

2-5 October • ADB HO, Manila, Philippine

# TOOLS & TECHNOLOGIES

for

#### NON REVENUE WATER

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**Centre Technique Distribution** 





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# CTD CENTRE TECHNIQUE DISTRIBUTION

PERFORMANCE IMPROVEMENT

RESEARCH & INNOVATION

BUSINESS DEVELOPMENT



**A**SSISTANT



PERFORMANCE
DEPUTY MANAGER



NETWORK GLOBAL
PERFORMANCE
MANAGER

**PROJECTS DEVELOPMENT** 

















#### **PROJECTS DELIVERY**



OPERATIONAL ENGINEERING R&D OFFICER



FIELD TECHNOLOGIES
TECHNOLOGY OFFICER



INVESTMENT PLANNING KM OFFICER



ASSET PERFORMANCE PROJECT MANAGER



NRW
SENIOR EXPERT



SENIOR EXPERT





INTERMITTENT SUPPLY SCIENTIFIC OFFICER



SMART METERING
DIGITAL OFFICER





### **OUR MISSIONS**

# **EXCELLENCE CENTER**

- CONSOLIDATE AND DISSEMINATE KNOWLEDGE AND GOOD PRACTICES
- BE AT THE CUTTING EDGE OF TECHNOLOGY AND SCIENCE
- STEER AND EXECUTE INNOVATION ROADMAP
- PROMOTE NEW SOLUTIONS

# SUPPORT CENTER

- PROVIDE TECHNICAL ASSISTANCE TO ALL BUSINESS UNITS
- SUPPORT PERFORMANCE IMPROVEMENT AND BUSINESS DEVELOPMENT
- COVER THE WHOLE VALUE CHAIN (STRATEGY, DESIGN, OPERATIONS AND MAINTENANCE)
- COLLECT AND REPORT OPERATORS NEEDS



# CTD'S EXPERTISE = Qua support





Assess, diagnose, forecast and build action plan for global network performance

**Diagnosis** 

**Forecast** 

**Action plan** 



Organize day to day maintenance and curative actions (short-term actions)

Leak research and detection

**Maintenance** 

**Flushing** 



**Improve hydraulic** and quality management

**Sectorisation** 

Pressure management

**Smart networks** 



Manage service connections with end user

**Customer losses** 

**Strategic meter** 

**Customer meter** 



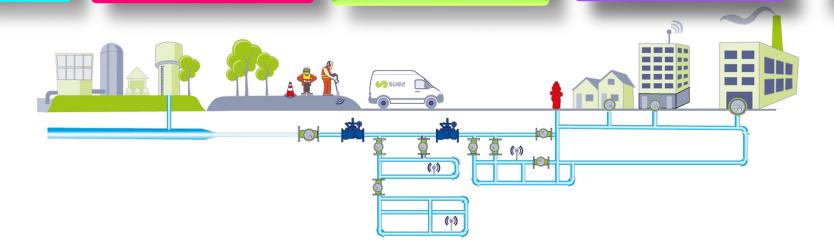
**Investment plans** with a mid-to-long term vision

