## Water Metering

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#### CWW Water Meter Fleet - Profile

As of 01/09/14

Total meters in fleet – 392,428

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Meter sizes mm	Number	%
20	361,723	92.176
25	16,191	4.126
32	5,762	1.468
40	3,740	0.953
50	2,644	0.674
80	663	0.169
100	834	0.213
150	831	0.212
200	34	0.009
250	3	0.001
300	3	0.001
Totals	392,428	100





Average age – 9.12 years

### CWW Water Meter 'Structure'

#### Engineering:

Asset Owner – Meter Accuracy, Meter Type, Planning



#### Water Solutions:

Metering Services – Installations, Maintenance, Replacements

#### Service Sustainability:

Customer Contact Centre - Meter Reading and Billing





#### Meter Standards

#### Australian Standards (numerous) dictate:

- Accuracy of meters (+/- 4% in field)
- Specifications
- Frequency of Testing
- Installation requirements

#### State Regulations:

- All water must be metered (other than fire fighting)
- Property Owners responsibilities- Protection/accessibility
- Customers rights to request meter testing



## Meter Services and Reading Contract

- New Meter installations (20mm-25mm) and deliveries.
- Meter Replacements (Annual Replacement Program/ Defectives)
- Tappings on water mains
- Manage our Water Meter Stock Scrap meters
- Investigations audits
- A range of VAS backflow testing / data logging etc
- Meter Reading
- Updating Billing System
- Managed via KPI's / Incentives and Deductions.



# New Meter Installation (Residential) - process

- Plumbing Applications lodged with building plan and associated fees
- Assess location of CWW assets in relation to proposed building
- Ensure water connection is not in a driveway and meter will be accessible
- New Meter is installed by contractor
- Right meter for development maximise accuracy
- Units individually metered (Check Meters accessible)



#### Property Service Water Plan No. 2051151 City West Water Scale: 1:500 **4 FRENCH STREET TRUGANINA 3029** 100 MPVC 18.07.2013 TIE French St French St TIE 4.05 TIE 4.44 DT 4.97 DT 6 7.62 6.35 10 16 150 OPVC 3 26.03.2014 150 MPVC 05.03.2013 DT DT 13 LEGEND Water Maln Valve ( or Stop Cock) Hydrant-City West Water AC Asbestos Cement Reducer or Taper Cast Iron Cement Lined Hydrant-Cound]/Water Authority Recycled Water Main Chlorination installation CU Copper Tube 0 Fireplug-City West Water Freplug-Cound MSCL MId Stee Cement Lined **(6)** Pipe Diameter, Type Fireplug-Council / Water Authority UPVC Poly Vinyl Chloride Pipe Construction Date Washout DICL Ductile Iron Cement Lined

Assets jabeljed AC may contain asbestos material and therefore works on these assets must be undertaken in accordance with OHS
Regulations 2007 (Part 4,3).

Disclaimer: The location of assets must be proved in the field by the appliant pith of the commencement of work. These plans do not indicate private services.

City West Water Corporation does not guarantee and makes on representation or warranty as to the accuracy or scale of this plan. This company accepts no likelify for any loss. A survive of the plan is the services are serviced in the plan in the services are serviced in the service of the plan. This company accepts no likelify for any loss of the plan in the service of the plan.



Water Plot

## **Dry Tapping Installation**



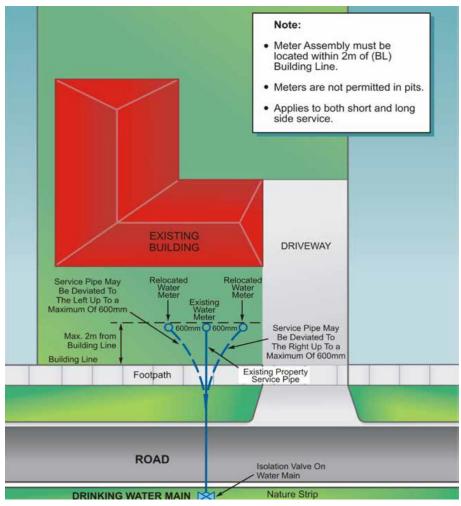


## New Meter (plus RW) Installation





### Meter Location





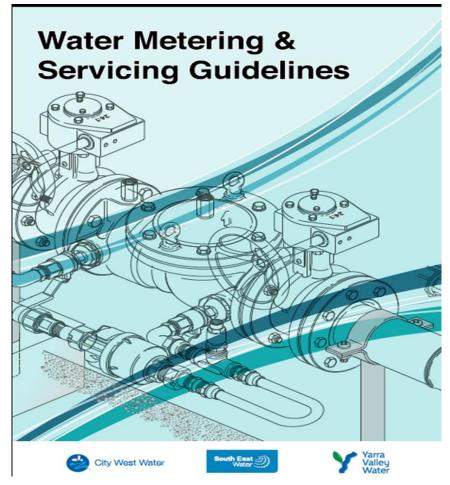
## New Meter Installation (Non - Residential) - process

- Plumbing Applications lodged with building plan/fees.
- Assess location of CWW assets in relation to proposed building and history of site.
- Ensure water meter set up will be accessible and 'Metering Guidelines' met.
- Prepare offer detailing metering set up and associated costs including 'Check meter' arrangements.
- Offer accepted / fees paid and new Meter is installed by contractor (20mm/25mm) or delivered if greater than 25mm.
- Meter installations audited by CWW.
- Right meter for development maximise accuracy

