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Open Government For Inclusive Development



Dr. Bernadia Irawati Tjandradewi, Secretary General – UCLG ASPAC
Presented at the Subnational Leaders Roundtable – Asia Pacific Leadership Forum
Borobudur Hotel , 14th December 2017

REPRESENTING



5 BILLION
PEOPLE ACROSS
THE WORLD

70%
OF THE WORLD'S
POPULATION



A STRONG AND
UNITED VOICE
BEFORE THE
INTERNATIONAL
COMMUNITY

**UCLG IS THE
ONLY LOCAL
GOVERNMENT
ORGANIZATION
RECOGNIZED BY
THE UN**

▼
+175
LOCAL AND REGIONAL
GOVERNMENT
ASSOCIATIONS

▼
+240,000
TOWNS, CITIES, REGIONS
AND METROPOLISES

▼
9
SECTIONS
7 REGIONAL
1 METROPOLITAN
1 FORUM OF REGIONS

▼
18
COMMITTEES &
WORKING GROUPS

2004 – UCLG was established as a merger of IULA (1913), UTO (1960th), and Metropolis (1980th)



IT CONNECT 7,000
CITIES, TOWNS,
REGIONS

UCLG ASPAC
IS THE
LARGEST
REGIONAL
SECTION OF
UCLG



141 MEMBERS
FROM 22
COUNTRIES
ACROSS ASIA-
PACIFIC REGION

SECRETARIAT
OF UCLG
ASPAC IS
HOSTED BY
JAKARTA

UCLG INITIATIVES FOR OPEN GOVERNMENT

PARIS STATEMENT (#localgov4transparency)

UCLG and its members, gathered in the Paris City Hall on 9 November, acknowledge the responsibility of local governments in ensuring open government and call local and territorial governments to be more effective, open and accountable to citizens.



Hangzhou Statement

UCLG World Council in Hangzhou from 6-9 December 2017 endorsed the Hangzhou statement to recall the vital role played by transparency, accountability and citizen engagement for efficient city management.



Paris statement
the occasion of the International Anti-corruption Day

9th December 2016

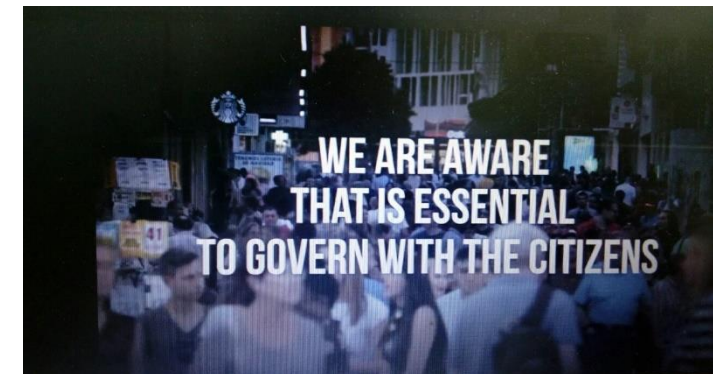
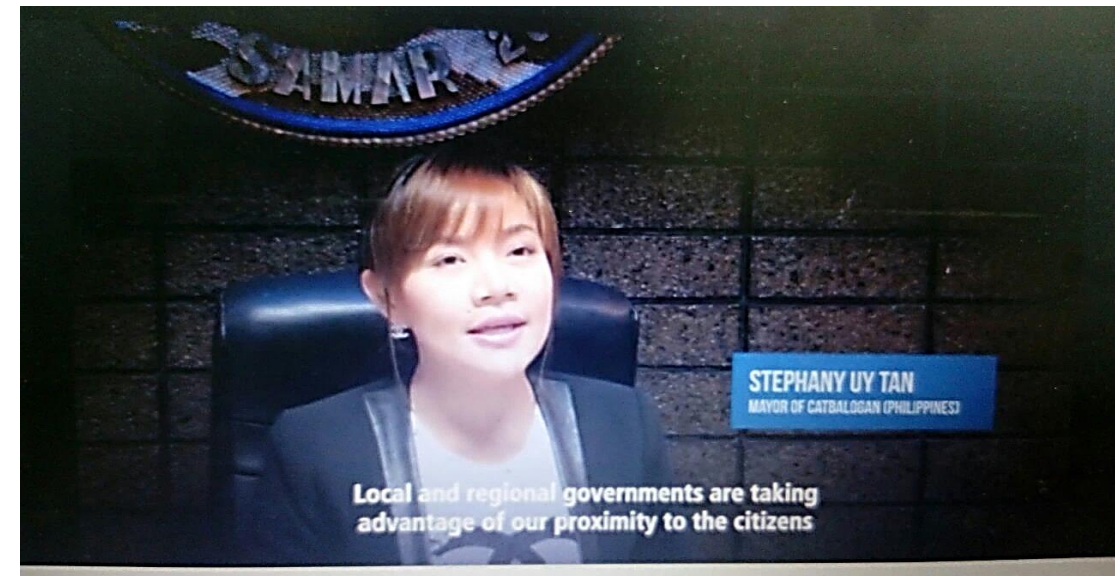
#localgov4transparency