**Trunk mains** 

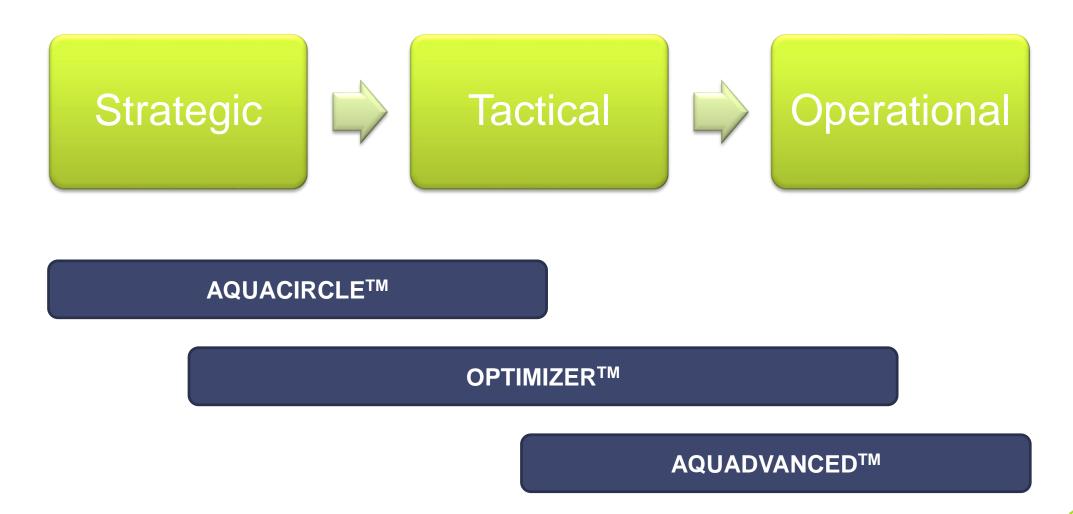
**Distribution mains** 

**Connections** 

Accessories



### OUR TOOLS FOR NRW MANAGEMENT







# Gua

DIAGNOSIS & FORECAST TOOL FOR NRW MANAGEMENT

ready for the resource revolution



# AQUACIRCLETM

# WHAT IS IT?



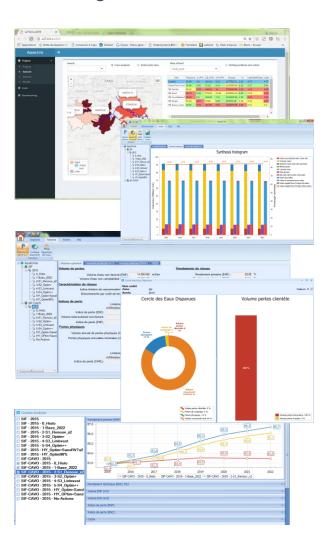
Aquacircle is an **expert** tool to support **NRW assessment** and **simulate** the **potential impact** of possible actions based on hypothesis and contractual objectives

It is used for decision-making at **strategic level** mostly, even though it can be extended to tactical planning.

#### AquaCircle<sup>TM</sup>: a unique tool going beyond simple performance assessment

#### **AquaCircle™ Tool**

Diagnosis & Forecast



- Complying with national and international regulations on water networks and water quality
  - The Association of French Mayors
  - The International Water Association (IWA)
  - The International Organization for Standardization (ISO)
- Demonstrating its added-value on the ground since 2011 all around the world
  - More than 220 missions worldwide
  - Algiers, Oman, Bordeaux, Casablanca, Addis Ababa, Macao, etc.
- Forecasting the evolution of non-revenue water and going beyond simple performance assessment
  - A calibrated model with hypothesis on network deterioration
  - Simulating multiple scenarios
  - Carrying out cost-benefit analysis on each scenario
- Allowing for easy visualization with a user-friendly interface

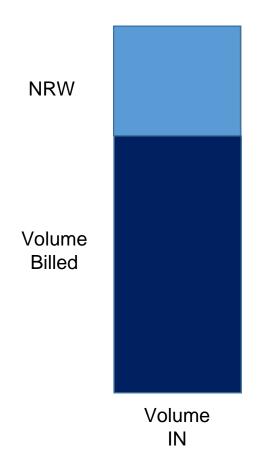


# AQUACIRCLETM

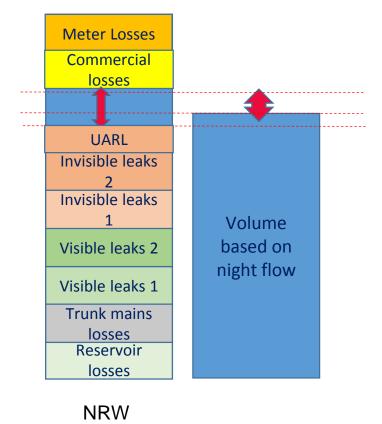
# How does it work?



#### THE ASSESSMENT



#### Expert « calibration » of assessment



# **AQUACIRCLE**<sup>TM</sup>

# How does it work?

#### THE FORECAST: REAL LOSSES APPROACH









Q



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leakage detection

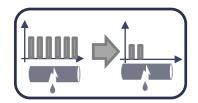
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pressure control

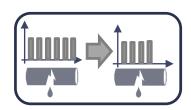
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pipes renewal

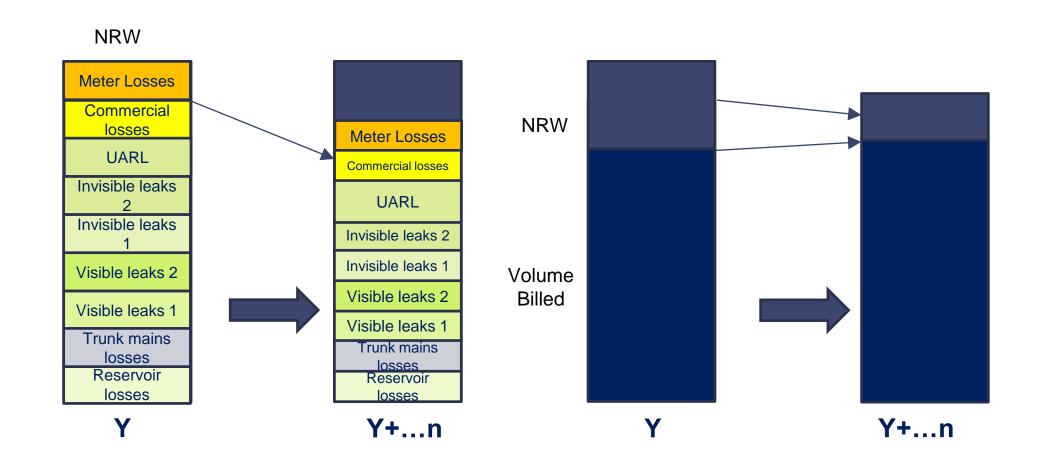
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# AQUACIRCLETM

