

# Cross-Country Learning on Integrated Approaches for Developing Social Protection Information Systems through Unique Identity

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## What is the current application of ICT in selected social protection programs?

- Social Security Fund: SOSYS
- Poor Households Identification: POOR ID
- Ministry of Home Affairs: NID
- Department of Civil Registration: VRSP-MIS
- Health Security Schemes: e-health-register
- Several sectoral program: no use of ICT

## What are the planned investments of the government to improve social protection delivery through ICT?

- Multiple ID to Single ID: still long way to go!
  - SS ID
  - NID
  - Poor ID
  - ID- Cash Transfer (elderly, single women, disables)
  - Farmer's ID
  - Programs without ID
- Budget clubbing
- Fragmented to Integreted: Proposed Law in parliament

## What are the challenges to expand ICT investments in social protection?

- Social Protection: still non priority sector
- Unavailability of data
- Improving Civil Registration: weak performance
- Use of IT: Paper base record and Paper ID
- Integretion of Social protection schemes
- Technology and IT expert: poor performance
- Integretation of existing systems and interface
- One window policy: SSF proposed, no consensus.

## What are the resource and investment requirements?

- Tax and Creating Fiscal space
- Synergy vs Fragmented approach: composite result
- No Wholesome Assessment: No exact information
- Need to develop Integrated System:
- Targetted vs Universal
- Poverty focus programs: Direct involvements of DP
- Basket Involvement of Development Partners
  - SSTT: wb/ilo co chair
  - SSSC: npc

## What is the role of development partners in promoting ICT application for social protection delivery?

- Scattered SS Program
- NID
- GIDC
- EGMP
- Technology Transfer
- Country Capacity Building
- Software Focus-wareness training: Need Hardware and Connectivity

Thank you!