UCLG INITIATIVES FOR OPEN GOVERNMENT

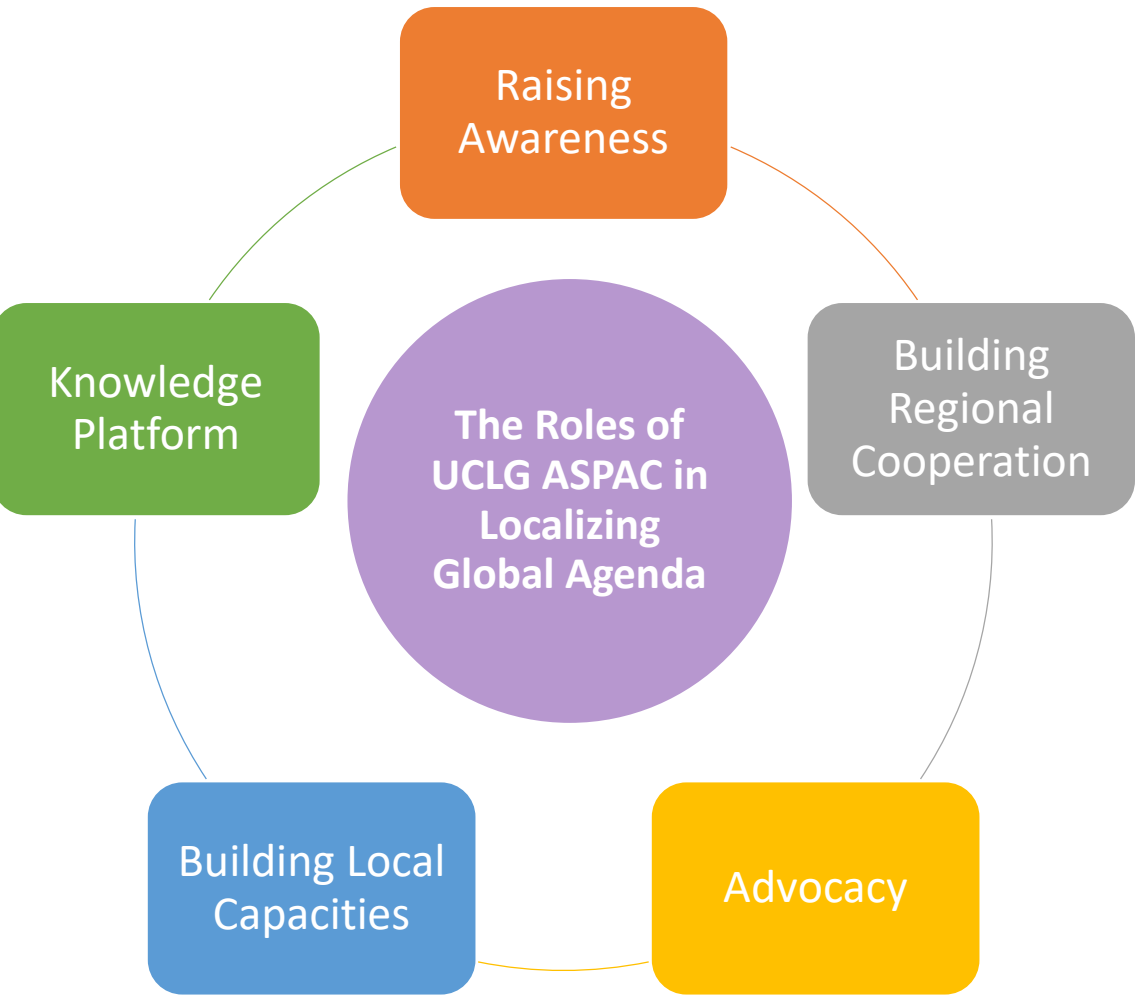
UCLG is supporting the Urban-GLASS's “Governing with the Citizen”, an initiative led by the Spanish Federation of Municipalities and Provinces (FEMP) and UN-Habitat to raise awareness of the need for local and regional governments to actively combat corruption.

