



7th ADB International Skills Forum

December 13, 2017

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Agenda

- Overview of AWS and shift to the cloud
- Impact on the workforce
- A theory of intervention
- Our approach



What is Amazon Web Services, and what is the cloud?









The AWS Definition of "Cloud Computing"

Model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing resources that can be rapidly provisioned and released with minimal management effort or service provider interaction.

On-demand delivery of information technology (IT) resources via the internet with pay-as-you-go pricing.



^{*} NIST = National Institute of Standards and Technology

AWS has millions of active customers each month











LIONSGATE

























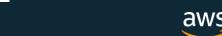












Supporting Business of Education





We are confident in saying that the AWS infrastructure has performed exactly as intended.

Sharif Nijim
Enterprise Application Architect,
University of Notre Dame

- UND migrated website and global student and faculty authentication store to AWS with plans to move 80% of its workloads in the next three years.
- UND Reports 40% savings on IT operational costs annually.

University of Maryland University College (UMUC) needed to replace its legacy applications and decided to use AWS to run its new analytics platform as well as several administrative workloads. By using AWS, UMUC improved the performance of its analytics platform by **twentyfold** and enabled its engineers to focus on building new applications instead of managing IT infrastructure.



Ivy Tech Community College of Indiana is the largest community college in the United States. About 170,000 students register for classes each year; school maintains a student database with about 1.7 million records. School needed to scale existing systems, including operational data store (ODS). By leveraging AWS: Queries complete in as little as three seconds, down from 40 minutes; Licensing and monthly operational costs are about 60 percent less.



Using AWS, Open Universities Australia Develops Online Courses That Reach Over 100,000 Students Worldwide



THE **AWS CLOUD** HELPS OPEN2STUDY **DELIVER ONLINE LEARNING** TO **STUDENTS** REGARDLESS OF WHERE THEY ARE IN THE **WORLD**

Jose Herrera-Perea
 Executive General Manager
 Open2Study

- Open Universities Australia (OUA) is an aggregator of Australian universities and colleges that offers online distance learning services
- In late 2012, OUA decided to develop a massive open online course (MOOC) site called Open2Study
- By selecting AWS, OUA established an infrastructure capable of supporting several hundred thousand of global concurrent users
- OUA is also able to start developing new products and services within a day on the AWS Cloud and add them into production in two weeks





Webinar: Student First at UMUC Using Amazon WorkSpaces



Watch the webinar archive to learn how The University of Maryland University College uses Amazon WorkSpaces in a virtual environment. Students can learn anywhere, on the device of their choice, with the software tools required to complete assignments. This webinar features Dr. Kara Van Dam, Vice Provost of the Faculty and Learner Experience, and Greg Smith, Associate VP, Enterprise Operations from UMUC.

Watch Webinar Archive

"A majority of our students use Macs, but many business school applications require Windows. Amazon WorkSpaces eliminates the technical complexity for students and we can give them access to their applications in just seconds. Students have a unified learning experience."

Piotr Zielinski

Director of Information Technology, School of Business
The George Washington University



Ivy Tech Meets Petabyte-scale Database Needs Using AWS



"We could not find any other database service that offers the affordability, scalability, and responsiveness that we get with AWS."

Lige Hensley

Chief Technology Officer

Ivy Tech Community College of Indiana

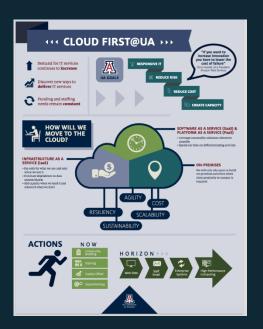


- Needed to scale systems to efficiently manage, analyze tens of thousands of student records
- Uses Amazon Redshift, Amazon S3 as foundation for analytics services
- Easily scales to manage petabyte-scale database needs
- Queries completed in as little as three seconds, down from 40 minutes in the past
- Millions of dollars less expensive to acquire than other data warehouse solutions



Universities All-In on AWS











Harvard Cloud Services

Also known as: Amazon, AWS, Amazon Web Services, Elastic Compute Cloud, EC2, Simple Storage Service,

S3.

Description Case Cloud Description

Amazon Web Services (AWS) for Harvard is the first deliverable of the Harvard Cloud & DevOps Program and provides a framework for accessing Amazon Web Services. AWS was selected as the anchor provider because of its significant user base in the Harvard Community and its prominence in the public cloud services market. Harvard has recently signed an enterprise-wide agreement with Amazon to provide cloud-based services to the Harvard community and to deliver a simple and efficient process to procure services in the "Cloud" at the most economical rate for Schools and Departments.

