

Sustainable Asia

Leadership Program

10-14 September 2012 Auditorium A-D, ADB HQ

FINAL AGENDA

Monday, 10 September 2012

8:30 am - 9:00 am Registration

9:00 am - 10:15 am S1: Welcome and Introduction: Leadership for Sustainability

This session will welcome participants, outline the week-long program, and explain the context of leadership for sustainability for the member countries of Asian Development Bank. It will provide insight into sustainable leadership and way in which sustainable development may be defined. The session will define the outcomes of the program and explain the transition from "what" to "how". This will include taking a systemic view of the "what", collaborating across the organization and with stakeholders, managing complexity, and building resiliency to manage stress. It will set the scene for building commitment and translating strategy into effective action through identification of sustainable development priorities to feed into country programming.

Welcome Remarks: S. Chander, Director General, RSDD conc. Chief Compliance Officer and Principal Director, OIST

Leadership for sustainability program context Speaker: Vinod Thomas, Director General. IED

Introduction of Facilitators and program outline *Jitu Shah, Advisor, RSOD*

Program Administration
Sally Pedersen, Principal Knowledge Sharing and Services Specialist, RSDD

Moderator: Jitu Shah, Advisor, RSOD

Introduction amongst team members. Sharing of expectations

Questions and Answers

10:15 am - 10:30 am Coffee break

10:30 am – 12:00 pm **S2: Global Sustainable Development and Climate Change Policy and Governance**

This session will introduce the global institutional framework for sustainable development and international negotiations on climate change. It will highlight some of the shortcomings of current

approaches, ongoing efforts to address these deficiencies, and opportunities to build on evolving global governance mechanisms. It will set out the challenges facing the Asia Pacific region and the rest of the international community and provide some examples of where progress has occurred, in spite of the impasse at the international level. Specific topics will include the current state of climate change negotiations, recent discussions at Rio+20 on IFSD, regional initiatives and cooperation, south-south cooperation, evolving global financial mechanisms, and the rise of global initiatives by private foundations.

Moderator: Nessim Ahmad, Director RSES conc. Practice Leader (Environment)

Speakers:

James Leape, Director General, World Wildlife Fund's International Secretariat Dr. Achala Chandani, Senior Researcher, Climate Change Group; Team Leader, Global Climate Change Governance

12:00 pm - 1:00 pm Lunch / Tour of ADB for Resource Persons as needed

1:00 pm - 2:30 pm S3: Climate Change in Asia-Pacific - Risks and Opportunities

This session will begin with a scene-setting presentation on the science of climate change, explore the natural and human systems impacts, particularly in the Asia-Pacific region, and present the climate policy building blocks (mitigation, adaptation, technology, finance) and explore how these blocks work from the international level to the local level.

Moderator: Charles Rodgers, Senior Environment Specialist (Climate Change Adaptation), RSES

Keynote speaker: David McCauley, Advisor, RSDD-CC

Panelist 1: Dr. Gemma Narisma, Program Head, Regional Climate Systems Program, Manila Observatory

Panelist 2: Dr. Ajay Mathur, former Director General of the Bureau of Energy Efficiency, and member of the Prime Minister's Council on Climate Change, Government of India Panelist 3: Edward Cameron, Director, International Climate Initiative, WRI

2:30 pm - 2:45 pm Coffee break

2:45 pm - 4:15 pm **S4: Case studies: Leadership**

This session will demonstrate through presentations and panel discussion the essential elements of leadership for sustainability. Each leader in sustainable development from the region will provide a ten-minute presentation on the essential elements of their role as leader, style, and approach. There will then be a panel discussion with questions and answers from the floor.

"Do not follow where the path may lead. Go instead where there is no path and leave a trail." – Harold R. McAlindon

If your actions inspire others to dream more, learn more, do more, and become more, you are a leader.

