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SECURING WATER FOR FUTURE GENERATIONS



Bringing people to the
policy making proces



Mrs. Pilar Avello
Manila, 7th August 2017

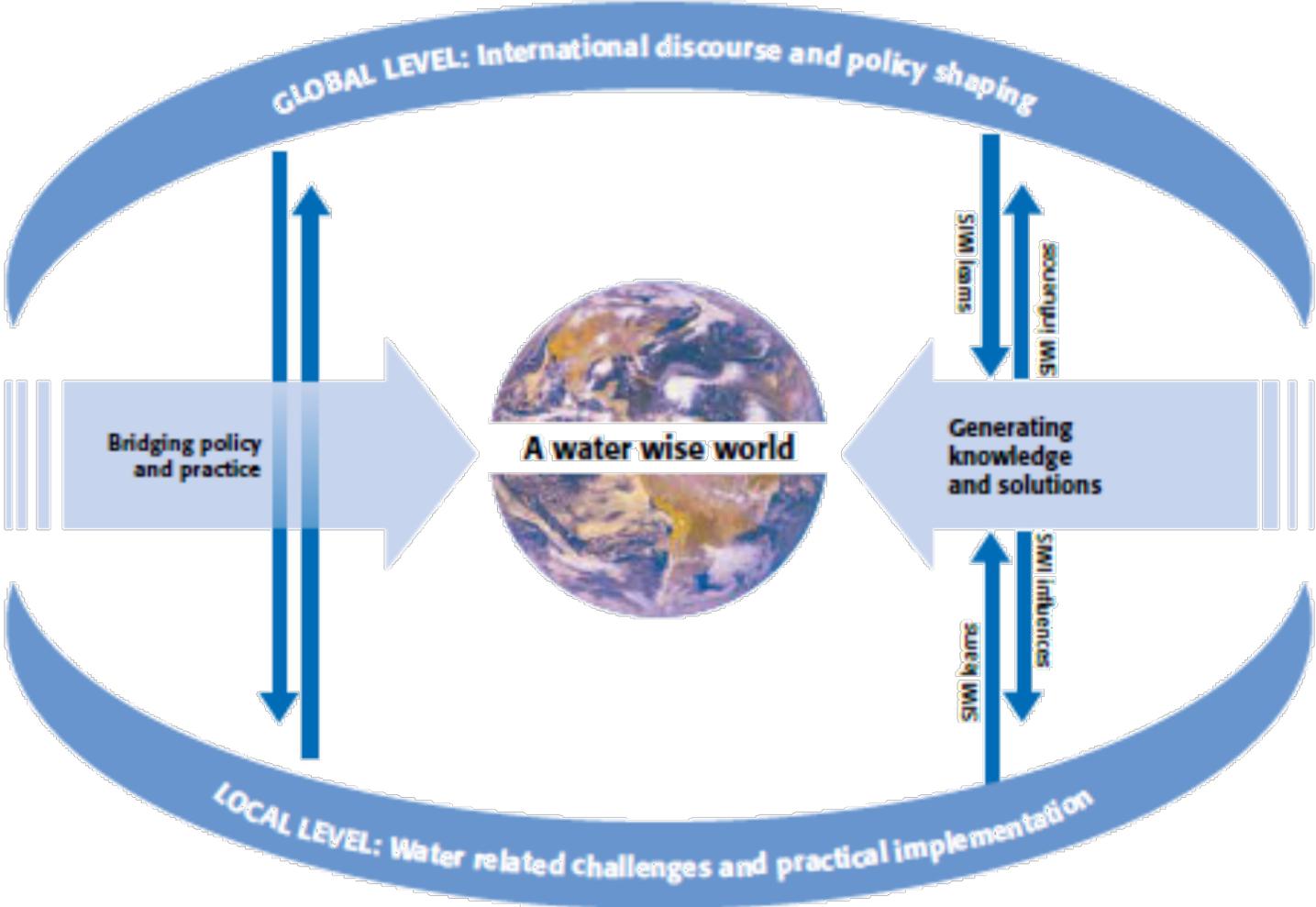
Stockholm International Water Institute (SIWI)



- Founded in 1991
- 70 staff + 10 associated experts
- Organizes the World Water Week and Water Prizes
- Programmes and activities founded by multilateral and international organizations



SIWI, linking policy and practice



Public Advisory Councils – Tajikistan



In **Tajikistan** the GoAL WaSH programme has supported the establishment of **Public Advisory Councils** in water supply companies, implemented together with the Consumers Union of Tajikistan.

