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# Linking integrity tools with capacity development in Laos -Cambodia - Vietnam

Asia Focus - Strengthening Governance to address Asia's water challenges

Wed 28 Aug 2019 | room M6

James Leten – Senior Programme Manager - SIWI







# **Definition of Water Integrity**

The adherence of stakeholders and institutions in WRM / WSP to

governance principles

of

Transparency,
Accountability, and

Participation,

based on core values of

honesty,

equity and

professionalism.

# Scope of integrity management

Optimising business model

Water integrity change process

Improved economic performances









# Integrity Management Toolbox – A process

1. Introduction to the integrity change process



2. Description of the Business Model



3. Integrity Risk Assessment



4. Evaluation of Integrity Tools



7. Implementation and Supervision



6. Development of a RoadMap

Integrity Road Map

Final Target: Give the Integrity Change Process a Face

Target Date: Resources: Agreed by (signature):

Responsibility: SME management
Change Agent

5. Development of an improved business model





Dept. Managers

Mid-level staff



# 2015-



### Laos

- 4 Water utilities in Bolikhamsay province
- Dpt. of Water Supply
   Ministry of Public Works and Transport
- Savannaketh Water Utility
- Attapeu Water Utility
- Sekong Water Utilities

### Vietnam

- Quan Tri water utility
- Don Hat water utility

## Cambodia

- 4 Water utilities in Kampom Chan region
- Dpt. Water Supply and Sanitation Ministry of Industry and Handicraft
- Trainings conducted by the Regional Department

### Indonesia

- Brantas River Basin Organization Perum Jasa Tirta-1Dpt.
- East Java



# HR and managerial Capacities

- Appropriate Staffing
- Ownership and accountability
- ...

### **Financial Capacities**

- Revenues
- Credit worthiness
- ...

### **Technical Capacities**

- Technical knowledge
- Adapted systems
- ...

If needed

# **COMPONENTS** of capacity

Development of action plants

1. Learning by doing

# HR and managerial Capacities

- Appropriate Staffing
- Ownership and accountability
- ...

4. Strengthen the enabling environment

Requires CB of different actors -Min., Regulator, Utilities, CS-

Collective Action at national level

2. Long term support commitment

Mentoring / coaching of action plan enforcement

Requires a CB programme

### **Financial Capacities**

- Revenues
- Credit worthiness
- ...

### **Technical Capacities**

- Technical knowledge
- Adapted systems
- ...

Requires Collaboration and knowledge sharing platforms

5. Exchange of knowledge by peers

3. Cocreation of solutions

# Elegrants and gapes i Waterabit egtewe to practity development in South Asia



http://watergovernance.org/Programmes/water integrity /MENA