Moderator: Sally Pedersen, Principal Knowledge Sharing and Services Specialist, RSDD-KS

Speakers:

Joey Salceda, Governor, Province of Albay

Rev. Delbert Rice, Ikalahanelde Kalahan Education Foundation, community based Forest management

Rajendra Singh, Tarun Bharat Sanghi, Rajasthan, India

4:15 pm - 4:30 pm Break

4:30 pm - 5:30 pm S5: Effective Communication for SD Leadership

Being an excellent communicator and an outstanding leader in sustainable development often go together. Leaders need communication techniques that can help them bring to life key issues, raise awareness, share success stories, initiate action, and motivate behavioral change. Solutions for urgent development issues and the impact of climate change are urgently needed—and leaders must get people to support these solutions. This session will strive to help participants become more aware of how they can use communication to attract attention, inspire, and get people to act. Senior development leaders will tell their stories and share techniques based on their experiences of what works—and doesn't work for them. Participants will leave the session with a commitment to changing one thing about their personal communication style or activities that could result in improved leadership.

Moderator: Carolyn Dedolph Cabrera, Principal Operations Communications Specialist, RSOD

Speakers

Carolyn Dedolph Cabrera, Principal Operations Communications Specialist, RSOD Jitu Shah, Advisor, RSOD

Expert Panel

Rajat Nag, Managing Director General, ADB Stephen Groff, Vice President (Operations 2), ADB Vinod Thomas, Director General, IED Joey Salceda, Governor, Province of Albay

5:45 pm Cocktails at the Central Courtyard

Tuesday, 11 September 2012

8:30 am - 9:00 am Registration

9:00 am - 9:15 am Introduction to the agenda and objectives of the day *Jitu Shah, Advisor, RSOD*

9:15 am - 10:45 am **S6: Low Carbon Growth**

The session will begin with a keynote presentation on low-carbon development as part of a green economy.

Each panelist will follow up with an 8-10 minute presentation on what low carbon growth implies for a certain sector (clean energy, urban development/ transport, forests and land use). A facilitated discussion among panel members follows.

Moderator: David McCauley, Advisor, RSDD-CC

Initial Remarks: Dr. Bindu Lohani, VPKM, ADB

Panelists:

Dr. Ajay Mathur, former Director General of the Bureau of Energy Efficiency, and member of the Prime Minister's Council on Climate Change, Government of India Sophie Punte, Executive Director, Clean Air Initiative for Asian Cities (CAI Asia) Center

10:45 am - 11:00 am Coffee break

11:00 am - 12:30 pm S7: Low Carbon Development in Asia-Pacific - Scaling Up and Out

This session would look at the challenges and opportunities for low carbon development in the region by successful policies and approaches that enabled countries to reduce emissions in a part of their economy and see development benefits at the same time. However, the transition to a low-carbon development path is not happening at the scale and speed necessary; successful examples now need to be scaled up and replicated across more countries. As low-carbon development moves beyond pilot projects and begins to scale up and out, difficult decisions need to be made. Reducing emissions can still be perceived as undermining more urgent development goals.

This examination of the solar PV and on-shore wind sectors over the past 10 - 12 years reveals the opportunities, co-benefits, risks and challenges of the transition to low carbon development.

Moderator: Michael Rattinger, Climate Change Specialist, RSDD-CC

Presentation 1: Edward Cameron, Director, International Climate Initiative, WRI Presentation 2 (Achieving the Promise: Delivering on the green economy): Priya Barua, Associate, WRI

ADB respondents: Gil-Hong Kim, Director, RSID Lloyd Wright, Senior Transport Specialist, RSID

1:30 pm - 3:00 pm S8: Sustainable Cities

Livable Cities and Sustainable Infrastructure: This session will stress the important leadership role of cities in global efforts to promote sustainable development and will provide an overview of some common issues (e.g. spatial structure, transport, housing, urban services, technological changes) that cities struggle to address. It will also cover various opportunities for making urban development more environmentally sustainable. Specific topics will include low-carbon transport, infrastructure for green industries, energy-efficient buildings, city greening, and intelligent systems.

Moderator: Michael Lindfield, Lead Urban Development Specialist, RSID

Speakers:

David Cadman, President, ICLEI-Local Governments for Sustainability Liu Zhe, Institute for Urban and Environmental Studies, Chinese Academy of Social Sciences

3:00 pm - 3:15 pm Coffee break

3:15 pm - 4:15 pm **BO1: Case studies: Climate Change Mitigation**

Participants will choose to attend one of four case study sessions that drills down into approaches to climate mitigation in a particular Asia / Pacific country and / or sector. The hosts of each of the case study sessions will be given one minute to pitch their sessions to the plenary. After that participants will vote with their feet and attend the session that is of most interest to them.

