### KAZAKHSTAN: TOWARDS INTEGRITY AND ACCOUNTABILITY



### KEY PRORTES **PUBLIC OVERSIGHT** TRANSPARENCY MERITOCRACY ACCOUNTABILITY **RULE OF LAW** INNOVATIVE CIVIL SERVICE DIGITAL INFRASTRUCTURE IN CIVIL SERVICE CUSTOMER ORIENTED PUBLIC SERVICES ETHICS AND INTEGRITY OF CIVIL SERVANTS ANTI-CORRUPTION POLICY





#### CIVIL SERVICE IN KAZAKHSTAN



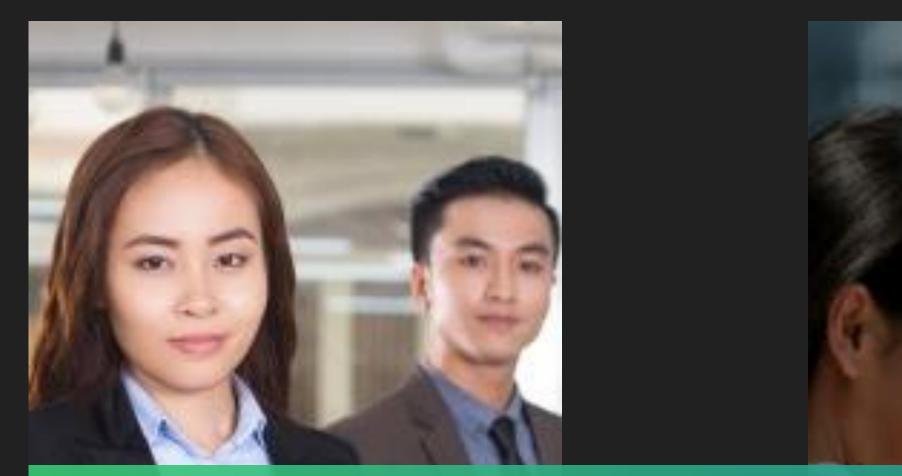


### PROFESSIONAL STRATEGIC









#### **GENDER BALANCED**

women: 55%, decision-making positions: 29%







### GULSERVICE



#### STABLE

staff dismissed in their first year of service: 1.3%



young civil servants: 26%



### NEW REMUNERATION SYSTEM **POINT-FACTOR AND PERFORMANCE BASED**

### departure of staff **REDUCED BY 2 TIMES**

number of applications per position

increased by 3 times



#### 2019 gradual implementation: increased salaries for all civil servants



# DIGITAL PUBLIC SERVICES<br/>2017by 2021

55%

23%

78%

#### ELECTRONIC

**ONE-STOP-SHOPS** 

TOTAL

# 

48%

#### **2008-2017: integration was only 12%**

2018: integration of databases increased by 2.5 times 30% of databases integrated

