

DIGITAL CITIZEN/ DIGITAL INCLUSION

JORDANKA TOMKOVA
WORKSHOP LEAD

📅 **Thursday,**
January 30th,
2025

WORKSHOP AGENDA

9:30

Welcome &
Framing of the Day

SESSION 1

09:35AM
10:15AM

**RECAP OF ADB
DIAGNOSTICS &
FUTURE GAZING**

social inclusion mega trends
based on good international practice (s)
– facilitated by JT with interactive
group reflections
*NOTE: Serving as a warm-up
discussion and validation session.*

SESSION 2

10:15AM
11:45AM

**DEFINING DIGITAL
CITIZEN/
INCLUSION**

What it means in Pakistan's context
*NOTE: Assessment & future proofing of
how digital citizen and digital inclusion is
defined in the Pakistan Digital Nation.
Should the roadmap prioritize
sub-segments of society for digitization
and inclusion? If so, which ones and why?*

SESSION 3

11:45AM
12:30PM

**DEFINING THE
NORTH STAR AND
1-3-5-10-YEAR KPIS**

for Digital Citizen/Inclusion
*NOTE: Based on definitions set in
Session 2, desirable 2030/ 10-year
outcome(s) and time allowing, interim
KPIs will be identified.*

Discussion 3a: What should a digital
citizen look like, what skillsets should
s/he have and to what effect? **Discussion
3b:** What would a digitally inclusive
Pakistan mean in 2030 in reality & what
would be the KPIs?

The session will be split into breakout 2
groups – 25 min will be dedicated to intra
group discussions, 20 for presentations
(10 min per group).

12:30 PM–13:30PM

Lunch

SESSION 4

13:30PM
15:00PM

IMPLEMENTATION

Identify & prioritize key new roadmap
projects/initiatives.

*NOTE: i) Present ADB proposed projects
+ group discussion per project per 4
areas (50 min) ii) Proposals for projects
by participants – split into 3 groups +
presentations (40 min)*

Time allowing, ideally the session would
draw up a long list then prioritize key
projects.

SESSION 5

15:00PM
15:45PM

**IMPLEMENTATION
SAFEGUARDS: GOVERNANCE,
ACCOUNTABILITY,
M&E OVERSIGHT.**

*NOTE: This session will explore
effective implementation safeguards –
based on lessons learned and planned
PDA. Who should monitor the Roadmap's
progress & how? Any third party
monitoring mechanisms for ensuring
accountability?*

15:00PM — 16:00PM

RECAP, ACTIONABLE NEXT STEPS

& closure – charting out next steps, expectations.



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& Telecommunication
DIGITAL PAKISTAN

CDRC
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DIGITAL ACADEMY

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ADB
ASIAN DEVELOPMENT BANK