

Multi-sector Approach to Target Effective ICT for UHC in the Philippines

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Outline

- The Story of eHealth Governance in the Philippines
- Key enablers
- Moving forward

WHO-ITU National eHealth Strategy Toolkit

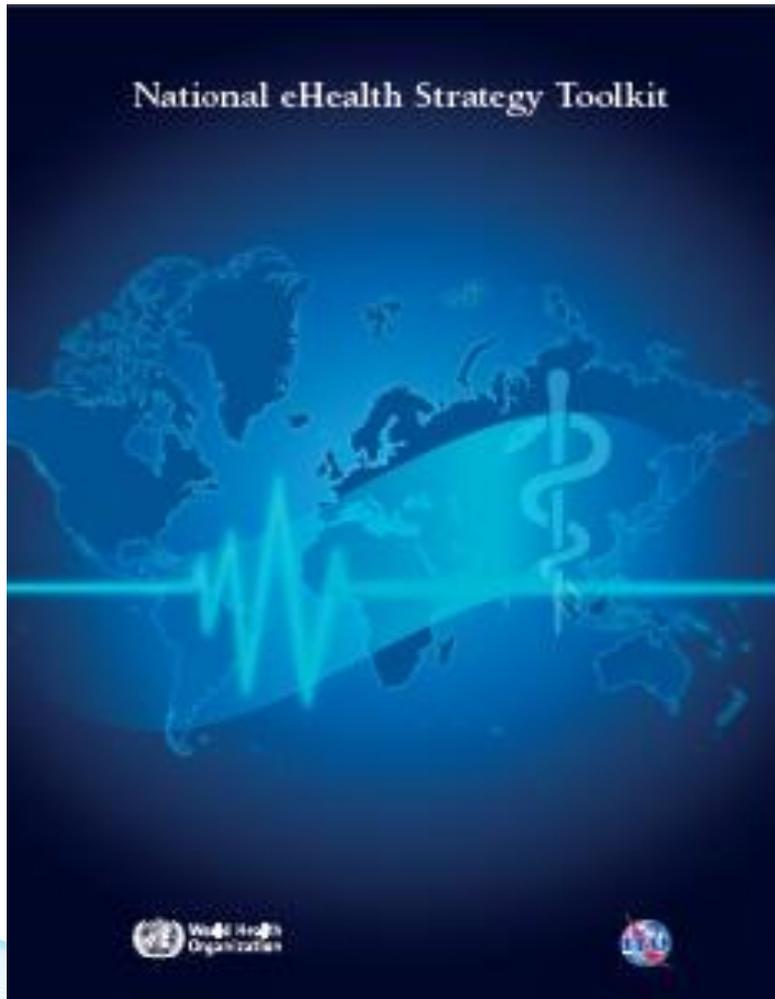
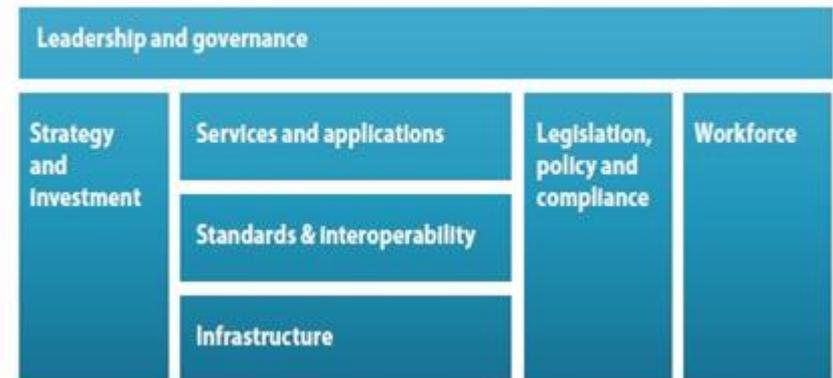