Urban-GLASS (Global-Local Accountability Support System) supports local government in preventing and fighting corruption in urban management by promoting transparent, accountable and open cities.

#Commit2Transparency campaign on social media aims to promote transparency and open governance and to highlight the role of local and regional governments in fighting corruption.



LOCALIZING GLOBAL AGENDAS



Publications
by UCLG World & UCLG ASPAC on **Localizing SDGs** for Local Governments and their associations.



UCLG ASPAC Launches SDGs at Local Level:

- Component 1: Localization SDGs**
Training for LG officials to support SDGs implementation
- Component 2 : City Diplomacy**
Capacity Development for Local Government officials to strengthen role in foreign cooperation
- Component 3 : Project Demonstration & Knowledge Management**
Knowledge exchange, sharing experience and maintain data and information on SDGs best practice

CITY ENABLING ENVIRONMENT FOR THE IMPLEMENTATION OF **SDGs** AND NEW URBAN AGENDA

*City Enabling Environment Assessment is a collaborative exercise between **UCLG ASPAC, Cities Alliances and UNDP** to identify and address gaps in **policy, legal and institutional frameworks** that are impacting the efficiency of local governments. The results of assessment will help cities and local governments to improve their effectiveness in the areas of sustainable development.*



12 Criteria

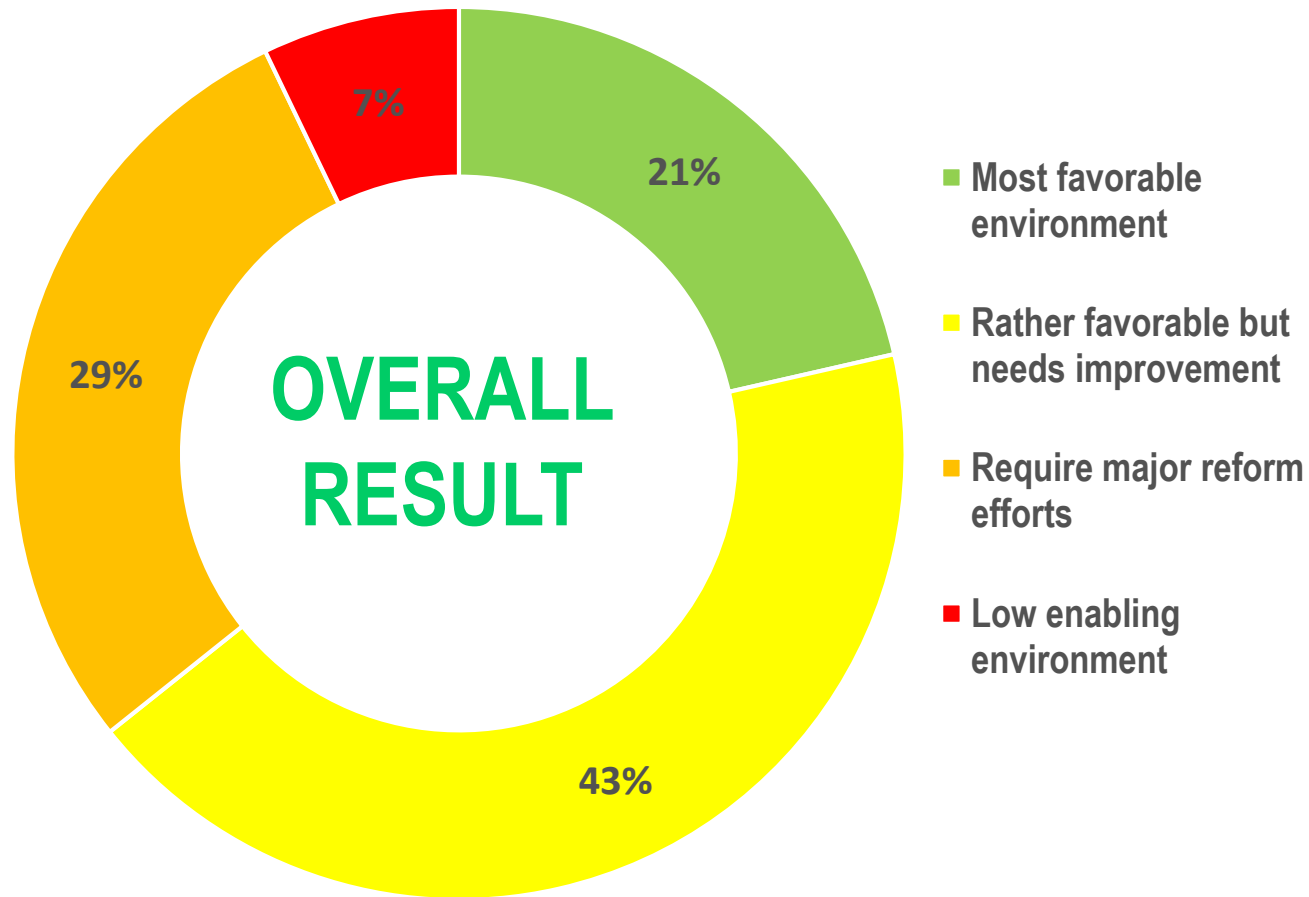
- Constitutional Framework
- Legislative Framework
- Local Democracy
- Financial Transfer
- Local Revenues
- Capacity Building
- **Transparency**
- **Citizen Participations**
- Local Government Performance
- Urban Strategy
- Women's Participation in Local Governance
- Environment and Climate Change Governance