In the future, these capabilities may be extended to include other public cloud service providers (such as Google, Azure, or RackSpace) and internally built private cloud services based on user requirements and customer needs.



Largest Number Of Enterprise Customers



argest Number Of Public Sector Customers



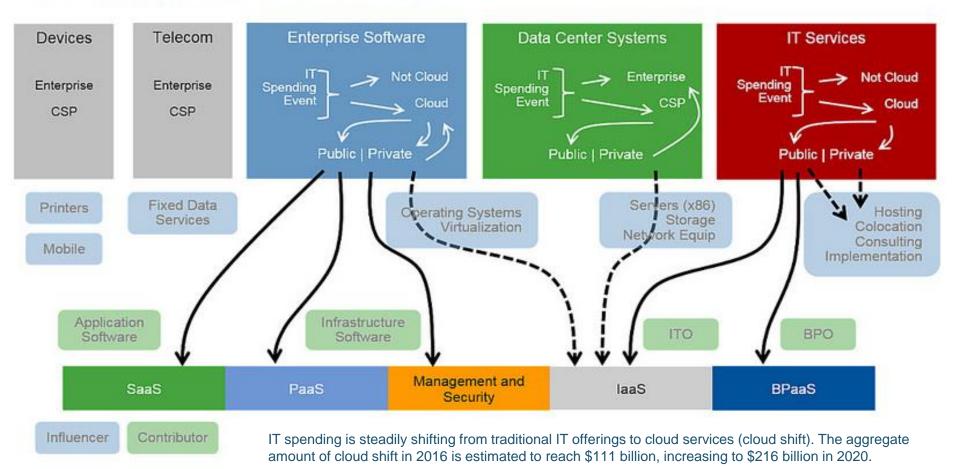
Broadest Ecosystem of System Integrators: Premier Consulting Partners



Broadest Ecosystem of ISVs



Figure 1: Shift From Traditional IT Spending to Cloud



Source: Gartner (July 2016)

Gartner Press Release, Gartner Says by 2020 "Cloud Shift" Will Affect More Than \$1 Trillion in IT Spending, July 20, 2016, http://www.gartner.com/newsroom/id/3384720

AWS is growing at a dramatic rate

\$16b yearly run rate

+42% y/y growth rate



"Cloud Computing" has been the #1 LinkedIn skill for two years in a row¹

And millions of jobs in the cloud!

Average AWS Certification Salary²:

AWS Certified Developer – Associate: \$138k

AWS Certified Solutions Architect- Associate: \$115k

AWS Certified SysOps Administrator – Associate - \$108k

¹ https://blog.linkedin.com/2016/10/20/top-skills-2016-week-of-learning-linkedin

² Global Knowledge 2016 IT Skills and Salary Report

Sounds good. What's the problem?



We can't fill the demand for these jobs

Time to hire increased 80% from 2009 to 2015

Tech jobs are some of the hottest and hardest to fill

To avoid mis-hires, companies are screening more heavily

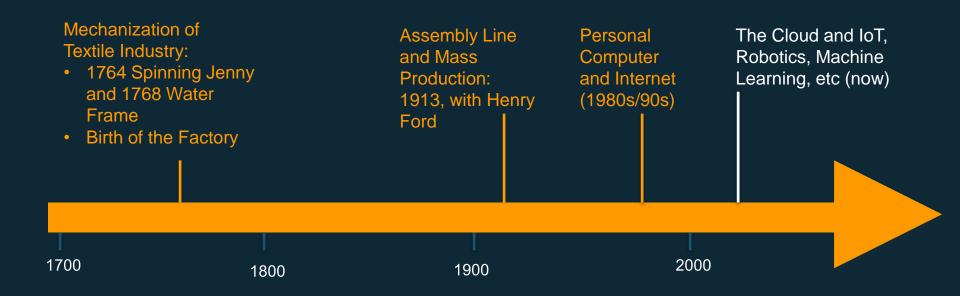
Glassdoor report: https://research-content.glassdoor.com/app/uploads/sites/2/2015/06/GD Report 3.pdf



Shift to the Cloud: Workforce Implications



We're currently in 4th industrial revolution





Characterized by breathtaking pace of innovation...

AWS New Services / Features





...a shift toward new competencies...

"In recent years, a growing number of studies in economics show a marked shift away from low-skilled, routine jobs and toward higher-skilled, less routine positions requiring judgment and technical skills."