# How does it work?

#### THE FORECAST

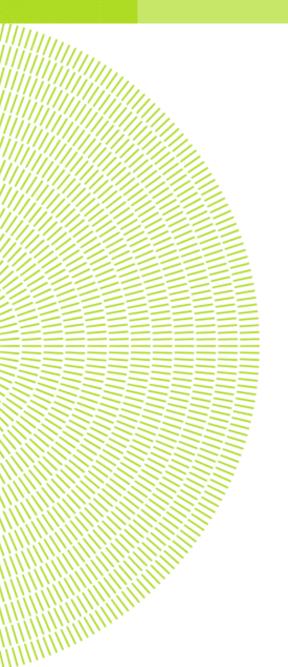


# AQUACIRCLETM

# **DEMO**



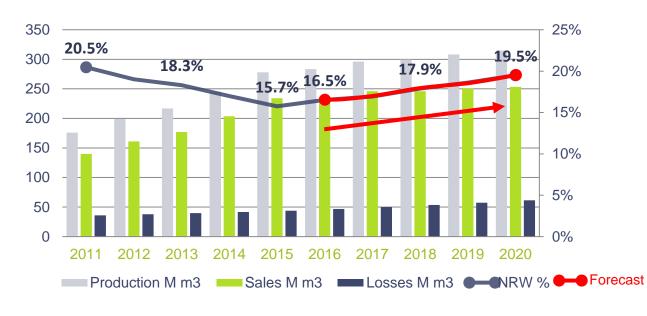
#### AquaCircle™ Diagnosis & Forecast: Success story in Asia

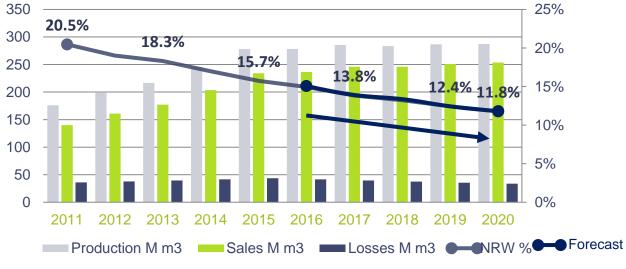


In 2016, the CTD's experts undertook an assessment of water network performance in Asia. The city in question had successfully reduced its non-revenue water to 15,7%. However in 2016, after five consecutive years of decline, it slightly increased again.

Our experts ran an AquaCircle<sup>TM</sup>
Forecast and realized that if the
city carried on with its current
action plan, non-revenue water
would increase to 19.5% by 2020
and previous achievements would
have been lost.

The experts analysed the impact of past non-revenue water actions, ran simulations and designed a new action plan that would bring down non-revenue water at 11.8% in 2020.





# **Optimizer**<sup>™</sup>

# CAPEX/OPEX Optimization

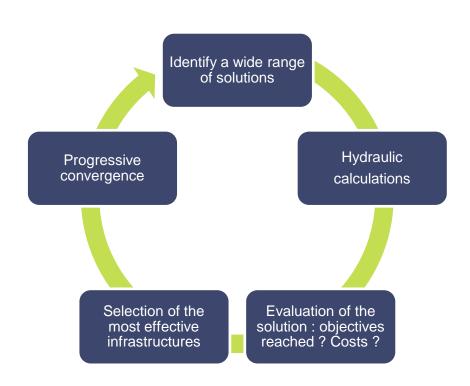


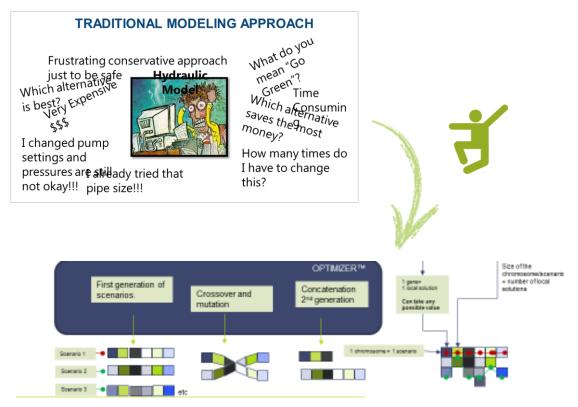


prêts pour la révolution de la ressource

### The process

# Automation of the fastidious manual trials → 100 000s of scenarios tested with genetic algorithm







#### The outcomes

An exhaustive vision of the cost/performance efficiency of the potential solutions



performance investissement

PERFORMANCE/COST OPTIMIZATION TOOL



### The applications

#### **Operation enhancement**

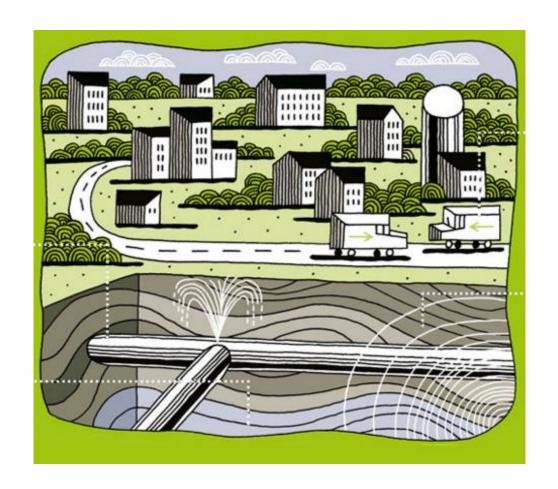
- Pumping strategy
- Flushing strategy

#### **Optimization of investments**

- Renewal planning
- Hydraulic design (sectorisation, pressure zoning, pipe sizing...)