Venue: Auditorium A

Case Study 1: "Renewable energy development in Thailand", Lutz Weischer, Associate, Climate and Energy Program, World Resources Institute

Venue: Auditorium Annex 1

Case study 2: "Indonesia forest moratorium", *Kemen Austin, Associate, World Resources Institute*

Venue: Auditorium Annex 2

Case study 3: "China's Wind Power Development", Ailun Yang, Senior Associate, Major Emerging Economies Initiative, World Resources Institute

Venue: Briefing Theater 2

Case study 4: "Low Carbon Mobility for Urban India", Ashwin Prabu, Associate, EMBARQ, India

4:15 pm - 4:30 pm Break

4:30 pm - 5:30 pm WG1: Operational working groups

The first task of each working group will be to provide feedback on the respective sessions of the day. The second task will be to explore potential within the working group to move from "what" to "how". Each individual will review how the day has identified issues relevant to his/her role. The working groups will identify sustainable development priorities to feed into country requirements and determine possibility for ADB support. An overview of the four days will be conducted and teams grouped based on earlier communications.

Moderator: Jitu Shah, Advisor, RSOD

Venue:

Group 1 – Auditorium A (table 1)

Group 2 – Auditorium Annex 1

Group 3 – Auditorium D1

Group 4 - Auditorium Annex 2

Group 5 – Auditorium C1

Group 6 – Auditorium C2

Group 7 – Auditorium D2

Group 8 - Briefing Theater 2

Group 9 – Auditorium B (table 9)

Facilitators:

Carola Donner-Reichle, Senior Advisor (Capacity Building and Social Development), RSOD

Wouter Lincklaen Arriens, Lead Water Resources Specialist, RSID

Dongxiang Li, Advisor (Knowledge Sharing and Services), RSDD-KS

Ma Xiaoying, Lead Safeguards Specialist, RSES

Hemamala Hettige, Director, IED2

Victor Lee You, Principal Knowledge Sharing and Services Specialist, RSDD-KS

Michael Rattinger, Climate Change Specialist, RSDD-CC

Robert Guild, Director, PATE

AKM Mahfuzuddin Ahmed, Principal Operations Coordination Specialist, SARC

Carolyn Dedolph Cabrera, Principal Operations Communications Specialist, RSOD

Herath Gunatilake, Principal Energy Economist, SAEN

Mark Kunzer, Principal Environment Specialist, RSES

Charles Rodgers, Senior Environment Specialist (Climate Change Adaptation), RSES

Jitu Shah, Advisor, RSOD

Wednesday, 12 September 2012

8:30 am - 9:00 am Registration

9:00 am - 9:15 am Introduction to the agenda and objectives of the day *Jitu Shah, Advisor, RSOD*

9:15 am - 10:30 am S9: Vulnerability and Resilience

This session will introduce the concept of resilience and describe how it can be applied to policy-making in a number of different areas. Resilience encompasses the capacity of systems to endure and to recover from shocks and disturbances while maintaining essential function, the capacity for self-organization, and the capacity to adapt to stress and change. This session will explore the role of resilience in two important settings. The first is in integrated disaster risk management, and the session will address the strengthening of capacity to manage hazards and disasters at country level. The second is in adaptation to climate change, and the session will address the role of resilience emphasizing "no regrets" approaches that confer benefits under a wide range of potential climate conditions.

Moderator: Charles Rodgers, Senior Environment Specialist (Climate Change Adaptation)

Speakers:

Gov. Joey Salceda, Governor, Province of Albay Xianfu Lu, Adaptation subprogram, UNFCCC Secretariat

10:30 am - 10:45 am Coffee break

10:45 am - 12:15 pm **S10: Social Dimensions of Sustainable Development and Climate Change**

During this session, the consequences today of the social dimensions of sustainable development and climate change will be discussed. The issues in particular in the Federated States of Micronesia will be explored. The very current and real detrimental impact on communities, in respect of health, education, food, shelter, emigration and social disintegration will be discussed. A panel of DMC participants will provide their perspectives.

Moderator: Sally Pedersen, Principal Knowledge Sharing and Services Specialist

Speaker: Kiki Stinnett, President, Chuuk Women's Council, Chuuk State, Federal States of

Micronesia

Panelists: DMC participants

1:15 pm - 2:45 pm

BO2: Climate Risk and Adaptive Capacity

This session will look at the three dimensions of vulnerability and assess what makes some communities more vulnerable than others. Tools for assessing vulnerability would be introduced to the participants. The session would further examine practical steps for building a range of assets including financial, social, physical, natural and cultural assets and how each of these contribute to building resilience.