Figure 2. eHealth components



Leadership and Governance – Top-level eHealth Steering Committee

Department of
Science and
Technology

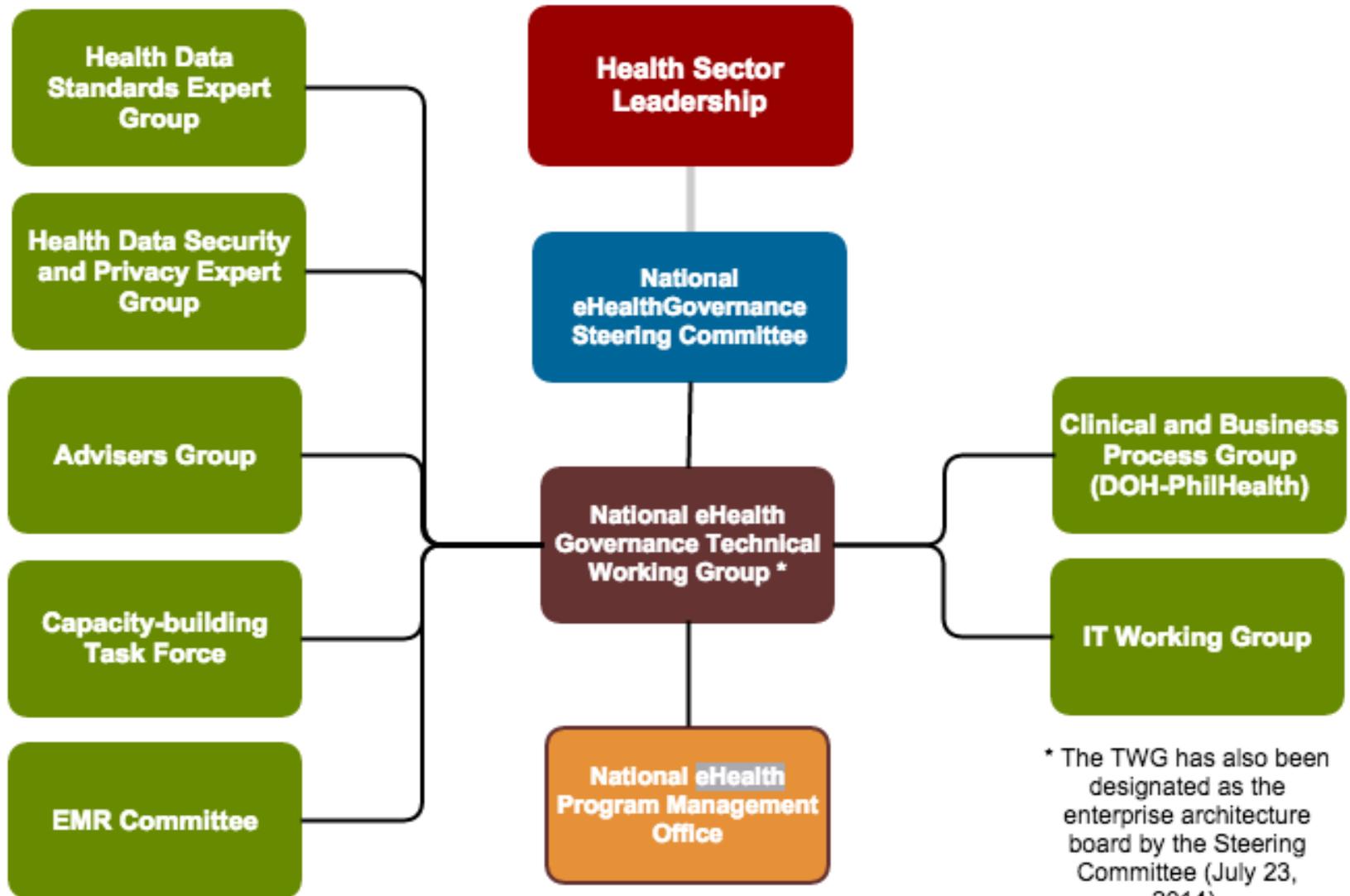
Department of
Health

Philippine Health
Insurance
Corporation

University of the
Philippines Manila

Commission on
Higher Education

Leadership and Governance



* The TWG has also been designated as the enterprise architecture board by the Steering Committee (July 23, 2014).

