

Subregional Conference - Going Beyond the Meter Inclusive Energy Solutions in South Asia 11-12 April 2016 • Hotel Jai Mahal Palace, Jaipur, Rajasthan

Demand Side Management in Low Income Households Lessons from Sri Lanka Harsha Wickramasinghe

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Why DSM matters in low income households?

- Can make or break family budgets
- Disconnections can be costly show stoppers
- Tariff concessions decouple reality from decision making
- Exert great pressure on generation systems



Why DSM often fail?

- Purchase decisions made, based on short term perspectives
- No excess cash in hand
- Better technologies never reach the outskirts of society
 Well insulated from tariffs



Intriguing cash flows of a low income family

- Single bread winner
- Often the finance manager is the bread winner, but...
- Thrift is a feminine concept
 - Most families are run by mothers
 - Many other financial instruments
- Utility bill payments (complex) male
- Other expenses (essentials) female



Why low interest shown by women in energy saving ?

- Electricity is a 'techy' thing
- Interfere with their only means of entertainment
- 'End of month' phenomenon, no immediate pain/joy (if any)



A campaign to reduce 'demand' not energy

- Focussed on lighting and other contributors to peak demand
 - Main strategies- switch-off, improve efficiency, differ from peak
 - Campaign theme 'absurdism'
 - For obvious reasons



Touching the gender divide

- Subtle use of age old rivalry between sexes
 - Men as worthless loafers / sinners
 - Women as thoughtless wasters
- Creative use of cultural negativism
 - Portray energy waste in a bad light
- Rode available cultural / media waves
 - Reality shows etc.
 - Touched on unfamiliar terrain, to stand out in the clutter



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Results

- Contributed to decouple GDP growth from electricity demand growth
- Lowered demand growth trajectory
- Drove CFL sales up, by 30%

Made CFL the main source of lighting



312MW demand and 350GWh energy saved

Lighting Efficiency Gains





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Challenges

- Maintaining a media campaign
 - Exorbitant cost of media space-time
 - Fatigue prone
- Consolidation of change

 Need many other actions, outside communications sphere



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THANK YOU..!