Venue: Auditorium Annex 1

Speakers:

Edward Cameron, Director, International Climate Initiative, World Resources Institute Carina Bachofen, Technical Advisor, The Red Cross / Red Crescent Climate Centre

Alternate:

BO3: Investing in Natural Capital

This session will highlight the importance of maintaining and restoring natural capital and ecosystems services to address climate change, sustain food and water security, and improve local livelihoods. It will also describe opportunities to properly value natural ecosystems and to promote policies, incentives, and financial resource mobilization to ensure the benefits from natural capital can be sustained. Finally, the session will stress the importance of supporting the protection and integrated management of critical large-scale ecosystems, such as the Coral Triangle and Heart of Borneo.

Moderator: Daniele Ponzi, Lead Environment Specialist, RSES

Venue: Briefing Theater 2

Speakers:

Jose Ma. Lorenzo "Lory" Tan, CEO/Vice Chairman of the Board, World Wildlife Fund (WWF) Philippines

Anna Van Paddenburg, Sustainable Finance and Policy Strategy Leader, World Wildlife Fund (WWF)

2:45 pm - 3:00 pm Coffee break

3:00 pm - 4:00 pm **BO4: Case studies: Climate Change Adaptation**

Participants will choose to attend one of three case study sessions that drills down into approaches to climate adaptation in a particular Asia / Pacific country and / or sector. The hosts of each of the case study sessions will be given one minute to pitch their sessions to the plenary. After that participants will vote with their feet and attend the session that is of most interest to them.

Venue: Auditorium Annex 1

Case study 1: "Climate Change and the Maldives: an existential crisis for small states", Edward Cameron, Director, International Climate Initiative, World Resources Institute

Venue: Auditorium Annex 2

Case study 2: "Bangladesh comprehensive DRM program", Dr. M. Alimullah Miyan, Vice-Chancellor & Founder, IUBAT—International University of Business Agriculture and Technology

Venue: Briefing Theater 2

Case study 3: "Community based adaptation", *Dr. Achala Chandani*, *Senior Researcher*, *Climate Change Group*, *Team Leader*, *Global Climate Change Governance*

4:00 pm - 4:15 pm Break

4:15 pm - 5:30 pm **WG2: Operational working groups**

Identification of DMC critical issues and possible responses and solutions will be the task of each working group.

Moderator: Jitu Shah, Advisor, RSOD

Venue:

Group 1 – Auditorium A (table 1)

Group 2 – Auditorium Annex 1

Group 3 – Auditorium D1

Group 4 - Auditorium Annex 2

Group 5 - Auditorium C1

Group 6 – Auditorium C2

Group 7 – Auditorium D2

Group 8 – Briefing Theater 2

Group 9 – Auditorium B (table 9)

Facilitators:

Carola Donner-Reichle, Senior Advisor (Capacity Building and Social Development), RSOD

Wouter Lincklaen Arriens, Lead Water Resources Specialist, RSID

Dongxiang Li, Advisor (Knowledge Sharing and Services), RSDD-KS

Ma Xiaoying, Lead Safeguards Specialist, RSES

Hemamala Hettige, Director, IED2

Victor Lee You, Principal Knowledge Sharing and Services Specialist, RSDD-KS

Michael Rattinger, Climate Change Specialist, RSDD-CC

Robert Guild, Director, PATE

AKM Mahfuzuddin Ahmed, Principal Operations Coordination Specialist, SARC

Carolyn Dedolph Cabrera, Principal Operations Communications Specialist, RSOD

Herath Gunatilake, Principal Energy Economist, SAEN

Mark Kunzer, Principal Environment Specialist, RSES

Charles Rodgers, Senior Environment Specialist (Climate Change Adaptation), RSES

Jitu Shah, Advisor, RSOD

5:30pm OAS – site visit

6:30pm Dinner

Thursday, 13 September 2012

8:30 am - 9:00 am Registration

9:00 am - 9:15 am Introduction to the agenda and objectives of the day *Jitu Shah, Advisor, RSOD*

9:15 am - 10:30 am S11: Climate Change and Sustainable Development Finance

This session will give an overview of the global architecture of climate change and sustainable development finance, including sources, instruments, intermediaries and end users. Climate change relevant sources will include carbon markets, the Climate Investment Funds, Adaptation Fund, and the Green Climate Fund.

