



Republic of the Philippines

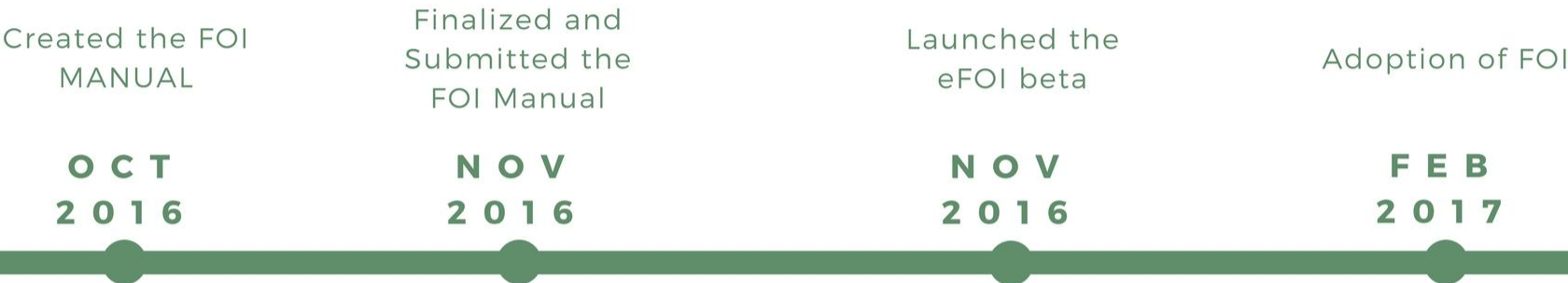
Philippine Statistics Authority

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# MAKING ACCESS TO INFORMATION A MEANINGFUL RIGHT

The FOI Program one year on



T I M E L I N E

PSA was selected to be one of the 15 government agencies to pioneer the eFOI Program