End of 2018: 55% integration

Petty corruption reduced by more than 3/4

90%

10%

100%







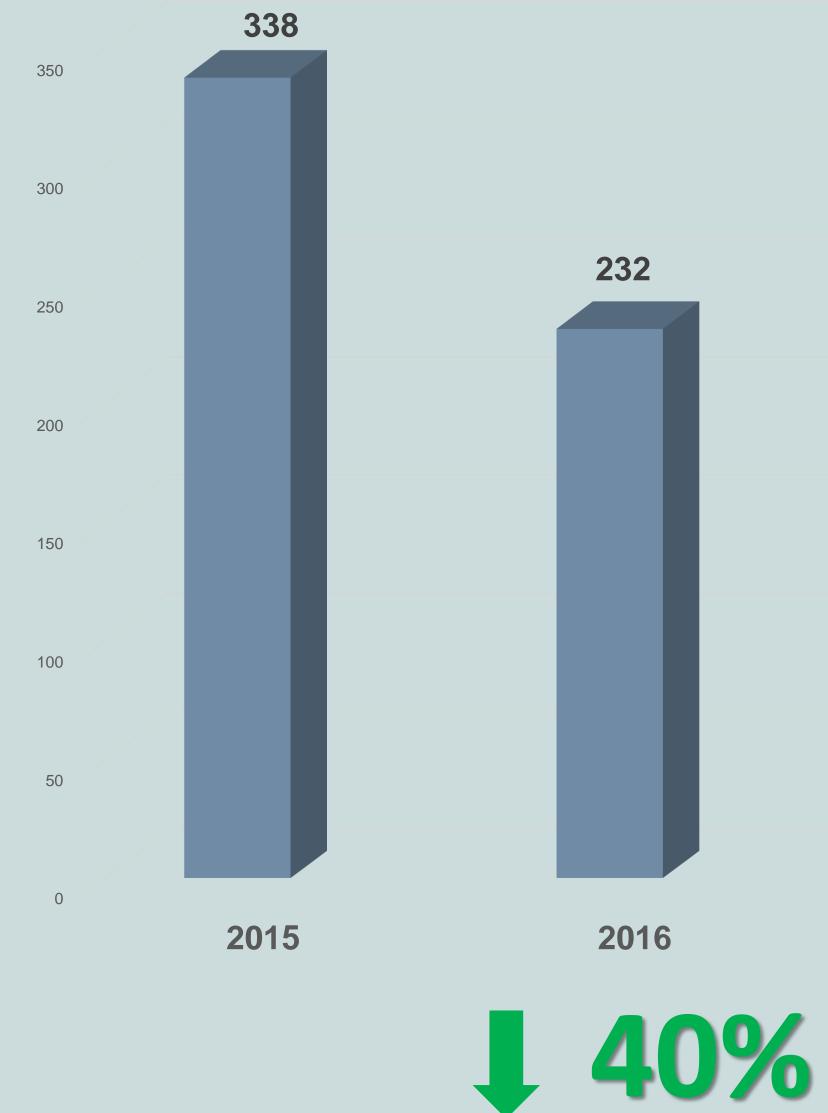
### 2017-2022

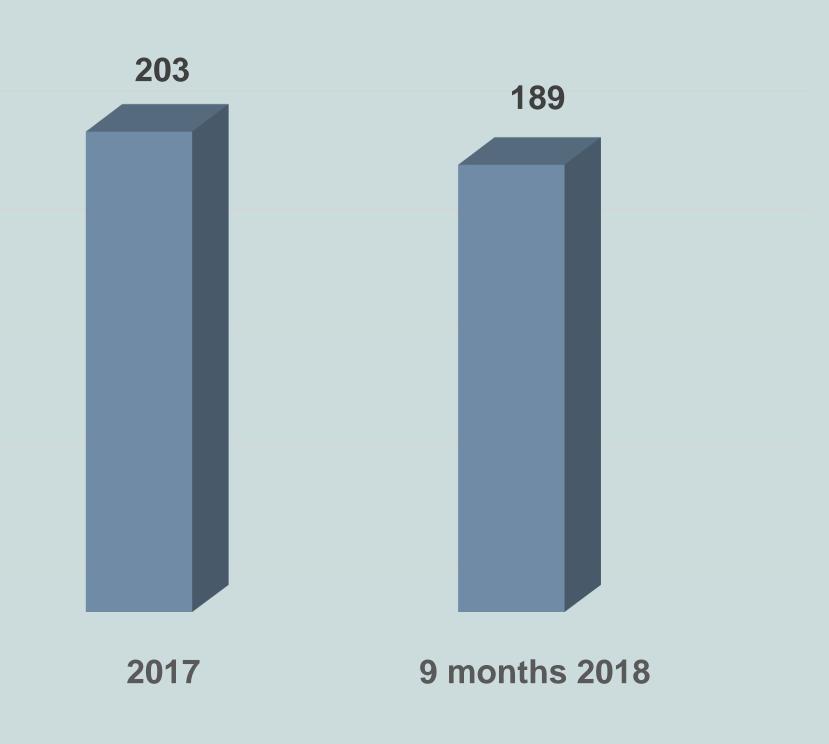


### TRANSPARENT PROCUREMENT



### PREVENTION OF ETHICAL VIOLATIONS IN THE CIVIL