Speakers:

Preety Bhandari, Principal Climate Change Specialist, RSDD-CC Clifford Polycarp, Senior Associate, International Financial Flows and Environment program, World Resources Institute Bruce Dunn, Environment Specialist, RSES

10:30 am - 10:45 am Coffee break

10:45 am – 12:15 pm **S12: Leading the Charge: Promoting Sustainable Business in the Private Sector**

Surveys of the attitudes of business leaders show an increasing recognition that sustainable development, including climate change, is a real issue that will shape business strategy, but one that is not yet fully mainstreamed. Mainstreaming can be seen at a number of levels, from the growth of renewable energy projects, to the growth of socially responsible investments and sustainability reporting, and the increased availability of more sustainable products and services. At a global level, however, most businesses are still far from engaged in any of these things. This session aims to focus on how the private sector can make a concerted push to sustainability.

Moderator: Don Purka, Principal Investment Specialist, RSDD-CC

Speakers:

Alfonso Sevilla, Director Project Development, Effergy Clint Navalles, Procter and Gamble Philippines Jose Maria P. Zabaleta, President, Bronzeoak Philippines

Coy Navalles CTI Private Financing Advisory Network

1:15 pm - 2:15 pm **BO5: Case studies: Regional Departments**

Case studies from each region of the ADB's operations demonstrating important developing member countries initiatives in integrating sustainable development and climate change priorities into programs and projects for economic and social development

Venue: Auditorium Annex 1

CWRD. Pilot Program for Climate Resilience Tajikistan. Ilhomjon Rajabov.

Venue: Auditorium Annex 2

SARD. Climate Resilient Coastal Infrastructure Development in Bangladesh. Saifuddin Ahmed.

Venue: Auditorium A

EARD. PRC Clean Energy, Department of Climate Change, National Development and Reforms Commission. *Ma Aimin*.

Venue: Auditorium C

PARD. Cook Islands Community Climate Vulnerability. Jay Roop.

Venue: Briefing Theater 2

SERD. Optimizing adaptation. Mitigation synergies to enhance developmental co-benefits in Vietnam. *Le Cong Thanh.*

2:15 pm - 2:30 pm Coffee break

2:30 pm - 3:30 pm **S13: Partnerships: Sharing Knowledge and Helping to Develop Financing Solutions**

The Global Green Growth Institute will discuss how sharing by partners of experiences on climate change and sustainable development issues can help ADB's client countries carry out their programs, including developing financing arrangements for these programs.

Moderator: Victor Lee You, Principal Knowledge Sharing and Services Specialist, RSDD-KS

Speakers:

Joo Sueb Lee, Senior Program Manager, Global Green Growth Institute (GGGI) Tae Yong Jung, Principal Climate Change Specialist, RSDD-CC

3:30 pm - 5:30 pm WG3: Operational working groups

The operational working groups will focus on possibilities for leading the change process within their respective organizations and teams. Working groups will reflect on options and opportunities for doing things differently.

Moderator: Jitu Shah, Advisor, RSOD

Venue:

Group 1 – Auditorium A (table 1)

Group 2 – Auditorium Annex 1

Group 3 – Auditorium A (table 3)

Group 4 – Auditorium Annex 2

Group 5 – Auditorium C1

Group 6 – Auditorium C2

Group 7 – Auditorium B (table 7)

Group 8 - Briefing Theater 2

Group 9 – Auditorium B (table 9)

Facilitators:

Carola Donner-Reichle, Senior Advisor (Capacity Building and Social Development), RSOD

Wouter Lincklaen Arriens, Lead Water Resources Specialist, RSID

Dongxiang Li, Advisor (Knowledge Sharing and Services), RSDD-KS

Ma Xiaoying, Lead Safeguards Specialist, RSES

Hemamala Hettige, Director, IED2

Victor Lee You, Principal Knowledge Sharing and Services Specialist, RSDD-KS

Michael Rattinger, Climate Change Specialist, RSDD-CC

Robert Guild, Director, PATE

AKM Mahfuzuddin Ahmed, Principal Operations Coordination Specialist, SARC

Carolyn Dedolph Cabrera, Principal Operations Communications Specialist, RSOD

Herath Gunatilake, Principal Energy Economist, SAEN

Mark Kunzer, Principal Environment Specialist, RSES

Charles Rodgers, Senior Environment Specialist (Climate Change Adaptation), RSES

Jitu Shah, Advisor, RSOD

Friday, 14 September 2012

8:30 am - 9:00 am Registration

9:00 am - 10:30 am S14: Sustainable Development and Governance: Role of Green Courts and Environmental Lawyers