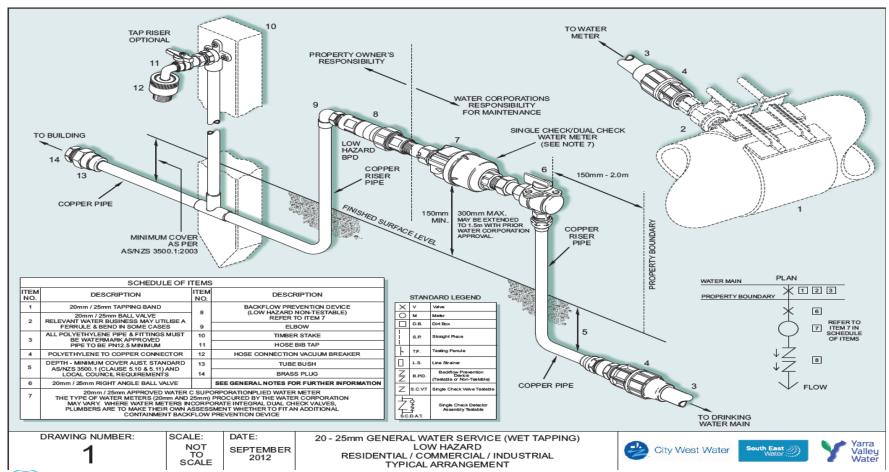


Water Metering & Service Guidelines – *consistency* 

Can be found on our web site www.citywestwater.com.au

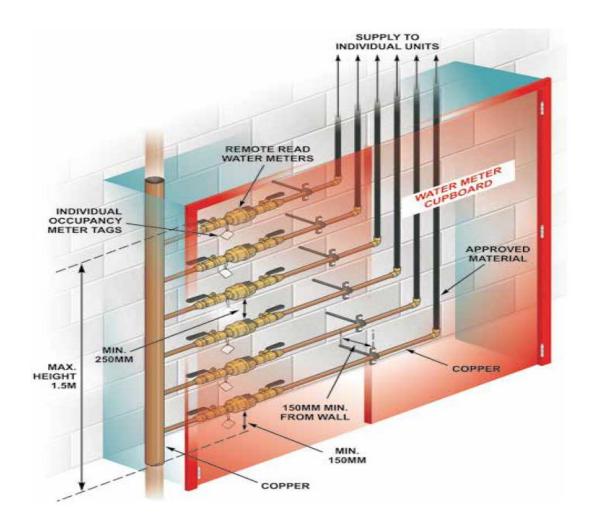




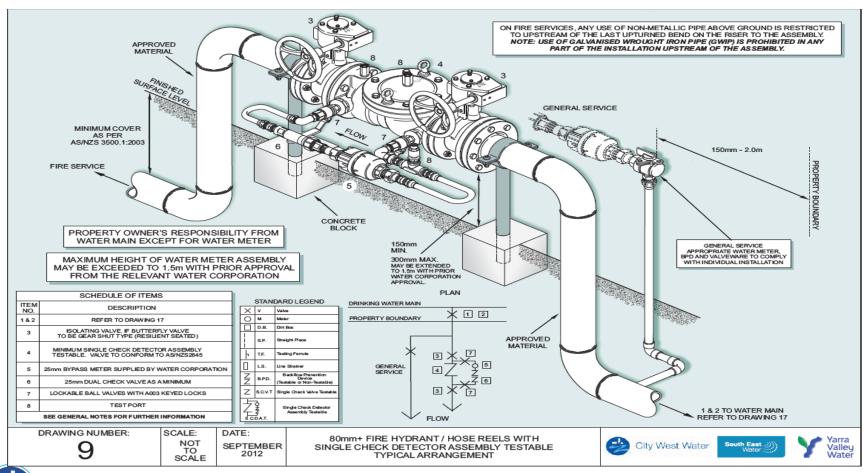




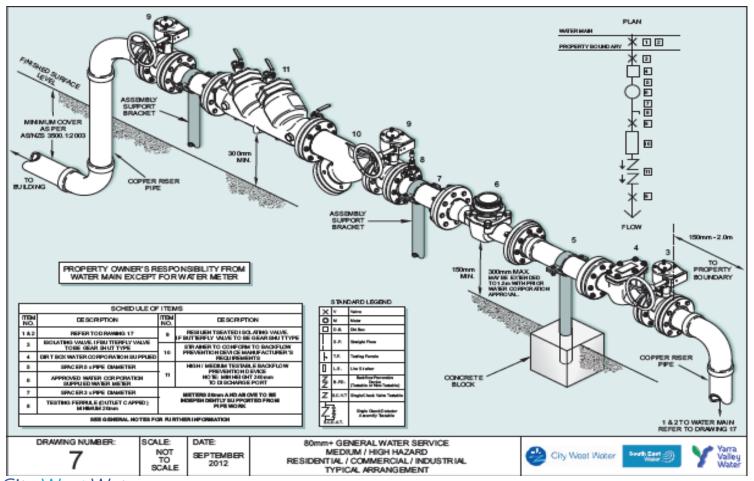
High Rise Check Metering













# Large metering arrangement (Dual Supply)





### **Defective Meter**





### Stolen Water Meters

- Approximately 1000 meters stolen in 13/14 months
- New residential installations now includes an "antitheft device" to reduce stolen meters.
- Trialing plastic Dual Check Valves on new residential installations.
- GPS Units in field for tracking purposes.
- Painting meters that replace stolen meters.
- GPS Alert sticker attached to new installations
- Working closely with Police.
- Volume has reduced (150 to 40 per month)



## Thank You