#### **Multiobjective optimization**

- OPEX/CAPEX balance
- Cost/performance balance





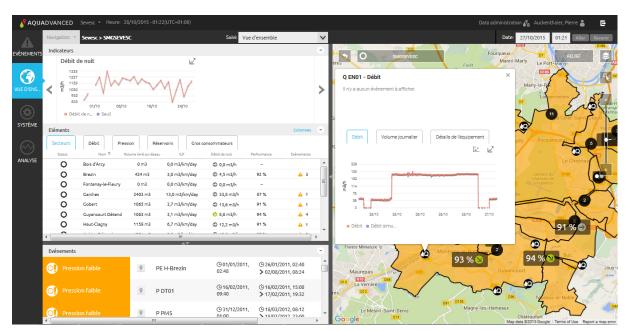


### **AQUADVANCED®** software suite for water cycle management

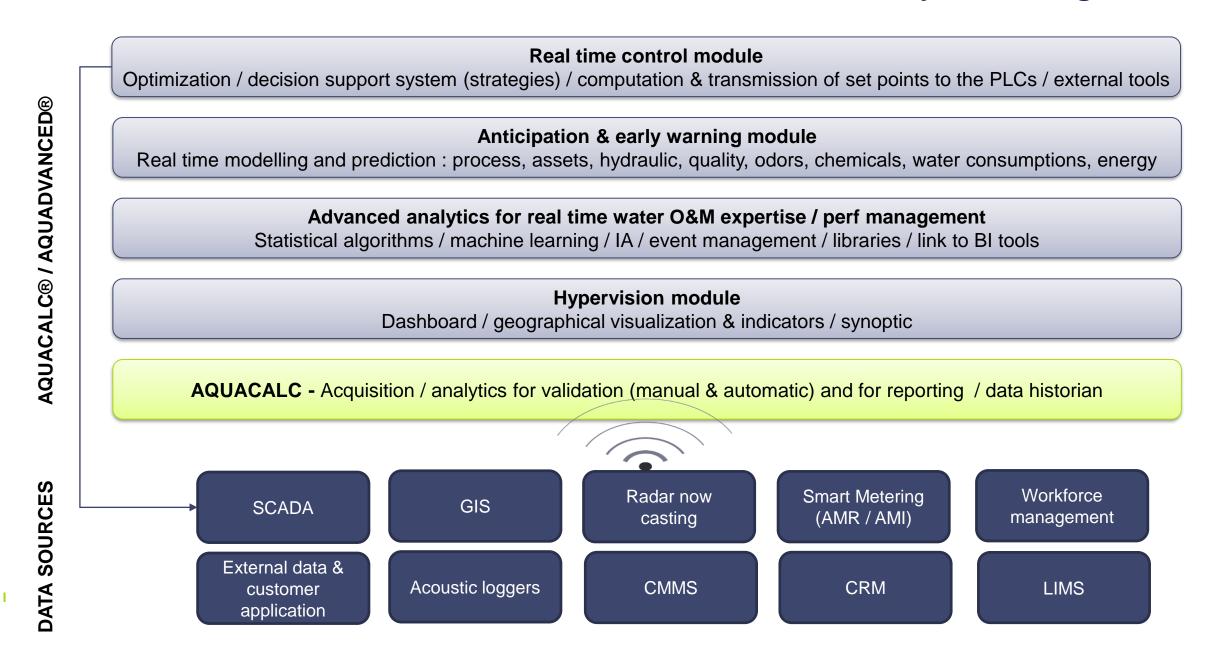
DRINKING WATER				WASTE AND STORM WATER			
AQUADVANCED® Wells Real time performance of wells	AQUADVANCED®  Energy  Real-time energy  management  system for water  distribution	AQUADVANCED® Water Networks Real time performance of drinking water distribution networks	AQUADVANCED® Drinking Plants  Efficiency of Drinking water plants	AQUADVANCED® Urban Drainage  Monitoring  real time monitoring of sewer networks	AQUADVANCED® Urban Drainage  Early warning  flood and natural environment pollution risks	AQUADVANCED® Urban Drainage  Advanced control  optimized control and automatic monitoring of sanitation system	AQUADVANCED® WWT Plants  Efficiency of waste water treatment plants
INCREASE LIFETIME OF WELLS	SAVE UP TO 20% OF ENERGY EXPENDITURES	NRW MANAGEMENT FROM 2% TO 5% OF NETWORK EFFICIENCY	UP TO 15% SAVINGS ON CHEMICALS (COAGULANT)	COMPLIANCE WITH NEW REGULATIONS	FLOOD RISK DETECTION AND WARNING TRIGGERED MORE THAN 20 HOURS IN ADVANCE	UP TO 45% REDUCTION IN THE TOTAL VOLUME DISCHARGED PER YEAR	AERATION