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## PSA FOI TEAM



**Usec. Lisa Grace Bersales**  
FOI Champion



**Edgar M. Fajutagana**  
FOI Receiving Officer



**Gene V. Lorica**  
FOI Decision Maker  
(Statistics Related Request)



**Atty. Lourdines Dela Cruz**  
FOI Decision Maker  
(Admin Related Request)



Regional and Provincial Offices

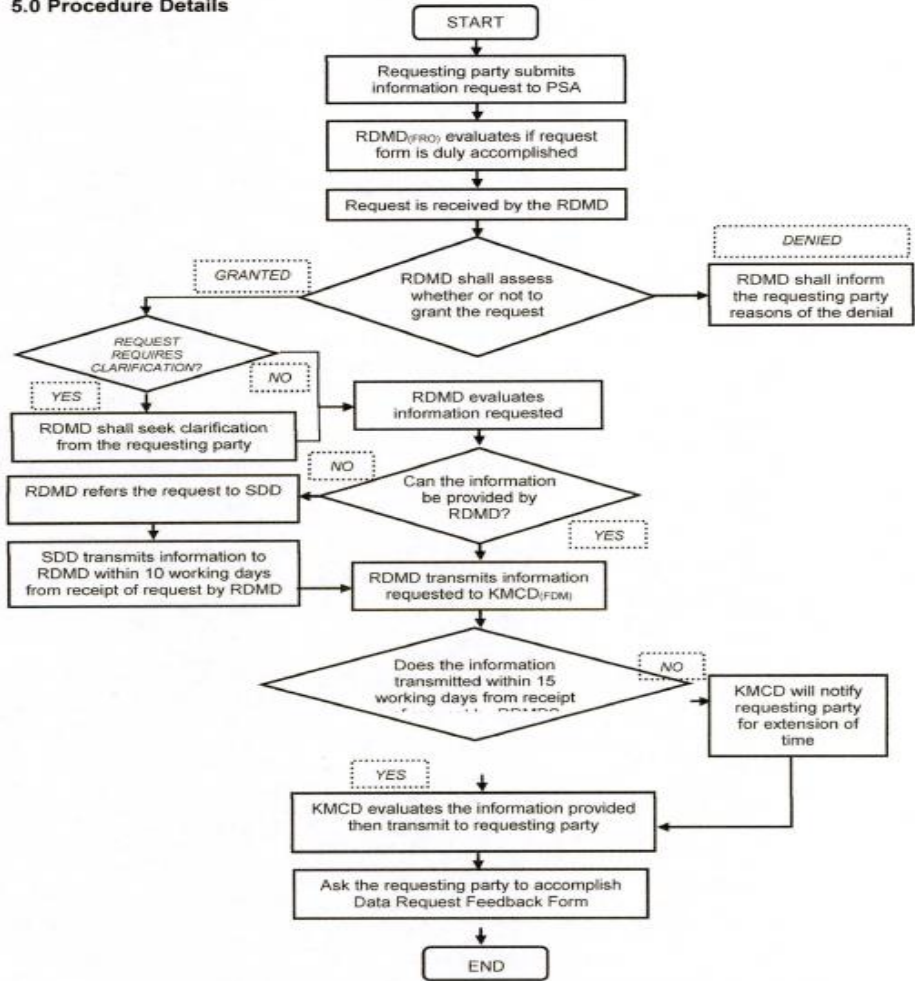


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# PROCESS FLOW

turnover ratio of SMD

## 5.0 Procedure Details

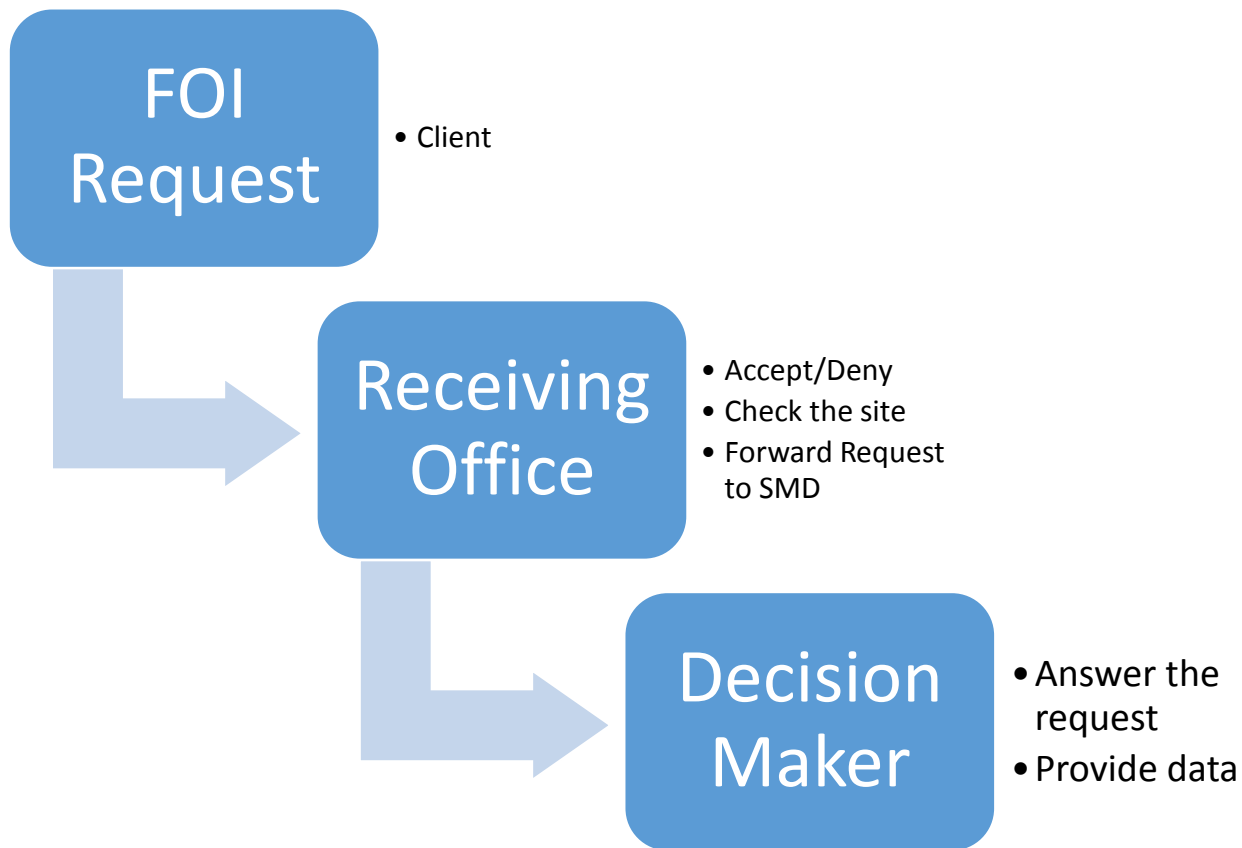




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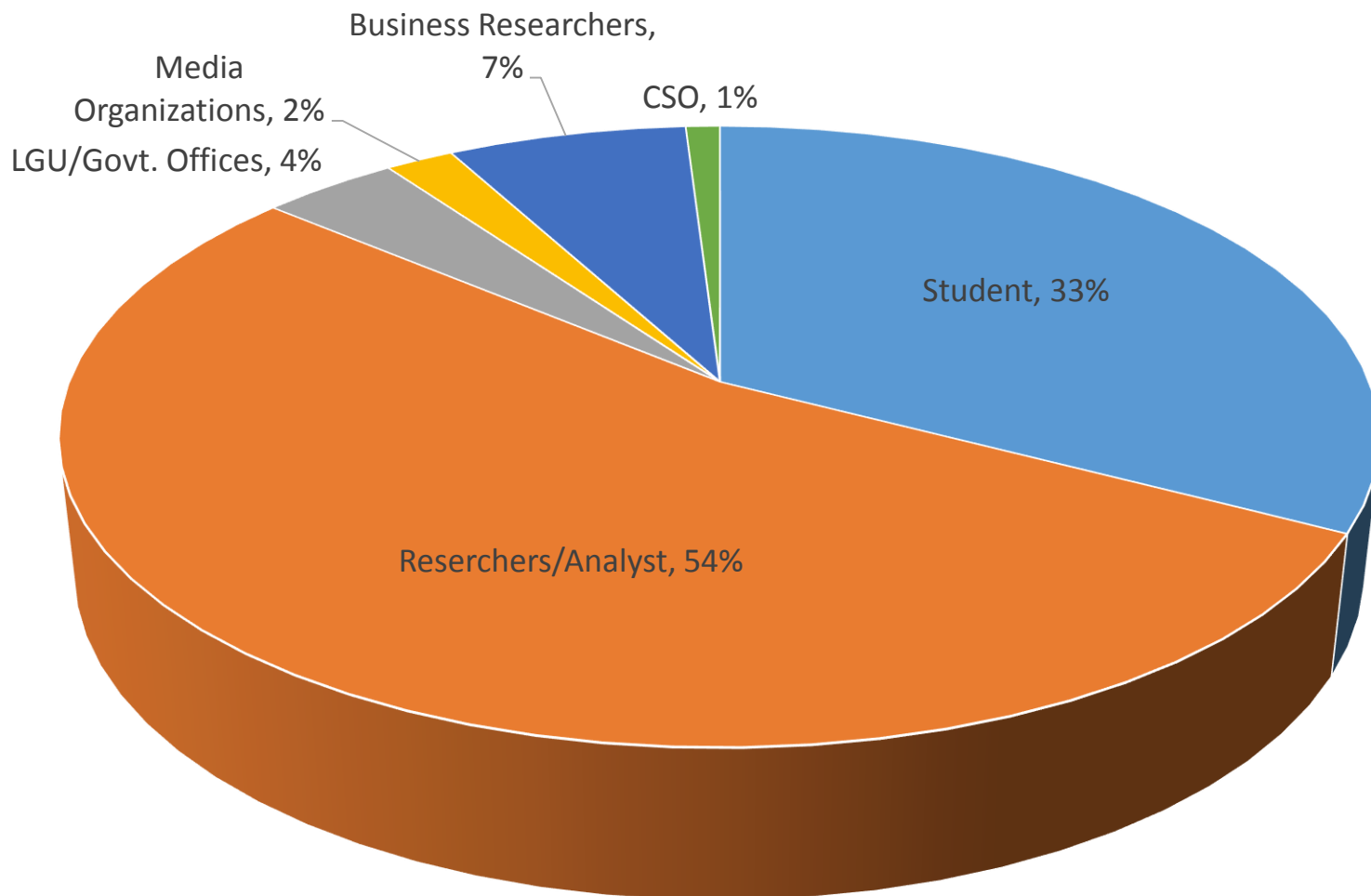
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# How many request thru eFOI