- Glassdoor's Chief Economist Chamberlain, 2015 study



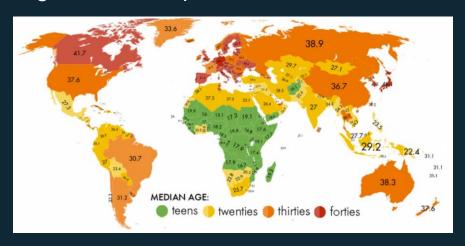
... and education left out on an island to address gap.

MCKINSEY: The Massive Skills Gap Is Only Going To Get Worse Because Our Education Systems Are Broken



Regional context presupposes heterogeneous solutions

Example 1: Differences in population age create unique workforce solutions



Example 2: Existing skillsets and local industry must be addressed

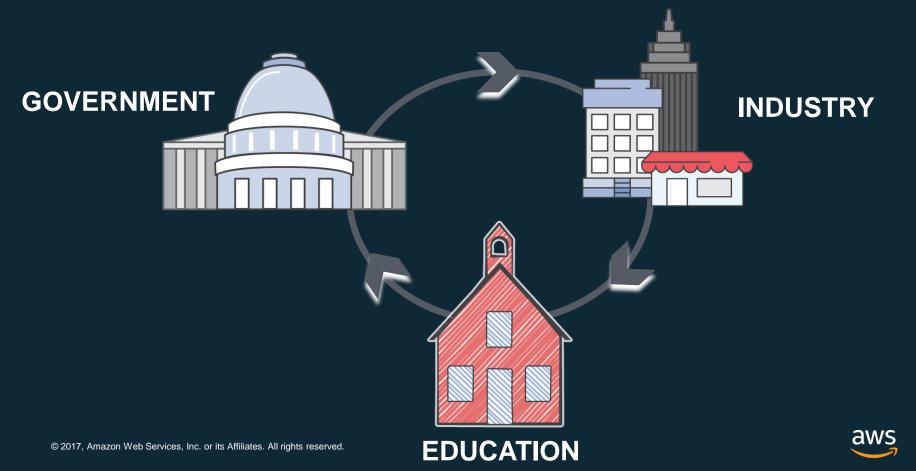




Theory of Change



All sectors must collaborate on systemic change



What is AWS doing to address the skills gap?





Teaching Tomorrow's Cloud Workforce Today



AWS Educate value proposition and goals





Grants for free access to AWS



Professional development for educators



- Positively impact hundreds thousands of students
- Curriculum change
- Student entrepreneurship
- Growth in credentialing
- Accelerate hiring pipeline
- Jobs



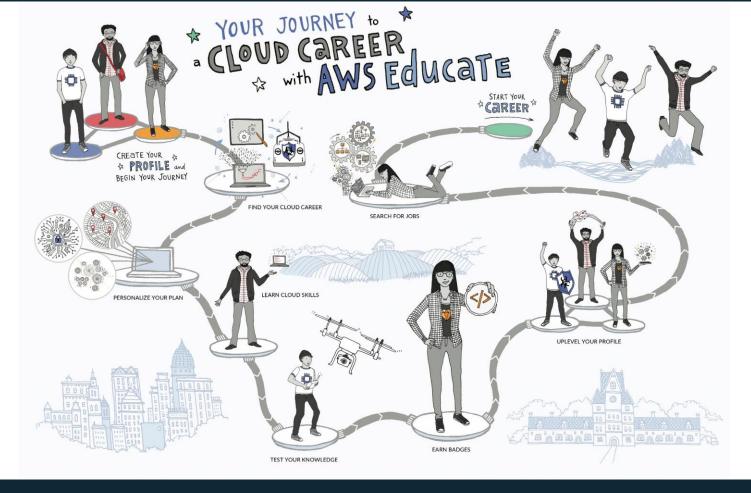
Open course content



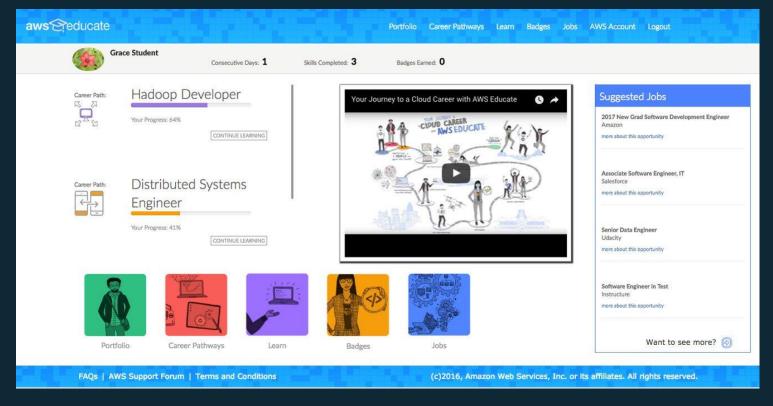
Communities of collaboration











Choose Your Career Path

27 careers – 30+ hours of content each – access to labs and AWS Technical Essentials