**AQUACALC - DATA HISTORIAN & ANALYTICS** 

- A tool grouping data from different sources
- Flow, pressure, quality sensors, reservoirs, but also AMR, acoustic loggers, complaints and interventions
- Simple interface with cartography and graphs
- Showing aggregated indicators, but possibility to drill down to see the more detailed raw data

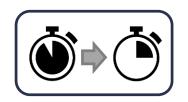


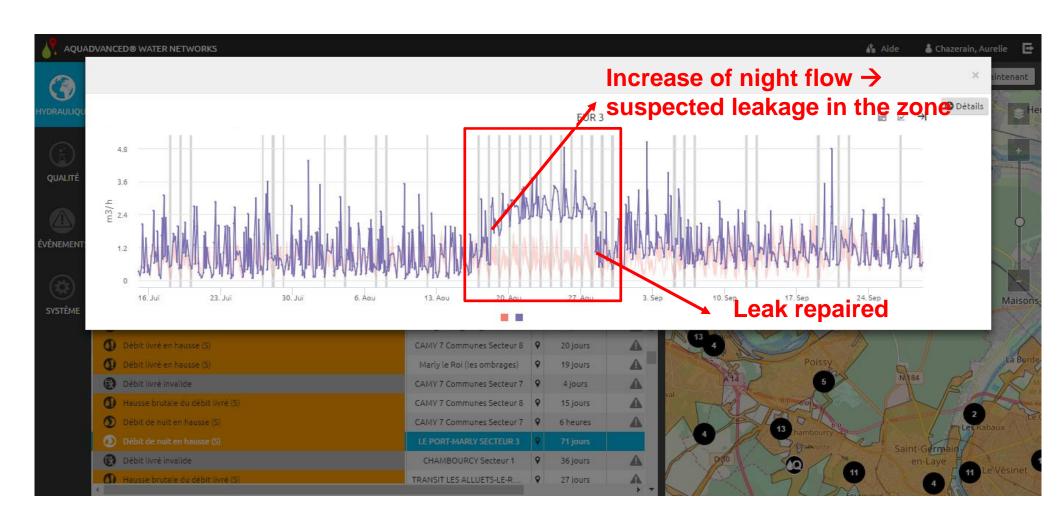
#### **AQUADVANCED® / AQUACALC® software suite for water cycle management**



### Increased efficiency of leakage detection

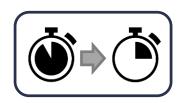
Automatic detection of night flow increases

