## **DIGITAL IDENTITY 101** from basics to nextgen solutions

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## WHY DO WE NEED BETTER IDENTITY?

# bilion

#### people are underbanked or unbanked globally

R

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World Bank; First Access estimate

new jobs needed due to 15-year population growth forecast

600 million

World Bank Estimate, 2015

**VISIONARY**FUTURE

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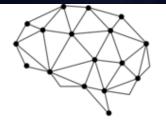
## 4 of 5 new jobs are created by small & medium enterprises (SME)...

## ...but 95% of world's SME's are underbanked = US\$ 2.6 trillion



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## Weaponization of Identity Information



#### Cambridge Analytica

facebook

## 2016 "fake news" impressions?

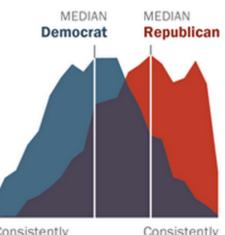
1bn impressions to 150+m U.S. voters

Source: The Verge

## **Polarization of the Electorate**

Distribution of Democrats and Republicans on a 10-item scale of political values, by level of political engagement

#### Among the politically engaged 1994



Consistently liberal Source: Pew Research

Consistently conservative



#### We can't handle crisis



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## OUR EXISTING SYSTEMS ARE BROKEN

#### **Identity Papers**





#### How do we get i.d.?



#### What identities do we have?



persona

#### Mens et Manus: Identity Exercise

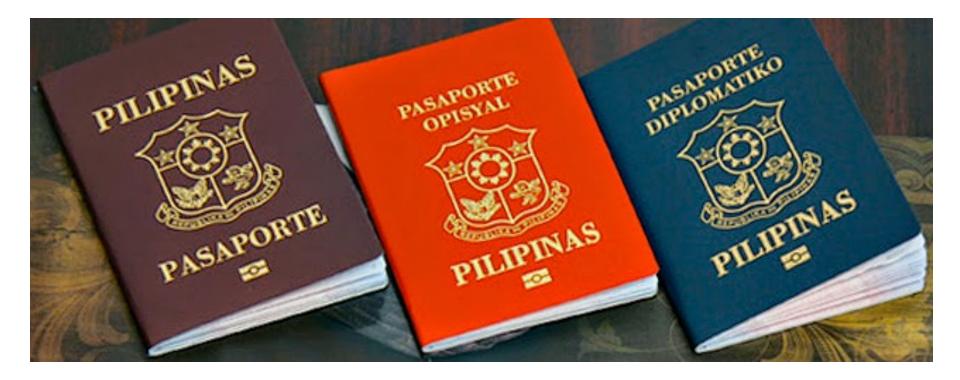
Pick one of your personae

How do you describe your persona? (e.g., how do you present yourself in a given context)

What are the dimensions?

Take 5 minutes with your neighbor

#### How do we identify?



#### **Characteristics**

Centralized

Forgeable / Hackable

Analog / Static



#### How do we verify identity online?

**User ID** 

Password

PIN

Maybe: Machine ID, Token, "Challenge" questions



#### **Industry burden**

e.g., AML/KYC

Private sector -> gov. credentials

High cost of compliance

banks spend up to

of "run the bank" costs on identity compliance

Source: Bain &Co.

## \$270 billion / year and counting...

#### Industry burden (cont'd)





one large bank has

**4,000 people** 

manually resolving F+

## SOLUTIONS?

## Need to address basics of ID

- Validation: do these credentials exist in the real world?
- Verification: is the information accurate?
- Authentication: are you actually linked to this accurate, real data?