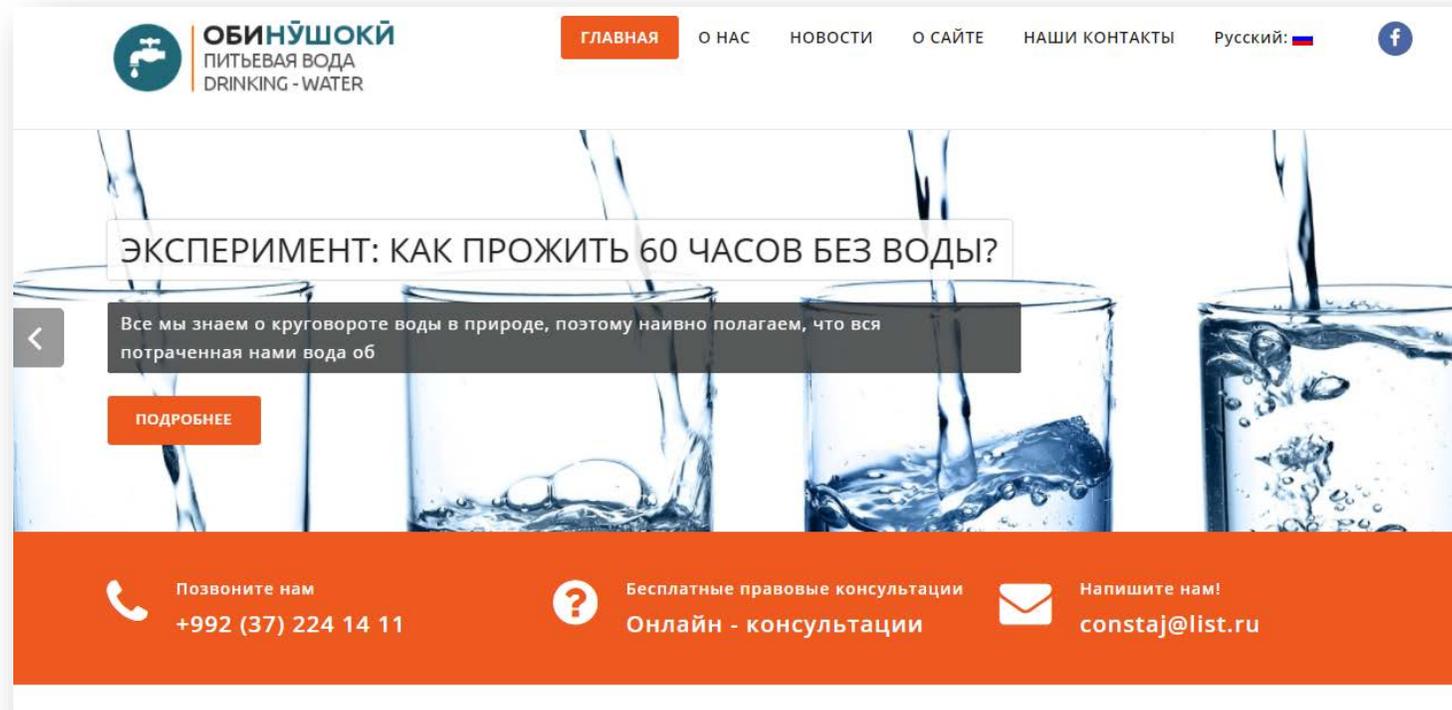
The aim of the Public Advisory Councils is to **protect the rights and interests of consumers** and encourage their participation in decision-making processes.

The Councils provide opportunities for water supply companies to develop effective feedback mechanisms with their clients, facilitating timely consideration of complaints and proposals, as well as more transparency and operational efficiency.



Public Advisory Council established in the main water supply company in the capital of Dushanbe, "Dushabevodokanal"

Consultative services for water consumers - Tajikistan



<http://www.obinushoki.tj/>

Support to render **legal consultative services to water consumers** (including pre-trial court protection with special focus on gender, vulnerable and marginalized groups). A local network of volunteers has been set up where more than **150 consultancy services have been provided** as well as information campaigns.

An **online resource** site has been set up to extend **legal services for the drinking water consumers** throughout Tajikistan. Trainings on water integrity, consumer rights protection and dispute resolution mechanisms, for duty-bearers and rights holders, have also been carried out.

Coordination mechanism for water supply and sanitation Paraguay



The [Intersectoral Committee on Water Supply and Sanitation for the Chaco region \(MIAS-Chaco\)](#) is a coordinating mechanism for governmental institutions at national, province and municipal levels, private sector, international development agencies and civil society.

By [sharing information](#) and knowledge, MIAS-Chaco synergise actions and investments, making [interventions in the Chaco region more efficient, appropriate and sustainable](#).

The GoAL WaSH programme has provided strategic support to MIAS-Chaco by financing micro-projects that rehabilitate water systems and build community capacities, as well as technical support to the committee for joint planning, communication and awareness raising. It has also equipped them with technical equipment to facilitate the coordination of the committee.