SERVICE





# PUBLIC COUNCILS

#### MONITORING OF STATE AUTHORITIES

#### SCRIIT INY OF REPORTS OF STATE AUTHORITIES

#### 200 councils

#### LEGISLATION ASSESSMENT

4 000 members

DISCUSSION OF SOCIALLY IMPORTANT ISSUES



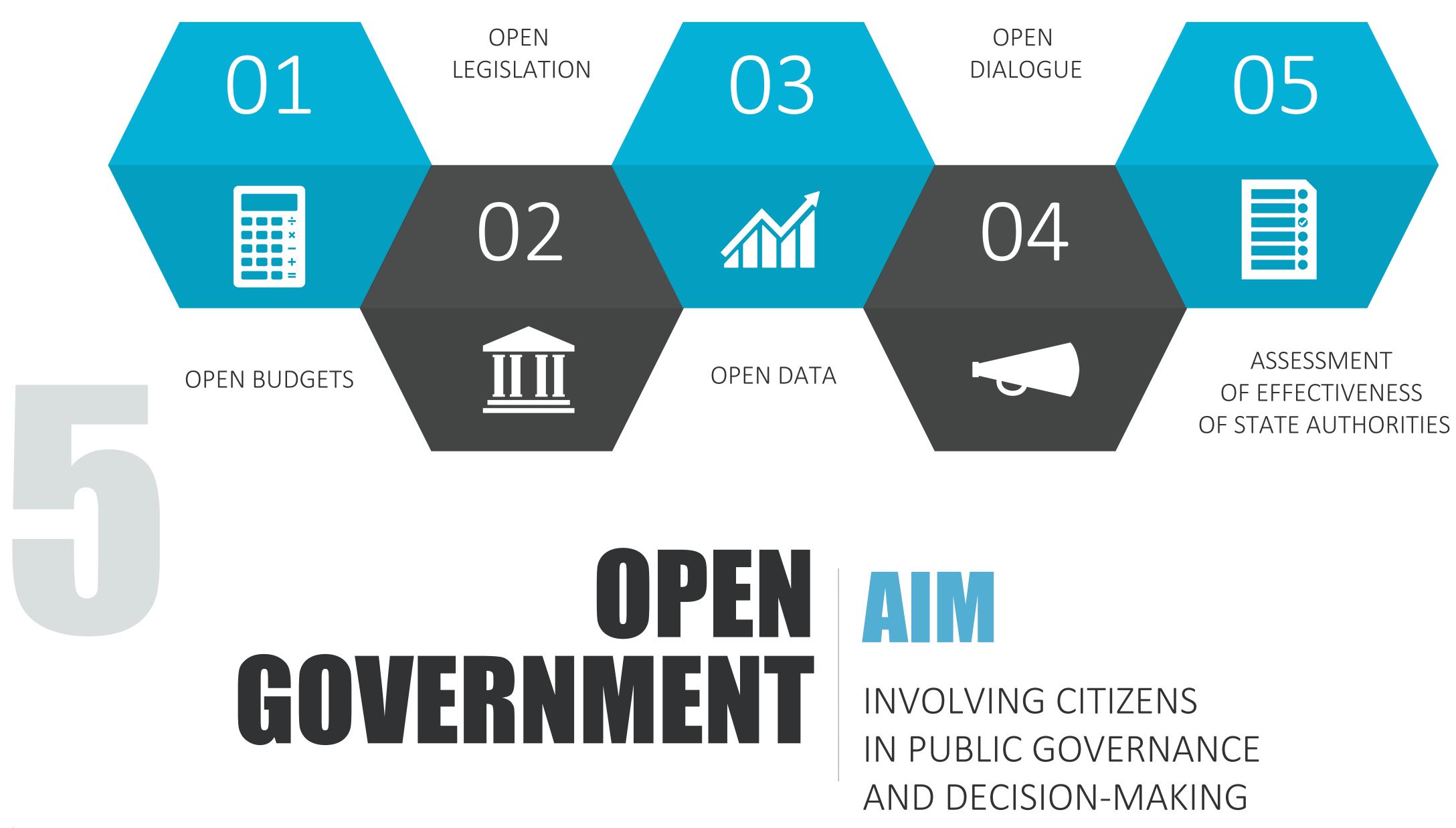
#### Aim:

Public oversight of government authorities

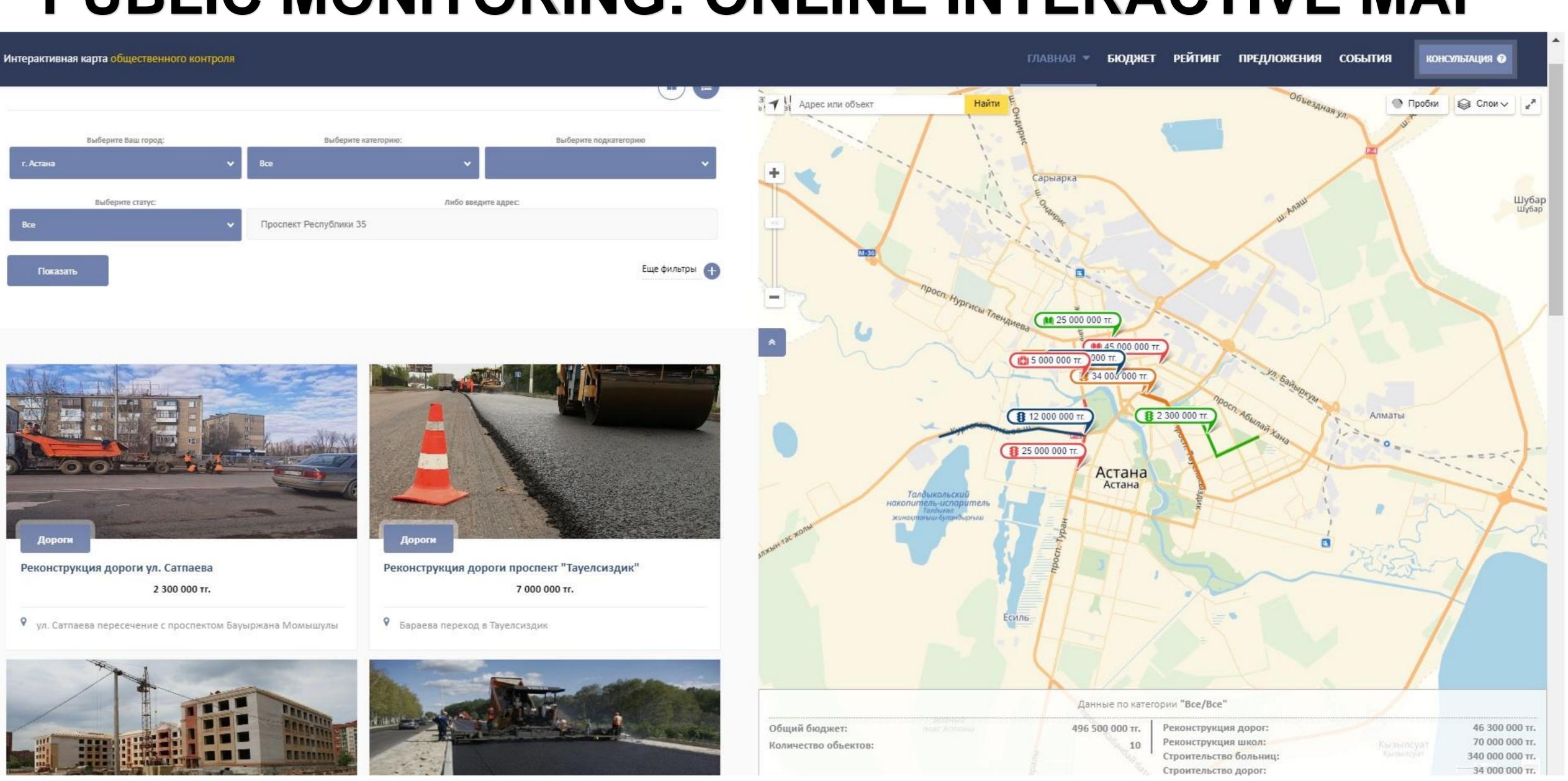
#### **Changes in progress:**