#### What could robust digital identity look like?

#### **DIMENSION**

- 1. Strong provenanced attributes
- 2. Transitive source of trust (analog -> digital)
- 3. Self-issued personae (self-sovereign)
- 4. Privacy-preserving verification
- 5. Legal Trust Framework (LTF)

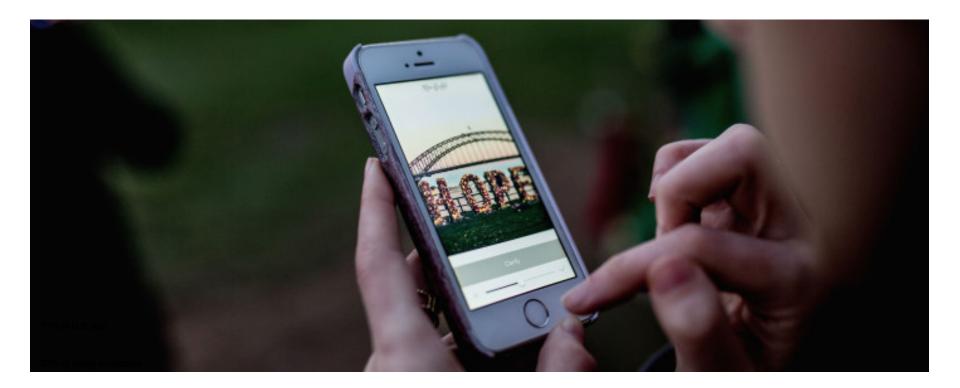
#### **DIAGNOSTIC**

On a scale of 1-10, score your country/institution for how it handles each dimension of identity

(take 5 minutes, add up score)

What is your total score?

#### **Powerful tool for robust identity**



#### **Behavioral & biomechanical biometrics**

Digital

Hard to forge/hack

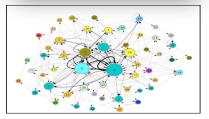
Irreplaceable (so how do you secure data?) fingerprint iris/retina gait analysis

biomechanics (flight & dwell)





movement traces



#### Using ZKP to protect identity attributes

#### Zero Knowledge Proofs

- Enable someone to demonstrate something is true, without providing any other info besides the verification of truth
- Permit sharing of information while protecting underlying data
- Prevent data leakage
- Goldwasser et.al. (<u>https://toc.csail.mit.edu/node/218)</u>

#### "Sleazy Hotelier" problem

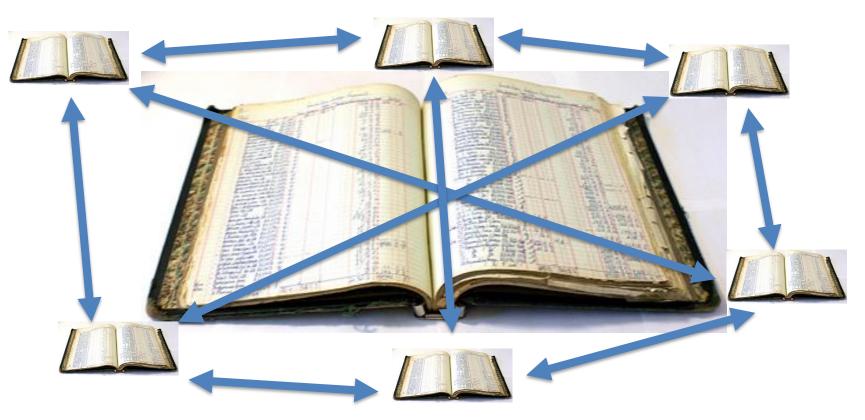
- Name
- Home Address
- DOB
- Height
- Unique ID #

...all to check in to a hotel room

## instead, provide trusted *answers*

## (ASIDE) WHAT IS BLOCKCHAIN?

#### Blockchain 101



#### How can we implement robust digital identity?

#### **DIMENSION**

Strong provenanced attributes

Transitive source of trust (analog -> digital)

Self-issued personae (self-sovereign)

**Privacy-preserving verification** 

Legal Trust Framework (LTF)