Adopted an IT Governance Framework

COBIT 5 Process Reference Model

Processes for Governance of Enterprise IT

Evaluate, Direct and Monitor

EDM01 Ensure Governance Framework Setting and Maintenance

EDM02 Ensure Benefits Delivery

EDM03 Ensure Risk Optimisation

EDM04 Ensure Resource Optimisation

EDM05 Ensure Stakeholder Transparency

Align, Plan and Organise

AP001 Manage the IT Management Framework

AP002 Manage Strategy

AP003 Manage Enterprise Architecture

AP004 Manage Innovation

AP005 Manage Portfolio

AP006 Manage Budget and Costs

AP007 Manage Human Resources

AP008 Manage Relationships

AP009 Manage Service Agreements

AP010 Manage Suppliers

AP011 Manage Quality

AP012 Manage Risk

AP013 Manage Security

Monitor, Evaluate and Assess

MEA01 Monitor, Evaluate and Assess Performance and Conformance

MEA02 Monitor, Evaluate and Assess the System of Internal Control

MEA03 Monitor, Evaluate and Assess Compliance With External Requirements

Build, Acquire and Implement

BAI01 Manage Programmes and Projects

BAI02 Manage Requirements Definition

BAI03 Manage Solutions Identification and Build

BAI04 Manage Availability and Capacity

BAI05 Manage Organisational Change Enablement

BAI06 Manage Changes

BAI07 Manage Change Acceptance and Transitioning

BAI08 Manage Knowledge

BAI09 Manage Assets

BAI10 Manage Configuration

Deliver, Service and Support

DSS01 Manage Operations

DSS02 Manage Service Requests and Incidents

DSS03 Manage Problems

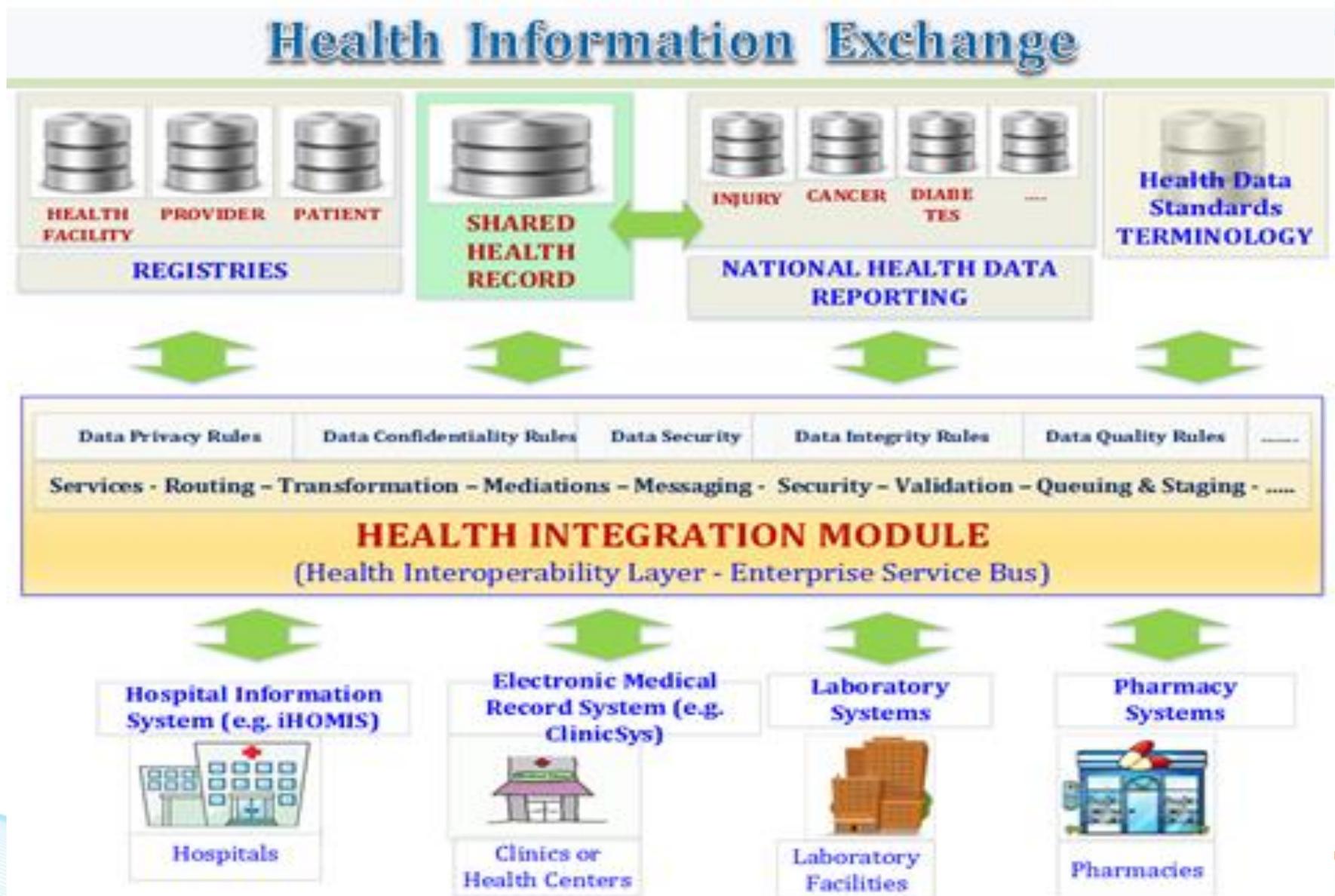
DSS04 Manage Continuity

DSS05 Manage Security Services

DSS06 Manage Business Process Controls

Processes for Management of Enterprise IT

Major Interoperability Project 2014-2016



Foundational Policies (for public comment)

- Standards Catalog
- Standards Change Management Framework
- Privacy Guidelines and Consent Framework

- At <http://bit.ly/ehealthpmo>

Summary

- eHealth at national scale is complex and is composed of numerous components
- Health sector leadership is provided by the Ministry of Health; strong support from ICT and others
- An IT Governance Framework formalizes the benefits, risks, and resources. It also clarifies the roles and responsibilities of stakeholders.
- An eHealth Program Management Office is key to pushing the daily activities forward.