unmet need

- Migrant workers in Siaogang district :increasing in recent years
- Hard to follow up the latest information due to language barrier

Solutions

- Developed Line@ APP with Wenzao University
- 4 languages in total: English, Vietnamese, Thai, Indonesian



Benefits for Operator: Enhancing Research Capacity



Micro-Spectrometer for COVID-19

Unmet Needs

PCR Test

x time-consuming

4hr

high-cost

Equipment: Costly P3 Lab Needed High Cost

X Sampling error leads to false negative

Hard to test in nasalpharyngeal method Low Patient Compatibility

Current Antibody Rapid Test

- High-cost
- **✗** High false-negative rate

Low sensitivity of antigen
Limitation for naked eyes
observation

Big loophole in defense against COVID-19 epidemic

Results are all tested negative



Micro-Spectrometer for COVID-19



Solution



Core promoter element
Continuous Spectrum
Lower Cost

Common Spectrometer



Spectrochip

1.4cm × 1.4cm × 0.1cm 約一張SD卡的大小



Fast

Handheld size
Convenient
Connected to Phone
Upload to Cloud

Precise

User-friendly Low injury Avoid Swab Miss

Collect capillary tube blood or blood test to Standardize test procedure







Rely on Nasopharyngeal Swab

- 1. Viral Load
- 2. Skills of MLS
- 3. Patient Compatibility





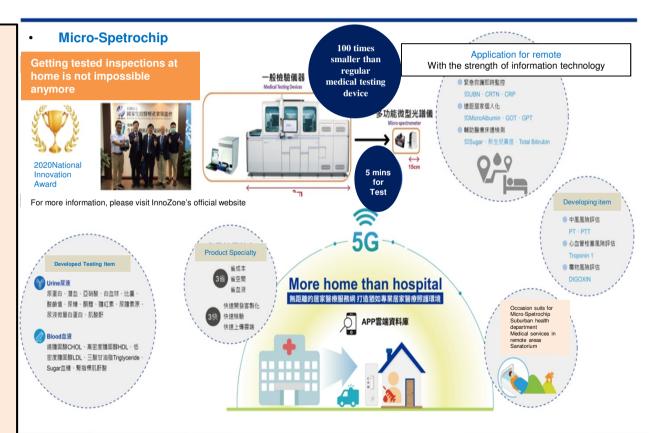
CSR: Balancing Local Medical Resource



Flip Medicare- More Home Less Hospital

Doing inspections at home is no longer a dream

- ◆ Innovation-Technology: Being able to receive test at home CommunityScreening)
- Reducing unnecessary hospital visits
- Prevent residents from cross infection.





Operators: Enhancing Research Capacity



2020 National Innovation Award

- Handheld micro-spectrometer that is highly slim, light, and sensitive can dramatically decrease the false negative result for COVID-19 antibody tests.
- Multifunctional microspectrometer improves the quality of testing and completes remote healthcare.



Export to Japan's market











Operators: Enhancing Research Capacity

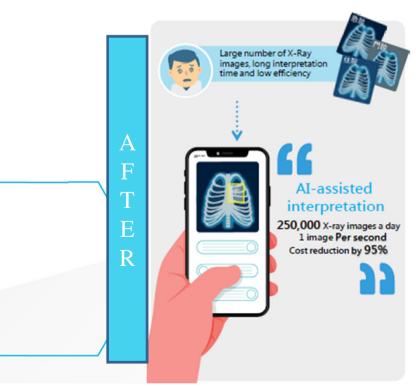


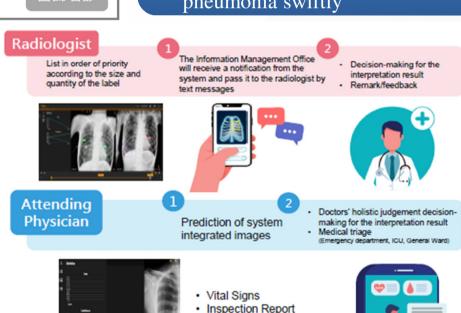
X-ray Alarm System Improves Clinical Procedure and Helps Finding Out Suspected Case