**Multimodal biometrics+AI** 

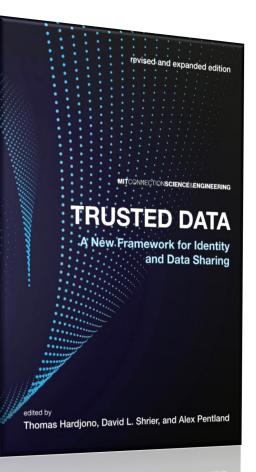
Multimodal biometrics+AI

AI+blockchain

AI+ZKP

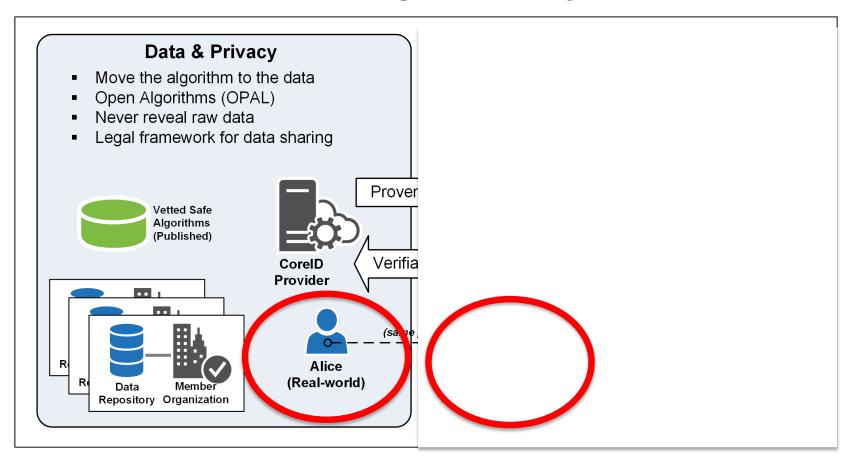
**Policy interventions** 

## Trust::Data Architecture http://trust.mit.edu

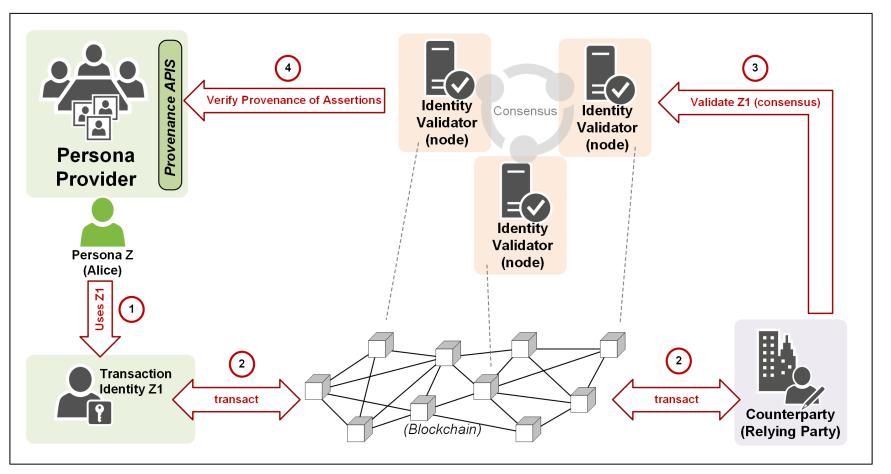


Thomas Hardjono, David L. Shrier, and Alex Pentland

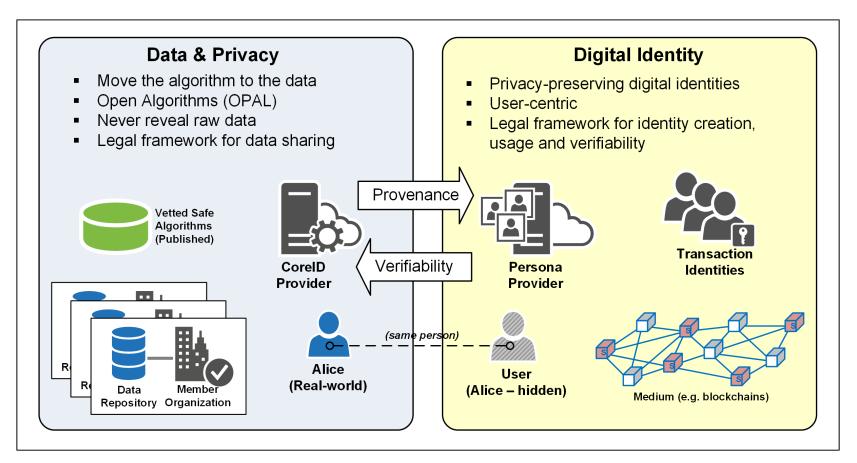
#### From data attributes to digital identity



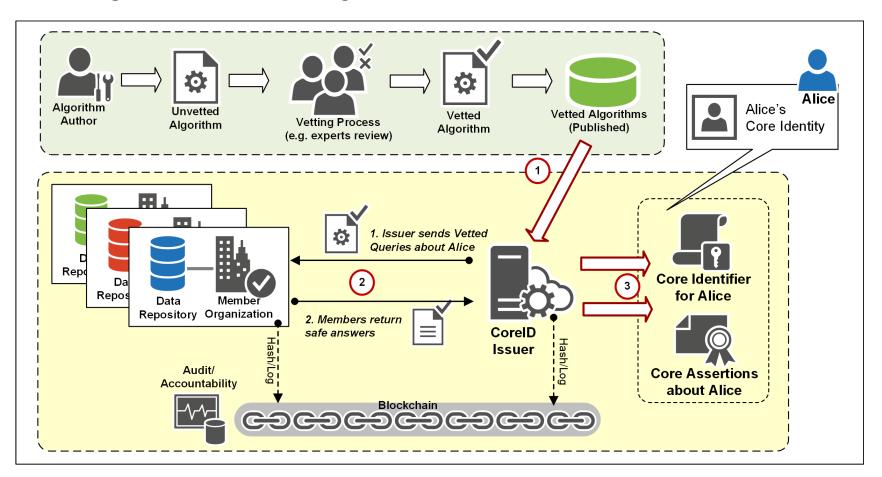