28 Countries

- South Asia: Afghanistan, Bangladesh, Bhutan, India, Iran, Maldives, Nepal, Pakistan, Sri Lanka
- East Asia: China, Japan, Mongolia, South Korea
- South East Asia: Cambodia, Indonesia, Myanmar, Philippines, Thailand, Timor Leste, Vietnam, Laos, Malaysia
- Pacific Island: Australia, Fiji, Kiribati, New Zealand, Solomon Island, Vanuatu

CITY ENABLING ENVIRONMENT RATING IN ASIA PACIFIC*



Transparency

89% countries have rules and legal provisions requiring independent audit on regular basis

Citizen Participation

79% of total countries have national legislation on citizen participation.

**Preliminary result*

Kaohsiung's “1999” system *Anytime, Anything, Anywhere* : A Bridge Connecting Government and Citizens

Kaohsiung City Government has implemented the “1999 call centre” in order to improve its service quality and build a friendly networking city without obstructions.

What is “1999” system? It is a free call-in system which deals with citizens’ problems and suggestions within **24 hours** with any issue during the whole year. By integrating computer phone system, customer service system, automatic phone distribution system, digital recording system and automatic fax and framing system, it has been able to unify the system and database.

“1999” is aiming at solving the detailed problems that citizens bring up as well as advocating citizens to purpose suggestions and strategies for city ruling and caring.

What you need to know:

1. The benchmark for answering a call or query is **15 seconds**
2. The benchmark for acting on a complaint about a broken traffic light or a pothole is **four hours**.
3. Kaohsiung **trained and hired people who were physically challenged** to for the service.



1999 office

OUR EVER EVOLVING CITY : A CITY BUILDING INITIATIVE AFTER DISASTER IN CHRISTCHURCH

Christchurch City Council launched **the Share an Idea**, a campaign that extensively engaged community in the process of recovery and rebuilt the city after a major earthquake in 2010. The campaign was manifested into **City Transitional Programs** that include support for recovery in three key areas: healing and wellbeing, sense of place and business.



What they did

- **Healing & Wellbeing:** encouraging participation in the recovery and creating new positive memories; fostering volunteer; enhancing community resilience
- **Sense of Place:** nearly 100 vacant sites have been activated 450 times with over 150 creative projects to create a safer, more welcoming city for all
- **Sense of Business:** the government improved foot traffic, increased local and international tourism and fostered entrepreneurship and innovation especially for creative industries.

Conclusion

- **City Enabling Environment assessment** helps local governments to identify their progress and constraint in decentralization, enabling them to improve their effectiveness in localizing global agendas.
- **Global agendas** such as the 2030 Agenda and New Urban **serve as platforms** for local governments to raise the bar on transparency, accountability and civic engagements to achieve inclusive development.
- **Strong commitment** from the **local government leader** will ensure accessibility towards public information as well as encouraging the citizens to involve actively in the development process.
- Initiatives to uphold transparency and accountability are **collaborative actions** involving the government from all tiers, community, CSO, private sectors and other stakeholders.
- **Strengthening the capacities of local governments and networks** is a key to create transparent, accountable and participatory local governments.



United Cities and Local Governments Asia Pacific

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