Unmet need

- Short-handed in night ER
- Helping ER doctor to identify pneumonia swiftly

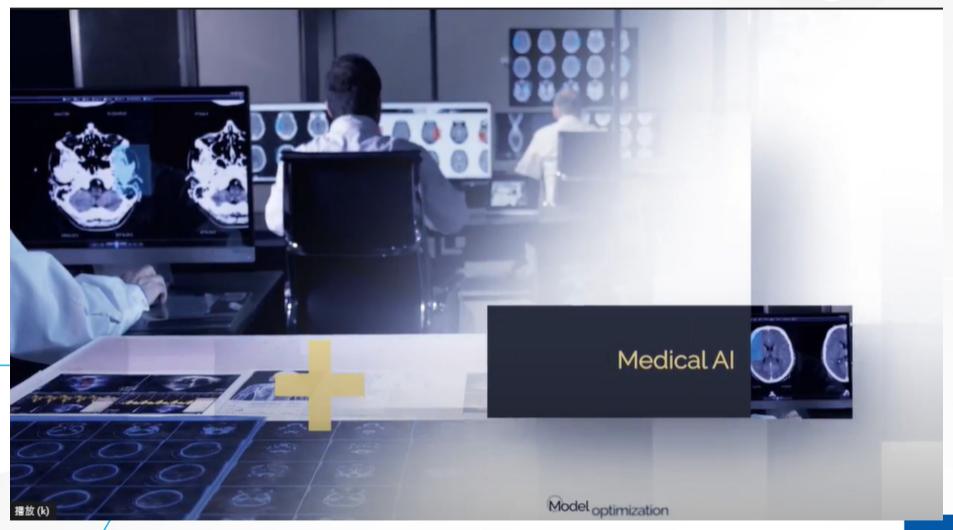




TOCC

 Estimation of risk of death

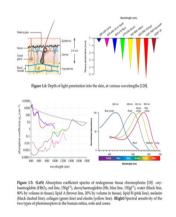




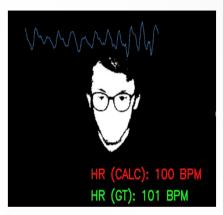
Non-Contact Heart Rate Measurement



Application Field: Preliminary screening in the emergency room \
 Respiratory infectious diseases screening \(\) Automatic care in the ward \(\) Remote
 Monitoring care

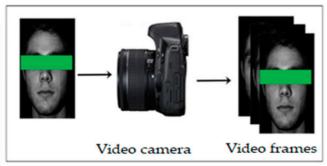








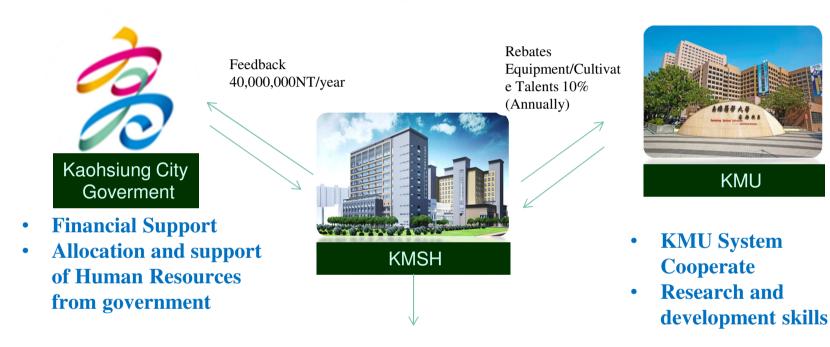








The Advantage of the PPP scheme in addressing COVID-19



More Efficiency Reponse To Challenge



Government intervention boosted the vaccination rate within medical personnel.



Municipal Hospital assists Kaohsiung City Government to perform mass COVID-19 vaccination venues which effectively help control the pandemic.



Thanks for Listening





- Airport COVID-19 Self-Paid Saliva PCR Test Station was established in Dec 2020.
- In all, 19 cases were tested.
- In total, there were *1046* government-funded saliva PCR test cases since July 2, 2020.

- Set up International Airport Rapid-Test Station
- Travelers who fly to outlying islands shall receive antigen screening at the airport, and there were 7990 cases tested (06.2021~08.2021).
- Among them, 5 were tested positive and 6 others had symptoms of COVID. They were all sent to KMSH, and their RT-PCR tests were all negative.