#### How would it work?



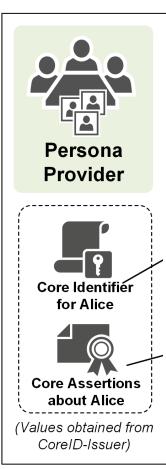
#### **Core Identities: OPAL/ENIGMA + Biometrics**



#### **Vetted Algorithms for Establishing Core Identities**

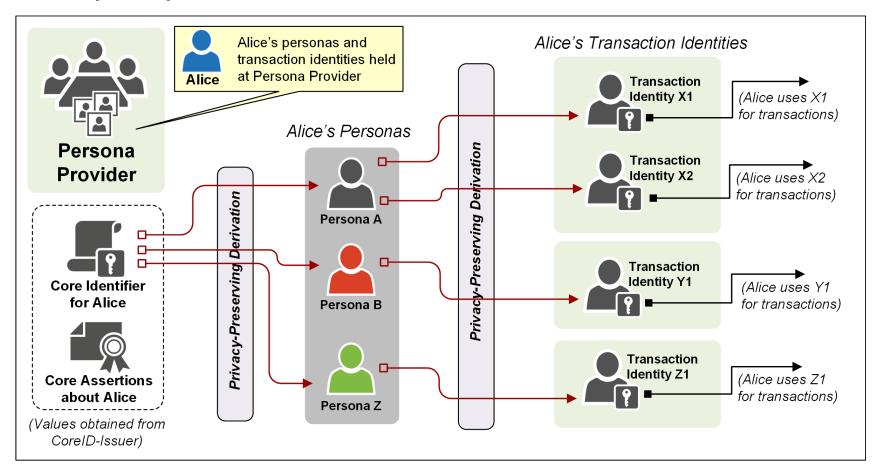


#### Separate private Core ID from Transaction IDs



- Persona-Provider hides Alice's Core-ID by deriving new privacy safe Transaction Identities
- Persona-Provider issues new assertions based on Core Assertions about Alice