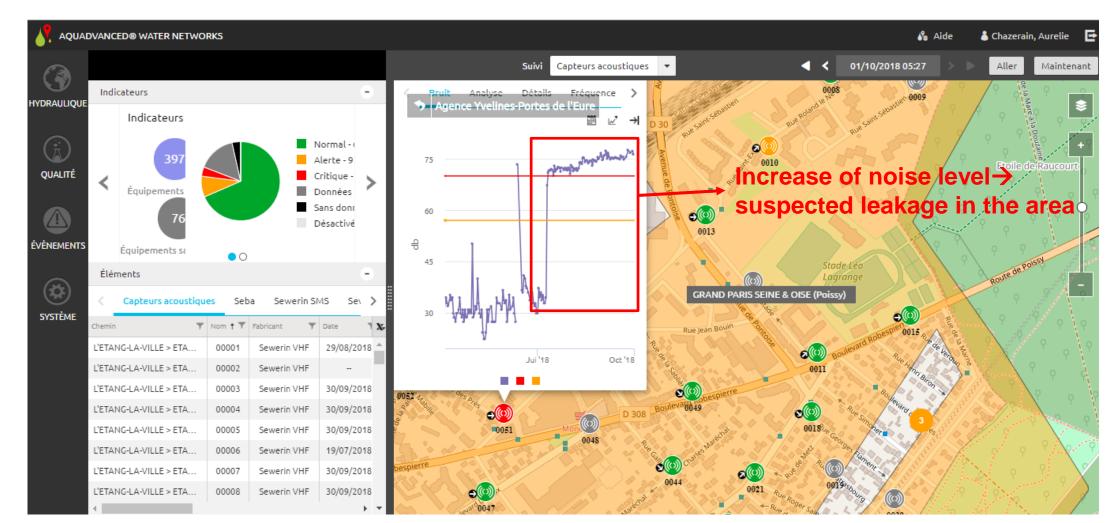




### Increased efficiency of leakage detection

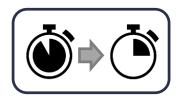




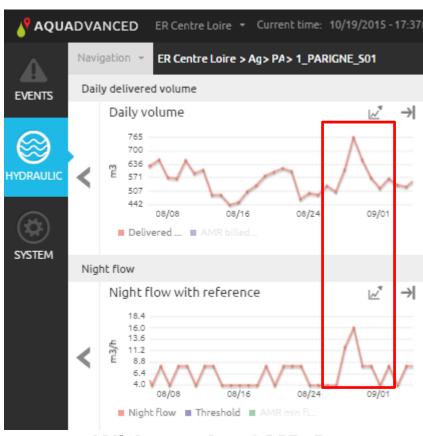


### Increased efficiency of leakage detection

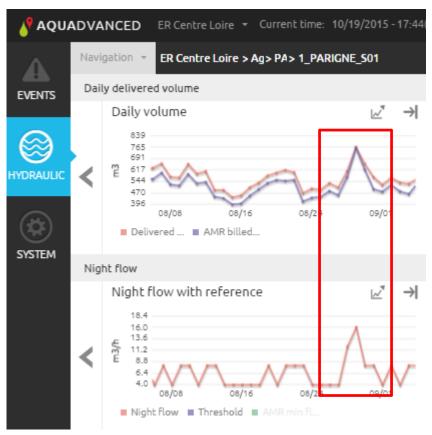
Comparison between delivered flow and AMR data



#### LET'S PLAY: DO YOU THINK THERE'S A LEAK?



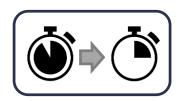
Without the AMR Data



With the AMR Data

### Increased efficiency of leakage detection

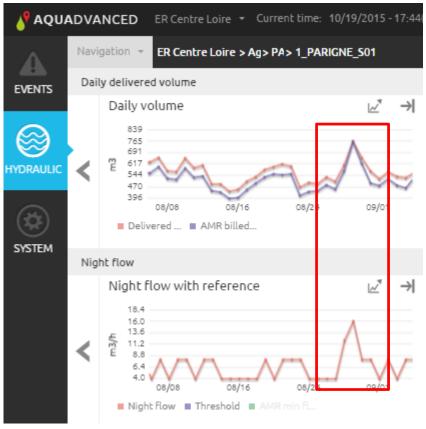
Comparison between delivered flow and AMR data



#### LET'S PLAY: DO YOU THINK THERE'S A LEAK?

No leak... but abnormal big customer consumption

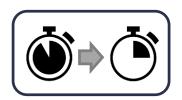




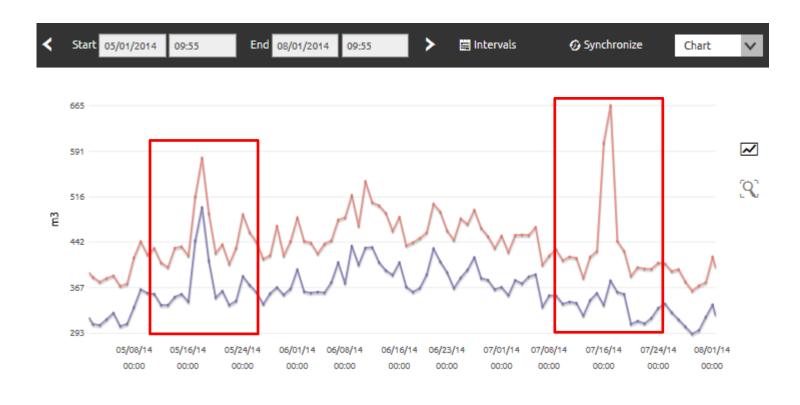
With the AMR Data

### Increased efficiency of leakage detection

Comparison between delivered flow and AMR data



#### LET'S PLAY: DO YOU THINK THERE'S A LEAK?



### OUR TECHNOLOGIES FOR NRW MANAGEMENT



Leak detection & repair techniques



Pressure management



Renewal and New works



Meter and customer losses management

# Idroloc



Helium tracer leak detection

#### Calm Network



High frequency pressure analytics and control

#### **Epulse & Scanner**



Non destructive pipe condition assessment

#### **ON'CONNECT**



Smart metering services



### **IDROLOC**

#### How it works

- 1) Helium gas is inserted through the tapping into the flow of water in the pipe
- 2) Engineers ensure the helium gas has travelled the full length of the pipe being surveyed
- 3) Engineers travel the full length of the pipe checking for any signs of helium, indicating that a leak is below.





#### **Features**

- Zero customer disruption all work is carried out on the live network
- Leaks can be located on areas that have a high percentage of plastic or non-metallic pipework does not rely on sound to locate leaks
- Detection is fast and accurate in large pipes, where standard methods may not always be reliable
- Most effective method for leak detection on non-metallic pipes and/or low network pressures (suitable for intermittent supply systems)

### **ON'CONNECT**



### FOR PUBLIC SERVICE MANAGERS & COMMUNITIES

- Reliability of counting
- Easy management of disputed customer situations (fraud, complaints,...)
- Implementation of personalized pricing policies (seasonal, social,...)
- Helps to detect leaks on the distribution network

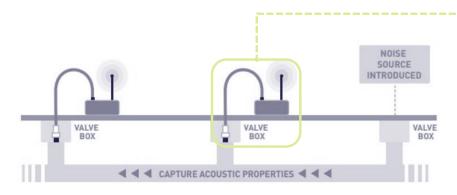
#### FOR CONSUMERS

- Automatic remote reading (without disturbance at home)
- Invoicing according to actual consumption and no longer estimated
- Monitoring of daily consumption
- Alerts in case of overconsumption or leakage (mail or sms)

#### GENERAL DESCRIPTION

### **EPULSE & SCANNER**





#### **EPULSE®**

SUEZ, in partnership with Echologics, provides its subsidiaries with a new technology, ePulse®, for assessing the condition of both distribution and transmission mains, while simultaneously searching for leaks - without the need for large excavations or service disruptions.

