# Country Presentation – Sri Lanka

The 9<sup>th</sup> ADBI-OECD-ILO Roundtable on Labour Migration Innovative Approaches for the Effective Management of Labour Migration in Asia

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# 1. Introduction



# Srí Lanka Pearl of the Indian Ocean





# 1. Introduction Cont..

Capital Commercial capital Official languages Recognized langua Geographic locatio	: Sinhala / Tamil ge : English					
Ethnic groups	74.9 % Sinhalese					
	<ul><li>11.2 % Sri Lanka Tamils</li><li>9.2 % Sri Lanka Moors</li><li>4.2 % Indian Tamils</li><li>0.5 % Others</li></ul>					
Religions : 70.2 % Buddhism 12.6 % Hinduism 9.7 % Islam 7.4 % Christianity						
Independence Day: 4 <sup>th</sup> February 1948 from British						
-	21,670,000 as of 2012					
	: 4,470 US\$ : Sri Lankan Rupee					
Agriculture :	Rice / Tea / Fruits & Vegetables / Rubber / Coconut					
	Over 1.5million arrivals per year					
Garments :	Free trade zones & factories					





2. Recent changes in Labour Migration Trends & related Policies for Migrant Domestic Workers:

The Sri Lanka Bureau of Foreign Employment (SLBFE)

- SLBFE is the regulatory authority of the industry of foreign employment and it comes under the purview of the Ministry of Foreign Employment
- Established by the Act No 21 of 1985
- Amended by Act No 4 of 1994 and Act No 56 of 2009





### Changes in labour migration trend of Domestic Migrant Workers:

#### **Changes in General migration patterns by:**

- Type of migration Contractual / Seasonal / Students / Irregular
- Volume of departures Increased up to 2013 and declined continuously
- Demographic characteristics Women in garment & domestic sectors
- Destinations Middle East , South Korea , Japan, Israel
- Type of employment skilled, unskilled, female domestic
- Labour market situation Demand & supply gaps
- Governance of migration Regulations, welfare & protection, promotion
- Source of departures Through agencies & self channels





#### Total registered departures for employment

Year	Male		Female		Total
	No. left	%	No. left	%	
2010	136,850	51.16	130,657	48.81	250,499
2011	136,307	51.84	126,654	48.16	262,961
2012	144,135	51.03	138,312	48.97	282,447
2013	175,185	59.75	118,033	40.25	293,218
2014	189,924	63.22	110,489	36.78	300,413
2015	172,788	65.56	90,655	34.44	263,443
2016	160,306	66.00	82,510	34.00	242,816
2017	139,271	65.64	72,891	34.35	212,172
2018	129,774	61.37	81,678	38.62	211,452



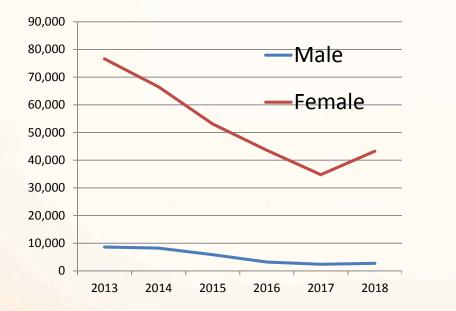
#### Recent trends in domestic sector workers by source of employment

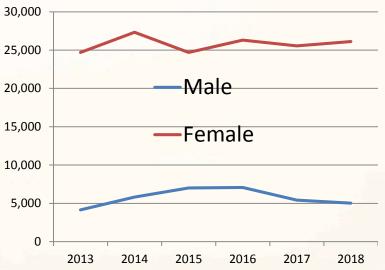
Year	Through agencies		Self channels		Total s		
	<u>Male</u>	<u>Female</u>	<u>Male</u>	<u>Female</u>	<u>Male</u>	<u>Female</u>	<u>Total</u>
2013	8,639	76,647	4,145	24,698	12,784	101,345	114,129
2014	8,223	66,511	5,824	27,330	14,047	93,841	107,888
2015	5,845	53,113	7,021	24,688	12,866	77,801	90,667
2016	3,186	43,591	7,079	26,301	10,265	69,892	80,157
2017	2,353	34,755	5,431	25,550	7,784	60,305	68,089
2018	2,729	43,277	5,038	26,119	7,767	69,396	77,163





#### Trends of domestic worker departures





#### Departures through Agencies

Departures through Self channels





# Recent trends in female domestic workers by major countries of destination

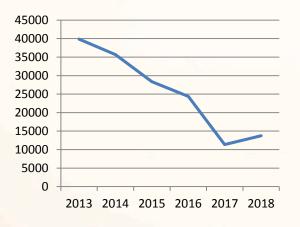
Year	Saudi Arabia	Kuwait	UAE	Qatar	Jordan	Lebanon
2013	39870	27027	12087	5906	2313	3060
2014	35675	25895	11872	4139	2142	2389
2015	28374	22748	9204	3184	1085	1977
2016	24360	17760	7731	2814	896	2070
2017	11381	23655	7249	2741	713	1930
2018	13719	31894	6085	2872	628	1784