#### Scale up: Multiple Transaction IDs



#### Trust::Data Consortium http://trust.mit.edu



## WHAT POLICY INTERVENTIONS ARE NEEDED?

## **Emerging standards can help support**

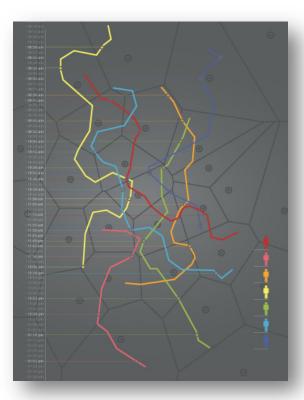
- E.g., FIDO (Fast IDentity Online)
- Replaces simple password ID with biometrics, 2FA via mobile, security keys
- Provides standardization, and built-in browser support for those standards

#### **Suggestions on Policy Interventions**

- 1. Standards for digital ID (harmonized!)
- 2. Legal enforceability (e.g., EIDAS)
- 3. Enabling environment for innovation (+competition)
- 4. Mechanisms for inclusion (SDGs 9 and 16.9)
- 5. Requirements for cyber security

## WHAT OUTCOMES CAN BETTER ID DRIVE?

## Improve AML/KYC (compliance)



ID bad actors: from 2% to 95+%

#### False positives: from 80% to <1%

#### "Instant KYC?"





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## **Better help people in crisis**

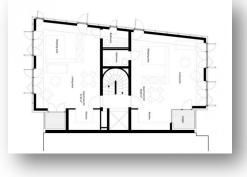


#### **The Potential**





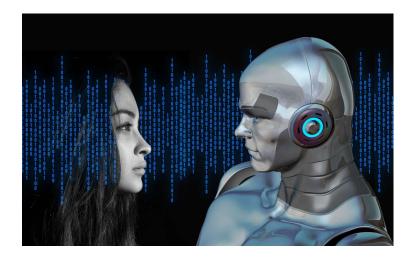




## **1,000X** more secure

## LASTLY, HOW SHOULD WE INNOVATE?

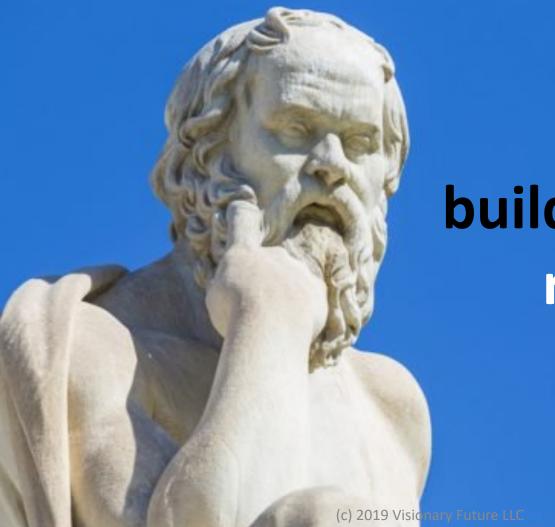
## What can we build?







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## How can we build innovation responsibly?

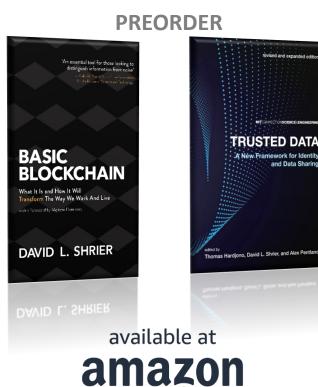
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## We are shaping a human society

# How will we use technology to make it better?

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## VisionaryFuture.com







#### OxfordFintech.org

#### OxfordBlockchain.org