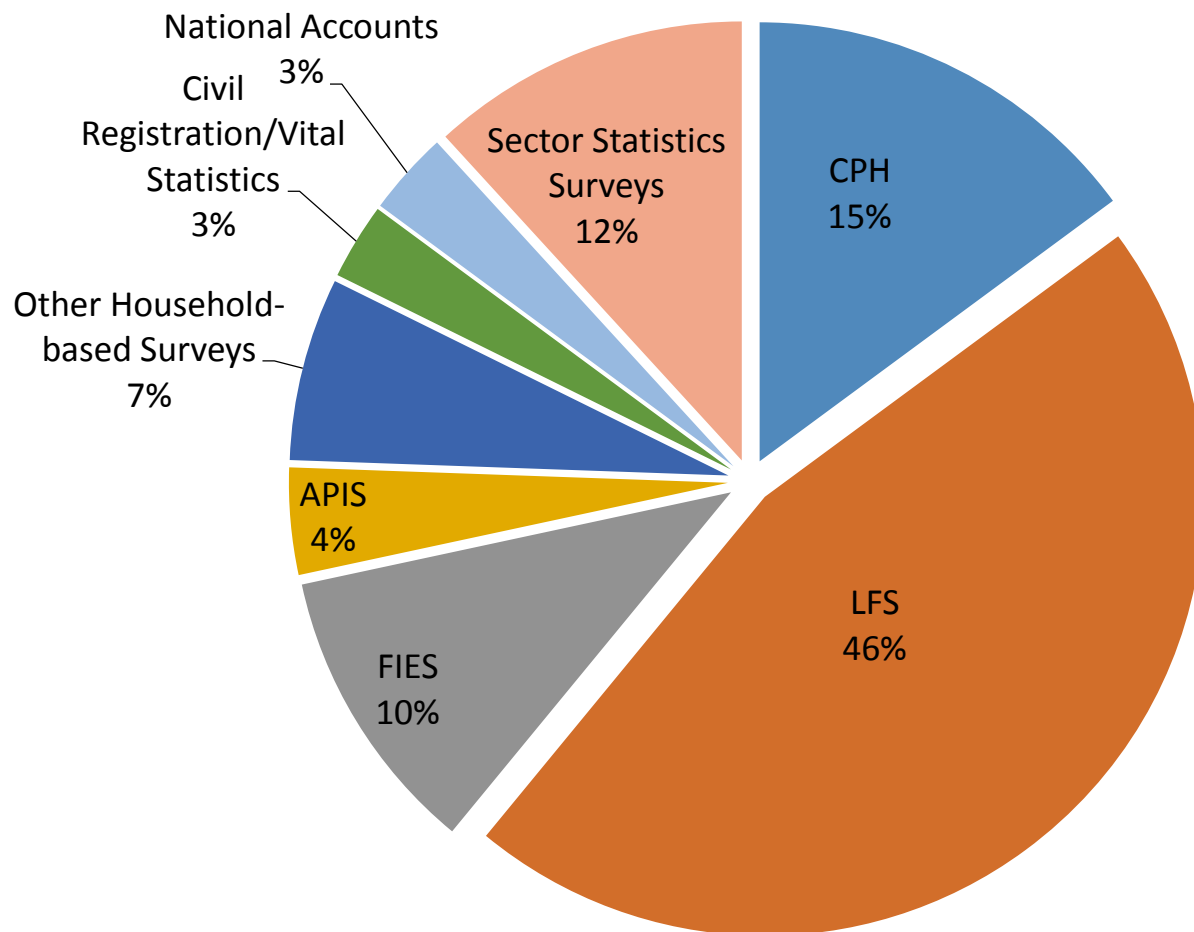
2017	Number of Request	Succesfull	Denied	Wrong agency	Available on the website	Incomplete request	No available data	Data privacy concern
January	10							
February	28							
March	24							
April	29							
May	21							
June	25							
July	37	21	16	6	9			1
Aug	40	35	5	3	2			
Sep	71	58	23	2	17	1	2	1
Oct	58	17	31	8	22		1	
Nov (as of 11-29-17)	24	23	1					1
Total	230	154	76	19	50	1	3	3

