

Harnessing AI for Public Sector Innovation and Fiscal Resilience

Program & Agenda

Day 1

09 SEPT
TUE

LEARN & EXPERIMENT (Amazon Web Services [AWS] Immersion)

Venue: AWS Singapore Office & Innovation Hub

IOI Central Boulevard Towers, Central Business District

FOCUS: Cloud & Al foundations for government; Innovation Hub exposure; security; external policy/regulatory landscape; responsible Al at the ecosystem level.

Time	Agenda	Session Focal / Speakers
08:30 – 09:00	Arrival, Registration & Networking Coffee	AWS & ADB teams
		Emcee/Facilitator Carolyn Dedolph Cabrera Principal IT Specialist (Digital Adoption and Outreach) ITD, ADB
09:00 – 09:10	Welcome Remarks	Julian Lau, Head of ASEAN Emerging Markets, AWS
09:10 – 09:20	Opening Remarks	Fatima Yasmin, Vice President - Sectors and Themes, Asian Development Bank
09:20 – 10:30	Plenary: AI for the Public Good – Trends, Use Cases & Impact	Richard Goh, Head of Business Development and Cloud Innovation Centre, AWS
10:30 – 11:30	Panel: Al and Infrastructure in DMCs Launch "Leveraging artificial intelligence and cloud computing to accelerate growth in Asia and the Pacific	Natasha Beschorner, Public Sector Policy Lead, AWS
	 Key findings from the research paper Al Use cases in ADB-financed projects with Sectoral and Geographical Trends 	ByeongJo Kong, Digital Technology Specialist, ADB

	3. Al Infrastructure in DMCs	Yoonee Jeong, Senior Digital Technology Specialist, ADB
11:30 – 12:30	Rotations Block 1 (Cohorts A & B) A: Innovation Hub Tour B: AI & Cloud Foundations	Alex Tan, AWS Innovation Hub host, APJ Growth Initiatives Lead, AWS
	D. Al & Oloud I Guildations	Julian Lau, Regional Head of Emerging Markets, WWPS, AWS
12:30 – 13:30	Lunch & Networking hosted by AWS	
13:30 – 14:30	Rotations Block 2 (Cohorts switch) A: AI & Cloud Foundations B: Innovation Hub Tour	Alex Tan, APJ Growth Initiatives Lead, AWS
14:30 – 14:45	Break	
14:45 – 15:30	AI/Cloud Regulation & Data Governance (external policy landscape)	Frederico Costa, AI and Data Policy Lead – APAC, AWS
15:30 – 16:30	Panel: Scaling AI in Government	Moderator: • Monique Viengkhou, AWS
		Panel: TBC • Ms. Oksanna Abrahamyan, Deputy Minister, Ministry of Justice, Armenia • Dr. Taing Nguonly, Director General, General Department of Digital Economy, Ministry of Economy and Finance, Cambodia • Shri K.S. Gopinath Narayan, Principal Secretary, Information Technology Department, Government of Assam, India • ADB: Tariq Niazi, Senior Sector Director, Public Sector Management & Governance/Finance
16:30 – 16:45	Reflections & Takeaways; Preview of Day 2	ADB Facilitator
16:45 – 17:00	Group photo	
17:30 – 19:30	Networking Reception	Singapore Fintech Association (SFA), 80 Robinson Road

You can join the session through this zoom <u>link</u> (password: AlxADB2025)

Day 2

10 SEPT

WED

INSPIRE & ALIGN (ADB)

Venue: Singapore Fintech Association 80 Robinson Road

FOCUS: Vision-setting, ADB's Responsible AI approach, ADB tools, practical skills (extended 'Awakening & Tips'), and real-world sparks.

Time	Agenda	Session Focal / Speakers
08:15 – 08:30	Arrival and Registration	_
08:30 – 08:40	Recap day 1 by ADB	ADB Facilitator
08:40 – 09:10	Fireside Chat: Lessons from ADB's Al Journey Stephanie KC Hung Director General & Chief Information Officer ITD, ADB	Carolyn Dedolph Cabrera Principal IT Specialist (Digital Adoption and Outreach) ITD, ADB
09:10 – 09:30	ADB Responsible AI Framework	Kadra J. Saeed Director, Digital for Development Operations Division (ITOP), ITD, ADB Carolyn Dedolph Cabrera Principal IT Specialist (Digital Adoption and Outreach) ITD, ADB
09:30 – 09:45	Break	
09:45 – 10:30	Spotlight: ADB AI Tools (Genie, Navigator, CLARA)	Kadra J. Saeed Director, Digital for Development Operations Division (ITOP), ITD, ADB
10:30 – 12:00	Awakening & Tips: Using Al Tools Choosing the right LLM for your task Prompting structure, tips and best practices Al exercises, demonstration Key learnings and next steps	Rob van Alphen

12:00 - 13:00 Lunch

13:00 – 14:30 Trend Safari: Real-World Sparks

- Singapore's smart nation journey
- NCS AI & DR (Digital Resilience) Framework
- Illustration of AI solutions and discussion on technology adoption in public sector