#### **HOW IT WORKS**

Acoustic sensors are attached to existing contact points or directly in contact with a pipe. A sound wave is induced in the pipeline. The acoustic sensors capture the time it takes the sound wave to travel between two sensor stations. The speed at which the sound wave travels is dictated by the condition of the pipe wall. As the sound wave travels, it pushes water molecules outward on the pipe wall. This places a microscopic flex on the pipe wall — and the greater the flex, the weaker the pipe. Through this method, ePulse® measures the actual strength of the pipe wall which is an ideal measure of actual pipe condition.





#### GENERAL DESCRIPTION

### **EPULSE & SCANNER**



#### **SCANNER**

Scanner is a tool for the detection of external and internal corrosion in metal pipes.

#### **HOW IT WORKS**

The Scanner tool detects a problem due to a magnetic flux leakage. The magnetic flux created by a magnet on a metal pipe is changed when a defect is detected. The flux on the thin section is lower than a full section. A sensor placed in the middle of the magnet receives a larger flux density, this indicate a defect. This technique allows pipelines where deterioration is imminent to be indicated, allowing repairs to be effected and more serious damage avoided.

Sound material

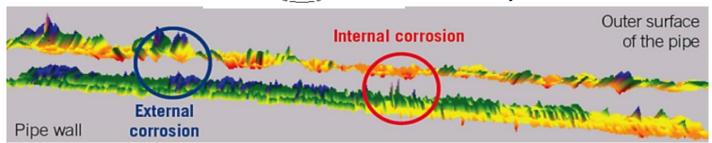
magnet

magnet

sensors

#### **A 4 STEPS METHOD**

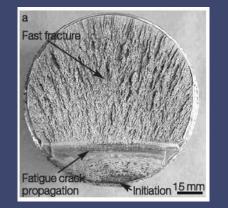
- Preliminary analysis
- Preparatory work (excavation ...)
- Measurement campaign
- Data Analysis



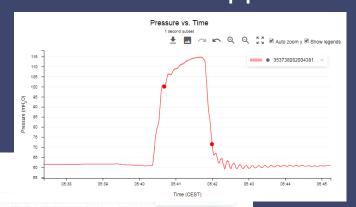
### **EPULSE & SCANNER**

Characteristics	EPULSE	SCANNER		
Physical principle	Sound wave analysis	Magnetic flux analysis.		
Materials	Cast iron, ductile iron, steel and mortar lined, asbestos cement (also prestressed concrete cylinder → specific request handled on a case by case basis)	Cast iron, ductile iron, steel		
Allowed Pipe diameter	Between 100 mm 600 mm	Either 100 mm, 150 mm or from 200 to 1200 mm		
No excavations	✓	x		
Non intrusive/ destructive + no water service disruptions	✓	✓		
Precision	Provides an average thickness over a segment between the two sensors	Provides the residual thickness at a localized point (± 2/10th of mm)		
Speed of inspection	1km of pipe inspected per day on average	6 measurement points per day on average		
Distance surveyed in a single shot	50 m to 200 m	1 m		

Leakage flowrate is directly linked with pressure level



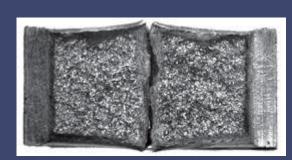
Applied pressure exceeds pipe residual strength