Participatory water supply and sanitation plans Paraguay



- The GoAL WaSH programme is supporting the elaboration of **participatory water supply and sanitation plans with indigenous communities** in the Chaco region.
- In 2015 **participatory needs assessments** were carried out in four communities, followed by the **development of a project for each community with the aim of improving local capacities in management of drinking water and sanitation.**
- Capacity of intercultural issues in WASH was also strengthened among local government and CSOs, with the collaboration of the National Institute for Indigenous Peoples (INDI).



Integrity Pact promotes transparency around pipe replacement contracts - El Salvador



An Integrity Pact – a tool developed by [Transparency International](#) – is an agreement between the government agency offering a contract and the companies bidding for it that they will abstain from bribery, collusion and other corrupt practices for the extent of the contract. To ensure accountability, Integrity Pacts include a monitoring system typically led by civil society group.



Developed by: **TRANSPARENCY INTERNATIONAL**
the global coalition against corruption



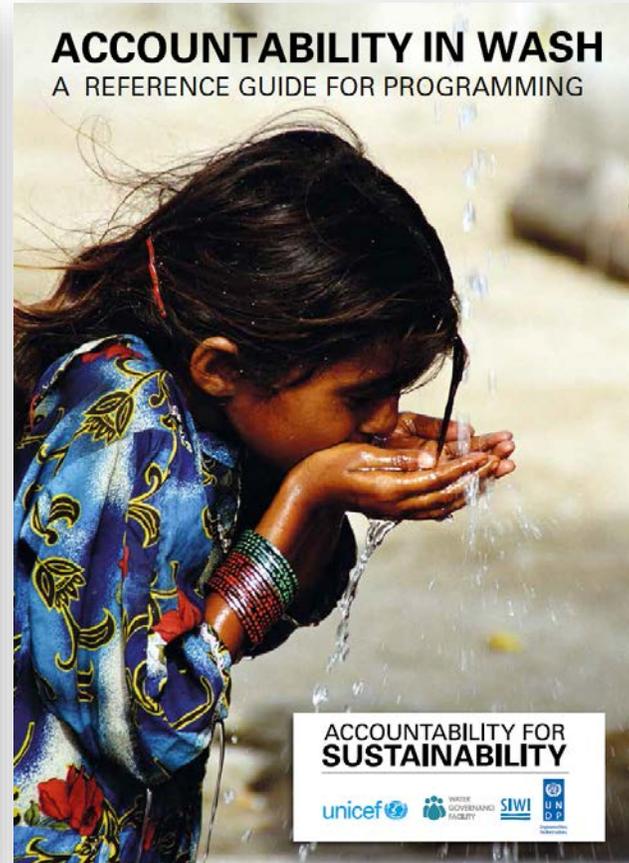
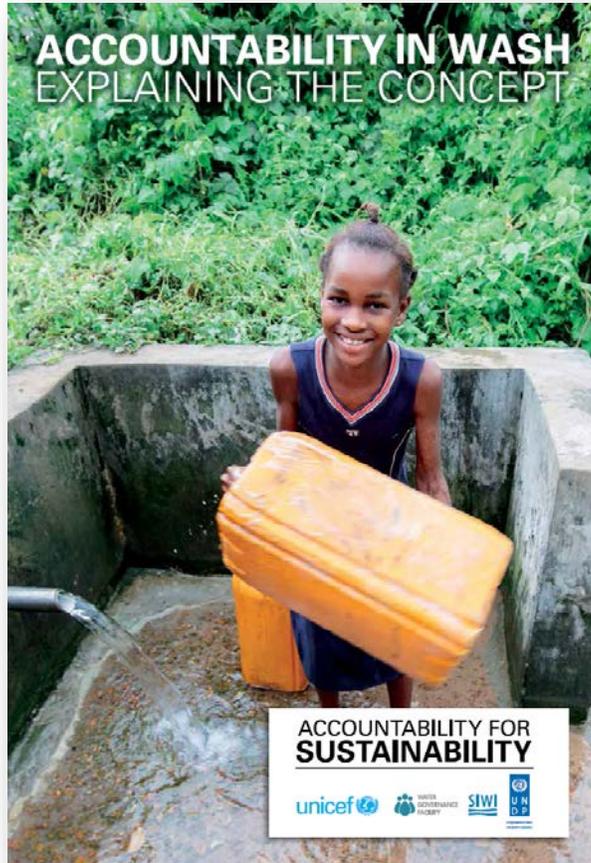
Water Integrity Capacity Building Programme- MENA



- The programme has initiated a regional process, engaging key stakeholders from five target countries (Jordan, Lebanon, Morocco, Palestine, and Tunisia) to sustain **political support and enhance regional cooperation towards implementation and adherence to water integrity principles** (Transparency, Accountability and Participation) in the water resources management.
- The programme has also contributed to enhancing capacity through trainings, provision of tools, technical assistance and the development of individual action plans for improved integrity within the area of influence of each stakeholder.



Providing and demanding better water governance - why it matters





Thanks!

Mrs. Pilar Avello

Pilar.avello@siwi.org

