



## **ABOUT THE WEBINAR**

New urban infrastructure investments in the context of smart city development have an impact on the lives of the city's citizens. But while citizens provide a wealth of insights into how they live and interact with the city, their voices are often left out of the urban planning process, which leads to developments that lack vital social considerations. Ensuring a participatory, socially-inclusive, and data-driven city planning process can help local governments to prioritize investments that will not only improve the city's livability and sustainability, but also its ability to respond to external shocks and stresses.

Digital technologies offer a broad range of engagement mechanisms that allow city governments to collect valuable feedback, insights, and data from an equally broad scope of community stakeholders. This interactive webinar will explore how smart digital solutions can encourage meaningful civic participation that will enable cities to shift to a more user-centric urban planning methodology to create truly smart and livable cities. Panelists will share the benefits and experiences in implementing various digital civic participation platforms, along with best practices and specific use cases.

## **SPEAKERS**



BRONWYN ROBBINS
Australian Consul-General in Makassar,
Indonesia
Opening Remarks



AHMAD RIFAI
Executive Director & Co-Founder, Kita Kota
Presenter



CHRISTELLE LAHOUD
Programme Management Officer, UN-Habitat
Presenter



MAARIT KAHILA CEO, Mapita Oy (Maptionnaire) Presenter



MARK THOMAS
Managing Director and Founder,
Serviceworks
Presenter



SUNGHOON KRIS MOON Urban Development Specialist, Asian Development Bank Moderator

## ABOUT THE ASEAN AUSTRALIA SMART CITIES TRUST FUND

The ASEAN Australia Smart Cities Trust Fund (AASCTF) assists ASEAN cities in enhancing their planning systems, service delivery, and financial management by developing and testing appropriate digital solutions and systems.



Australian Government

Department of Foreign Affairs and Trade