# The Data Users



# Type of Request

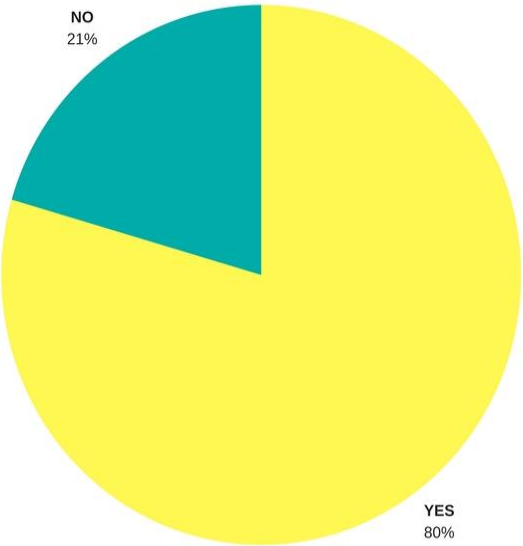
Percentage of Requests



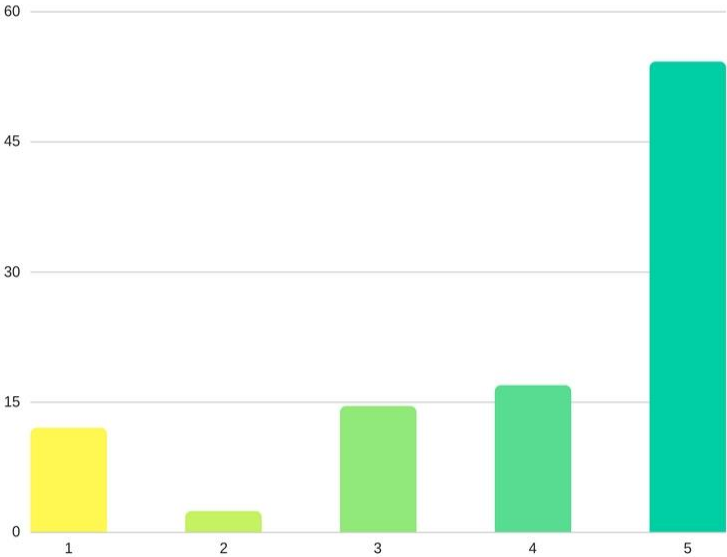


## CLIENT'S FEEDBACK

Were we able to provide you with the appropriate data?



How useful was the data provided?



\* both surveys comprised of 83 respondents



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# PSA's Performance on eFOI

- Were able to provide complete information with a very fast response.
- Provided data without charge
- Offered older series when series asked for are not yet available (i.e. April 2016 instead of October 2016)
- Has entertained technical questions about data format and offered data briefing
- Last Mar. 17, 2017 - Phil. Center for Investigative Journalism released an article regarding PSA's performance and other government agencies relative to the FOI.
- On Dec 4, 2017 - PSA received an award from PCOO

# PSA's performance on eFOI

**On 4 December 2017, PSA received an award from  
PCOO: FOI Champion for National Agency Category**





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# Best Practices

- Frequent checking of the FOI website for new requests
- Fast processing time
- Provide complete information/data request
- Immediately informs subject matter division of complex requests
- Information mapping



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# Challenges Faced

- Multiple requests from one (1) requester
- Requests are complex and time consuming
- Requests for large data sets
- Errors encountered on eFOI website
- Coordination with subject matter division
- Volume of requests increase everyday



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# Notable lessons

- Patience
- Extension of working hours
- Provide time to log in and check incoming request online
- Coordinate from time to time
- Understand the information needed



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# MOVING FORWARD

- 1150 available data with 8852 data downloads
- Commitment to upload in an open data format
- Creation of a unit handling FOI and normal data requests
- Need for citizen-based services
- Provide manual requests
- Feedback mechanism
- Development of a system for POs and ROs requests; and a system for FOI and normal data requests from clients or the PSA website

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Manila in Cyber, Luzon in Cloud March 1, 2017