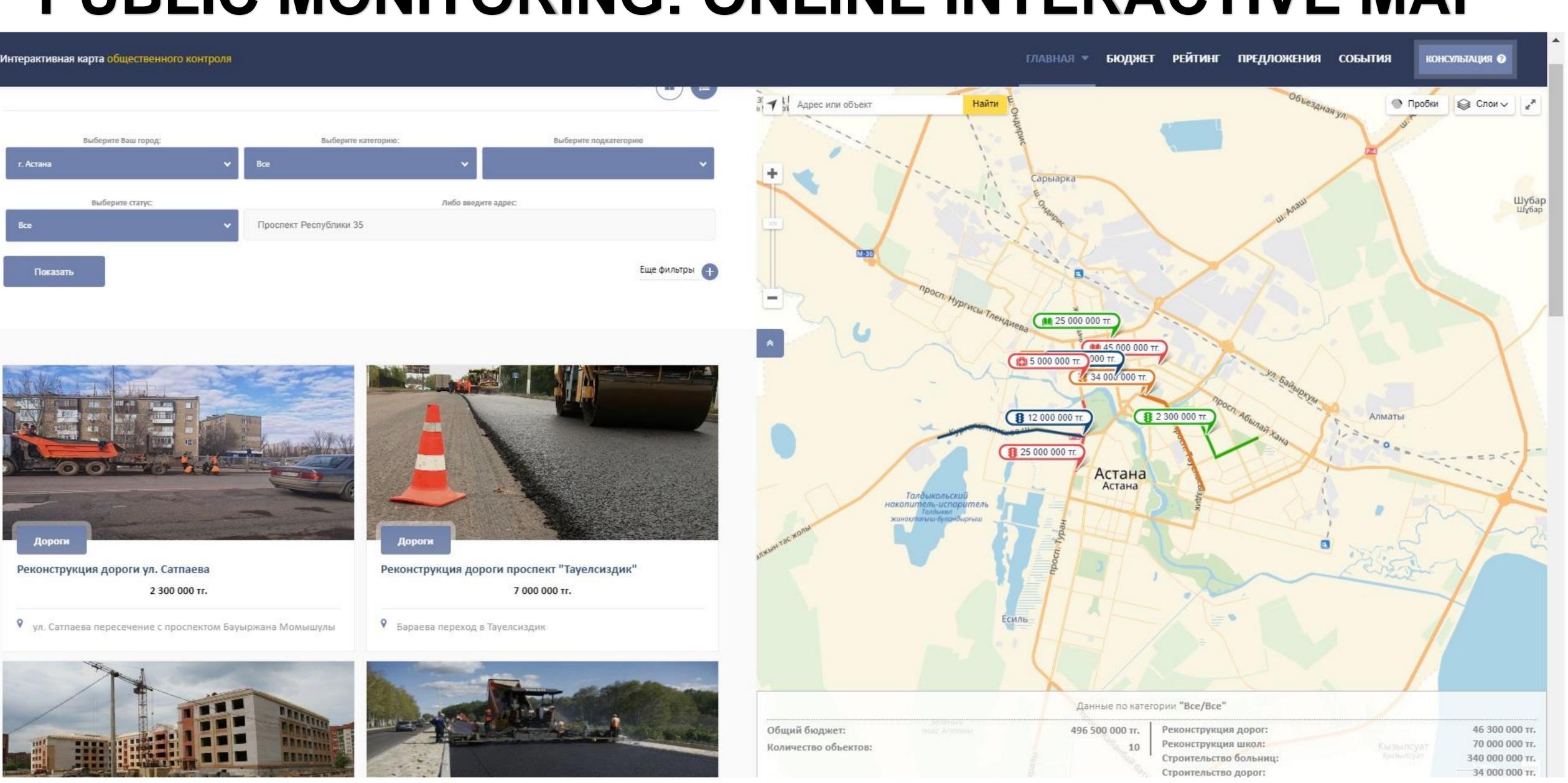
Reducing involvement of government authorities in public councils to 10%