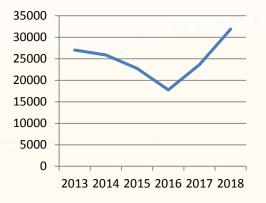


#### Trends of female domestic worker departures

#### Saudi Arabia



#### Kuwait



UAE



Qatar







Lebanon



# Training Programmes conducted by the SLBFE for Domestic Sector Workers

1. Domestic House-Keeping and Care giving Training Course-

- 21 days course for female workers leaving to Middle Eastern countries
- 30 days country specific training courses for Singapore , Hong Kong and Cyprus bound female workers
- 7 days course for re-migrating females whose work experience is outdated.
- 2.Care Giving Training course
- 45 days country specific training course for care workers





# **Physical fitness test**

- 500 m. run or 10 minuets spot running
- 10 other exercises for whole body
- Examination of oral health and hair











# **Selection criteria for trainees**

- The candidates must be ;
  - Physically ,mentally and emotionally fit
  - Able to write and read their mother tongue
  - Age should be above 21 years
- The candidates should not be;
  - Breast feeding mothers
  - Pregnant mothers
  - Mothers with small children







# Special attention to personal grooming

• Personal hygiene, presence, body language









# **Food and beverage Preparation**

- Operation and Maintenance of all the kitchen equipment
- Cooking and Baking
- Food and beverage services









# **Domestic Sector Care Giving**

 Infant, Toddler and Child care

 Caring of elders and sick person with physical challenges









#### 3. Related Policies for Domestic Workers:

- National Labour Migration Policy (NLMP) 2008
- Family Background Report (FBR)
- Minimum Age Policy
- Mandatory pre-departure training
- Recognition of Prior Learning (RPL)
- National Vocational Qualification (NVQ) Level III
- Embassy authenticated Contract of Employment
- Registration with the SLBFE (SLBFE Act No. 21 of 1985)
- Security deposits
- Free Insurance cover





## National Labour Migration Policy:

• Introduced in 2008 with the technical support of ILO

The objective the policy was to promote opportunities for Sri Lankans to engage in safe and productive employment abroad in conditions of freedom, equity, security and human dignity. The NLMP is in three folds:

- 1. Governance of the migration process:
  - ratification of international conventions to protect the rights of MW & their family members
  - National Advisory Committee (NAC)
  - Programme Advisory Committee (PAC)

Appointment of Development Officers (DO)



# 3. NLMP Cont..

# 2. Empowerment & Protection:

- Establishment of Relief Centres near the Airport to assist
- Pre-departure training centres across the country and assessment of qualifications (NVQ)
- MOUs / BA signed with destination countries
- Grievance handling mechanism (online CMS)
- Labour sections in Sri Lanka Missions abroad





### NLMP Cont...

- 3. Migration and Development:
  - Return and re-integration sub policy with National action plan.
  - Reintegration coordination Unit at SLBFE
  - Use of technology communicate with DOs and branch offices.
  - Pre-departure loans





# 3. Family Background Report (FBR)

- The SLBFE discourages unskilled women leaving for overseas employment.
- Mothers having children under 5 years of age are not allowed. (Cabinet decision 2007)
- A Family Background Report is compulsory for all women migrant workers to obtain departure approval.
- 1100 Development Officers attached to 331 Divisional Secretariats
- Mothers having children of above 5 years of age should ensure their protection.



# Minimum Age Policy:

Cabinet decision in 2013

For Domestic sector females: Kingdom of Saudi Arabia = 25 years Other Middle East countries = 23 years Other than Middle East = 21 years For non-domestic sector females: All destinations = 18 years





## Others Policies on domestic workers:

- Mandatory pre-departure training
- Recognition of Prior Learning (RPL)
- National Vocational Qualification (NVQ) Level III
- Embassy authenticated Contract of Employment
- Registration with the SLBFE (SLBFE Act No. 21 of 1985)
- Security deposits
- Free Insurance cover





 4. Challenges and Policy issues:
(FBR / Minimum Age/ Minimum salary/ pre-departure training)

- Travel using Visit visas
- Forged Documents
- High involvement of intermediaries
- Unable to ensure Protection and Welfare
- Undocumented workers
- Nobody to take responsibility
- Difficulties in repatriation process
- Sheltering in Safe houses



# Effects of Aging population:

- High demand for care workers in
  - Europe (MOU with Germany)
  - Israel (G to G Agreement)
  - Japan ( G to G agreement) & MOU with receiving agents in Japan
  - Conducts special residential training programs Japanese language (N4)





# Innovative Strategies to deal challenges:

- 24/7 Monitoring at International Airport
- Special Investigation Unit with Police officers
- Establishment of Anti-human Trafficking Unit
- Works closely with CID
- Public Awareness with private sector and CSOs
- Introduction of Code of Ethical Conduct for Agents and certificate course on good governance
- Awareness to Mission staff on human trafficking
- Takes steps to simplify the Policy requirements



# Conclusion:

- Declining trend of departures
- Increasing trend of irregular migration to avoid policy compliance
- Increased migration through self sources
- Limited assistance towards undocumented workers
- Highly felt need of simplified policies





# Thank you