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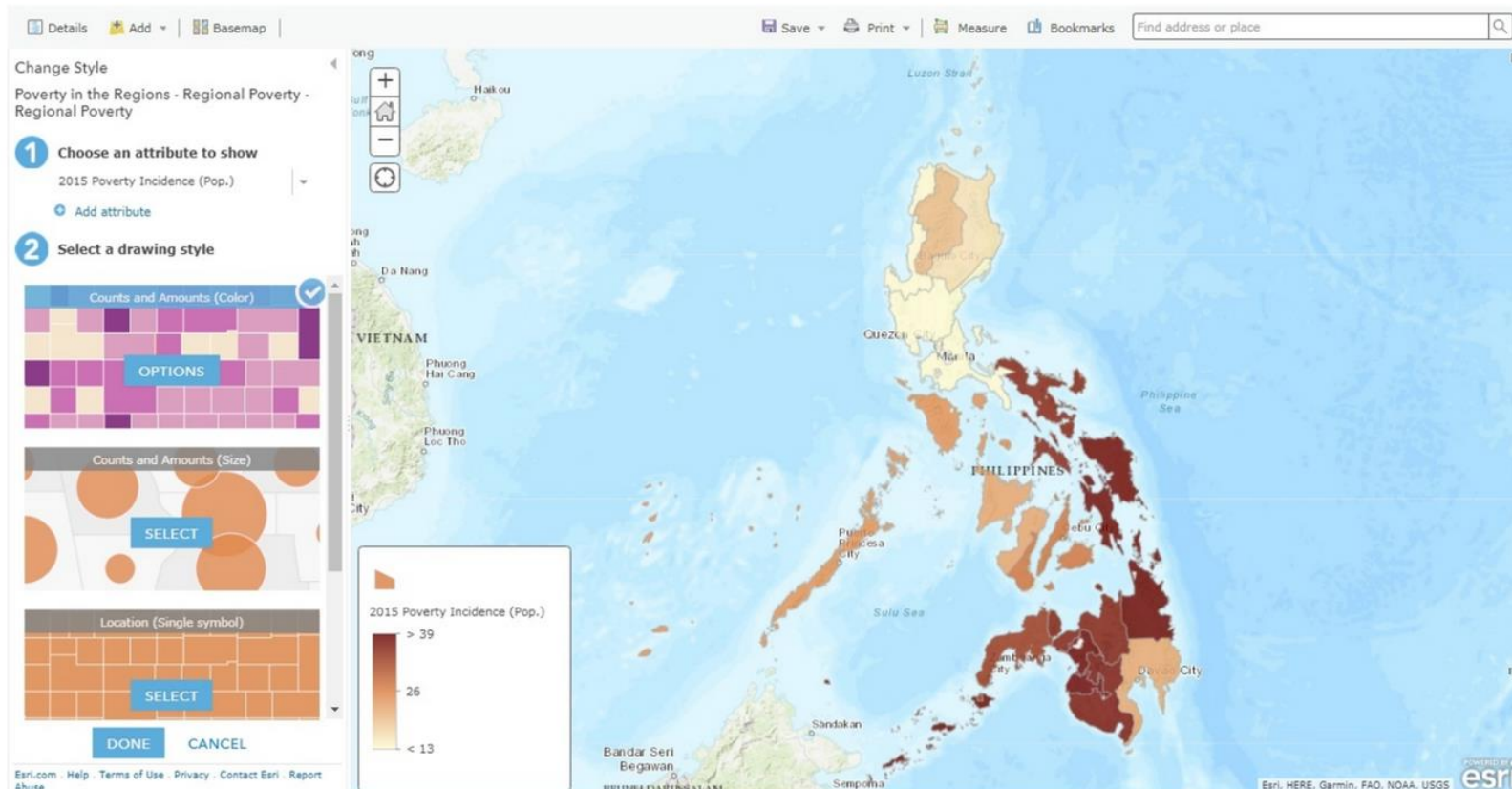
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## MOVING FORWARD

- Continuation of uploading statistical data in the PSA OpenStat
- Craft a pricing policy for processing
- Decentralize the processing of FOI and data requests
- Partnership with ESRI/GeoData



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# Thank you.



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