Improving mechanisms for membership, rotation and termination of duties



### **PUBLIC MONITORING: ONLINE INTERACTIVE MAP**





### **PUBLICBUDGET.KZ**

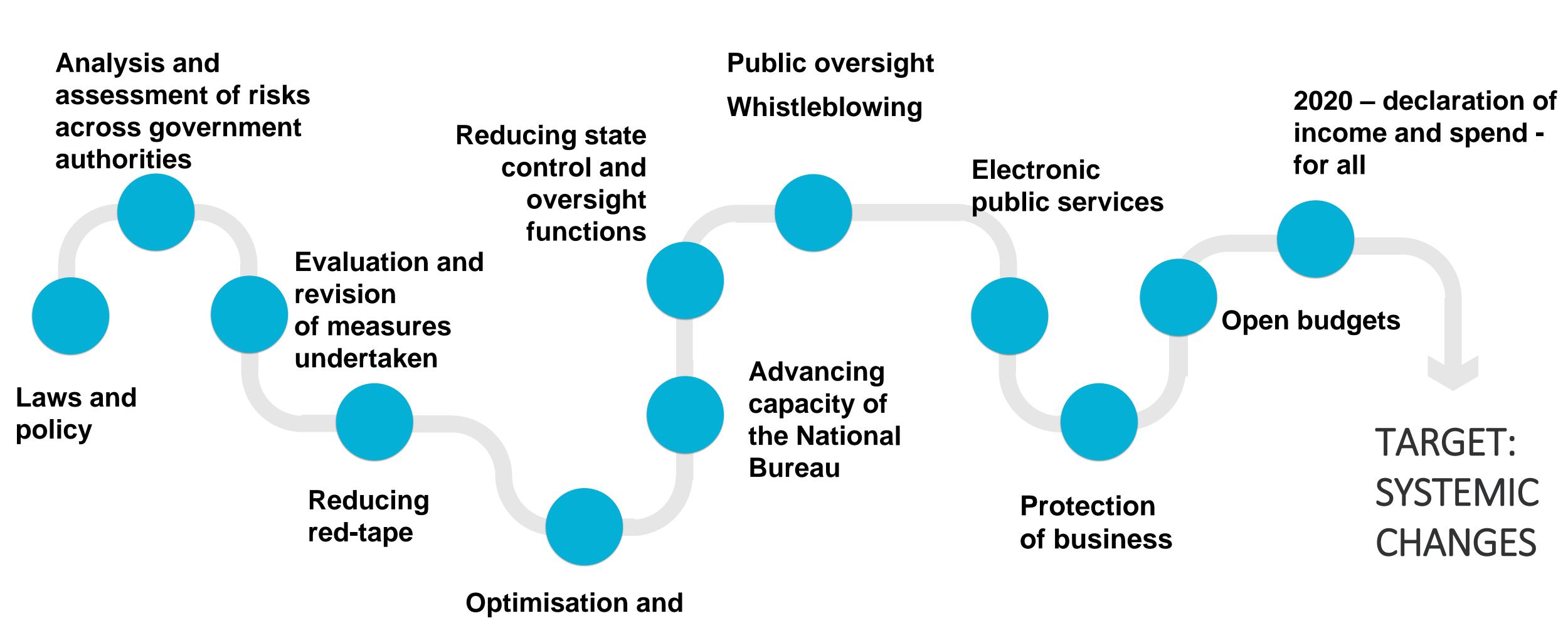
### ANTI-CORRUPTION POLICY

#### rule of law

Concentration of the second se

#### detection, prosecution and asset recovery

#### **CIVIL SOCIETY**



streamlining across government authorities + increasing salaries

### MPREHENSIVE MEASURES TO FIGHT CORRUPTION AND BRIBERY



### **PROJECT OFFICES**











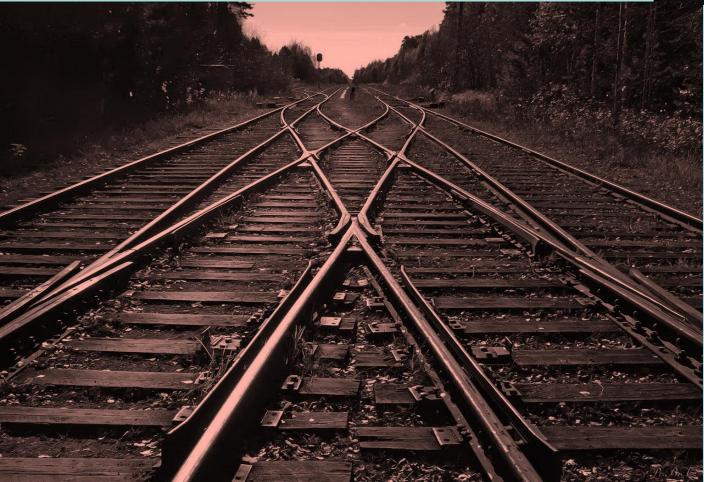
#### ACADEMIC **INTEGRITY**

promoting integrity in academics and eliminating corruption risks in education

#### **REGIONS FREE FROM CORRUPTION**

minimisation of petty corruption, increasing trust toward government authorities





#### **CORRUPTION FREE** ROADS

ensuring corruption free railroad transportation services





#### RECOMMENDATIONS FOR LEGISLATIVE CHANGES e.g., education healthcare migration **PILOT MODEL FOR OPEN SPACE CITY ADMINISTRATION OFFICE** public services and enquiries

RECO FOR I SERV educa healt migra

CENTR urban develo land n utiliti legal services

# PROJECT OUTCOMES

OMMENDATIONS MPROVING PUBLIC ICES DELIVERY ation chcare ation	OB	<section-header><section-header></section-header></section-header>