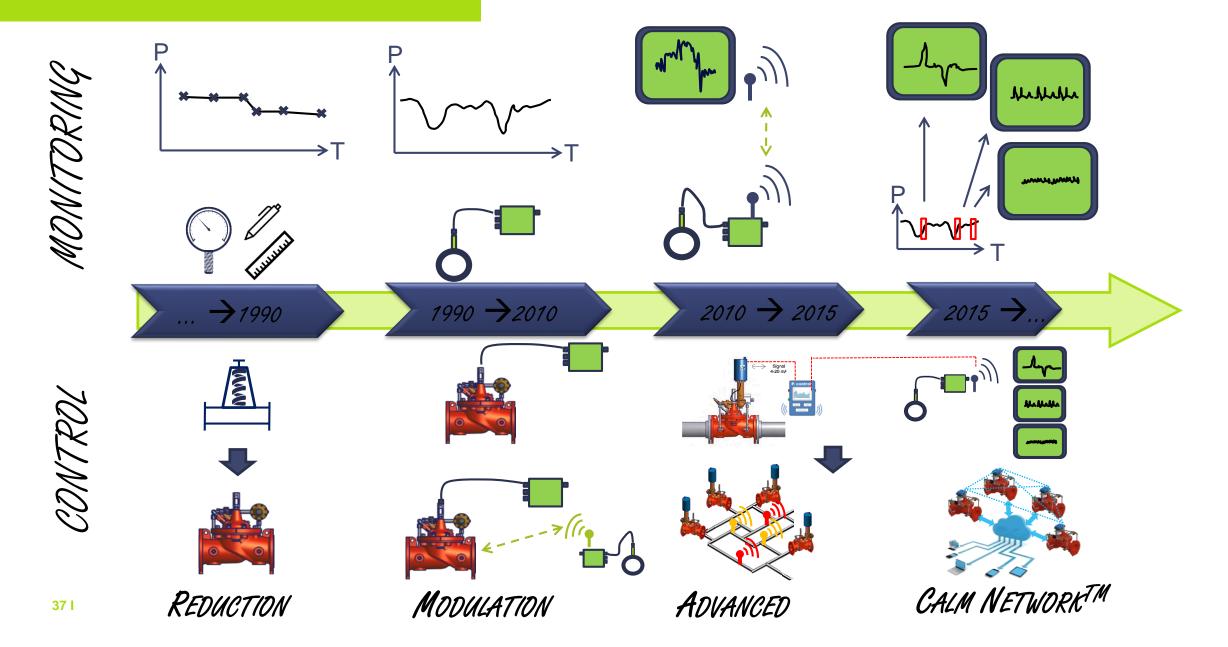


Repeated pressure variations induce mechanical strain and fatigue which reduces pipe mechanical strength



Pipe breakages is a consequence of pressure excess



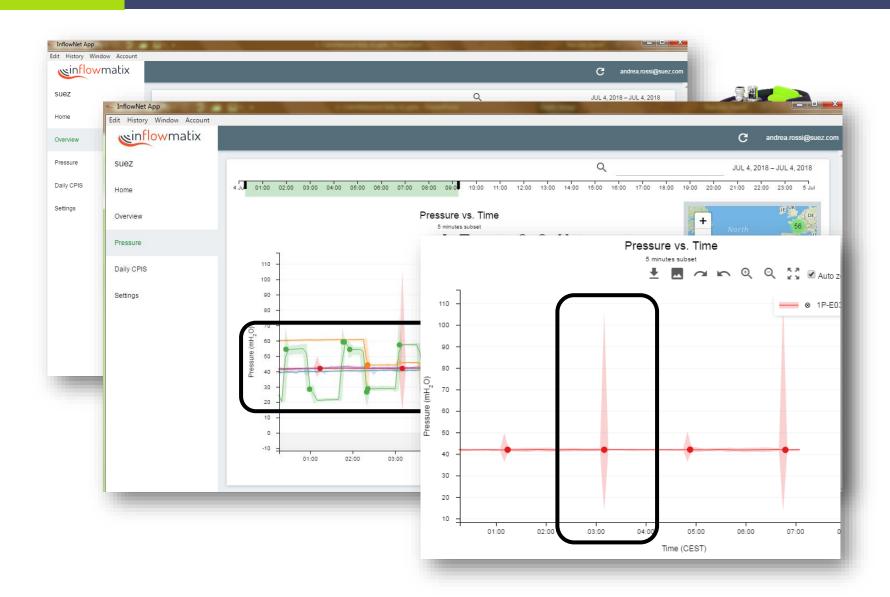


# New Technology: High Frequency Network Pressure Analytics

### Calm Network for optimized pressure management



Calm Network avoids pressure transients and reduces average and maximum pressure while still meeting customer demand, thanks to smart monitoring technologies and advanced control systems



### CALM NETWORK: THE METHOD

#### **MEASUREMENT**

Field diagnosis of network functioning

Study and planning of sensors deployment

Data collection and transmission





#### **CONCEPTION**

Optimization of existing hydraulic design

Anomaly identification and diagnosis

Recommendations

Design and building of solution







Operate and maintain network

Adapt network control







# 6 PRESSURE MANAGEMENT SUCCESS STORIES





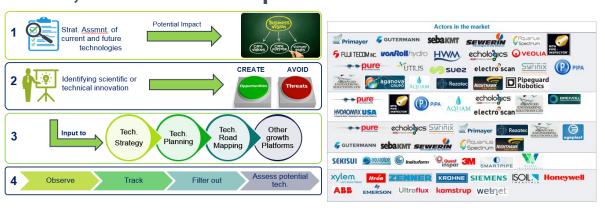




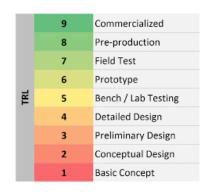
#### **CONCLUSIONS**

#### INNOVATION AT SUEZ: TO BUY OR TO MAKE

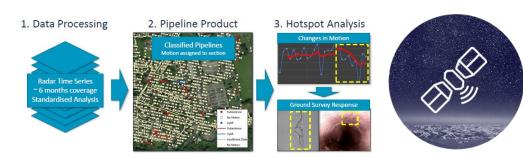
#### Scout, test & evaluate process



# Internal Development



#### Ex: Satellite leak detection



#### **Ex: Aquadvanced**