Constitutional rights to a healthy environment, and good environmental laws protecting forests, oceans, marine-life, and wildlife, and requiring environmental impact assessments for new development projects, exist in most countries across the Asia-Pacific. Yet, there are abundant examples of them being denied, going unimplemented, or unenforced. While the role and powers of the judiciary vary across countries in the Asia Pacific, the judiciary – as a key arm of government – upholds written constitutions, adopts international environmental law principles through national jurisprudence, and decides how national environmental laws apply and are enforced. The senior judiciary can also lead the legal profession and law enforcement community in pursuing the integration of sustainable development and environmental justice within strong national rule of law systems. The media, and now social media, generates potentially new lobbying and enforcement strategies for environmental law and its enforcement.

Moderator: Kala Mulqueeny, Principal Counsel, OGC

Speakers:

Keynote Talk: Justice Presbitero J. Velasco, Jr. Supreme Court of the Philippines Justice Marilyn Lagura-Yap, Court of Appeals, Cagayan de Oro, Philippines Terry Ridon, Environmental Advocate, Philippines Anna Oposa, Founder, Save the Philippines Sea Social Media Activist for Environmental and Marine Enforcement Laws

10:30 am - 10:45 am Coffee break

10:45 am - 12:00 pm S15: Key Note: Sustainable Development Governance and Payment for Ecosystem Services

Ecosystems such as forests, wetlands, and coral reefs provide society with a wide range of essential services. These are rarely captured by markets and are often not valued or considered in decision-making. Payments for ecosystem services (PES) constitute an innovative approach that provides incentives to undertake actions that sustain critical ecosystem services and provide income for local communities. This session will be led by an internationally renowned expert who will demonstrate his personal experiences from Costa Rica where he was the environment minister. He will also share and promote international and regional best practices to successfully implement PES systems that could benefit local communities.

Moderator: Bruce Dunn, Environment Specialist, RSES

Keynote Speaker: Carlos Manuel Rodriguez, Vice President for Conservation Policy, Conservation International (CI)

12:00 pm - 1:00 pm Working Lunch

During the working lunch, each working group will review the week's learning and lessons learned on leadership and complete presentations for the afternoon plenary session on sustainable development priorities to feed into country programming.

Moderator: Jitu Shah, Advisor, RSOD

Venue:

Group 1 – Auditorium A (table 1)

Group 2 – Auditorium Annex 1

Group 3 – Auditorium D1

Group 4 – Auditorium Annex 2

Group 5 – Auditorium C1

Group 6 – Auditorium C2

Group 7 – Auditorium D2

Group 8 – Briefing Theater 2

Group 9 – Auditorium B (table 9)

1:00 pm - 4:00 pm WG4: Individual Presentations of Working Group Results

Presentations delivered by each working group on sustainable development priorities to feed into country programming.

Panel comprising ADB staff, participants and resource persons

4:00 pm — 5:30 pm **S16: Wrap-up and feedback from participants and facilitators** In this session, participants, knowledge partners and other ADB staff will analyze and assess the effectiveness of the design, delivery, and content of the program.

The evaluation and assessment will be undertaken in the context of the key messages of the program. The evaluation and assessment will be an important basis for confirming content and design of the two week Sustainable Asia Leadership Program for DMC representatives to be held in February 2013.

Moderator: Jitu Shah, Advisor, RSOD

S. Chander, Director General, RSDD conc. Chief Compliance Officer and Principal Director, OIST

WooChong Um, Deputy Director General, RSDD

Ryu Fukui, Advisor, RSDD and Head, Knowledge Sharing and Services Center

Nessim Ahmad, Director, RSES conc. Practice Leader (Environment)

David McCauley, Advisor and Head, RSDD-CC

Sally Pedersen, Principal Knowledge Sharing and Services Specialist