RE FOR CITY SERVICES planning and opment nanagement es	DB	<section-header></section-header>



### **PROTECTING BUSINESS AND INVESTMENT AIM: WELFARE AND ECONOMIC GROWTH**

#### **FOREIGN INVESTORS' COUNCIL CHAIRED BY THE PRESIDENT**

#### **ATAMEKEN NATIONAL** CHAMBER **OF ENTREPRENEURS**

#### **INVESTMENT AND BUSINESS OMBUDSMEN**

## HHH



#### **ENTERPRENEURIAL** CODE

#### **COUNCIL FOR PROTECTION OF RIGHTS OF ENTREPRENEURS AND ANTI-CORRUPTION**

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### ANTI-CORRUPTION SUPPORT

#### **Project offices** across the country



> 140 businesses

> 12 bin. euro

Priority industrial and production companies

**Expected impact** 

growth of entrepreneurship, inflow of quality investment, increase in public revenue

# **IMPLEMENTATION OF OECD RECOMMENDATIONS** OECD



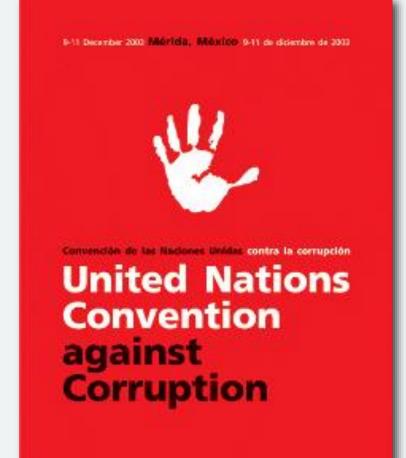
#### Criminalisation of illicit enrichment

**ALONGSIDE INTRODUCTION** OF DECLARATIONS OF INCOME/SPEND IN 2020

#### Criminalisation of promise/offer of a bribe

#### **Criminal liability** of legal entities













АДГСиПК

#### **ACCESSION TO GRECO**

#### 

#### JOINING **OPEN GOVERNMENT** PARTNERSHIP



#### **COOPERATION WITHIN THE FRAMEWORK OF CIS INTERSTATE ANTI-CORRUPTION COUNCIL**