Mass educational institutional demand

1000+

Educational Institutions

Top 10

Global Computer
Science &
Information
Systems Institutions

QS World University Rankings by Subject 2016 - Computer Science & Information Systems



Sampling of global member schools

WASHINGTON



TECHNISCHE

UNIVERSITÄT MÜNCHEN





























CORNELL

NYCTECH



CORK INSTITUTE OF TECHNOLOGY

UNIVERSITY OF

WEST LONDON



































Public private partnerships in action



Kentucky Cloud Career Pathways Collaboration Will Prepare Students for Technology-Based Careers

07/13/17

Public-private collaboration with Amazon Web Services, Inc. and third parties to help drive a cloud-enabled workforce and economy

FRANKFORT, Ky. – The Kentucky Education and Workforce Development Cabinet announced today a new collaboration among state, education, non-profit, and private sector parties aimed at creating Kentucky Cloud Career Pathways, which are specific courses and educational opportunities designed to prepare students with the skill-sets needed to address the massive growth and job opportunities in cloud, cyber security, and computer science fields.

"The technological transformation occurring globally is changing the way we live and work at an unprecedented pace," said Gov. Matt Bevin. "Kentucky must be a leader in preparing our students and existing workforce to capitalize on the many job opportunities that innovation in technology is creating."





Institutional alignment to address the need

Yonsei University selects AWS to prepare itself and its students for the 4th Industrial Revolution

- Yonsei University migrates all its websites to AWS Cloud for the first time in the higher education community in Korea
- AWS Educate enables Yonsei University to accelerate students' cloud computing capabilities with cutting edge technology

Seoul, Korea – September 8, 2017 – Yonsei University, one of the most prestigious universities in Korea, announced today that it will migrate its IT infrastructure to the AWS Cloud to prepare itself and its students for the 4th Industrial Revolution.

The 4th Industrial Revolution is a term indicating technological trends in which such state-of-the-art digital technologies as IoT, big data, and cloud computing are expected to create new forms of life and business. Among them, cloud technology is considered as a critical enabler of the new revolution across industries including education. As part of an effort to realize the vision of becoming the leading university in highly advanced learning environments, Yonsei University has selected AWS as its cloud service provider.

On September 8, Yonsei University and Amazon Web Services Korea LLC held a conference, entitled "Cultivating Talent and Innovating IT Environment in the 4th Industrial Revolution Era" at Yonsei University to discuss ways of introducing the AWS Cloud and the AWS Educate program, and setting up a curriculum for the future. The conference was attended by several executives from the university and AWS including Yonghak Kim, Ph.D., President of Yonsei University; Jeongwoo Lee, the head of Yonsei University Library; Peter Moore, Asia Pacific Managing Director of Global Public Sector, Amazon Web Services Singapore Private Limited; and Jeongwon Yoon, Country Leader, Worldwide Public Sector Korea, Amazon Web Services Korea LLC.

According to the discussions, Yonsei University plans to migrate all the websites for the university and its internal institutions to the AWS Cloud. At the same time, it expects to introduce the AWS Educate program as part of its teaching curriculum on AWS Solution Architect for about 2,000 students. Additionally, the university is considering introducing the Amazon WorkSpaces service and the video management service in its computing training facilities. The AWS Educate program is expected to support the university's mission in accelerating students' capabilities on the highly sought-after cloud computing skills, helping them to acquire the expertise that are increasingly relevant for their future employment.

The Financial News

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피터무어 AWS 이사이대평양 공공 총 공(원학)과 감용학 언세대 총장이 간당 회에서 험역사를 들고 모조를 취하고 이다.

연세대 교내 IT 인프라 AWS 클라우드로 전환

연세대학교가 교내 정보통신 환경 을 아마존웹서비스(AWS)의 등라 우드로 전환한다. AWS는 연세대 학교가 4차 산업혜명 주도형 인재 양성과 글로벌 명문 대학으로의 도 약 기반을 마련하기 위해 교내 보통신 환경을 AWS 플라우드로 전환한다고 8일 밝혔다.

연세대학교는 4차 산업혁명 시 대에 가장 진보된 교육환경을 제공 8년 서도적이 대한이 디제디는 네



Changing youth and workforce trajectory



AWS Educate is central to Amazon's education and workforce development strategy, but it will only reach our most profound goals through collaboration and thinking big on behalf of the future workforce. We hope to play a big role in that effort.



Thank You!