Mike Tan, Senior Partner & Strategy Lead, Gov+, NCS

Ying Shao Wei, Senior Partner & Chief Scientist, NCS

Teh Khai Pin, Senior Director, Gov+, Strategy & Innovation, NCS

14:30 - 15:00 Break

15:00 – 17:00 Trend Safari: Real-World Sparks

Illustration of AI solutions and discussion on technology adoption in public sector

ST Engineering is a leading global technology group headquartered in Singapore. Established in 1997 from the merger of ST Aerospace, Electronics, Kinetics, and Marine, it traces its origins to Singapore's earlier national technology initiatives. With a workforce of over 27,000 and multibillion dollar revenues, ST Engineering excels in aerospace, smart cities, defence, and public security sectors, leveraging advanced innovation to deliver high-quality engineering and technology solutions worldwide. It stands out for its pioneering technologies and comprehensive capabilities in areas like aerospace maintenance, land systems, marine engineering, and digital transformation.

17:00 Wrap-up

You can join the session through this <u>link</u>

Day 3

11 SEPT
THU

LEARN & EXPERIMENT (Microsoft Immersion)

Venue: Microsoft Experience Center *Frasers Tower, 182 Cecil St.*

FOCUS: Hands-on platforms, applied demos, and implementation guardrails: prompt-a-thon, solution showcases, and tool-level Responsible AI controls.

Time	Agenda	Session Focal / Speakers
08:45 – 09:00	Arrival and Registration	Microsoft & ADB
09:00 – 09:30	Welcome	Paul Carvouni GM Enterprise, Microsoft
09:30 – 10:00	Art of the Possible Al for Public Sector Transformation	Marcus Loh Regional Business Leader -Asia, Worldwide Public Sector, Microsoft
10:00 – 11:00	Modern Analytics, AI, and Governance at Scale This session explores how organizations can unify their data and analytics platforms to drive innovation, operational efficiency, and responsible AI adoption. It introduces the MA2G framework—Microsoft's strategic approach to overcoming data silos and enabling scalable, secure, and governed AI ecosystems.	Suma Manohar Senior Specialist GBB, Microsoft
11:00 – 12:00	Promptathon Training Workshop on Microsoft Copilot, GPT, and Applied AI Solutions	Toshiki Matsui Senior Specialist GBB and Rika Kahmil Patawaran Senior Solution Engineer
12:00 – 13:00	Lunch & Networking	
13:00 – 14:00	Copilot Studio – Government Use Cases Demo (Internal and Agents for Constituents) Batch 1: Interactive Tour of Microsoft Experience Center	Luis Santos Senior Specialist
15:00 – 16:00	Agentic Al landing zone	Rita Abdellatifi Strategic Technical Lead, Asia
16:00 – 16:30	Reflections and Takeaways	Emma Gooley ASEAN Public Sector Lead

Day 4

12 SEPT
FRI

ACT & AMPLIFY (ADB Country Dialogues & AI Clinics)

Venue: Singapore Fintech Association 80 Robinson Road

FOCUS: Country-led sharing, regional cooperation, and clinics to refine roadmaps and agree on post-event prototyping and pilots via the ADB AI Lab. Country participant preevent survey is being conducted to help inform the preparations.

Time	Agenda	Session Focal / Speakers
09:00 - 09:30	Welcome, Objectives & Expected Outcomes of Workshop	KPMG Team, Country Representatives, ADB Team
	Reflections from Day 1-3: what have you learnt about AI and its impact for you (Quiz)	
09:30 – 10:00	SHARING: Human-Centered Design in the age of GenAl	
	Introduction to Human-Centered Design and warm up activities for the sessions ahead	
10:00 – 10:30	ACTIVITY: Revisiting Our Pre-Workshop "How Might We" Statements	
	Refine your existing HMWs with current perspectives after Day 1-3 (Break up into 6 groups based on the 6 predefined use cases)	
10:30 – 10:45	Break	
10:45 – 11:15	SHARING: The Art of the Possible with Agentic Al	(selected guest speakers)
	Al-myth busting Explore a range of topics and use cases for Agentic Al in public service	
11:15 – 12:00	ACTIVITY: Ideation	
	Generate a wide range of possible AI solutions and cluster similar themes	
	Vote for the most desirable ideas to develop into use cases	
12:00 – 13:00	Lunch	

13:00 – 13:45 ACTIVITY: Agent Concept Canvas Part 1 – Desirability Introduction to the Agent Concept Canvas Storyboard the future journey of how your agent transforms your user experience 13:45 - 14:30 ACTIVITY: Agent Concept Canvas Part 2 – Feasibility Participants will dive deeper into the Data, Security and Infrastructure and Operability layer considerations as we look to further define the agent (e.g. What data sources, formats, and quality standards are required to ensure the agent is well-supported by 'AI-ready' data?) 14:30 - 14:45 Break 14:45 – 15:30 ACTIVITY: Agent Concept Canvas Part 3 - Viability Revised workflow showing human tasks vs. agent tasks using storyboards or flow diagrams to show interaction over time 15:30 - 16:00 Prepare for Final Playback Finalize narrative for final playback to all groups 16:00 – 16:45 PLAYBACK: Team Final Playback Share agent concepts for peer and facilitator feedback 16:45 – 17:00 Wrap up & Q&A

